



Minutes of the Arkansas Crime Information Center Supervisory Board - Friday, March 13, 2026

David Eberdt Training Center: In-person and TEAMS

Board Members present: Lieutenant Lloyd White, Chair; Sheriff Ron Nichols, Vice Chair; Chris Bentley; Wayne Bewley; Judge Chris Griffin; Krystal Mann; Dexter Payne; Frank Spain; Debbie Wise

Also attending – Jeff Long, Director; Rick Stallings, Administrator of Operations; Lesa Winston, Administrator of Special Services; ACIC; Lajunda Bean, ACIC; Karen Burgess, ACIC; Sarah Cole, ACIC; Contiki Cooper, ACIC; Krystal Forte, ACIC; Leticia Maldonado-Frausto, ACIC; Kimberlee Freeman, ACIC; Rhonda Harris, ACIC; Thomas Jones, ACIC; Kristian Lanes, ACIC; Jennifer Locke, ACIC; Varnell Messer, CVRB; Zach Osborne, ACIC; Karen Perry, DPS; Kara Rice, ACIC; Gabrielle Salazar, ACIC; Michaela Thomas, CVRB; Ralph Ward, ACIC; Tiffanie Ward, ACIC; Cortney Williams, ACIC; Shambry Wilson, ACIC

Call to Order:

Lt. Lloyd White called the meeting to order at 10:00 am.

Approval of Previous Minutes: December 5, 2025:

Motion to Approve: Mr. Chris Bentley

Seconded by: Mr. Wayne Bewley

Voting: Unanimous

Board Member Stipends:

Motion to Approve: Mr. Chris Bentley

Seconded by: Ms. Krystal Mann

ACIC Division Reports:

Operations:

Rick Stallings:

Requests for Workstation Applications:

- **Bradford Police Department:** Full/Mobile Access (No issues, Recommends approval)
- **Greers Ferry Police Department:** Query/Mobile Access (No issues, Recommends approval)

Approve Applications for: Bradford Police Department and Greers Ferry Police Department

Motion to Approve: Mr. Chris Bentley

Seconded by: Ms. Krystal Mann

Voting: Unanimous

Rick Stallings:

- 2025 Annual report- yearly report has been provided and is now online on our website
- Since our last meeting, ACIC Field Services Manager, Mrs. Rhonda Ratterree has retired; Zach Osborne has been promoted to the ACIC Field Services Manager
- FBI Audits – Preliminary results

Zachary Osborne

- NCIC FBI Audit conducted its triennial audit for Arkansas, both in person and virtual– ACIC and five local agencies were audited:
 - Independence Co SO, Jacksonville PD, Jefferson Co SO, North Little Rock PD, and White Co SO
- Minimal findings for data quality and record validity
- Also assessed for training, criminal history purpose code usage, and hit confirmation process

Karen Burgess:

- FBI NICS auditor advised the Hispanic race on our EDP criminal history wasn't there. Has since been added
- 260 requests for additional ACIC connections (64 Messenger workstations, 36 LIST stations, 113 ATLAS DAC IDs, 11 CAD DAC IDs, and 36 ORIs created)
- 29 Removals (14 Messenger Workstations, 8 ORIs, 6 DAC IDs, and 1 LIST station)
- 11 ORI Requests from FBI (10 assigned, 1 Name change)
- Processed 2,047 hot files and 505 owner/lien holder requests in the last 3 months
- 41 Pre-Audit Questionnaires, 5 Pre-install systems security audits, 12 Systems Audits with records, 19 System Audits without records, 42 CJIS IT audits, and 4 Re-Audits were completed
- 410 Arkansas Missing Persons on the Never Forgotten, Arkansas Takes Action website – March 10, 2026
- 771 advanced authentication tokens were issued December 2025 – February 2026, with a revenue of \$10,023
- Missing Person received from FBI for February– 138 females, 267 males (405 missing persons total)

Jennifer Locke:

- Report for December 2025, January 2026, and February 2026
- Certified 2317 users during the quarter with CJIS Online Security Training with a 98.84% pass rate.
- Certified 34,279 vendors across the nation with a 99.7% pass rate.
- Basic online training:
 - Module 1 Basic Testing 489 users tested, 89.37% pass rate
 - Module 2 Basic Testing 684 users tested 63.16 pass rate
 - Module 3 Basic Testing 542 users tested 78.60% pass rate
 - Module 4 Basic Testing 620 users tested 68.06% pass rate
- Adjusted testing requirements: if student fails 3 times, testing will be locked, and student will be returned to the beginning of the training module to retake training. A custom report monitors this activity, and we're alerted if an individual needs intervention. Average test time on Modules is still under 2 minutes.
- 2655 users took the Basic Refresher, with a 91.64% pass rate.
- Advanced Pre-Attendance training and quiz – 98.77% pass rate

- Advanced training (New Testing Methods):
 - Day 1- 59 users tested with a 100% pass rate
 - Day 2- 59 users tested with a 98.44% pass rate
 - Day 3- 59 users tested with a 100% pass rate
- 543 advanced users were recertified, with a 92.44% pass rate.
- Regional TAC Class – Rhonda Ratterree conducted training in Monticello with 14 students. Zach Osborne and Eric Stricklin conducted training at North Little Rock PD with 25 students.

Kristian Lanes

- VINE had 111,564 new registrations.
- Delivered 423,374 VINE Notifications
 - 48,469 by phone
 - 248,602 by text
 - 126,021 by email
- JusticeXchange had 119,997 law enforcement searches.
- Investigators placed 21,833 watches; this yielded 3,504 hits on those watches.
- 7,372 DL photos viewed
- 31,733 actual logins to JX
- Pseudoephedrine purchases 49,570
- NPLeX blocked 2,242 attempts to buy pseudoephedrine (6,351 grams).
- Law enforcement logged 0 searches
- Placed 82 watches with 0 hits
- Metal Theft Tracking Program reported 106,874 tickets of 241,827 items scrapped.
- 7,299 of those tickets yielded a hit on reported stolen items.
- There will be updated changes for JusticeXchange website

Ralph Ward:

- Agencies testing for certification to report NIBRS
- 372 agencies cleared or request to report
- 17 agencies in testing & certification process for RMS Vendors (Beebe PD, Bradford PD, Cleburne Co SO, Cross Co SO, Fort Smith PD, Greers Ferry PD, Heber Springs PD, Hot Springs Co SO, Howard Co SO, Kensett PD, Nashville PD, Nevada Co SO, Phillips Co SO, Quitman PD, Searcy PD, White Co SO, and Woodruff Co SO)
- 449 agencies were contacted this quarter for full-time law enforcement officers and civilian employee counts
- Working with Administrative Office of the Courts for the latest additional charge codes from the last legislative session
- FBI/NIBRS Audit – no findings or recommendations for the NIBRS program

Special Services:

Contiki Cooper: Sex Offender Registry

- 20,318 sex offenders as of March 10, 2026
 - Compliant – 8,869
 - Delinquent – 1,739

- Incarcerated – 4,298
- Out of State – 4,783
- Address Unknown – 133
- Deported – 228
- Incapacitated – 171
- Out of USA - 96

Lajunda Bean: Criminal History

- December 2025 – January 2026 (Quarterly Workflow Chart)
- Entered 17,763 records, verified 33,544 records (14,903 Judgements and 18,641 Arrest Submissions), processed 16,577 miscellaneous transactions. 67,884 records entered
- Quarterly Review (December 2025 – February 2026)
- 28 governor pardons processed
- 223 mental commitment orders
- 998 orders to seal records
- Completed the FBI NICS audit – concluded successfully.
- Arrest & Disposition audits in Clark Co – during the audit review it was identified that the Courts Clerk office wasn't aware that the AFIS findings dispositions report must be submitted to ACIC, several arresting agencies within the county were found to not have been fingerprinting juvenile charges with Felony Y, A, or B offenses.
- ACIC is actively working with these agencies to address these issues and is committed to providing additional training to ensure all parties understand expectations and maintain compliance.
- ACIC partnered with the Sebastian Co Court Clerk, Legal Aid of Arkansas, Arkansas Reentry and Integrated Expo – multiple agencies and organizations assisting individuals who are reentering society. Services offered included – Record sealing, housing resources, second chance job fair, and access to mental health support services

Directorial:

Director Jeff Long:

- Everything seems to be in order with our budget but can see an incline in our (ACIC) spending
- ACIC's audit goal is to assist agencies with identifying problems and isolating them so it doesn't mutate. ACIC is here to ensure your agency is compliant.

Chris Bentley:

"During the last FBI CJIS Board, we had discussions on the terminology usage of the word 'Audit'. What was learned is that we're not "auditing". We're assessing and evaluating to help agencies get to where they need to be".

- **Awards:**

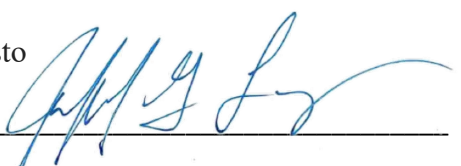
10 Years of Services – Krystal Forte
 Distinguished Services Recognition – Varnell Messer
 Distinguished Services Recognition – Michaela Thomas
 Distinguished Services Recognition – Gabrielle Salazar
 Distinguished Services Recognition – Leticia Maldonado-Frausto

Adjournment: (10:54am)

Motion to Approve: Mr. Chris Bentley

Seconded by: Sheriff Ron Nichols

Voting: Unanimous



 ACIC Director

Date: 5/12/2026