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Fayetteville, AR 72703

May 1, 2025

Ms. Karen Shook
Secretary of the Commission
Arkansas Public Service Commission
1000 Center Street
Little Rock, AR 7223

Re: ASPC Docket No. 07-078-TF
*IN THE MATTER OF THE APPLICATION FOR APPROVAL OF ARKANSAS
WESTERN GAS COMPANY'S INITIAL ENERGY EFFICIENCY PROGRAM
PLAN*

Dear Ms. Shook:

Enclosed for filing in the above-referenced docket is Black Hills Energy Arkansas, Inc.'s Energy Efficiency Program Portfolio Annual Report for the program year 2024. The report is comprised of both a narrative report and an electronic spreadsheet. Appendix A will be filed separately once available.

Please contact me at Jeff.Dangeau@blackhillscorp.com or at (479) 601-8174 if you have any questions.

Respectfully,

Jeff Dangeau
Associate General Counsel
Black Hills Energy Arkansas, Inc.

Comprehensive Energy Efficiency Plan Annual Report



May 1, 2025

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1.0 EXECUTIVE SUMMARY

1.1 Historical Summary of the Comprehensive Energy Efficiency Plan

This annual report is provided to the Arkansas Public Service Commission (“APSC” or the “Commission”) as a review of Black Hills Energy Arkansas, Inc.’s (f/k/a SourceGas Arkansas, Inc., f/k/a Arkansas Western Gas Company), (“BHEA” or the “Company”) Comprehensive Energy Efficiency Plan (“CEEP”) for Program Year (“PY”)2024 and plan results pursuant to Section 9 of the “Rules for Conservation and Energy Efficiency Programs (“C&EE Rules”). These rules require that each operating utility within the jurisdiction of the Commission file an Annual Report by May 1st of each year. The report should address “the performance of each conservation and energy efficiency program operated by the utility.”¹

In August of 2023, Black Hills Energy Arkansas filed its 2024-2026 Energy Efficiency Plan (“EE Plan”) in response to Commission Order No. 25 in Docket No. 13-002-U. The Arkansas Public Service Commission (“APSC”) approved the 2024-2026 programs, which builds upon BHEA’s Quick Start Energy Efficiency programs that were implemented from late 2007 through early 2011 and the Comprehensive Programs that have been implemented in Arkansas since mid-2011. The EE Plan was filed in compliance with Order No. 43 of Docket No. 13-002-U, which required investor-owned natural gas utilities in Arkansas to capture energy savings equivalent to 0.5% of their 2022 energy sales reduced by those customers choosing to self-direct their energy efficiency efforts.

This report covers activities for the BHEA CEEP that commenced on January 1, 2024 through December 31, 2024. The BHEA CEEP consists of three separate programs with individual pathways for each.

- **Residential Solutions Program (“RSP”) Section 2.1-2.3**
 - **Equipment Rebate Pathway (“ERP”):** The Equipment Rebate Pathway offers residential customers rebates for purchasing energy efficient furnaces, tankless water heaters, and smart thermostats. The Equipment Rebates Pathway is designed to help provide customers assistance in identifying potential measures that are eligible for rebate and installation in qualifying residential homes.
 - **Home Energy Solutions Pathway (“HES Pathway”):** The HES Pathway offers residential customers no cost assessments and energy efficient improvements. The Consistent Weatherization Approach (“CWA”) is delivered through this program. The HES Pathway is designed to help customers achieve savings by consulting with a qualified contractor who will analyze their energy use, identify, and install core energy efficiency improvements at no cost to the customer.

¹ Section 9, Page 11 of the APSC Rules for Conservation and Energy Efficiency

- **Commercial & Industrial Solutions Program (“CISP”): Section 2.4**
 - **Custom:** CISP offers technical assistance to support Commercial and Industrial customers in identifying and implementing energy savings opportunities. In its custom program offering, the CISP offers on-site technical assistance, trade ally incentives for steam system surveys, and incentives based on verified performance of custom measures that are outside of the scope of the TRM V9.1.
 - **Prescriptive:** CISP offers prescriptive incentives for measures that have deemed savings established in the TRM, including commercial furnaces, water heaters, boilers, boiler controls, food service equipment, boiler burners, and steam traps.
 - **Direct Install:** The direct install component provides installation of high-saving, low-cost measures at no cost to the participant. Direct Install measures include low flow showerheads, faucet aerators, pre-rinse spray valves, and weather stripping for exterior doors.
 - **Strategic Energy Management (SEM):** Strategic Energy Management (SEM) is a long-term approach to energy efficiency that includes setting goals, tracking progress, and reporting results.
- **Income Qualified Program (“IQP”): Section 2.5**
 - **IQP** offers qualifying residential customers no cost assessments and energy efficient improvements along with health and safety measures. The low income carveout for the CWA is delivered through this program.

Overall, this Annual Report demonstrates the following successes, and challenges across the portfolio:

- **Portfolio**
 - The Energy Savings of 1,350,413 therms represents 104.5% of the Commission goal.
- **Residential Solutions Program**

The program met 105.1% of its filed net savings goal. The overall realization rate was 101.2%. Realization rates were high across all measure groups.

- **Commercial & Industrial Solutions Program**
-

-
- As seen in recent program years, custom projects account for a large majority of savings in 2024.
 - Savings increased by 14.1% compared to PY2023, and the program met 104.4% of its net savings goal.
 - Participation increased in the Prescriptive Pathway from 26,444 to 30,065.
 - SEM constituted 23% of CISP Custom Pathway savings in PY2024, up from 21% in PY2023.
 - Water savings increased from 1,190,120 gallons to 5,062,063 gallons. This is a volatile value year-over-year as it is heavily driven by the relative prevalence of custom projects that save water. The two condensate return projects accounted for 85% of total PY2024 water savings.
- **Income Qualified Program**
 - The program met savings goals and was highly cost effective and met 99.6% of its net savings goal.
 - Program offerings for the IQP are an enhanced service level compared to the HES Pathway.
 - The program provided very detailed Health & Safety tracking.

1.2 Program Year 2024 Results

1.2.1 Major Accomplishments

For the thirteenth consecutive year, the Company achieved greater than 100% of its net savings goal as established by the APSC, realizing 1,350,413 net therms for PY 2024. The Company's 2024 filed savings goal was 1,291,790 net therms and was designed to provide savings great enough to meet or exceed the APSC-established net target for the Company of 1,172,172. This net goal was derived by calculating 0.50% of BHEA's 2022 retail sales (234,434,389 therms), as adjusted for the 2022 sales of Self-Direct customers (32,556,250 therms). In the end, BHEA's total evaluated net energy savings for 2024 was 115% of the Company's net Commission-established goal. In addition, BHEA's portfolio was cost-effective, with a Total Resource Cost Benefit Ratio ("TRC") of 2.00.

2024 Portfolio Summary										
Net Energy Savings		Costs			Cost-Effectiveness			Goal Achievement		
Demand Therms	Energy Therms	Actual Expenditures	LCFC	Performance Incentives	TRC Net Benefits (NPV)	TRC Ratio	PAC Ratio	Commission Established Target % of Baseline	Actual Savings Achieved % of Baseline	% of Target Achieved (%)
n/a	1,350,413	\$ 3,961,625	\$ 376,991	\$ 314,039	\$ 3,756,167	1.77	1.46	0.50%	0.58%	115%

Figure 1 – 2024 EE Portfolio Summary

1.2.2 Goals and Objectives for EE Portfolio:

BHEA’s primary goals and objectives are to provide energy savings opportunities to its customers of all rate classes and market segments. BHEA strives to meet and exceed its energy savings goal established by the APSC.

The Company has worked to achieve the following objectives in PY 2024:

Commercial & Industrial Solution Program:

- Continue evaluating, and, when possible, adding new measures for customers
- Continue to offer Direct Installation (“DI”) of measures as a gateway to further participation in BHEA’s CISP
- Continue to strive to facilitate inter-fuel coordination of projects with Southwest Electric Power Company (“SWEPCO”), Entergy Arkansas, LLC. (“Entergy”), Oklahoma Gas and Electric Company (“OG&E”), and Liberty Utilities Empire District (“Empire”) (“participating electric utilities”)
- Continue to incorporate SEM into its measure mix.
- Continue to provide energy audit services to small and large customers.

Residential Programs:

- Facilitate meetings to keep trade allies updated on changes to residential programs.
- Continue to incorporate the United States Department of Energy’s Home Performance with ENERGY STAR Program (“HPwES”) into BHEA’s HES Pathway
- Continue the successful inter-fuel promotion of HES Pathway and programs offered by SWEPCO and Entergy

The Company also worked to present all marketing materials on the website energy-readyarkansas.com. Examples are provided in Appendix B.

BHEA’s portfolio of programs continues to seek adherence to the energy efficiency objectives listed in Section 2 of the Commission’s C&EE Rules by:

- Reducing end-use natural gas consumption in a cost-effective manner to save money for consumers and conserve non-renewable resources.

- Protecting the environment by encouraging installation of energy efficiency measures that help reduce carbon dioxide emissions and air pollutants.
- Increasing residential and commercial customer awareness of available energy efficiency opportunities, including equipment upgrades and behavioral changes.
- Generating customer awareness of energy efficiency programs through Black Hills Energy's Arkansas website at www.energy-readyarkansas.com
- Identifying cost-effective natural gas savings measures.
- Improving relationships with customers, trade allies, and stakeholders by providing value-added energy efficiency services, training and education, hardware, verification, and support; and
- Supporting a more robust local and statewide economy by using local labor (when possible) and helping Arkansas residents reduce their monthly energy expenses.

1.2.3 Progress Achieved vs. Target and Objectives:

The APSC savings target for a gas utility in 2024 was the realization of a 0.50% reduction from the utility's 2022 baseline of 234,434,389 therms. This baseline is calculated using 2022 throughput (266,990,639 therms), and excluding volumes used by Self Direct customers (32,556,250 therms). This resulted in a savings target for BHEA of 1,174,286 net therms. The Company achieved 115% of this target and therefore qualifies for an incentive of \$314,039 according to APSC Docket 13-002-U, Order No. 7.

1.2.4 High Level Recap of Portfolio Savings, Participation Levels, and Prior Year Comparisons

The chart below details the trends of BHEA's budgets, expenses, and energy savings beginning with PY 2021 and continuing through PY 2024.

Company Statistics										
Program Year	Revenue and Expenditures					Energy				
	Total Revenue (a) (\$000's)	Budget		Actual		Total Annual Energy Sales (d) (Therms)	Net Annual Savings (e) (Therms)	Evaluated		
		Portfolio Budget (b) (\$000's)	% of Revenue (% = b/a)	Portfolio Spending (c) (\$000's)	% of Revenue (% = c/a)			Net Annual Savings (f) (Therms)	% of Energy Sales (% = f/d)	
2021	\$ 217,934	\$ 4,205	1.9%	\$ 4,156	1.9%	303,339,040	1,330,541	0.44%	1,507,349	0.50%
2022	\$ 310,466	\$ 4,524	1.5%	\$ 4,510	1.5%	317,361,270	1,330,541	0.42%	1,510,377	0.48%
2023	\$ 267,938	\$ 4,399	1.6%	\$ 4,449	1.7%	295,781,710	1,510,377	0.51%	1,543,029	0.52%
2024	\$ 247,790	\$ 4,170	1.7%	\$ 3,962	1.6%	290,824,100	1,291,789	0.44%	1,350,413	0.46%

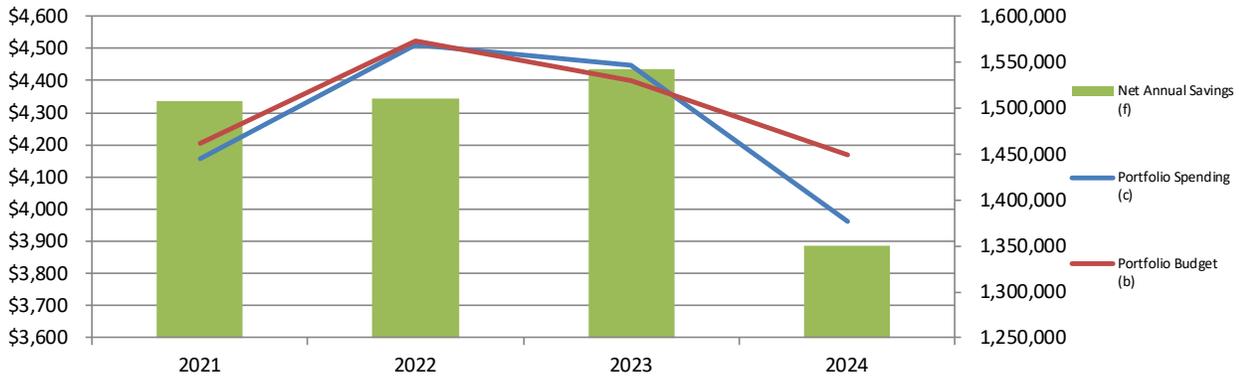


Figure 2 – Company Statistics for Program Years 2021 - 2024

BHEA spent 95% of its budget in 2024, as Figure 3 shows below. Most of the dollars were spent on Customer Incentives and Marketing and Delivery.

EE Portfolio Expenditures by Program					
Program Name	Target Sector	Program Type	2024		% of Budget
			Budget (\$)	Actual (\$)	
Income Qualified Program	Residential	Market Specific/Hard to Reach	211,895	168,628	80%
Residential Solution Program	Residential	Other	2,504,890	2,391,297	95%
Commercial & Industrial Solutions Program	Commercial & Industrial	Custom	1,425,148	1,391,948	98%
Energy Efficiency Arkansas	All Classes	Behavior/Education	-	-	-
Regulatory	-	-	27,917	9,751	35%
Total			4,169,850	3,961,625	95%

Figure 3 – BHEA's 2024 EE Portfolio Costs by Program

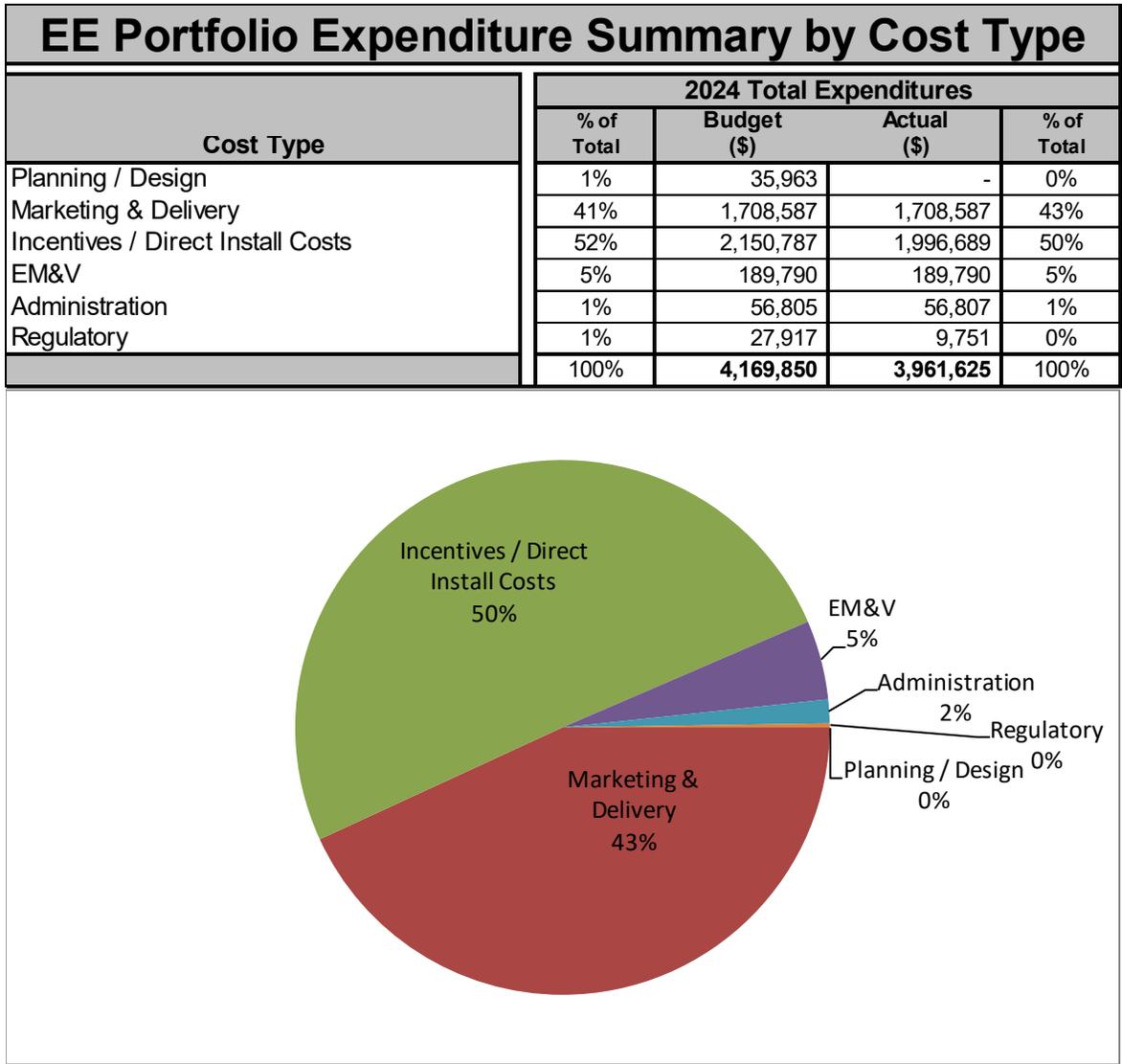


Figure 4 – BHEA’s 2024 EE Portfolio Summary by Cost Type

1.2.5 Highlights of Well-Performing Programs:

BHEA was encouraged by the performance of its CEEP as a whole. All three programs exceeded their filed goals.

Commercial & Industrial Solutions Program

BHEA had 31 C&I customers participate by installing Energy Conservation Measures (“ECM”) in 2024 through the custom and prescriptive rebates in the CISP. This represented total net savings of 442,096 therms. Energy efficient aerators, pre-rinse spray valves, showerheads, and weather stripping were installed for commercial applications at no charge to customers. Net savings for these direct install measures were 205,036.05 therms and

involved 15 customers installing 78 measures. Ultimately, this program provided savings of 647,132.05 net therms or 104.4% of the goal.

Equipment Rebate Pathway

The BHEA Equipment Rebate Pathway provided rebates for 459 high efficiency furnaces and 191 tankless water heaters during 2024. In addition, 355 Smart Thermostats were rebated. BHEA experienced net savings from this pathway of 67,551 therms.

Home Energy Savings Pathway

This program was awarded a Home Performance with Energy Star award as a Partner of the Year for Energy Efficiency Program Delivery for the fifth year in a row in 2022, however this program was temporarily discontinued in 2023 but is again active in 2024. BHEA engaged four contractors that performed 1,020 assessments across its service territory and 3,155 measures were paid to contractors for work performed in 1,467 customers' homes. A total net savings of 584,233 therms was achieved for HES Pathway.

1.2.6 What's Working and What's Not

BHEA's Equipment Rebate Pathway results were lower this year than in the previous year. Incentive funds for tankless water heaters remained available through December of 2024. Furnace and smart thermostat rebates were available through the end of 2024 as well. The HES Pathway reached its internal goal and incentive budget at the end of October. The HES Pathway customer experience with this program has been very positive and the participant surveys found high satisfaction levels.

1.2.7 Planned Changes to Programs or Budgets

No Changes are planned, however, BHEA may choose to use the budget flexibility approved by the Commission.

1.2.8 Estimation of EE Resource Potential

In 2015, the Arkansas Parties Working Collaboratively ("PWC") completed and filed the results of the potential study that had been commissioned in 2015 and was performed by Navigant Consulting Group. The findings were approved by Order No. 31 in Docket 13-002-U.

1.2.9 Training

In 2024, BHEA and its implementation staff provided training to customers, trade allies, and employees of the Company, as well as continued training for the program administrator. Details of training achievements for 2024 are reported in the training sections of the Standardized Annual Report Packet ("SARP") Workbook.

- Members of the implementation staff participated in training opportunities by attending training provided by the Association of Energy Services

Professionals (“AESP”), Arkansas Chapter of The Association of Energy Engineers (“AAEE”), as well as Arkansas Manufacturing Solutions (“AMS”).

- The implementation staff continued to offer BPI training to trade allies to meet program standards. These training courses are offered as needed throughout the year to allow new trade ally staff to receive the training required for BPI certifications.
- The BHEA program administrator attended trainings to increase knowledge in marketing energy efficiency, how to incorporate new technology, and in evaluation methods. These conferences and webinars included programs held by AESP, AAEE, and the Home Performance Institute.

1.2.10 Conclusion

BHEA CEEP saw a portfolio TRC of 2.00 for 2024.

BHEA’s success in 2024 reflects its desire to continually monitor program(s) performance and make improvements as necessary. The company worked with its implementer to provide the necessary training to its contractors and provide them with the information needed to be successful in delivering results to BHEA’s customers.

All programs had a TRC benefit-cost ration of 1.0 or greater in 2024.

BHEA’s total evaluated net energy savings for 2024 was 115% of the Company’s net Commission established goal. BHEA’s portfolio was cost-effective with a TRC of 2.0.

BHEA’s portfolio performance qualified the Company to receive an EE incentive for the 2024 program year.

2.0 Portfolio Programs

2.1 Residential Solution Program - Equipment Rebate Pathway

2.1.1 Program Description

BHEA's Equipment Rebate Pathway promotes high efficiency natural gas comfort heating equipment, tankless water heating equipment and Energy Star® qualified Smart Thermostats in new and existing homes. This program is available to all BHEA residential customers including new residential construction installations.. Customers must use natural gas as their primary heating fuel to receive a furnace rebate. Potential customers who have made a commitment to take natural gas service from BHEA as the primary heating fuel are also eligible for furnace rebates.

BHEA provides a financial incentive in the form of prescriptive rebates to customers who purchase and install qualifying comfort heating and water heating measures. After purchasing and installing new equipment, customers may fill out rebate forms with detailed information about the purchase and installation and mail them in, or the rebate forms may be completed online at www.energy-readyarkansas.com. Customers may expect their rebate checks in four to eight weeks. Trade allies are given a \$50 rebate (except for Smart Thermostats) for each installation to help them recover the costs incurred when helping customers fill out the rebate forms.

2.1.2 Pathway Highlights

- Furnace rebates were available to customers through December 31, 2024.
- Water heater rebates were available to customers through December 31, 2024.
- BHEA will continue to have face-to-face meetings with builders to increase new construction participation.
- A total of 1,005 rebates were paid through ERP in 2024.
 - 459 Residential furnaces were rebated.
 - 191 Residential water heaters were rebated.
 - 355 Residential Smart thermostats were rebated.
 - Net therm savings of 67,551 was achieved.

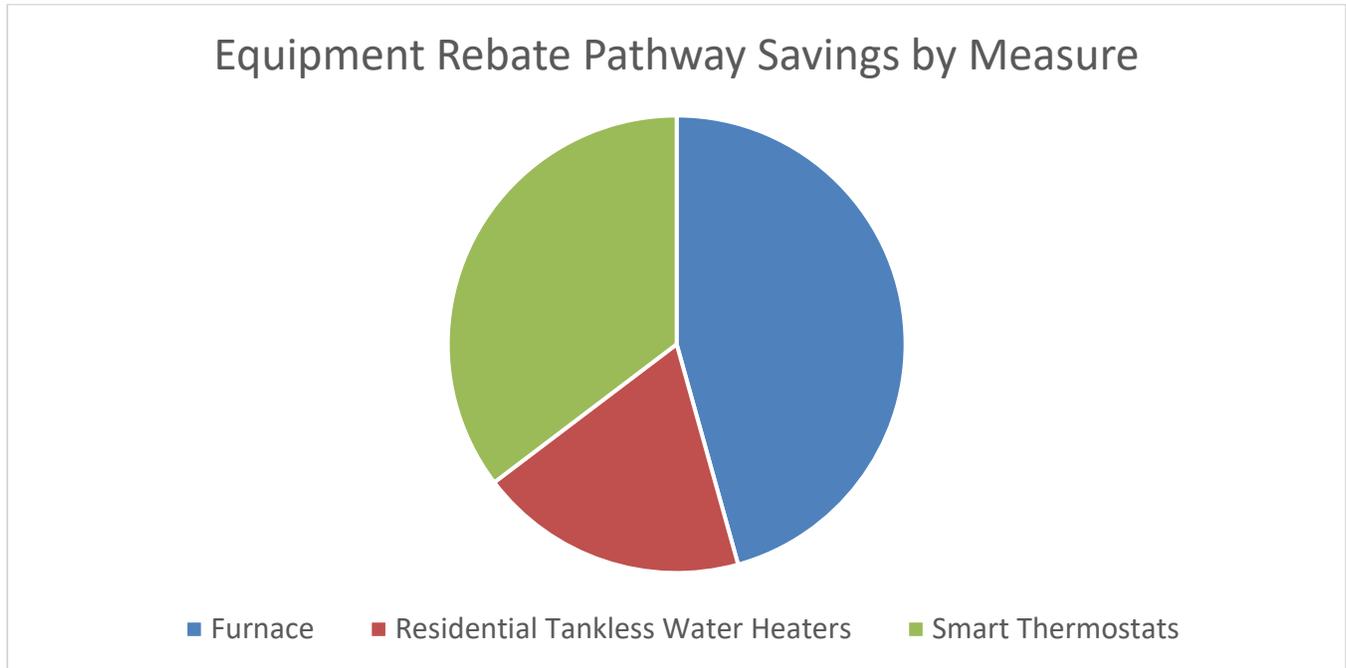


Figure 5 – 2024 Equipment Rebate Pathway Measure Mix

2.1.3 Description of Participants

- Each piece of equipment being rebated is defined as a participant.

2.1.4 Challenges & Opportunities

- Tankless rebates were available through December of 2024. The number of participating contractors who had not previously participated in the program has increased through efforts to directly contact trade allies and provide them with information about BHEA program offerings.

2.1.5 Planned or Proposed Changes to Program & Budget

- No Changes are planned, however, BHEA may choose to use the budget flexibility approved by the Commission.

2.1.6 BHEA's Response to Evaluators' Recommendations

- In PY2023, three program or portfolio level recommendations were provided to BHE as part of the Evaluation Measurement & Verification of their portfolio. One recommendation is continuing, and two recommendations are in progress.
 - Scan CLEAResult tracking updates to target new contractors for outreach and education.
 - With many trade allies stating that they learned of the program from their clients, this would result in new business periodically being

identified. New contractors identified in this manner could be targeted for a program training that enables them to better-market efficient equipment.

- This recommendation is under continuous implementation.
- Develop case studies for program marketing.
 - This recommendation is completed and under continuous implementation.

2.2 Residential Solution Program - Home Energy Savings Pathway

2.2.1 Program Description

BHEA's HES Pathway began to offer comprehensive residential energy efficiency audits on a limited basis in November of 2013. This program was added to the Company's portfolio to offer qualifying BHEA residential customers an EE program that will provide them with lasting energy savings benefits and increased home comfort. Building on the solid base established in prior years, this program was again successful in 2024.

HES Pathway is designed to fulfill the requirements established by the APSC in Docket 13-002-U, Order Nos. 22 and 23. These orders instructed the Investor-Owned Utilities ("IOUs") – BHEA, SWEPCO, Entergy, CenterPoint, AOG, OG&E, and Empire – to design and implement a Consistent Weatherization Approach beginning in 2016. The goal of the Commission was to provide consistent weatherization programs to all residential customers in the state of Arkansas served by the IOUs.

Through this program, BHEA residential customers are connected with trained service providers (trade allies) that perform a comprehensive home energy assessment and install EE weatherization measures designed to save energy, improve indoor comfort, air quality, and safety in existing residences. The assessment and multiple building envelope measures are provided to customers at no charge. BHEA trade allies are currently providing duct sealing, air infiltration measures, ceiling insulation, combustion safety checks, and with customer approval, installation of energy efficient aerators and showerheads. After customers' homes are weatherized, trade allies leave behind a branded folder containing information about other programs offered by BHEA, and SWEPCO when appropriate, along with a dual branded version of the U.S. Housing and Urban Development's Safe and Healthy Home booklet. The packet is given to the customer at the completion of each job along with a report on what was accomplished by the weatherization.

The Company continued its association with the Home Performance with Energy Star® Program in 2024. HPwES is a program backed by the Department of Energy and Environmental Protection Agency that promotes a "whole-house" approach to each home being assessed that begins with a comprehensive home energy assessment. BHEA received

an ENERGY STAR® Partner of the Year award in 2022 for the fifth consecutive year. The HPwES program was discontinued in 2023 but is again active in 2024.

2.2.2 Pathway Highlights

- In PY 2024 the HES Pathway achieved 105.1% of its filed savings goal with a net savings of 651,784 therms.
- The conversion rate for customers receiving an assessment that then results in weatherization being performed is 103.2%.
- Trade allies working within this program must meet minimum certification requirements (Building Performance Institute (“BPI”) or Residential Energy Service Network (“RESNET”)) as well as undergo BHEA specific program training.
- In conjunction with SWEPCO, BPI training opportunities for trade allies were provided.
- Trade allies are also required to complete online training provided by BHEA’s implementor.
- To reduce customer inconvenience, quality assurance and quality control visits were coordinated with other utilities whenever possible. During 2024, many of the quality control visits were conducted virtually with the contractor onsite.
- BHEA’s contractors provide weatherization services for the rebates.
- The Company continues to use an allotment system to increase trade ally consistency and performance along with prolonging program availability.
- In homes where the electric provider is not an IOU, BHEA pays the full cost of the audit as well as the installation of energy saving measures.
- 2024 results were as follows:
- The HES Pathway had 1,467 participants in PY2024.
- 1,120 energy assessments were performed.
 - 344 homes were install-only homes (duct sealing, air sealing, ceiling insulation but no assessment.)
 - 73% of heating systems had duct sealing done. (Some homes being weatherized had multiple heating systems)
 - 62% of homes had air infiltration measures completed.
 - 30% of homes received insulation.
 - 3% had showerheads installed.
 - 2% had aerators installed.

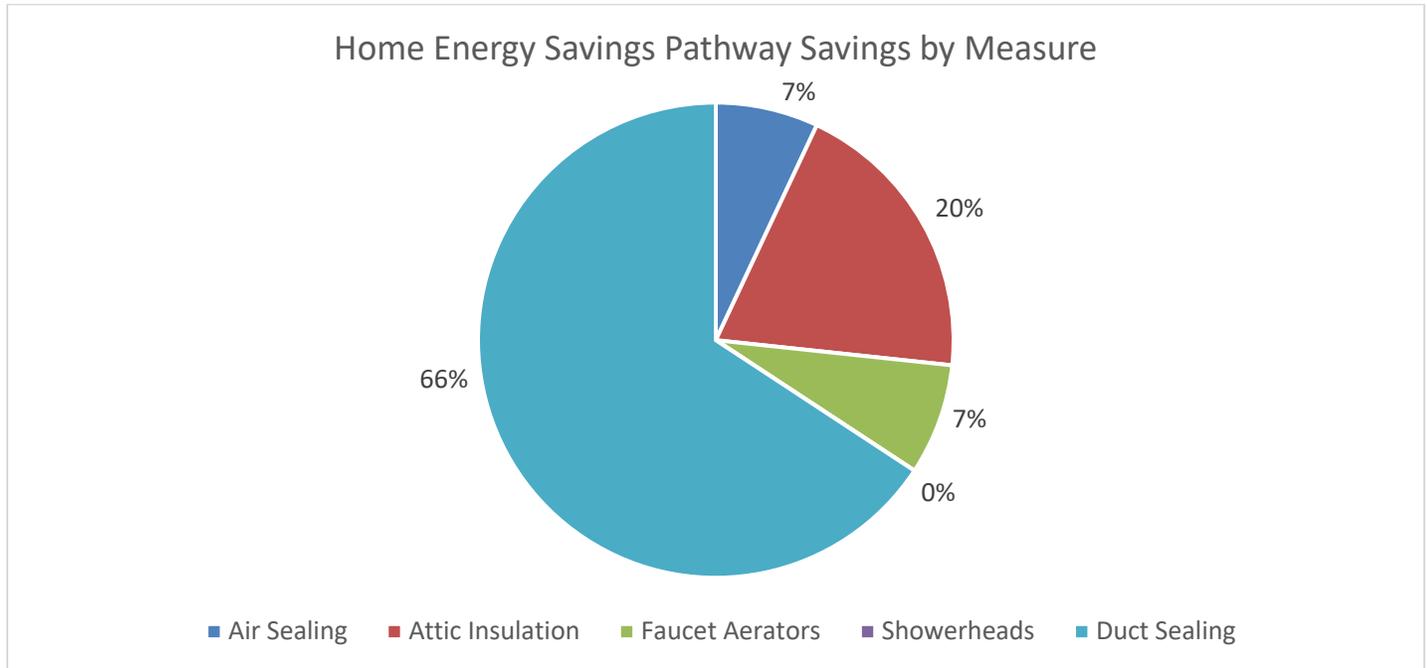


Figure 6 – 2024 HES Pathway Measure Mix 2.2.3

2.2.3 Description of Participants

- A Participant of BHEA’s HES Pathway represents an incentivized measure, including assessments.

2.2.4 Challenges & Opportunities

- BHEA’s primary challenge is to strike a balance between customers wanting to participate and the funds available to provide services, particularly on assessments performed on BHEA only homes.
- Since this is the only BHEA program that requires trade allies to be registered and trained to participate, recruiting and training trade allies is critical.

2.2.5 Planned or Proposed Changes to Program & Budget

- No Changes are planned, however, BHEA may choose to use the budget flexibility approved by the Commission.

2.2.6 BHEA’s Response to Evaluators’ Recommendations

- No recommendations found for HES Pathway

2.3 Residential Solution Program Conclusion

2.3.1 Pathway Highlights

- The TRC ratio for the Residential Solution Program in 2024 was 2.14

- The weatherization services offered by the HES pathway continue to be popular with BHEA customers.
 - “Really happy with the program. I am a realtor and recommend your program to my clients”.
 - “Black Hills Energy performed a weatherization service on my home built in 1979. I am extremely happy with the results. Before the service several of my rooms would not get very warm when the heat was on. After the service, all of the rooms were the same temperature. I also noticed the house retains heat and AC much better now. I would highly recommend this service”.

2.3.2 Residential Solution Budget, Savings, and Participants

Residential Solution Program												
Program	Expenditures			Energy Savings (Therms)			Demand Savings (Therms)			Participants		
	Budget	Actual	%	Plan	Evaluated	%	Plan	Evaluated	%	Plan	Actual	%
Program Year 2022	\$ 2,728,081	\$ 2,715,499	100%	681,204	755,139	111%	n/a	n/a	-	4,834	4,909	102%
Program Year 2023	\$ 2,699,719	\$ 2,688,538	100%	755,139	726,434	96%	n/a	n/a	-	4,834	4,834	100%
Program Year 2024	\$ 2,504,890	\$ 2,391,297	95%	620,027	651,784	105%	n/a	n/a	-	2,225	2,225	100%

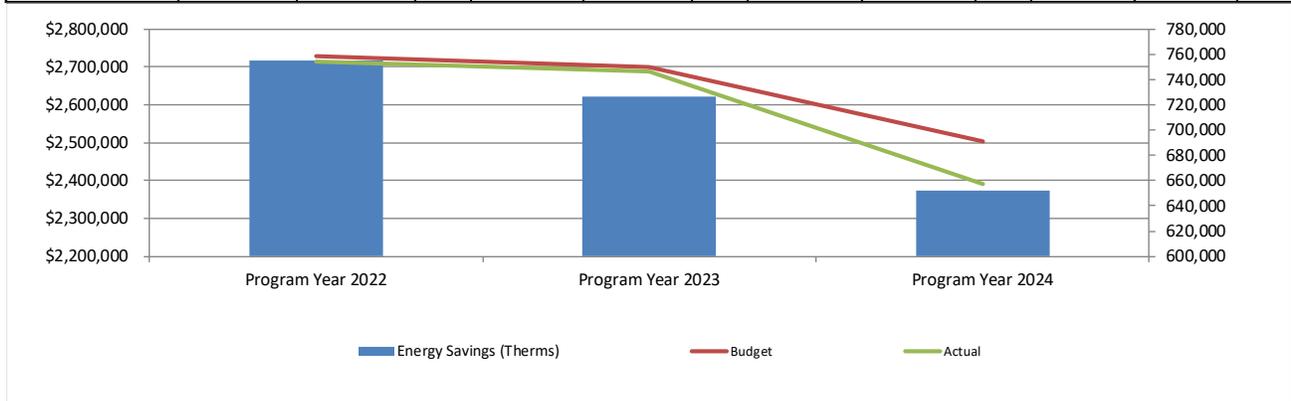


Figure 7 – 2024 Residential Solution Program Trends

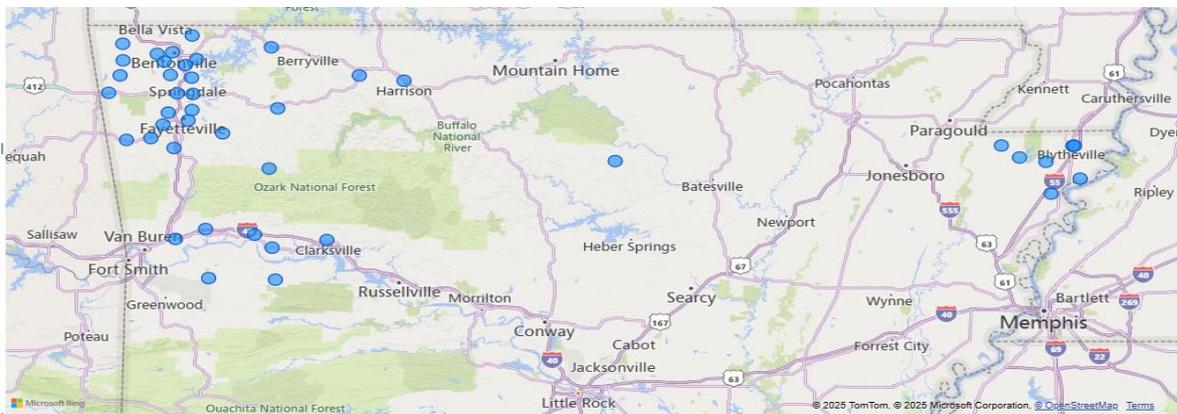


Figure 8 – 2024 Residential Solution Program Participants by Zip Code

2.4 Commercial & Industrial Solutions Program (CISP)

2.4.1 Program Description

This program is available to all BHEA C&I customers, both existing facilities and new construction where natural gas is the primary heating/water heating/process fuel, or where the potential customer has made a commitment to take natural gas from BHEA as its primary heating/water heating/process fuel. BHEA provides financial incentives to encourage installation of energy efficient measures.

The CISP promotes cost effective natural gas energy savings through energy efficiency. It is a threefold program that gives C&I customers the opportunity to reduce their natural gas usage. The program provides for the direct installation of water aerators, low flow showerheads, pre-rinse spray valves, and weather stripping at no cost to customers. Prescriptive rebates for comfort heating boiler equipment, boiler component installations and replacements, boiler burner replacements, commercial space heating furnaces, commercial tankless water heaters, steam traps, boiler burners, as well as qualifying Energy Star commercial cooking equipment are available. Custom incentives for specific measures are also available.

The calculation of savings for CISP may be determined through use of TRM V9.1 or through custom Measurement and Verification. This process employs point of use metering of natural gas, both prior to and after measure installation.

The custom part of CISP is highly dependent on frequent customer contact by BHEA's implementers, trade allies, and BHEA account managers. Budget cycles can be long and getting EE projects approved is difficult. Facility audits are performed by the Company's implementers and are presented to the customer. Follow up is necessary to keep the customer thinking about the potential for natural gas savings and reductions in process, maintenance, and facility costs. Continued contact with potential customers is facilitated through phone calls, invitations to energy efficiency learning opportunities, along with additional site visits.

2.4.2 Program Highlights

- BHEA's CISP was available to all C&I customers in 2024, except those electing to self-direct their energy savings.
- Savings were distributed as follows:
 - Custom
 - 8 customers and 15 projects
 - Savings of 412,031, therms
 - Commercial Furnaces

- 6 customers and 6 furnaces
- Savings of 907 therms
- Commercial Cooking Equipment
 - 5 customers and 19 pieces of equipment
 - Savings of 10,244 therms
- Commercial Tankless Water Heaters
 - 7 customers and 17 water heaters
 - Savings of 18,915 therms
- SEM
 - 3 participants with 3 receiving incentives.
 - Savings of 96,617 therms
- Direct Install
 - 15 premises
 - 668 feet of weather stripping (exterior walk thru doors, windows, etc.)
 - 4,182 feet of overhead door weather stripping
 - Savings of 213,237 therms
- The TRC for CISP was 1.81 for 2024.

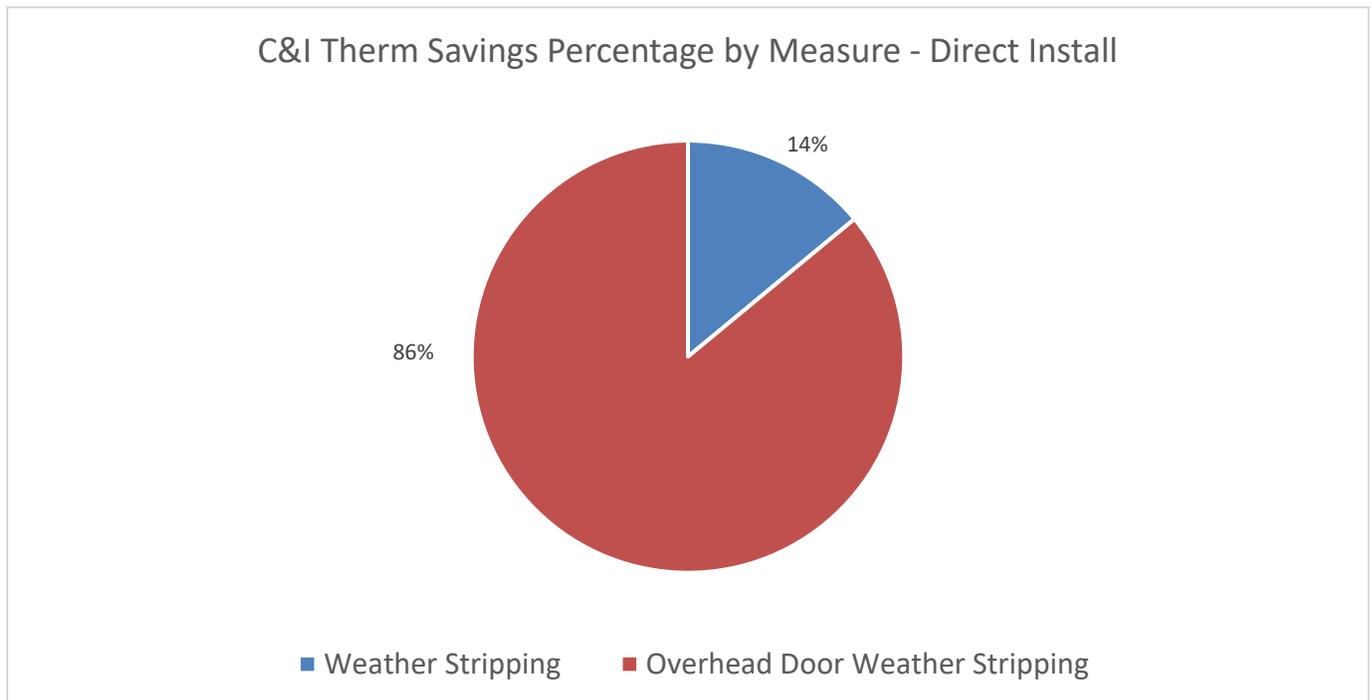


Figure 9 – 2024 Commercial & Industrial Direct Install Measure Mix

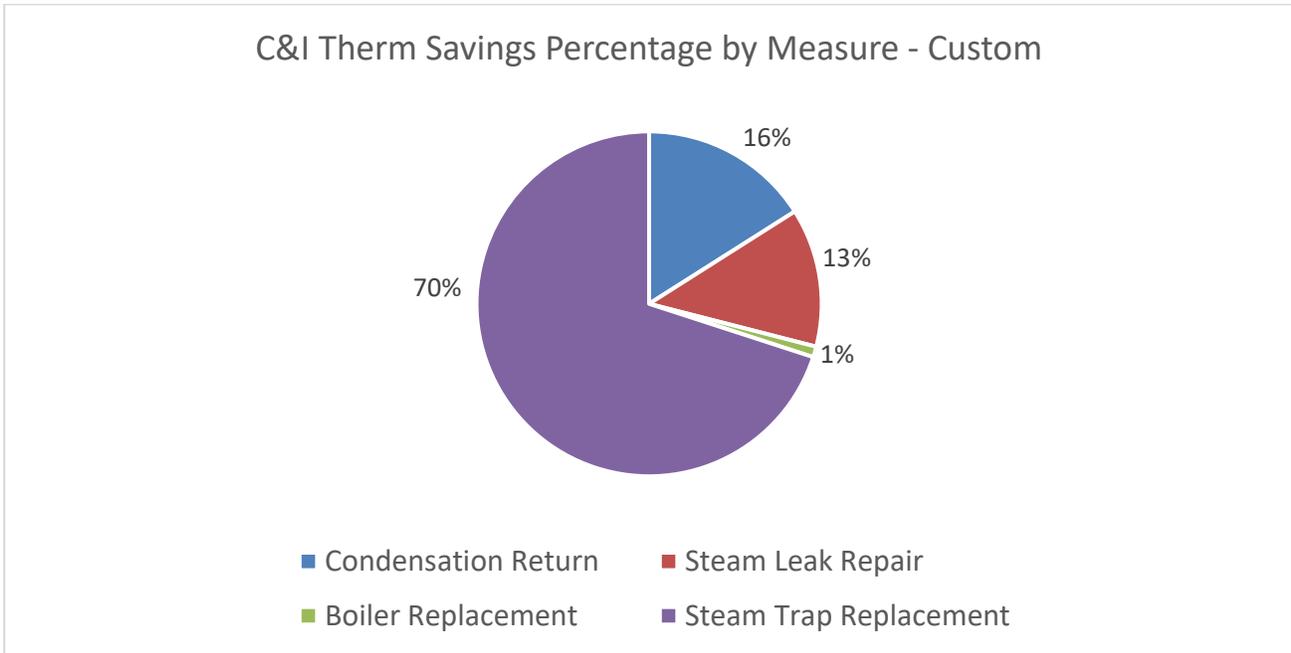


Figure 10 – 2024 Commercial & Industrial Custom Measure Mix

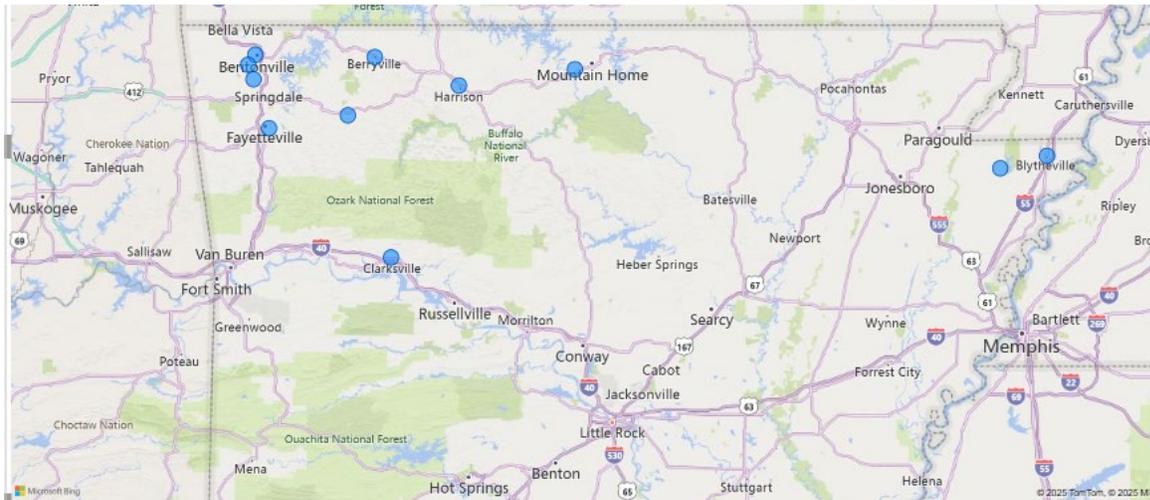


Figure 11 – 2024 Commercial & Industrial Participants by Zip Code

2.4.3 Program Budget, Savings, and Participants

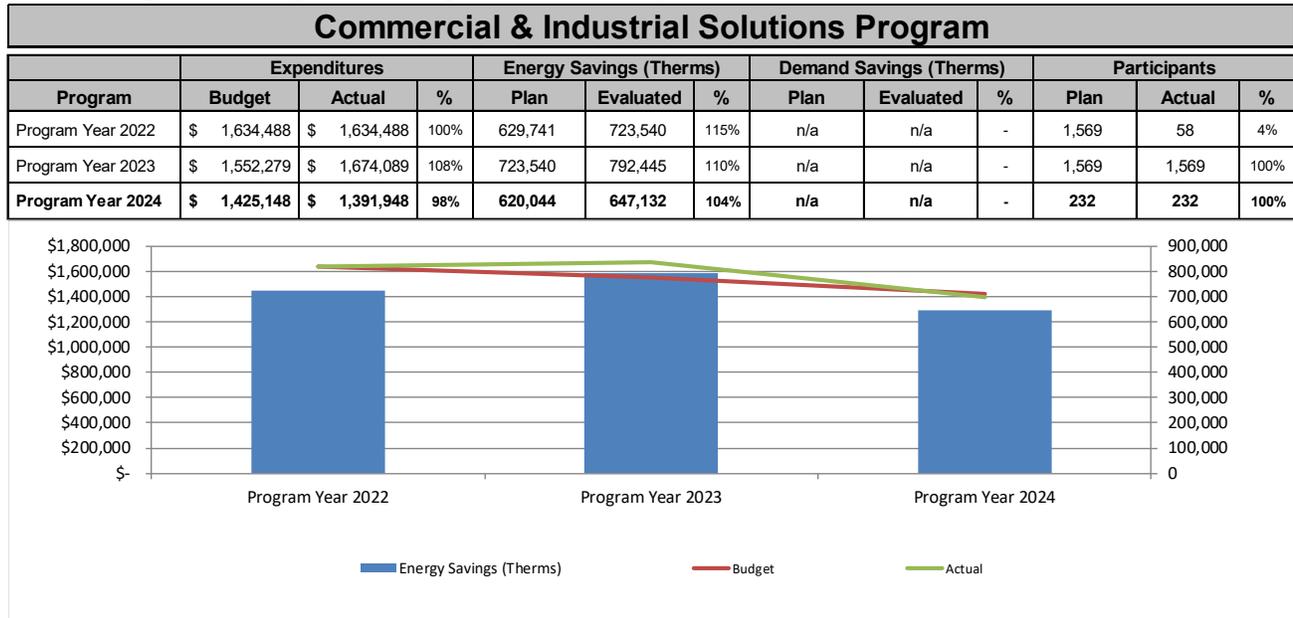


Figure 12 – 2024 Commercial & Industrial Solutions Program Trends

2.4.4 Description of Participants

- A Participant of BHEA’s CISP is defined as any measure installed.

2.4.5 Challenges & Opportunities

- BHEA’s primary challenge in this program is assisting CLEAResult in finding opportunities for custom projects. A large capital investment by customers can be required to participate in this program. However, the current pipeline is healthy, and there is no shortage of custom projects.
- BHEA employs a Commercial and Industrial Account Manager to promote the Company’s EE Portfolio at customer meetings and outside events. The account manager works with CLEAResult to provide contacts for follow-up.

2.4.6 Planned or Proposed Changes to Program & Budget

- BHEA will continue to update and revise the program to incorporate new technology and equipment.

2.5 Income Qualified Program

2.5.1 Program Description

The Income Qualified Program (IQP) is a fifth-year program in PY2024 that was designed to comply with Act 1102. IQP is an extension of the Consistent Weatherization Approach

(CWA), and it is targeted to customers who meet the income eligibility requirements of the Low-Income Home Energy Assistance Program (LIHEAP).

The program provides energy assessments, along with direct installation of low-cost measures and pre-qualification for building envelope improvements.

- Direct install measures include:
 - Faucet aerators; and
 - Low flow showerheads.
- Weatherization measures include:
 - Air infiltration.
 - Duct sealing; and
 - Ceiling insulation.

Additionally, the program offers a maximum of \$500 per participating residence to meet the health code standards required to weatherize the residence. Health and safety (H&S) funding may be used to provide carbon monoxide detectors, smoke detectors, or other required measures.

2.5.2 Program Highlights

- The program successfully completed comprehensive H&S retrofits with thorough documentation, meeting all Act 1102 requirements.
- The program met savings goals and was highly cost-effective. Savings increased by 53% compared to PY2023 and met 100.8% of its net savings goal.
- The IQP spent \$1,262.96 per participant on H&S retrofits, and thoroughly documented the equipment installed.
- 97 homes were weatherized in 2024, which were joint projects in conjunction with SWEPCO.
- The focus on joint projects allowed the recipients to have up to \$1,000.00 of Health & Safety equipment installed since the costs were split between the utilities. This was a great service to these customers since many of these homes needed extensive repairs before the weatherization measures could be installed.

2.5.3 Program Budget, Savings, and Participants

Income Qualified Program												
Program	Expenditures			Energy Savings (Therms)			Demand Savings (Therms)			Participants		
	Budget	Actual	%	Plan	Evaluated	%	Plan	Evaluated	%	Plan	Actual	%
Program Year 2022	\$ 102,239	\$ 101,082	99%	19,596	31,698	162%	n/a	n/a	-	123	399	324%
Program Year 2023	\$ 87,959	\$ 86,236	98%	31,698	24,150	76%	n/a	n/a	-	123	123	100%
Program Year 2024	\$ 211,895	\$ 168,628	80%	51,718	51,497	100%	n/a	n/a	-	68	68	100%

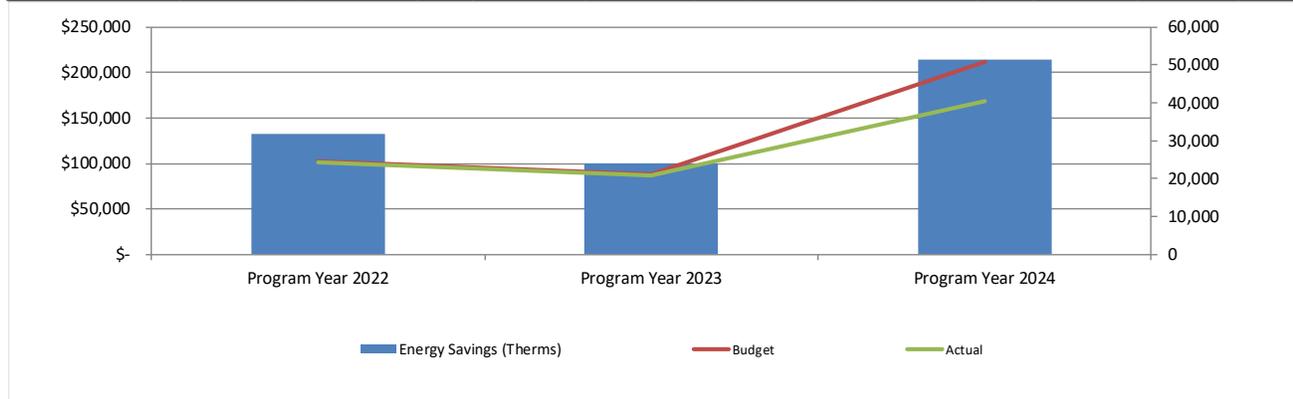


Figure 13 – 2024 Income Qualified Program Trends

2.5.4 Description of Participants

- A Participant of BHEA’s IQP represents an incentivized measure, including assessments.

2.5.5 Challenges & Opportunities

- The current limit on Health & Safety measures is \$500 per project. While this meets the needs with joint projects, it falls short on BHEA only projects. Consideration will be given to increasing this limit to \$1,000 if needed.
- On the opportunity side, the program team was able to use a new CLEAResult Virtual application to remotely and in real time review the weatherization crew’s work when needed to perform quality control.

2.5.6 Planned or Proposed Changes to Program & Budget

- Currently there are no planned changes, however, BHEA will use the budget flexibility granted by the Commission if appropriate.

2.5.7 BHEA’s Response to Evaluator’s Recommendations

- Develop case studies for program marketing. Similar to how case studies support marketing efforts for C&I Solutions, the LIPP could benefit from case studies from a mix of income as well as age-qualified participants.
 - This recommendation is completed and under continuous implementation.

3.0 Supplemental Requirements

3.1 Staffing

- Current staffing for BHEA's EE programs is one full-time individual.
- The Company has a Commercial and Industrial Account Manager who continues to leverage any contact with customers as an opportunity to promote EE programs.
- BHEA's implementer, CLEAResult, employs the equivalent of 6 full-time employees to work on BHEA's programs.

3.2 Stakeholder Activities

BHEA's EE team, including its program implementation and evaluation team members, was again very active with the PWC. The PWC held several meetings throughout the year, the majority of these discussions focused on making changes and updates to the Technical Reference Manual (TRM). The TRM discussions covered a variety of topics including accounting for the effects in the changes in the lighting market due to the roll-back of the Energy Independence and Security Act (EISA).

The PWC also worked on the development of the Potential Study and the Complementary Study during PY2024. The Potential Study focused assisting the Commission in identifying the level of EE program savings that are cost-effective and achievable in Arkansas, while the Complementary Study focused on the use of Advanced Metering Infrastructure's (AMI) smart meters and other advanced technologies to move from deemed EM&V methods toward actual measurement of energy and demand savings.

Program evaluators provided timely updates throughout the year regarding the status of evaluation activities and worked proactively with the Independent Evaluator Monitor to develop new studies based on feedback from the PWC.

3.3 Information Provided to Consumers to Promote EE

BHEA's marketing plan relies on traditional marketing channels to promote the programs. Additionally, BHEA uses customer touch points such as service calls, customer newsletters, and speaking engagements at seminars, conferences, and community events to spread the word about its programs. Over the past year, marketing for BHEA's energy efficiency programs has included:

- Continued Internet presence through the www.energy-readyarkansas.com website which features:
 - A website that is mobile and tablet compatible;
 - A list of energy savings tips;
 - Information on all BHEA's EE programs and instructions on how to participate in each program, with contact information for further questions;
 - Printable rebate forms;
 - Online rebate application;
 - Links to other useful resources, such as a free online energy audit tool and energy efficiency organizations;
 - Samples of marketing materials;
 - A direct email link for more information or questions regarding any BHEA EE program
- Program materials are distributed at multiple events during the year, where BHEA customers can learn more about the programs.

Comprehensive Energy Efficiency Plan
Program Year 2025
Annual Report
Appendix B – Supplemental Documentation



BOILER EQUIPMENT Rebate

Program dates: January 1, 2024 through December 31, 2024

PLEASE NOTE: This is a program with limited funding.

Applications will be processed on a first-come, first-served basis until funds are depleted. To check the current status of funds, please call 855-350-1563.

To receive your rebate, please submit all requested information, **including a copy of the dated invoice from your equipment retailer/installer**, along with all requested signatures. The rebate application must be submitted within 90 days of installation date or within 90 days of connection of natural gas **AND** emailed or postmarked by **December 31, 2024. See other side for more information or visit energy-readyarkansas.com. Please send completed application to: Energy Ready, P.O. Box 9567, Fayetteville, AR 72702 or corey.mcanally@clearesult.com.**

INSTALLATION LOCATION

Account holder's name _____

Black Hills Energy Arkansas account # _____

Business phone () _____

Account physical address _____

City/State/ZIP _____

Mailing address _____

City/State/ZIP _____

PURCHASER INFORMATION

(if different from above)

Business name _____

Mailing address _____

City/State/ZIP _____

Email _____

Purchaser is: Owner Landlord Renter Agency

CONTACT INFORMATION

First name _____

Last name _____

Phone () _____

Email _____

INSTALLER

Company name _____

First name _____

Last name _____

Address _____

City/State/ZIP _____

Phone () _____

Email _____

Installer signature _____

License # _____

It is not the responsibility of the retailer/installer to ensure that the program requirements are met. If program requirements are not met, no rebate will be paid.

Send rebate check to:

Purchaser's address Installation mailing address

Assigned retailer or installer*

*Rebate assignment requires documentation on invoice, discounting final invoice by the amount of the rebate.

If assigned retailer or installer box is checked above, customer signature is required here:

Customer signature:

Type of installation:

New construction Replacement (failure)

Replacement (upgrade)

Building type:

Small office (<30,000 square feet)

Large office (>30,000 square feet)

Fast food restaurant Sit-down restaurant

Small retail Large retail Grocery Warehouse

Elementary school JR/SR high school Assembly

College/University Healthcare facility Motel

Hotel Other _____

Building square footage (required): _____ square feet

CUSTOMER SIGNATURE

Signature _____

Print first and last name _____

Date _____

By signing this application, you certify that the information provided is accurate to the best of your ability.



CLEARResult®

Date: January 10, 2024 5:34 PM

FileName:0124_BHEAR_CM_4130388_2024BoilerApp_ComReb_APP_BoilerRebate

Trim: 8.5" x 11"

Finish Size:8.5"x11"

Stock:

Live: .25

Gutter: NA

Finish:

Bleed: .125

Color: 4C

AM/PM: Caleb B. / Robyn G.

EQUIPMENT INSTALLED

- 90% - 94% efficient boiler ≥ 94% efficient boiler
- Burner replacement Boiler reset controls
- Boiler cutout controls Boiler vent damper

NEW EQUIPMENT INFORMATION

(See page 3 for rebate amounts.)

Brand _____

Model # _____

Serial # _____

BTU/Hr. input _____

AFUE % _____

Date of installation _____

OLD EQUIPMENT INFORMATION

(See page 3 for rebate amounts.)

Brand _____

Model # _____

Approximate age _____

QUALIFICATIONS

The qualifying equipment must be installed in a business served with natural gas from Black Hills Energy Arkansas. Black Hills Energy Arkansas uses Air-Conditioning, Heating and Refrigeration Institute (AHRI) listings to determine the efficiency of new commercial hot water boilers. Equipment must be certified by AHRI.

REQUIREMENTS

1. All qualifying equipment must be fully installed and operational and is subject to inspection by Black Hills Energy Arkansas or an agent of Black Hills Energy Arkansas's choosing.
2. Enclose invoice showing separate figures for equipment, labor and taxes. Rebates are calculated on equipment cost only, not on taxes, labor, unattached material, piping or controls.
3. Enclose all nameplate data and age of equipment being replaced, if applicable.
4. Include boiler efficiency documentation.
5. All required information must be submitted before the rebate can be paid.
6. The rebate application must be submitted within 90 days of installation and emailed or postmarked by December 31, 2024, whichever comes first.

Equipment installed under warranty replacement does not qualify for the rebate.

Rebate qualifications and amounts are subject to change. Rebate funds are limited. Completed rebate applications will be processed in the order in which they are received. Black Hills Energy Arkansas rebate programs may be canceled or changed at any time.

This program ends December 31, 2024.

Rebates will not be paid if funds are depleted prior to December 31, 2024.

APPLICATION CHECKLIST

- Dated sales invoice must include customer name, equipment brand, model and serial number and unit cost. If rebate has been assigned to the retailer/installer by the Black Hills Energy Arkansas customer, the deduction for the rebate must be shown on the invoice.
- Customer signature
- Black Hills Energy Arkansas Account #

OPTIONS TO SUBMIT REBATE

1. **Email (preferred):** corey.mcanally@cleareresult.com
2. **Mail:** Energy Ready
P.O. Box 9567
Fayetteville, AR 72702

QUESTIONS?

For information pertaining to your rebate, call **855-350-1563**. General inquiries can be directed to **479-935-9001** or **corey.mcanally@cleareresult.com**.

PROGRAM REBATES

Boiler rebates

This list describes the rebates that are available to customers who are eligible to participate in the program.



Boiler Equipment
Rebate

CLEAResult®

Date: January 10, 2024 5:34 PM

FileName:0124_BHEAR_CM_4130388_2024BoilerApp_ComReb_APP_BoilerRebate

Trim: 8.5" x 11"	Finish Size:8.5"x11"	Stock:
Live: .25	Gutter: NA	Finish:
Bleed: .125	Color: 4C	AM/PM: Caleb B. / Robyn G.

MEASURE	REBATE AMOUNT	REBATE DETAILS	MEASURE DESCRIPTION
90% - 94% efficient boiler	\$1,400 MMBTU/Hr input	Hot water boilers	Commercial comfort heating boilers, between 100,000 BTU - 4 MMBTU
≥ 94% efficient boiler	\$2,000 MMBTU/Hr input	Hot water boilers	Commercial comfort heating boilers, between 100,000 BTU - 4 MMBTU
Burner replacement	\$1,000 MMBTU/Hr input	Up to 25% of the equipment cost and burner installation	Fully modulating or six-step modulation burners only - not eligible for new boilers
Boiler reset controls	\$150 per system	Not to exceed the equipment cost	Assumes 3.8% annual gas savings from controls
Boiler cutout controls	\$150 per system	Not to exceed the equipment cost	Assumes 1.7% annual gas savings from cutout controls
Boiler vent damper	\$400 per system	Not to exceed the equipment cost	Assumes 7% annual gas savings from vent damper

Boiler Equipment Rebate

CLEAResult®			Date: January 10, 2024 5:34 PM
FileName:0124_BHEAR_CM_4130388_2024BoilerApp_ComReb_APP_BoilerRebate			
Trim: 8.5" x 11"	Finish Size:8.5"x11"	Stock:	
Live: .25	Gutter: NA	Finish:	
Bleed: .125	Color: 4C	AM/PM: Caleb B. / Robyn G.	

COMMERCIAL COOKING Equipment Rebate

Program dates: January 1, 2024 through December 31, 2024
PLEASE NOTE: This is a program with limited funding.

Applications will be processed on a first-come, first-served basis until funds are depleted. To check the current status of funds, please call 855-350-1563.

To receive your rebate, please submit all requested information, **including a copy of the dated invoice from your equipment retailer/installer**, along with all requested signatures. The rebate application must be submitted within 90 days of installation date or within 90 days of connection of natural gas **AND** emailed or postmarked by **December 31, 2024. See other side for more information or visit energy-readyarkansas.com. Please send completed application to: Energy Ready, P.O. Box 9567, Fayetteville, AR 72702 or corey.mcanally@clearesult.com.**

INSTALLATION LOCATION

Account holder's name _____
Black Hills Energy Arkansas Account # _____
Business phone () _____
Account physical address _____
City/State/ZIP _____
Mailing address _____
City/State/ZIP _____

PURCHASER'S INFORMATION

(if different from above)

Business name _____
Mailing address _____
City/State/ZIP _____
Email _____
Is purchaser: Owner Landlord Renter Agency

CONTACT INFORMATION

First name _____
Last name _____
Phone () _____
Email _____

INSTALLER

Company name _____
First name _____
Last name _____
Address _____
City/State/ZIP _____
Phone () _____
Email _____
Installer signature _____
License # _____

It is not the responsibility of the retailer/installer to ensure that the program requirements are met. If program requirements are not met, no rebate will be paid.

Send rebate check to:

- Purchaser's address Installation mailing address
 Assigned retailer or installer*

*Rebate assignment requires documentation on invoice, discounting final invoice by the amount of the rebate. If assigned retailer or installer box is checked above, customer signature is required here: _____

CUSTOMER SIGNATURE

Signature _____
Print first and last name _____
Date _____

By signing this application, you certify that the information provided is accurate to the best of your ability.

EQUIPMENT INSTALLED

- Combination Oven Convection Oven Conveyor Oven
 Fryer Rotation Rack Oven



CLEAResult®

Date: January 10, 2024 5:51 PM

FileName:0124_BHEAR_CM_4131435_2024CookingApp_ComReb_APP_CookingRebate

Trim: 8.5" x 11"	Finish Size:8.5"x11"	Stock:
Live: .25	Gutter: NA	Finish:
Bleed: .125	Color: 4C	AM/PM: Caleb B. / Robyn G.

COMMERCIAL COOKING EQUIPMENT INFORMATION

(See page 3 for rebate amounts.)

OLD EQUIPMENT 01 (if replacement)

Brand _____

Model # _____

Approximate age _____

NEW EQUIPMENT 01

Brand _____

Model # _____

Serial # _____

Date of installation _____

OLD EQUIPMENT 02 (if replacement)

Brand _____

Model # _____

Approximate age _____

NEW EQUIPMENT 02

Brand _____

Model # _____

Serial # _____

Date of installation _____

OLD EQUIPMENT 03 (if replacement)

Brand _____

Model # _____

Approximate age _____

NEW EQUIPMENT 03

Brand _____

Model # _____

Serial # _____

Date of installation _____

QUALIFICATIONS

The qualifying equipment must be installed in a business served with natural gas from Black Hills Energy Arkansas. Qualified, commercial natural gas foodservice equipment eligibility:

Equipment must be listed on one of the following accredited websites:

- ENERGY STAR®: energystar.gov/cfs
- Food Service Technology Center: fishnick.com/saveenergy/rebates

A. Only new equipment is eligible for rebate (no refurbished equipment).

B. New construction and replacement equipment installations are eligible.

REQUIREMENTS

1. All qualifying equipment must be fully installed and operational, and is subject to inspection by Black Hills Energy Arkansas or an agent of Black Hills Energy Arkansas's choosing.
2. Enclose invoice showing separate figures for equipment, labor and taxes.
3. Enclose all nameplate data and age of equipment being replaced, if applicable.
4. All required information must be submitted before the rebate can be paid.
5. The rebate application must be submitted within 90 days of installation and removed, postmarked by December 31, 2024, whichever comes first.

Equipment installed under warranty replacement does not qualify for the rebate.

Rebate qualifications and amounts are subject to change. Rebate funds are limited. Completed rebate forms will be processed in the order in which they are received. Black Hills Energy Arkansas rebate programs may be canceled or changed at any time.

This program ends December 31, 2024.

Rebates will not be paid if funds are depleted prior to December 31, 2024.

APPLICATION CHECKLIST

- Dated sales invoice must include customer name, equipment brand, model and serial number and unit cost. If rebate has been assigned to the retailer/installer by the Black Hills Energy Arkansas customer, the deduction for the rebate must be shown on the invoice.
- Customer signature
- Black Hills Energy Arkansas Account #

OPTIONS TO SUBMIT REBATE

1. Email (preferred): corey.mcanally@clearesult.com

2. Mail: Energy Ready
P.O. Box 9567
Fayetteville, AR 72702

QUESTIONS?

For information pertaining to your rebate, call **855-350-1563**. General inquiries can be directed to **479-935-9001** or corey.mcanally@clearesult.com.



Commercial Cooking Equipment Rebate

CLEAResult®

Date: January 10, 2024 5:51 PM

FileName:0124_BHEAR_CM_4131435_2024CookingApp_ComReb_APP_CookingRebate		
Trim: 8.5" x 11"	Finish Size:8.5"x11"	Stock:
Live: .25	Gutter: NA	Finish:
Bleed: .125	Color: 4C	AM/PM: Caleb B. / Robyn G.

PROGRAM REBATES

This list describes the rebates that are available to customers who are eligible to participate in the program:

TECHNOLOGY	REBATE AMOUNT
Combination Oven	\$1,500
Convection Oven	\$400
Conveyor Oven	\$1,000
Fryer	\$500
Rotation Rack Oven	\$1,500

APSC FILED Time: 5/1/2025 11:46:59 AM: Recvd 5/1/2025 11:42:41 AM: Docket 07-078-TF-Doc. 446



**Commercial Cooking
Equipment Rebate**

CLEAResult®

Date: January 10, 2024 5:51 PM

FileName:0124_BHEAR_CM_4131435_2024CookingApp_ComReb_APP_CookingRebate		
Trim: 8.5" x 11"	Finish Size:8.5"x11"	Stock:
Live: .25	Gutter: NA	Finish:
Bleed: .125	Color: 4C	AM/PM: Caleb B. / Robyn G.

COMMERCIAL HEATING Equipment Rebate

Program dates: January 1, 2024 through December 31, 2024

PLEASE NOTE: This is a program with limited funding. APSO 7th EPT File: 5/1/2025 11:46:59 AM: Recvd 5/1/2025 11:42:41 AM: Docket 07-078-TF-Doc. 446

Applications will be processed on a first-come, first-served basis until funds are depleted. To check the current status of funds, please call 855-350-1563.

To receive your rebate, please submit all requested information, including a copy of the dated invoice from your equipment retailer/installer, along with all requested signatures. The rebate application must be submitted within 90 days of installation date or within 90 days of connection of natural gas AND emailed or postmarked by December 31, 2024. See other side for more information or visit energy-readyarkansas.com. Please send completed application to: Energy Ready, P.O. Box 9567, Fayetteville, AR 72702 or corey.mcanally@clearesult.com.

INSTALLATION LOCATION

Account holder's name _____
Black Hills Energy Arkansas Account # _____
Business phone () _____
Account physical address _____
City/State/ZIP _____
Mailing address _____
City/State/ZIP _____

PURCHASER'S INFORMATION

(if different from above)
Business name _____
Mailing address _____
City/State/ZIP _____
Email _____
Purchaser is: Owner Landlord Renter Agency

CONTACT INFORMATION

First name _____
Last name _____
Phone () _____
Email _____

INSTALLER

Company name _____
First name _____
Last name _____
Address _____
City/State/ZIP _____
Phone () _____
Email _____
Installer signature _____
License # _____

It is not the responsibility of the retailer/installer to ensure that the program requirements are met. If program requirements are not met, no rebate will be paid.

Send rebate check to:

- Purchaser's address Installation mailing address
- Assigned retailer or installer*

*Rebate assignment requires documentation on invoice, discounting final invoice by the amount of the rebate. If assigned retailer or installer box is checked above, customer signature is required here:

Customer signature:

Type of installation:

- New construction
- Replacement (failure)
- Replacement (upgrade)

Building type:

- Small office (<30,000 square feet)
- Large office (>30,000 square feet)
- Fast food restaurant Sit-down restaurant Small retail
- Large retail Grocery Warehouse Elementary school
- Jr./Sr. high school Assembly College/university
- Healthcare facility Motel Hotel
- Other: _____

Building square footage (required): _____ square feet



CLEAResult®			Date: January 11, 2024 6:18 PM
FileName:0124_BHEAR_CM_4131482_2024HeatingApp_ComReb_APP_HeatingRebate			
Trim: 8.5" x 11"	Finish Size:8.5"x11"	Stock:	
Live: .25	Gutter: NA	Finish:	
Bleed: .125	Color: 4C	AM/PM: Caleb B. / Robyn G.	

CUSTOMER SIGNATURE

Signature _____

Print first and last name _____

Date _____

By signing this application, you certify that the information provided is accurate to the best of your ability.

HEATING EQUIPMENT INFORMATION

Brand _____

Complete model # _____

BTU/Hr. input _____

AFUE % _____

Date of installation _____

Serial # _____

QUALIFICATIONS

The qualifying equipment must be installed in an Arkansas business served with natural gas from Black Hills Energy Arkansas and must meet the following efficiency:

TECHNOLOGY	REBATE AMOUNT
Natural gas forced-air furnaces - 95% AFUE or higher	\$500

Rebate offer applies only to new natural gas furnaces. If the furnace being replaced is electric or is a heat pump, no rebate is available. Black Hills Energy Arkansas uses Air-Conditioning, Heating and Refrigeration Institute listings to determine the efficiency of the equipment.

If sending rebates for multiple accounts or multiple units on one account, please call to check availability of funding.

Retailers/installers are only eligible to receive their customer's rebate if the customer has assigned the rebate to the retailer/installer, and there is a discount for the full amount of the rebate shown on the final invoice.

Equipment installed under warranty replacement does not qualify for the rebate.

REQUIREMENTS

Application must be completely filled out with installation location information, purchaser information (if applicable), equipment information (including brand, complete model and serial number, installation date and AFUE rating) and retailer/installer information (if applicable). Black Hills Energy Arkansas is unable to accept applications that do not include all this information. A copy of the dated invoice or sales receipt must accompany the completed

rebate application and must include the customer name, unit brand, model and serial numbers and unit cost. It is the responsibility of the account holder or purchaser to ensure that the installed equipment qualifies for the rebate. If it does not qualify, no rebate will be paid.

Black Hills Energy Arkansas reserves the right to inspect the installed equipment.

Rebate qualifications and amounts are subject to change.

The rebate application must be submitted within 90 days of installation date or within 90 days of connection of natural gas AND emailed or postmarked by December 31, 2024.

To avoid delays in rebate processing, please submit your completed paperwork as soon as possible. Any applications with missing or incomplete information can jeopardize the chance of receiving rebate funds. Rebates are awarded on a first-come, first-served basis until funds are depleted.

REBATE DETAILS

Rebate amounts will be issued for equipment installed between January 1, 2024 and December 31, 2024 only. Black Hills Energy Arkansas issues cash rebates in the form of checks, not utility bill credits. Black Hills Energy Arkansas is not responsible if the retailer/installer does not provide accurate information on the rebate amount or equipment eligibility. Rebate checks will be mailed within 6-8 weeks.

APPLICATION CHECKLIST

- Dated sales invoice must include customer name, equipment brand, model and serial number and unit cost. If rebate has been assigned to the retailer/installer by the Black Hills Energy Arkansas customer, the deduction for the rebate must be shown on the invoice.
- Customer signature
- Black Hills Energy Arkansas Account #

OPTIONS TO SUBMIT REBATE

1. **Email (preferred):** corey.mcanally@clearesult.com
2. **Mail:** Energy Ready
P.O. Box 9567
Fayetteville, AR 72702

QUESTIONS?

For information pertaining to your rebate, call **855-350-1563**. General inquiries can be directed to **479-935-9001** or **corey.mcanally@clearesult.com**.

Commercial Heating
Equipment Rebate



CLEAResult®

Date: January 11, 2024 6:18 PM

FileName:0124_BHEAR_CM_4131482_2024HeatingApp_ComReb_APP_HeatingRebate

Trim: 8.5" x 11"

Finish Size:8.5"x11"

Stock:

Live: .25

Gutter: NA

Finish:

Bleed: .125

Color: 4C

AM/PM: Caleb B. / Robyn G.

COMMERCIAL WATER HEATER Equipment Rebate

Program dates: January 1, 2024 through December 31, 2024

PLEASE NOTE: This is a program with limited funding.

Applications will be processed on a first-come, first-served basis until funds are depleted. To check the current status of funds, please call 855-350-1563.

To receive your rebate, please submit all requested information, including a copy of the dated invoice from your equipment retailer/installer, along with all requested signatures. The rebate application must be submitted within 90 days of installation date or within 90 days of connection of natural gas **AND** emailed or postmarked by **December 31, 2024**. See other side for more information or visit energy-readyarkansas.com. Please send completed application to: Energy Ready, P.O. Box 9567, Fayetteville, AR 72702 or corey.mcanally@clearesult.com.

INSTALLATION LOCATION

Account holder's name _____

Black Hills Energy Arkansas Account # _____

Business phone () _____

Account physical address _____

City/State/ZIP _____

Mailing address _____

City/State/ZIP _____

PURCHASER'S INFORMATION

(if different from above)

Business name _____

Mailing address _____

City/State/ZIP _____

Email _____

Is purchaser: Owner Landlord Renter Agency

CONTACT INFORMATION

First name _____

Last name _____

Phone () _____

Email _____

INSTALLER

Company name _____

First name _____

Last name _____

Address _____

City/State/ZIP _____

Phone () _____

Email _____

Installer signature _____

License # _____

It is not the responsibility of the retailer/installer to ensure that the program requirements are met. If program requirements are not met, no rebate will be paid.

Send rebate check to:

Purchaser's address Installation mailing address

Assigned retailer or installer*

**Rebate assignment requires documentation on invoice, discounting final invoice by the amount of the rebate. If assigned retailer or installer box is checked above, customer signature is required here:*

Customer signature:

Building type:

Small office (<30,000 square feet)

Large office (>30,000 square feet)

Fast food restaurant Sit-down restaurant Small retail

Large retail Grocery Warehouse Elementary school

Jr./Sr. high school Assembly College/university

Healthcare facility Motel Hotel

Other: _____

Building square footage (required): _____ square feet

CUSTOMER SIGNATURE

Signature _____

Print first and last name _____

Date _____

By signing this application, you certify that the information provided is accurate to the best of your ability.



CLEARResult®

Date: January 17, 2024 11:25 AM

FileName:0124_BHEAR_CM_4136582_2024WaterHeatingApp_ComReb_APP_WaterHeatingRebate

Trim: 8.5" x 11"

Finish Size:8.5"x11"

Stock:

Live: .25

Gutter: NA

Finish:

Bleed: .125

Color: 4C

AM/PM: Caleb B. / Robyn G.

NEW EQUIPMENT INFORMATION

Type of water heater: Tankless
 Hybrid tankless _____ gallons
(must be less than 5 gallons)

Brand _____

Complete model # _____

BTU/Hr. input _____

Serial # _____

Size or capacity/gallons _____

Energy factor/thermal efficiency _____

Date of installation _____

APPC FILED Time: 5/1/2025 11:46:59 AM: Recvd 5/1/2025 11:42:41 AM: Booked 07/05/2025 11:00:43

EXISTING EQUIPMENT INFORMATION

Existing unit brand _____

Replaced unit's tank capacity/gallons _____

QUALIFICATIONS

The qualifying equipment must be installed in an Arkansas business served with natural gas from Black Hills Energy Arkansas and must meet the following efficiencies:

NATURAL GAS EQUIPMENT	REBATE AMOUNT
Tankless water heater	\$500 (.90 uniform energy factor or higher)
Hybrid tankless water heater (must be less than 5 gallons)	\$500 (.90 uniform energy factor or higher)

Rebate offer applies only to new equipment. If the equipment replaced is electric, no rebate is available. Black Hills Energy Arkansas uses Air-Conditioning, Heating and Refrigeration Institute listings to determine the efficiency of the equipment.

If sending rebates for multiple accounts or multiple units on one account, please call to check availability of funding.

Retailers/installers are only eligible to receive their customer's rebate if the customer has assigned the rebate to the retailer/installer and there is a discount for the full amount of the rebate shown on the final invoice.

Equipment installed under warranty replacement does not qualify for the rebate.

REQUIREMENTS

Application must be completely filled out with installation location information, purchaser information (if applicable), equipment information (including brand, complete model and serial numbers,

installation date and AFUE rating) and retailer/installer information. Black Hills Energy Arkansas is unable to accept applications that do not include all this information (if applicable). A copy of the dated invoice or sales receipt must accompany the completed rebate application and must include the customer name, unit brand, model and serial numbers and unit cost. It is the responsibility of the account holder or purchaser to ensure that the installed equipment qualifies for the rebate. If it does not qualify, no rebate will be paid.

Black Hills Energy Arkansas reserves the right to inspect the installed equipment.

Rebate qualifications and amounts are subject to change.

The rebate application must be submitted within 90 days of installation date or within 90 days of connection of natural gas AND emailed or postmarked by December 31, 2024. To avoid delays in rebate processing, please submit your completed paperwork as soon as possible. Any applications with missing or incomplete information can jeopardize the chance of receiving rebate funds. Rebates are awarded on a first-come-first-served basis until funds are depleted.

REBATE DETAILS

Rebate amounts will be issued for equipment installed between January 1, 2024 and December 31, 2024 only. Black Hills Energy Arkansas issues cash rebates in the form of checks, not utility bill credits. Black Hills Energy Arkansas is not responsible if the retailer/installer does not provide accurate information on the rebate amount or equipment eligibility. Rebate checks will be mailed within 6-8 weeks.

APPLICATION CHECKLIST

- Dated sales invoice must include customer name, equipment brand, model and serial number and unit cost. If rebate has been assigned to the retailer/installer by the Black Hills Energy Arkansas customer, the deduction for the rebate must be shown on the invoice.
- Customer signature
- Black Hills Energy Arkansas Account #

OPTIONS TO SUBMIT REBATE

1. **Email** (preferred): corey.mcanally@clearesult.com
2. **Mail:** Energy Ready
P.O. Box 9567
Fayetteville, AR 72702

QUESTIONS?

For information pertaining to your rebate, call **855-350-1563**. General inquiries can be directed to **479-935-9001** or **corey.mcanally@clearesult.com**.

Commercial Water Heater
Equipment Rebate



CLEAResult®

Date: January 17, 2024 11:25 AM

FileName:0124_BHEAR_CM_4136582_2024WaterHeatingApp_ComReb_APP_WaterHeatingRebate		
Trim: 8.5" x 11"	Finish Size:8.5"x11"	Stock:
Live: .25	Gutter: NA	Finish:
Bleed: .125	Color: 4C	AM/PM: Caleb B. / Robyn G.

STEAM TRAPS Rebate Application

Rebates available for qualifying steam traps purchased and installed or repaired from January 1, 2024 to December 31, 2024.

Need help? Call 479-935-9001 or email corey.mcanally@cleareresult.com.

BEFORE YOU START

Review the eligibility details, requirements and terms and conditions throughout the application to verify that you are eligible for a rebate. Collect all required information to complete your application.

ONCE YOU ARE DONE

Applications must be emailed or postmarked within 90 days of installation or by December 31, 2024, whichever comes first. Send your signed application and contractor installation invoice to:

Mail:

Black Hills Energy Arkansas Rebates
C/O CLEAResult
PO Box 9567
Fayetteville, AR 72702
corey.mcanally@cleareresult.com

RECEIVE YOUR REBATE

After your rebate application is completed and approved, you will receive your rebate check in approximately six to eight weeks.

REBATE APPLICATION

If you are a commercial customer who uses more than 200,000 CCF annually, you may be eligible for larger incentives for the replacement of steam traps at your facility. Contact a participating Trade Ally or email the Commercial & Industrial Solutions Program at corey.mcanally@cleareresult.com to learn if you are eligible.

Incentives are also available for many other steam system improvement projects, including insulation, steam leak repair and equipment replacement, through the Commercial & Industrial Solutions Program. Call us for more details and to sign up for a no-cost energy audit from Black Hills Energy Arkansas.

Building type:

- Assembly (theater, hall, arena) College/university
 Elementary school Healthcare clinic High school
 Hospital Manufacturing facility Office >30,000 sq. ft.
 Office ≤30,000 sq. ft. Religious facility

ACCOUNT AND CUSTOMER INFORMATION

Black Hills Energy Arkansas account number _____

Business/account holder name _____

Installation address _____

City/State/ZIP _____

Make check payable to: Account holder Trade Ally

Mailing address (if different) _____

City/State/ZIP _____

Applicant first name _____

Applicant last name _____

Phone number () _____

Email address _____

Site contact first name _____

Site contact last name _____

Phone number () _____

Email address _____

CONTRACTOR INFORMATION

Contractor business name _____

Contact first name _____

Contact last name _____

Address _____

City/State/ZIP _____

Phone number () _____

Email address (if available) _____

APPLICANT SIGNATURE

Applicant signature _____

Print applicant name _____

Date _____



CLEAResult®			Date: January 18, 2024 7:36 PM
FileName:0124_BHEAR_CM_4136629_2024SteamTrapApp_ComReb_APP_SteamTrapRebate			Additional Details:
Trim: 8.5"x11"	Finish Size: 8.5"x11"	Stock:	
Live: .125	Gutter:	Finish:	
Bleed: .125	Color: 4c	AM PM: Caleb B. / Robyn G.	

PRODUCT INFORMATION

Steam Traps

Purchase date _____
 Install date _____
 Total installed cost* (per trap) _____
 # traps repaired/replaced _____
 Manufacturer _____
 Model _____
 Operating pressure _____ psig
 Annual hours of operation _____
 Boiler efficiency _____
 Orifice size _____

CHECK ONE:	REBATE:
<input type="checkbox"/> Industrial/process steam trap ≥15 psig	\$300 per trap
<input type="checkbox"/> Dry cleaner system trap ≥15 psig	\$300 per trap
<input type="checkbox"/> Space heating	\$300 per trap

Additional Steam Traps

Purchase date _____
 Install date _____
 Total installed cost* (per trap) _____
 # traps repaired/replaced _____
 Manufacturer _____
 Model _____
 Operating pressure _____ psig
 Annual hours of operation _____
 Boiler efficiency _____
 Orifice size _____

CHECK ONE:	REBATE:
<input type="checkbox"/> Industrial/process steam trap ≥15 psig	\$300 per trap
<input type="checkbox"/> Dry cleaner system trap ≥15 psig	\$300 per trap
<input type="checkbox"/> Space heating	\$300 per trap

Additional Steam Traps

Purchase date _____
 Install date _____
 Total installed cost* (per trap) _____
 # traps repaired/replaced _____
 Manufacturer _____
 Model _____
 Operating pressure _____ psig
 Annual hours of operation _____
 Boiler efficiency _____
 Orifice size _____

CHECK ONE:	REBATE:
<input type="checkbox"/> Industrial/process steam trap ≥15 psig	\$300 per trap
<input type="checkbox"/> Dry cleaner system trap ≥15 psig	\$300 per trap
<input type="checkbox"/> Space heating	\$300 per trap

Additional Steam Traps

Purchase date _____
 Install date _____
 Total installed cost* (per trap) _____
 # traps repaired/replaced _____
 Manufacturer _____
 Model _____
 Operating pressure _____ psig
 Annual hours of operation _____
 Boiler efficiency _____
 Orifice size _____

CHECK ONE:	REBATE:
<input type="checkbox"/> Industrial/process steam trap ≥15 psig	\$300 per trap
<input type="checkbox"/> Dry cleaner system trap ≥15 psig	\$300 per trap
<input type="checkbox"/> Space heating	\$300 per trap

*Total installed cost is the total purchase price of an individual piece of equipment, including the cost of the equipment, materials and external labor. Total installed cost must be itemized by each equipment/product installed and entered in the chart above. The itemized contractor invoice must also include this total installed cost, itemized by each qualifying equipment/product. If self-installed, only the cost of the equipment is required.

Please attach additional copies of this sheet if necessary for more steam traps.

**Steam Traps
 Rebate Application**

CLEARResult®			Date: January 18, 2024 7:36 PM
FileName:0124_BHEAR_CM_4136629_2024SteamTrapApp_ComReb_APP_SteamTrapRebate			Additional Details:
Trim: 8.5"x11"	Finish Size: 8.5"x11"	Stock:	
Live: .125	Gutter:	Finish:	
Bleed: .125	Color: 4c	AM PM: Caleb B. / Robyn G.	

ATTACH SUPPLEMENTAL DOCUMENTS

Copy of the itemized invoice(s) or proof of purchase

Must include:

- Professional contractor information (if installed by a professional contractor)
- Equipment manufacturer and model
- Total installed cost (Itemized per each piece of qualifying equipment)
- Payment terms (e.g., balance due of zero, financing terms or paid-in-full stamp)
- Instant discount requirements for Trade Allies members: Total rebate amount provided as an instant discount off the total purchase price. Clearly label as Black Hills Energy Arkansas steam trap rebate and include a customer signature.

Steam trap survey

- Industrial/process steam traps and dry cleaner steam trap applications only
- Record of a third-party steam trap survey must be submitted with your rebate application that includes all of the required information listed below. If work is done internally and a survey is not conducted, a program representative must be present to inspect failed traps prior to completing the steam trap repair/replacement.

Must include:

- Customer business name
- Site address where survey was completed
- For each steam trap:
 - Steam trap location
 - Steam trap function status
 - Steam system pressure
 - Picture of failed open steam trap

ELIGIBILITY REQUIREMENTS

General requirements for all steam trap rebates

Steam trap repairs and/or replacements must be completed and/or installed on an existing boiler for non-residential use, except for multifamily customers. Improvements must be made on equipment installed in a non-residential space with an active Black Hills Energy Arkansas account. Improvements must be completed/installed at the site address listed on this application. Rebates are paid per steam trap and will not exceed the cost of the repair/replacement. Equipment must be purchased and installed between January 1, 2024 and December 31, 2024, unless otherwise noted.

Industrial/process and dry cleaner steam traps ≥ 15 psig

Steam trap repairs and/or replacements must be made on existing, failed steam traps, one for one. Faulty traps (failed, leaking or blow-through) are eligible. Blocked traps do not qualify.

- Record of a third-party steam trap survey must be submitted with your rebate application that includes all of the required information. If work is done internally and a survey is not conducted, a program representative must be present to inspect failed traps prior to completing the steam trap repair/replacement.
- To qualify for the industrial/process steam trap rebate, system must have operating pressure ≥ 15 psig.
- Orifice- and venturi-type traps are not eligible for steam trap rebates.

Commercial steam traps

- Rebate available for all steam systems. New steam traps must replace existing steam traps, one for one. Repairs must be made on existing steam traps.
- Orifice and venturi-type traps are not eligible for steam trap rebates.

APSC FILED Time: 5/1/2025 11:46:59 AM: Recvd 5/1/2025 11:42:41 AM: Doc# 07-078-TF-File 446

Steam Traps
Rebate Application

CLEARResult®			Date: January 18, 2024 7:36 PM
FileName:0124_BHEAR_CM_4136629_2024SteamTrapApp_ComReb_APP_SteamTrapRebate			Additional Details:
Trim: 8.5"x11"	Finish Size: 8.5"x11"	Stock:	
Live: .125	Gutter:	Finish:	
Bleed: .125	Color: 4c	AM PM: Caleb B. / Robyn G.	

TERMS AND CONDITIONS

Participant eligibility

You are eligible to participate in the Commercial & Industrial Solutions Program ("program") if you are either:

- A current commercial customer of Black Hills Energy Arkansas and complete qualifying services ("services") or complete installation of qualifying equipment/products ("equipment" or "products") in a non-residential space with an active Black Hills Energy Arkansas account.

The mail-in rebate option for steam trap replacement is only available to commercial customers who use less than 200,000 CCF per year. If a commercial customer uses more than 200,000 CCF per year, they may participate in the program through the custom option by calling 479-871-2931 or emailing coney.mccallany@clearresult.com.

Installation requirements

Your installation of qualifying high-efficiency natural gas equipment/product or completion of a qualifying service is eligible for a rebate if:

- It meets all specific, energy efficiency and program requirements outlined in this application form.
- Services are conducted conforming to all applicable building, local and state codes and manufacturer specifications.
- For existing facilities, the qualifying natural gas equipment is replacing existing natural gas equipment used for the same purpose.
- For new facilities, including new construction and projects involving a major remodel or demolition and renovation, qualifying equipment is eligible for program rebates if all other program qualifications are met.
- Natural gas equipment replacing electric equipment and electric equipment replacing natural gas equipment are not eligible.
- It is installed by a qualified individual, conforming to all applicable building, local and state codes and manufacturer specifications. All installations must adhere to applicable environmental, health and safety regulations and equipment must be properly ventilated (if applicable). Professional installation is strongly recommended to ensure the efficient and proper functioning of equipment, but is not required.
- It is installed and operational prior to submission of this application at the address listed on the application.
- It is installed in a property owned by the applicant, or the applicant has received permission from the property owner to install the equipment.
- It is completed during the program offering period: January 1, 2024 to December 31, 2024.

Application requirements

To be considered complete and eligible for rebates, all applications must:

- Be postmarked or emailed no later than 90 days after the install date, or by December 31, 2024, whichever comes first
- Include itemized contractor invoice(s) or proof of purchase receipt(s) consisting of:
 - Equipment manufacturer and model
 - Total installed cost (itemized per piece of qualifying equipment)
 - Purchase date and install date (if purchased and installed on different dates)
 - Total number of units installed
 - Professional contractor's business/company name, address and phone number (if installed by a professional contractor)
 - Payment terms (e.g., balance due of zero, financing terms or paid-in-full stamp)
 - Photos of failed open steam traps prior to replacement

Please note: If rebate is to be paid directly to the installing contractor (for an instant discount), application submissions must meet all requirements listed in the "instant discount requirements" to the right.

Instant discount requirements

If rebate is being paid directly to the installing contractor, the following instant discount requirements apply:

- Instant discounts are limited to current Trade Ally members that meet all program requirements.
- Trade Ally member must submit:
 - A rebate application
 - A copy of the customer-signed invoice showing the rebate amount deducted from the total purchase price and clearly labeled as a Black Hills Energy Arkansas rebate
- The customer's signature on the invoice verifies performance of a qualifying service and/or installation of the product(s)/equipment, receipt of the rebate as an instant discount and release of the rebate payment to the contractor.
- It is the installing contractor's sole responsibility to verify customer, product/equipment and installation/service eligibility prior to providing an instant discount. Contractor assumes all liability when providing the rebate as an instant discount.
- A customer may be contacted by Black Hills Energy Arkansas to verify any of the information provided on the rebate application or invoice prior to payment of a rebate to a contractor for an instant discount.
- Any dispute from a customer regarding receipt of a rebate as an instant discount will be investigated by Black Hills Energy Arkansas, and contractor payees are subject to payment adjustments in the event a customer has not received the full and correct rebate amount as an instant discount.
- Contractor is responsible for providing the full and correct rebate amount for a qualifying product/equipment and/or services. Contractor must provide an additional discount or reimbursement to the customer, if needed, prior to processing a rebate application if the full and correct rebate amount was not originally provided to the customer.

Program terms and conditions

- Funds are limited and applications are processed on a first-come, first-served basis. Program is subject to change and may end without prior notice.
- Please allow approximately six to eight weeks for processing and mailing of your rebate payment. Incomplete applications cannot be processed.
- Failure to complete the rebate application in full and provide the required supporting documentation will either delay the payment process or result in your application being denied.
- Maintain a copy of your rebate application and all supporting documentation. The program is not responsible for items (e.g., rebate applications, supporting documentation, and/or rebate checks) lost or damaged in the mail.
- If you do not own the property where this equipment is installed, as a tenant you are responsible for obtaining the property owner's permission to install the equipment for which you are applying for a rebate. Your submission of this application indicates that you have obtained this permission.
- Contractors are eligible to have the rebate signed over to them. Contractors receiving rebates are not eligible for any other incentives for the same products.
- Rebate incentives may not exceed the total purchase price of the installed equipment, products or services. The only costs eligible for incentives are materials, equipment and external labor.
- All equipment installations are subject to verification inspection by the program administrator to ensure that the product/equipment is properly installed and operating.
- Participants must allow, if requested, Black Hills Energy Arkansas or a program representative reasonable access to their facility to verify the installed product/equipment.
- Any customer receiving a rebate check may be contacted by an evaluator to verify product/equipment installation or services, or be asked to complete a customer survey. If contacted, your participation is required as a part of program participation.
- Black Hills Energy Arkansas, contract and program administrators disclaim any and all liability, loss or damage and make no guarantees related to:
 - Participation in the program, including use or installation of the product(s)/equipment or receipt of services
 - Loss or delay of rebate check in the mail
 - Any taxes that may be imposed as a result of participation in the program

Steam Traps
Rebate Application

CLEARresult®

Date: January 18, 2024 7:36 PM

FileName:0124_BHEAR_CM_4136629_2024SteamTrapApp_ComReb_APP_SteamTrapRebate

Additional Details:

Trim: 8.5"x11"	Finish Size: 8.5"x11"	Stock:
Live: .125	Gutter:	Finish:
Bleed: .125	Color: 4c	AM PM: Caleb B. / Robyn G.

Assoc Filed Time: 5/1/2025 11:46:59 AM: Recvd 5/1/2025 11:42:41 AM: Doclet 07-078-TF-Doc. 446



Maximize your energy savings.

Take the guesswork out of saving energy with a no-cost Energy Assessment.

No matter how large or small your facility is, Black Hills Energy Arkansas is here to help you identify energy-saving opportunities. One way we do this is through no-cost Energy Assessments.

During your initial walkthrough assessment, an energy auditor will evaluate your facility to identify energy efficiency improvements. You'll receive a customized report outlining recommended upgrades, estimated costs and savings, and available incentives.

Schedule today to receive:

- A no-cost walkthrough evaluation of your facility from a third-party expert
- Recommendations to reduce energy costs and improve performance
- Incentives to help cover the cost of recommended upgrades (if applicable)
- Ongoing support for future projects

Common projects include:

- Air infiltration
- Water heating
- Boilers and steam systems
- Heating, ventilation, air conditioning and refrigeration systems
- Smart thermostats
- Process equipment
- Commercial cooking equipment

When you're ready to implement your recommended upgrades, our team of experts will be on hand to support you in any way we can.

Let's get started.

Call **479-935-9001** or visit energy-readyarkansas.com to schedule your no-cost Energy Assessment today.

Scan to learn more:



CLEAResult®			Date: February 13, 2024 10:57 AM
File Name: 0124_BHEAR_CM_4219942_2024 Small Biz Flyer_BEА_FLY			Additional Details: ENGLISH
Trim: 8.5" x 11"	Finish Size: 8.5" x 11"	Stock:	
Live: .125"	Gutter: .25"	Finish: Folded	
Bleed: .125"	Color: 4c	AM/PM:Caleb B. / Robyn G.	

RESIDENTIAL HEATING Equipment Rebate

Program dates: January 1, 2024 through December 31, 2024. PLEASE NOTE: This is a program with limited funding. Applications will be processed on a first-come, first-served basis until funds are depleted. To check the current status of funds, please call 855-350-1563.

To receive your rebate, please submit all requested information, including a copy of the dated invoice from your equipment installer, along with all requested signatures. The rebate application must be submitted within 90 days of installation date or within 90 days of connection of natural gas **AND** emailed or postmarked by **December 31, 2024**. See other side for more information or visit energy-readyarkansas.com. **Please send completed application to: Energy Ready, P.O. Box 9567, Fayetteville, AR 72702 or bheahes@clearesult.com.**

INSTALLATION LOCATION

Account holder's name _____

Black Hills Energy Arkansas Account # (required) _____

Phone () _____

Email _____

Account location address _____

City/State/ZIP _____

Mailing address _____

City/State/ZIP _____

Electric provider:

Entergy Arkansas SWEPCO Other _____

PURCHASER'S INFORMATION

(if different from above)

Business name _____

Mailing address _____

City/State/ZIP _____

Email _____

Is purchaser: Owner Landlord Renter Agency

INSTALLER

(To be completed by installer. An additional rebate of \$50 will be paid to the installer show below.)

Company name _____

First name _____

Last name _____

Address _____

City/State/ZIP _____

Phone () _____

Email _____

Installer signature _____

License # _____

*All suppliers must submit a copy of a completed W-9 to the Black Hills Energy Arkansas Residential Solutions Program in order to be paid. If you have questions about how to submit a W-9, please call **855-350-1563** or email **bheahes@clearesult.com**.*

It is not the responsibility of the installer to ensure that the program requirements are met. If program requirements are not met, no rebate will be paid.

Send rebate check to:

Purchaser's address Installation address

Assigned installer*

**Rebate assignment requires documentation on invoice, discounting final invoice by the amount of the rebate. If assigned installer box is checked above, customer signature is required here:*

Type of installation:

New construction Replacement (failure)

Replacement (upgrade)

If furnace replacement is due to air conditioning failure, please select Replacement (upgrade).

Building type:

Single-family home

Multi-family home

Square footage (required): _____ square feet

Year of construction (required): _____

CUSTOMER SIGNATURE

Signature _____

Print first and last name _____

Date _____

By signing this application, you certify that the information provided is accurate to the best of your ability.



CLEAResult®			Date: January 12, 2024 9:03 AM
FileName:0124_BHEAR_RES_4137833_2024HeatingApp_ResReb_APP_HeatingRebate_ENGLISH			
Trim: 8.5" x 11"	Finish Size:8.5"x11"	Stock:	
Live: .25	Gutter: NA	Finish:	
Bleed: .125	Color: 4C	AM/PM: Caleb B. / Robyn G.	

HEATING EQUIPMENT INFORMATION

(To be completed by installer.)

Brand _____
 Complete model # _____
 BTU/Hr. input _____
 AFUE % _____
 Date of installation _____
 Serial # _____

QUALIFICATIONS

The qualifying equipment must be installed in an Arkansas home served with natural gas from Black Hills Energy Arkansas and must meet the following efficiencies:

TECHNOLOGY	REBATE AMOUNT
Natural gas forced-air furnaces	\$400 (95% AFUE or higher)

Rebate offer applies only to new natural gas furnaces. If the furnace being replaced is electric or is a heat pump, no rebate is available. Black Hills Energy Arkansas uses Air-Conditioning, Heating and Refrigeration Institute listings to determine the efficiency of the equipment.

If applying for units in a newly constructed home, rebates are available for NO MORE THAN 2 units per account.

If sending rebates for multiple accounts or multiple units on one account, please call to check availability of funding.

Installers are only eligible to receive their customer's rebate if the customer has assigned the rebate to the installer, and there is a discount for the full amount of the rebate shown on the final invoice.

Equipment installed under warranty replacement does not qualify for the rebate.

REQUIREMENTS

Application must be completely filled out with installation location information, purchaser information (if applicable), equipment information (including brand, complete model and serial number, installation date and AFUE rating) and installer information (if applicable). Black Hills Energy Arkansas is unable to accept applications that do not include all this information. A copy of the dated invoice or sales receipt must accompany the completed rebate application and must include the customer name, unit brand, model and serial numbers and unit cost. It is the responsibility of the account holder or purchaser to ensure that the installed equipment qualifies for the rebate. If it does not qualify, no rebate will be paid.

Black Hills Energy Arkansas reserves the right to inspect the installed equipment.

Rebate qualifications and amounts are subject to change.

The rebate application must be submitted within 90 days of installation date or within 90 days of connection of natural gas AND emailed or postmarked by December 31, 2024.

To avoid delays in rebate processing, please submit your completed paperwork as soon as possible. Any applications with missing or incomplete information can jeopardize the chance of receiving rebate funds. Rebates are awarded on a first-come, first-served basis until funds are depleted.

REBATE DETAILS

Rebate amounts will be issued for equipment installed between January 1, 2024 and December 31, 2024 only. Black Hills Energy Arkansas issues cash rebates in the form of checks, not utility bill credits. Black Hills Energy Arkansas is not responsible if the installer does not provide accurate information on the rebate amount or equipment eligibility. Rebate checks will be mailed within 6-8 weeks.

APPLICATION CHECKLIST

- Dated sales invoice must include customer name, equipment brand, model and serial number and unit cost. If rebate has been assigned to the installer by the Black Hills Energy Arkansas customer, the deduction for the rebate must be shown on the invoice.
- Customer signature
- Black Hills Energy Arkansas Account #

OPTIONS TO SUBMIT REBATE

1. **Email** (preferred):
bheahes@cleareresult.com
2. **Mail:** Energy Ready
C/O CLEAResult
P.O. Box 9567
Fayetteville, AR 72702

QUESTIONS?

For information pertaining to your rebate, call **855-350-1563** or email **bheahes@cleareresult.com**.

Residential Heating
Equipment Rebate



CLEAResult®

Date: January 12, 2024 9:03 AM

FileName:0124_BHEAR_RES_4137833_2024HeatingApp_ResReb_APP_HeatingRebate_ENGLISH		
Trim: 8.5" x 11"	Finish Size:8.5"x11"	Stock:
Live: .25	Gutter: NA	Finish:
Bleed: .125	Color: 4C	AM/PM: Caleb B. / Robyn G.

NEW HOME CONSTRUCTION Package Rebate

Receive a **\$1,000 rebate** for installing a qualifying **natural gas forced-air furnace, natural gas tankless water heater and smart thermostat** in your newly constructed home.

PLEASE NOTE: This is a program with limited funding. Rebates will be limited to the first 200 applicants or until funds are depleted. To check the current status of funds, please call 855-350-1563.

To receive your rebate, please submit all requested information, **including copies of the dated invoice from your equipment retailer/installer**, along with all requested signatures. The rebate application must be submitted within 90 days of installation date or within 90 days of connection of natural gas **AND** emailed or postmarked by **December 31, 2024**. See other side for more information or visit **energy-readyarkansas.com**. **Please send completed application to: Energy Ready, P.O. Box 9567, Fayetteville, AR 72702 or bheahes@clearesult.com.**

INSTALLATION LOCATION

Account holder's name _____

Black Hills Energy Arkansas Account # (required) _____

Phone () _____

Email _____

Account physical address _____

City/State/ZIP _____

Mailing address _____

City/State/ZIP _____

Electric provider:

Entergy Arkansas SWEPCO Other _____

PURCHASER'S INFORMATION

(if different from above)

Name _____

Mailing address _____

City/State/ZIP _____

Email _____

Purchaser is: Owner Landlord Renter Agency

INSTALLER

(to be completed by installer)

Company name _____

First name _____

Last name _____

Address _____

City/State/ZIP _____

Phone () _____

Email _____

Installer signature _____

License # _____

All installers must submit a copy of a completed W-9 to the Black Hills Energy Arkansas Residential Solutions Program in order to be paid. If you have questions about how to submit a W-9, please call **855-350-1563** or email **bheahes@clearesult.com**.

It is not the responsibility of the installer to ensure that program requirements are met. If program requirements are not met, no rebate will be paid.

Send rebate check to:

Purchaser's address Installation mailing address

Assigned installer*

**Rebate assignment requires documentation on invoice, discounting final invoice by the amount of the rebate. If assigned retailer or installer box is checked above, customer signature is required here:*

Building type:

Single-family home Multi-family home

Square footage (required): _____ square feet

Year of construction: _____

CUSTOMER SIGNATURE

Signature _____

Print first and last name _____

Date _____

By signing this application, you certify that the information provided is accurate to the best of your ability.

FURNACE INFORMATION

(to be completed by installer)

Brand _____

Complete model # _____

BTU/Hr. input _____

AFUE % _____

Serial # _____

Date of installation _____

Rebate offer applies only to new natural gas forced-air furnaces. Black Hills Energy Arkansas uses Air Conditioning, Heating, and Refrigeration Institute listings to determine the efficiency of the equipment.



CLEARResult®

Date: January 11, 2024 4:39 PM

FileName0124_BHEAR_RES_4138036_2024NewHomeConstructionApp_ResReb_APP_NewHome_ENGLISH		
Trim: 8.5" x 11"	Finish Size:8.5"x11"	Stock:
Live: .25	Gutter: NA	Finish:
Bleed: .125	Color: 4C	AM/PM: Caleb B. / Robyn G.

WATER HEATER INFORMATION

Brand _____
 Complete model # _____
 BTU/Hr. input _____
 Size or capacity/gallons _____
 Energy factor/thermal efficiency _____
 Serial # _____
 Date of installation _____

Rebate offer applies only to new natural gas tankless water heaters. Black Hills Energy Arkansas uses Air-Conditioning, Heating and Refrigeration Institute listings to determine the efficiency of the equipment.

THERMOSTAT INFORMATION

Brand _____
 Complete model # _____
 Serial # _____
 Date of installation _____

Rebate offer applies only to new ENERGY STAR® certified smart thermostats with the following features:

1. Successful connection to existing Wi-Fi
2. Remote adjustment via smartphone or online
3. Automatic scheduling
4. Energy history

EFFICIENCY QUALIFICATIONS

EQUIPMENT	QUALIFICATIONS
Natural gas forced-air furnace	95% AFUE or higher
Natural gas tankless water heater	.90 uniform energy factor (UEF) or higher
Smart thermostat	ENERGY STAR certified

If applying for units in a newly constructed home, rebates are available for NO MORE THAN TWO (2) units per account. If applying for rebates for multiple accounts or multiple units on one account, please call to check availability of funding.

Installers are only eligible to receive their customer's rebate if the customer has assigned the rebate to the installer, and there is a discount for the full amount of the rebate shown on the final invoice.

APPLICATION REQUIREMENTS

Application must be completely filled out with installation location information, purchaser information (if applicable), equipment information (including brand, complete model and serial number and installation date) and retailer/installer information (if applicable). Black Hills Energy Arkansas is unable to accept applications that do not include all of this information. Copies of the dated invoices or sales receipts must accompany the completed rebate application and must include the customer's name, unit brand, model and serial numbers and unit cost. It is the responsibility of the account holder or purchaser to ensure that the installed equipment qualifies for the rebate. If it does not qualify, no

Black Hills Energy Arkansas reserves the right to inspect the installed equipment.

Rebate qualifications and amounts are subject to change.

The rebate application must be submitted within 90 days of installation date or within 90 days of connection of natural gas AND emailed or postmarked by December 31, 2024. To

avoid delays in rebate processing, please submit your completed paperwork as soon as possible. Any applications with missing or incomplete information can jeopardize the chance of receiving rebate funds. Rebates are awarded on a first-come, first-served basis until funds are depleted.

REBATE DETAILS

Black Hills Energy Arkansas issues cash rebates in the form of checks, not utility bill credits. Black Hills Energy Arkansas is not responsible if the retailer/installer does not provide accurate information on the rebate amount or equipment eligibility. Rebate checks will be mailed within 6-8 weeks.

APPLICATION CHECKLIST

- Dated sales invoice must include customer name, equipment brand, model and serial number and unit cost. If rebate has been assigned to the installer by the Black Hills Energy Arkansas customer, the deduction for the rebate must be shown on the invoice.
- Customer signature
- Black Hills Energy Arkansas Account #

OPTIONS TO SUBMIT REBATE

1. **Email** (preferred):
bheahes@clearesult.com
2. **Mail:** Energy Ready
P.O. Box 9567
Fayetteville, AR 72702

QUESTIONS?

For information pertaining to your rebate, call **855-350-1563** or email **bheahes@clearesult.com**.

New Home Construction
 Package rebate



CLEAResult®			Date: January 11, 2024 4:39 PM
FileName0124_BHEAR_RES_4138036_2024NewHomeConstructionApp_ResReb_APP_NewHome_ENGLISH			
Trim: 8.5" x 11"	Finish Size:8.5"x11"	Stock:	
Live: .25	Gutter: NA	Finish:	
Bleed: .125	Color: 4C	AM/PM: Caleb B. / Robyn G.	

RESIDENTIAL SMART THERMOSTAT Equipment Rebate

Program dates: January 1, 2024 through December 31, 2024

PLEASE NOTE: This is a program with limited funding. Applications will be processed on a first-come, first-served basis until funds are depleted. To check the current status of funds, please call 855-350-1563.

To receive your rebate, please submit all requested information, including a copy of the dated invoice from your equipment retailer/installer, along with all requested signatures. The rebate application must be submitted within 90 days of installation date or within 90 days of connection of natural gas **AND** emailed or postmarked by **December 31, 2024**. See other side for more information or visit energy-readyarkansas.com. **Please send completed application to: Energy Ready, P.O. Box 9567, Fayetteville, AR 72702 or bheahes@clearesult.com.**

INSTALLATION LOCATION

Account holder's name _____

Black Hills Energy Arkansas Account # (required) _____

Phone () _____

Email _____

Account physical address _____

City/State/ZIP _____

Mailing address _____

City/State/ZIP _____

Electric provider:

Entergy Arkansas SWEPCO Other _____

PURCHASER'S INFORMATION

(if different from above)

Name _____

Mailing address _____

City/State/ZIP _____

Email _____

Purchaser is: Owner Landlord Renter Agency

RETAILER

(where purchased / if applicable)

Company name _____

First name _____

Last name _____

Phone () _____

Email _____

INSTALLER

(if applicable)

Company name _____

First name _____

Last name _____

Address _____

City/State/ZIP _____

Phone () _____

Email _____

Installer signature _____

License # _____

It is not the responsibility of the retailer/installer to ensure that the program requirements are met. If program requirements are not met, no rebate will be paid.

Send rebate check to:

Purchaser's address Installation mailing address

Assigned retailer or installer*

**Rebate assignment requires documentation on invoice, discounting final invoice by the amount of the rebate. If assigned retailer or installer box is checked above, customer signature is required here:*

Type of installation:

New construction

Replacement (non-repairable thermostat)

Replacement (upgrade of functioning thermostat)

Type of old thermostat:

Programmable - Set as needed

Programmable - On set schedule

Manual

Smart thermostat

Was your old thermostat properly programmed?

Yes

No

Is there a natural gas furnace present?

Yes

No



CLEARresult®			Date: January 17, 2024 11:36 AM
FileName:0124_BHEAR_RES_4138139_2024SmartThermostat_ResReb_APP_SmartTstat_ENGLISH			
Trim: 8.5" x 11"	Finish Size:8.5"x11"	Stock:	
Live: .25	Gutter: NA	Finish:	
Bleed: .125	Color: 4C	AM/PM: Caleb B. / Robyn G.	

Building type:

- Single-family home
- Multi-family home

Square footage (required): _____ square feet

Year of construction (required): _____

CUSTOMER SIGNATURE

Signature _____

Print first and last name _____

Date _____

APSC FILED Time: 5/1/2025 11:46:59 AM: Recvd 5/1/2025 11:42:41 AM: Docket 07-078-TF-Doc-446

By signing this application, you certify that the information provided is accurate to the best of your ability.

EQUIPMENT INSTALLED

What ENERGY STAR® certified smart thermostat is being installed?

Brand _____

Complete model # _____

Date of installation _____

Serial # _____

QUALIFICATIONS

The qualifying equipment must be installed in an Arkansas home served with natural gas from Black Hills Energy Arkansas and must meet the following efficiency:

TECHNOLOGY	REBATE AMOUNT
ENERGY STAR® certified smart thermostat	\$50

Rebate offer applies only to new ENERGY STAR certified smart thermostats with the following features:

1. Successful connection to existing Wi-Fi
2. Remote adjustment via smartphone or online
3. Automatic scheduling
4. Energy history

Only two rebates available per account. If sending rebates for multiple accounts, please call to check availability of funding.

Retailers/installers are only eligible to receive their customer’s rebate if the customer has assigned the rebate to the retailer/installer and there is a discount for the full amount of the rebate shown on the final invoice.

Equipment installed under warranty replacement does not qualify for the rebate. Factory refurbished or remanufactured units ARE NOT eligible.

REQUIREMENTS

Application must be completely filled out with installation location information, purchaser information (if applicable), equipment information (including brand, complete model and serial number and installation date) and retailer/installer information (if applicable). Black Hills Energy Arkansas is unable to accept applications that do not include all this information. A copy of the dated invoice or sales receipt must accompany the completed rebate application and must include the customer name, unit brand, model and serial numbers and unit cost. It is the responsibility of the account holder or purchaser to ensure that the installed equipment qualifies for the rebate. If it does not qualify, no rebate will be paid. Black Hills Energy Arkansas reserves the right to inspect the installed equipment.

Rebate qualifications and amounts are subject to change. **The rebate application must be submitted within 90 days of installation date or within 90 days of connection of natural gas AND emailed or postmarked by December 31, 2024.**

To avoid delays in rebate processing, please submit your completed paperwork as soon as possible. Any applications with missing or incomplete information can jeopardize the chance of receiving rebate funds. Rebates are awarded on a first-come, first-served basis until funds are depleted.

REBATE DETAILS

Rebate amounts will be issued for equipment installed between January 1, 2024 and December 31, 2024 only. Black Hills Energy Arkansas issues cash rebates in the form of checks, not utility bill credits. Black Hills Energy Arkansas is not responsible if the retailer/installer does not provide accurate information on the rebate amount or equipment eligibility. Rebate checks will be mailed within 6-8 weeks.

APPLICATION CHECKLIST

- Dated sales invoice must include customer name, equipment brand, model and serial number and unit cost. If rebate has been assigned to the retailer/installer by the Black Hills Energy Arkansas customer, the deduction for the rebate must be shown on the invoice.
- Customer signature
- Black Hills Energy Arkansas Account #

OPTIONS TO SUBMIT REBATE

1. **Email** (preferred):
bheahe@clearesult.com
2. **Mail:** Energy Ready
P.O. Box 9567
Fayetteville, AR 72702

QUESTIONS?

For information pertaining to your rebate, call **855-350-1563** or email **bheahe@clearesult.com**.



Residential Smart Thermostat Rebate

CLEAResult®			Date: January 17, 2024 11:36 AM
FileName:0124_BHEAR_RES_4138139_2024SmartThermostat_ResReb_APP_SmartIstat_ENGLISH			
Trim: 8.5" x 11"	Finish Size:8.5"x11"	Stock:	
Live: .25	Gutter: NA	Finish:	
Bleed: .125	Color: 4C	AM/PM: Caleb B. / Robyn G.	

RESIDENTIAL TANKLESS WATER HEATER Equipment Rebate

Program dates: January 1, 2024 through December 31, 2024
PLEASE NOTE: This is a program with limited funding.
Applications will be processed on a first-come, first-served basis until funds are depleted. To check the current status of funds, please call 855-350-1563.

To receive your rebate, please submit all requested information, including a copy of the dated invoice from your equipment installer, along with all requested signatures. The rebate application must be submitted within 90 days of installation date or within 90 days of connection of natural gas **AND** emailed or postmarked by **December 31, 2024**. See other side for more information or visit energy-readyarkansas.com. **Please send completed application to: Energy Ready, P.O. Box 9567, Fayetteville, AR 72702 or bheahes@clearesult.com.**

INSTALLATION LOCATION

Account holder's name _____
 Black Hills Energy Arkansas Account # (required) _____
 Phone () _____
 Email _____
 Account physical address _____
 City/State/ZIP _____
 Mailing address _____
 City/State/ZIP _____

Electric provider:

Entergy Arkansas SWEPCO Other _____

PURCHASER'S INFORMATION

(if different from above)

Name _____
 Mailing address _____
 City/State/ZIP _____
 Email _____

Is purchaser: Owner Landlord Renter Agency

INSTALLER

(To be completed by installer. An additional rebate of \$50 will be paid to the installer show below.)

Company name _____
 First name _____
 Last name _____
 Address _____
 City/State/ZIP _____
 Phone () _____
 Email _____
 Installer signature _____
 License # _____

All installers must submit a copy of a completed W-9 to the Black Hills Energy Arkansas Residential Solutions Program in order to be paid. If you have questions about how to submit a W-9, please call 855-350-1563 or email bheahes@clearesult.com.

It is not the responsibility of the installer to ensure that the program requirements are met. If program requirements are not met, no rebate will be paid.

Send rebate check to:

Purchaser's address Installation mailing address
 Assigned installer*

**Rebate assignment requires documentation on invoice, discounting final invoice by the amount of the rebate. If assigned installer box is checked above, customer signature is required here:*

Type of installation:

New construction Replacement (non-repairable water heater) Replacement upgrade of functioning equipment

Square footage (required): _____ square feet

Year of construction (required): _____

CUSTOMER SIGNATURE

Signature _____
 Print first and last name _____
 Date _____

By signing this application, you certify that the information provided is accurate to the best of your ability.



CLEAResult®			Date: January 16, 2024 2:07 PM
File Name: 0124_BHEAR_RES_4138192_2024 Water Heating App_ResReb_APP_Water Heating Rebate_ENGLISH			
Trim: 8.5"x11"	Finish Size: 8.5"x11"	Stock:	
Live: .125	Gutter: n/a	Finish:	
Bleed: .125	Color: 4C	AM/PM: Caleb B./Robyn G.	

NEW EQUIPMENT INFORMATION

Brand _____
 Complete model # _____
 BTU/Hr. input _____
 Serial # _____
 Size or capacity/gallons _____
 Energy factor/thermal efficiency _____
 Date of installation _____

EXISTING EQUIPMENT INFORMATION

Existing unit brand _____
 Replaced unit's tank capacity/gallons (required)

QUALIFICATIONS

The qualifying equipment must be installed in an Arkansas home served with natural gas from Black Hills Energy Arkansas and must meet the following efficiencies:

Rebate offer applies only to new equipment. If the equipment replaced is electric, no rebate is available. Black Hills Energy Arkansas uses Air Conditioning, Heating, and Refrigeration Institute listings to determine the efficiency of the equipment.

NATURAL GAS EQUIPMENT	REBATE AMOUNT
Tankless water heater	\$300 (.90 uniform energy factor or higher)

Only one rebate available per account. If sending rebates for multiple accounts or multiple units on one account, please call to check availability of funding.

Installers are only eligible to receive their customer's rebate if the customer has assigned the rebate to the installer, and there is a discount for the full amount of the rebate shown on the final invoice.

Equipment installed under warranty replacement does not qualify for the rebate.

REQUIREMENTS

Application must be completely filled out with installation location information, purchaser information (if applicable), equipment information (including brand, complete model and serial numbers, installation date and AFUE rating) and installer information (if applicable). Black Hills Energy Arkansas is unable to accept applications that do not include all this information. A copy of the dated invoice or sales receipt must accompany the completed rebate application and must include the customer name, unit brand, model and serial numbers and unit cost. It is the responsibility of the account holder or purchaser to ensure that the installed equipment qualifies for the rebate. If it does not qualify, no rebate will be paid.

Black Hills Energy Arkansas reserves the right to inspect the installed equipment.

Rebate qualifications and amounts are subject to change.

The rebate application must be submitted within 90 days of installation date or within 90 days of connection of natural gas AND emailed or postmarked by December 31, 2024.

To avoid delays in rebate processing, please submit your completed paperwork as soon as possible. Any applications with missing or incomplete information can jeopardize the chance of receiving rebate funds. Rebates are awarded on a first-come, first-served basis until funds are depleted.

REBATE DETAILS

Rebate amounts will be issued for equipment installed between January 1, 2024 and December 31, 2024 only. Black Hills Energy Arkansas issues cash rebates in the form of checks, not utility bill credits. Black Hills Energy Arkansas is not responsible if the installer does not provide accurate information on the rebate amount or equipment eligibility. Rebate checks will be mailed within 6-8 weeks.

APPLICATION CHECKLIST

- Dated sales invoice must include customer name, equipment brand, model and serial number and unit cost. If rebate has been assigned to the installer by the Black Hills Energy Arkansas customer, the deduction for the rebate must be shown on the invoice.
- Customer signature
- Black Hills Energy Arkansas Account #

OPTIONS TO SUBMIT REBATE

1. **Email** (preferred):
bheahes@clearesult.com
2. **Mail:** Energy Ready
P.O. Box 9567
Fayetteville, AR 72702

QUESTIONS?

For information pertaining to your rebate, call **855-350-1563** or email **bheahes@clearesult.com**.

Residential Tankless Water Heater Equipment Rebate



CLEARResult®

Date:
January 16, 2024 2:07 PM

File Name: 0124_BHEAR_RES_4138192_2024 Water Heating App_ResReb_APP_Water Heating Rebate_ENGLISH

Trim: 8.5"x11"	Finish Size: 8.5"x11"	Stock:
Live: .125	Gutter: n/a	Finish:
Bleed: .125	Color: 4C	AM/PM: Caleb B./Robyn G.

Energy efficiency is more rewarding than ever.

2024 Residential Equipment Rebate Pathway

Black Hills Energy Arkansas makes it easy to keep your home comfortable and energy efficient. The Residential Equipment Rebate Pathway will help you replace old, outdated residential equipment with new energy- and natural gas-saving equipment that can significantly reduce your home's monthly utility bill.

Rebates are available to help offset the cost of energy-saving equipment upgrades and products for your home, including:

\$300 rebate for a tankless water heater (.90 EF or higher)¹

\$400 rebate for a natural gas forced-air furnace (95% AFUE or higher)²

\$50 rebate for an ENERGY STAR® certified smart thermostat³

\$1,000 rebate for a new home construction package⁴

Last year, our customers received over \$1.5 million in rebates. Make sure you receive a portion of the rebate funds we have available this year.

PLEASE NOTE: The Residential Equipment Rebate Pathway has limited funding. Rebate applications will be processed on a first-come, first-served basis until funds are depleted. To check the current status of funds, please visit energy-readyarkansas.com or call **855-350-1563**.

Conveniently apply for your energy efficiency rebates by mail or online.

To learn more about rebates for your home or to download rebate applications, please visit energy-readyarkansas.com or call **855-350-1563** or email bheahes@clearResult.com.

¹Limited to one unit per account.

²If applying for furnaces rebates in a newly constructed home, rebates are available for NO MORE THAN 2 units per account.

³Limit 2 per household.

⁴200 rebates available on a first-come, first-served basis.



STEAM SYSTEM SURVEY ASSISTANCE – PROGRAM YEAR 2024

PURPOSE

To promote failed open steam trap replacement, insulation installation, steam leak repairs, and boiler tune-up measures among contractors and customers in Black Hills Energy's Arkansas (BHEA) service territory.

ELIGIBLE CUSTOMERS

Commercial and industrial Black Hills Energy customers whose usage exceeds 150,000 Ccf per year.

MAXIMUM ASSISTANCE STRUCTURE (Inclusive of Taxes, Fees, etc,)

\$2,100 – Steam Trap and Steam Leak Survey

\$800 – Insulation Survey

\$300 – Combustion analysis and boiler control survey (Optional)

PROCESS

Limited funds, as determined by BHEA, are reserved to offset the cost of full steam system surveys. A request for Steam System Survey Assistance must be submitted to the Program team in writing (email is sufficient). The Program team will check customer eligibility and fund availability and communicate, in writing, whether the request can be funded.

If funding is approved, the contractor must submit a signed project application, invoice, and a report which includes **ALL** of the Reporting Requirements listed below to be eligible for payment.

The deadline to submit documentation for payment is 10/31/2024.

Program Team Contact: Corey McAnally corey.mcanally@clearesult.com 479-935-9001

REPORTING REQUIREMENTS

Steam Trap Survey

- Number of traps failed open (F/O)
- Number of traps failed closed (F/C)
- Number of traps that are out of service (O/S)
- Pressure rating of failed traps
- Pictures of F/O traps

- Inlet steam pressure (psig) – upstream of each F/O trap
- System operational hours
- Condensate return information
 - Pressurized or open condensate return?
 - If pressurized - condensate pressure (psig)
 - If open – measured condensate return temperature (°F)
- Type of trap
- Type of service (i.e., drip leg, coil, process, tracer)
- Estimated hours trap is pressurized – if type of service is other than a drip leg
- Inlet size. Orifice size (preferred but optional)

Steam Leak Survey

- Quantity of leaks
- Location for each leak (short description)
- Average active steam plume length of each leak
- If steam leak is on a coil or process application, approximate hours the area is pressurized at the identified leak location
- Pictures of steam leaks

Steam System Insulation survey

- Component type – piping, valves, strainers, PRV's, tanks, traps, etc.
- Surface temperature (°F) of component
- Dimensions of uninsulated surface(s) - diameter, length, width, etc.
- Outdoor or indoor insulation application
- Location description i.e. PRV in NW corner of boiler room etc.

Boiler Condition survey

- Nameplate pictures of boiler(s)
- Boiler control type
- Steam operating pressure (psig)
- Customer survey results
 - Date of last boiler tune-up
 - Frequency customer has received boiler tune-ups
 - Average load of boiler - low, med, or high
 - During day shift
 - During night shift
- Combustion analysis (for each boiler)
 - Low, Medium and High fire - if production allows
 - If production does not allow for three firing rates, document the approximate firing rate at which the analysis was completed
- Economizer/heat exchanger present on boiler stack?
 - Inlet Temperature
 - Outlet Temperature