

UMVD Account Activation Tutorial

For renewing dealers:

1. Go to the Arkansas State Police and under Licensing, select Used Motor Vehicle Licensing. (asp.arkansas.gov).
2. Scroll down to the “Renewing UMVD Applicants” section. It looks like this:

RENEWING UMVD APPLICANTS:

Please Note: Accounts were generated for our existing dealers during migration. You will need to activate your migrated account. You can do so by clicking on one of the application links below and using the “Send Activation Link” option. You can also locate your username by using one of the application links below and clicking on the “Recover Username” button. The emails sent by the system will come from noreply@lnpweb.com. If you do not see the emails in your inbox, please check your email's spam folder.

If you have already activated your account, please use the links below to login and submit your renewal application.

- [Account Activation Tutorial](#)
- [Primary Dealer License Renewal Application Link](#)
- [Satellite Dealer License Renewal Application Link](#)

3. Click the link of the form you need to fill out. It will take you to the below screen - look under the “Need to activate an account?” header and click the blue “Send Activation Link” button.

Arkansas.gov

State of Arkansas

Existing Account Login

The Agency has indicated this application requires an account.

To log in to your existing account select from the options below. You may also create an account.

Please use Chrome or Firefox for the best ELP experience.

Know Your Username?	Forgot Your Username?
Login	Recover Username
Forgot Your Password?	Need to activate an account?
Reset Password	Click the Send Activation Link button for a new account. Send Activation Link

4. You will now see the screen below.
 - a. Enter in the username provided to you.
 - b. Select the box to mark you are not a robot and click “Submit”.
 - c. You will then see a message at the top of the screen that says “Success” and lets you know an email is on its way with the activation link.



Verify Account

Enter your username below to generate a new activation link to verify your email and finishing creating your account.



If you don't know your username, [recover it here](#).

If you don't know your password, [reset it here](#).

Required - indicates a required field

Username *Required*

☐

I'm not a robot



[Privacy](#) - [Terms](#)

Submit

Cancel

5. You should receive an email from “noreply@lnpweb.com” within a few minutes that looks like the below - left-click the activation link. If you can not click on it, you can copy and paste it into your web browser.

Licenses and Permits - Account Activation



• noreply@lnpweb.com <noreply@lnpweb.com>

Today at 12:04 PM

To: • Kinchen, Justin

Thank you for creating an Arkansas Licenses and Permits account.

Please verify and activate your account by clicking this link.

<https://apps.elp.egov.com/authenticate/verify?code=214-K.4FLt5fWhKdw&userId=420&tenant=elp-ar-gov>

Your account provides a cross-organization profile that serves as a single point of interaction with multiple licensing and permitting organizations.

CONFIDENTIALITY NOTICE: This email and any attachments are confidential. If you have received this email in error, and you are not the intended recipient, you do not have permission to disclose, copy, distribute, or open any attachments. Please delete this copy from your system immediately. This is a system-generated email. Please do not reply.

- It will take you to a web browser where the below screen will be displayed. Enter a password and click “Create Account.” Be sure to save your password in a password manager.

Account Password

Please enter password and confirm password

Password Requirements

Password must have a minimum of 8 characters and a maximum of 20 characters

Password must not equal username

Password must include a minimum of 1 number

Password must include a minimum of 1 special character

Password must include a minimum of 1 uppercase letter

Password must include a minimum of 1 lowercase letter

Password expires every 90 days

Password *Required*

Confirm Password *Required*

Create Account

- Once you’ve entered a password and clicked “Create Account,” you will be taken to the below screen - use your username and password and click “Sign In.”



Sign in with your username and password

Username

Password

[Forgot your password?](#)

Sign in

8. You will now see the below screen. Check your phone for a text message that provides a 6-digit code. Enter it in the field and click “Sign In.”

We have delivered the authentication code by SMS to +*****2976. Please enter the code to complete authentication.

9. Congratulations! Your account is now **active**.
10. Any time you wish to submit another form, simply return to the [Arkansas State Police - Used Motor Vehicle Dealer website](#) and click the link for the form you want to submit. You'll be taken to the login screen below again, except this time, click “Login” under the “Know Your Username” header.



Existing Account Login

To log in to your existing account select from the options below. You may also create an account.

Know Your Username? Login	Forgot Your Username? Recover Username
Forgot Your Password? Reset Password	Need to activate an account? Click the Send Activation Link button for a new account. Send Activation Link
Don't have an account? Create Account	