

Commission on Accreditation for Corrections

The Founding Pillar of Correctional Excellence

Arkansas Division of Correction

East Arkansas Regional Unit

May 11-13, 2026

American Correctional Association

Visiting Committee Report – Adult Correctional Institution 5th Edition

Facility Name: East Arkansas Regional Unit
Agency Name: Arkansas Division of Correction
Location: Brickeys, Arkansas
Audit Dates: May 11-13, 2026
Audit Type: Re-Accreditation
Facility Administrator: Richard T. Ball, Warden
Rated Capacity: 1579
Actual Population: 1612
Average Daily Population: 1625
Average length of Stay: 1 year-8 months and 14 days
Security/Custody Level: Maximum-Medium-Minimum
Age Range of Offenders: 19-76 years of age
Gender: Male
Staff Members: security (202), medical (23), and administrative (31)
Vacancy Rate: security (13.66%), medical (17.39%), and administrative (36.73%)
Auditor(s):
- Chairperson-Shelia Y. Oubre-5-ACI-1A-01 through 5-ACI-2G-03
- Team Member –Donnis Chatman-Harris-5-ACI-3A-01 through 5-ACI-5F-08
- Team Member- Joanie Shoemaker, Healthcare Auditor-5-0ACI-6A-01 through 5-ACI-7F-08

1.Executive Summary

East Arkansas Regional Unit, is a medium security adult male facility operated by the Arkansas Division of Correction, underwent a reaccreditation audit conducted on May 11-13, 2026, in accordance with the American Correctional Association (ACA) Adult Correctional Institutions (ACI) 5th Edition Standards. At the time of the audit, the facility had a rated capacity of 1579 inmates, and the actual population was 1621.

East Arkansas Regional Unit demonstrated strong overall compliance with ACA expected practices, achieving 100% compliance with the 59 mandatory expected practices that were applicable to the facility. Of the 509 non-mandatory expected practices, there were 61 that were not applicable to the facility. The facility achieved 99.6% compliance with the 446 expected practices that were applicable to the facility. There were 2 expected practices that were found to be non-compliant, which were related to physical plant limitations.

Staff demonstrated a strong understanding of the accreditation process, and all were extremely knowledgeable of their areas of responsibility. Facility leadership was engaged and was very receptive to questions and were open to recommendations made by the audit team members.

Overall, the audit team found that East Arkansas Regional Unit operates at an elevated level of professionalism, and demonstrates substantial compliance with the expected practices, as established by the American Correctional Association.

2. Facility Description

In 1990 the Arkansas Department of Corrections purchased 2,949 acres of land in Brickeys, Arkansas, to build what is now the East Arkansas Regional Unit. The facility opened on May 22, 1992, with a capacity of 200. In 1993, an additional 400 beds were added, and an isolation wing was also built. In 1996, after raising more than $185, 000 in donations, a new Chapel was opened, under the guidance of Chaplain Don Yancy. In 1997, another

expansion and 400 more beds were added to the unit. In 1998, the Maximum-Security Unit was opened with an additional 500 beds and two more isolation wings.

Currently, EARU has the capacity to house 1700 inmates, which includes 500 beds in the Maximum-Security Unit. Housing accommodation includes 470 single cells and 20 dormitories. The EARU complex is located on approximately 2500 acres of land, which is 40 acres is enclosed within the facility's secure perimeter interior. A total of eight (8) buildings are maintained within the facility's perimeter, with nineteen (19) buildings are maintained outside of the perimeter.

On January 20, 2012, Corporal Barbara Ester was fatally stabbed by an inmate at EARU. In honor of Corporal Ester, the Employee Corporation founded the Barbara Ester Scholarship in memory of Corporal Ester's ultimate sacrifice.

The following programs are offered at EARU: Agriculture, (where edible crops, row crops, garden, and field crops are grown), GED program, Chaplaincy Services, Life Skill Program, Think Legacy, Vo-Tech, Industry, Regional Maintenance, Substance Abuse Education, Anger Management, Stress Relief and Parenting.

3. Standards Compliance Overview

Functional Area	Total Standards	Not Applicable	In Compliance	Non-Compliant
Administration and Management	125	1	124	0
Physical Plant	48	8	39	1
Institutional Operations	97	3	94	0
Special Management and Restrictive Housing	61	34	26	1
Institutional Services	81	6	75	0
Health Care	88	5	83	0
Inmate Programs	73	2	71	0

	Total Standards	Not Applicable	In Compliance	Non-Compliant
	573	59	512	2
Mandatory	64	2	62	0
Non-Mandatory	509	57	450	2
Mandatory Compliance		100%		
Non-Mandatory Compliance		99.6%		

Part 1: Administration and Management

1A. Facility Administration

The mission of the East Arkansas Regional Unit to protect, educate and train male inmates who are minimum, medium, and maximum custody level so they can be released to become law-abiding citizens. The Unit shall have the following agricultural operations: row crops, garden, field, and edible crops. Special Operations are to consist of at least: S.A.,E. Educational services, chaplaincy services, infirmary, and regional maintenance.

EARU is headed by Richard T. Ball, was appointed as Superintendent in September 2024. Warden Ball began his career in 1986 as a Correctional Officer and is qualified for the position of Warden through education

(bachelor's degree in criminal justice), the completion of career development programs, work-related experiences, and departmental training.

The Warden and staff have established annual goals that are measurable and are on track with accomplishing them. The facility has established organizational charts that outline the various departments and the staff and/or positions assigned to those departments. The organizational charts are reviewed annually and updated as needed.

The facility has established MOUs with surrounding agencies that provide services to the facility. The MOUs are updated when necessary and reviewed annually.

Staff are afforded the opportunity to participate in the formulation and review of policies and procedures. And policy manuals for each department have been established and are available to review by staff, and volunteers. Policies and procedures are on the department's website for public access. All policies and procedures are reviewed annually.

The Warden and department heads conduct monthly meetings with staff to ensure pertinent information is being passed on to all staff. Any policy and procedure changes that affect the inmate population are communicated during the monthly Inmate Welfare Council meetings.

All facility operations and programs are audited annually by designated agency staff. These audits are both announced and unannounced, and written reports are submitted. If deficiencies are found, corrective actions must be submitted. Every 3 years the facility undergoes both a PREA and ACA Reaccreditation Audits.

There are policies and procedures in place for addressing requests for information from legislative and executive offices, regarding operations and specific inmates. During this accreditation cycle, there were no requests for information from legislative or executive offices.

The facility has a public information policy that covers informing the public and media of events within the facility. The facility point of contact is the only staff member that will release any information as directed by agency leadership.

Qualified legal assistance is extended to staff as needed in the performance of the duties.

1B. Fiscal Management

The fiscal management at EARU is overseen by the Deputy Warden of Administration, the Business Manager, and a team of staff that ensure the effective and accountable use of financial resources in support of institutional operations, security, and inmate services. The facility operates under established policies and procedures that govern budgeting, accounting, procurement, and internal controls ensuring compliance with applicable regulatory and administrative requirements.

The facility is provided with an annual operating budget that addresses essential operational needs, including staffing, facility maintenance, food service, medical care, security operations, and program services. Budget planning reflects a coordinated effort to align available resources with facility's mission while maintaining fiscal responsibility.

Financial operations are supported by standardized accounting procedures that provide accurate tracking, reporting, and oversight of expenditures. Internal controls are in place to safeguard assets, prevent misuse of funds, and ensure transparency in all fiscal activities. All monies collected at the facility are placed in the safe located in a secure area in the business office and disbursed to the Business Administration at Headquarters.

Procurement practices follow established guidelines, including appropriate authorization levels and documentation requirements.

The facility's budget complies with established departmental polices, and procedures. Staff participate in budget preparations by completing capital outlay requests, a continuation budget report, and equipment and major repair requests needs. Mid-year budget adjustments are submitted for anticipated revenues and expenditures. Significant revisions are approved by the Business Administration at Headquarters. Regular internal audits and reviews are conducted to verify accuracy and compliance with policy and procedure.

Inventory management systems are utilized to maintain accountability for equipment, supplies, and materials. Regular audits are conducted to verify accuracy and compliance with established policies and procedures. Commissary operations and inmate funds are managed in accordance with established policies and procedures.

1C. Personnel

Staff have access to personnel policies upon initial employment, and all departmental policies are available via the agency website, and these policies are reviewed annually.

The facility adheres to Equal Employment Opportunity principles, ensuring that all hiring, promotion, and advancement decisions are based solely on merit, qualifications, and job-related criteria, without discrimination. Recruitment and selection processes are structured to ensure suitability for correctional employment and include mandatory background investigations, psychological evaluations, and drug screening. All candidates must meet established minimum education, training, and certification requirements prior to appointment. Physical examinations for all staff are provided on-site by the Medical Department.

A comprehensive code of conduct governs staff behavior and emphasizes professionalism, integrity, and confidentiality. Staff are required to maintain appropriate professional boundaries, with zero tolerance for abuse, harassment, or fraternization with inmates. These expectations are reinforced through policy, training, and supervisory oversight.

Staff receive annual performance evaluations. They are evaluated on their job performance, and policy adherence.

Personnel files are maintained in the personnel office and are confidential. EARU maintains personnel, medical and time files, and they are all maintained separately. Staff can make requests to review their files and can submit requests to have documentation removed.

The facility provides access to employee support services, including wellness and assistance programs, to promote staff well-being and job effectiveness. Compensation and benefits are administered in accordance with applicable policies and regulations.

The facility regularly reviews all staffing requirements and has a formula to determine the number of essential staff necessary to operate the facility. The overall facility vacancy rate for August 2024 through January 2026, was 31.26%; and exceeded the 10% requirement for any 18-month period; therefore, the facility was non-compliant with expected practice 1C-05. EARU employees are not covered by the merit system, civil service regulations, or union contract; therefore, 1C-12 was found to be non-applicable.

1D. Training and Staff Development

EARU training program is supervised by a qualified full-time staff member. The training program is designed to ensure all correctional staff possess the knowledge, practical skills, and ethical foundation necessary to maintain facility security, support inmate rehabilitation, and uphold professional integrity in accordance with established standards. And allows staff to evaluate preservice, in-service, and specialized training classes. Evaluations are utilized to make necessary changes to training plans. EARU has a training advisory committee that meets quarterly. The committee gives input on facility training needs.

All new correctional officers must attend and complete a six-week Training Academy that is held on the grounds of EARU. All newly hired staff participate in a structed 40-hour new hire training. This training includes instruction on security procedures, emergency response protocols, inmate rights, and ethical responsibilities.

In addition to new hire training, all staff are required to complete 40 hours of mandatory annual training. This training reinforces critical operational competencies and includes topics such as use of force, de-escalation techniques, mental health awareness, cultural competency, and updates on relevant laws and regulations. Firearms recertification is conducted annually. Specialized training is provided as needed based on job assignment and operational requirements. Staff are encouraged to continue their education and attend professional meetings, seminars, and other work-related activities.

1E. Case Records

Case record management practices are designed to ensure that inmate records are accurately created, securely maintained, appropriately accessed, and properly disposed of in compliance with established standards. These practices support inmate rehabilitation, institutional safety, and organizational accountability.

Access to case records is controlled and limited to authorized personnel to protect the confidentiality of sensitive information. The facility was in the process of changing over to electronic files. Prior to releasing any information, a release of information request must be submitted.

Inmate case records are initiated at intake and classification and include essential booking information, risk and needs assessments, and required medical and mental health screenings. This information is used to determine appropriate housing, supervision levels, and program placement.

Ongoing case management documentation is maintained throughout an inmate's period of confinement. Records include initial case plans, progress notes, referrals to services or programs, and documentation of follow-up actions to track inmate participation and progress toward identified goals.

Clinical and program-related records are maintained to document treatment plans, counseling or clinical session notes, program attendance, and outcomes. These records support continuity of care and provide measurable data related to rehabilitation efforts.

Case records also include security and disciplinary documentation, such as incident reports, investigative findings, disciplinary hearing records, and special housing or restrictive status documentation. Access to all case records is controlled to protect sensitive information, and records are maintained in a manner that ensures confidentiality, accuracy, and reliability.

Case records are transferred from one institution to the next, with the inmate. Upon request, the inmate is provided with a computation of time served. Inmates can request in writing certain information from their case records; however, they do not have access to their file as a whole.

The facility has an established record retention program.

1F. Information Systems and Research

EARU utilizes the Electronic Offender Management Information System (EOMIS) as the agency's information system. The system supports timely, informed decision-making by both leadership and frontline staff and promotes consistency, accountability, and effective oversight across the facility.

Staff are only given access to the areas of the information system that are associated with their job duties and upon termination and/or transfer that access is removed. Inmate computer usage is allowed; however, extremely limited internet access is granted.

Information systems and research functions are structured to standardize the collection, validation, distribution, and long-term retention of operational, safety, and program-related data. These systems support timely, informed decision-making by both leadership and frontline staff and promote consistency, accountability, and effective oversight across the facility.

At the custody and operations level, information systems capture and report critical facility and unit-level data. This includes official headcounts and any variances, inmate movements such as intake and release activity, court appearances, and medical transports. Incident reporting systems document events by category, including violence, contraband, PREA-related allegations, and medical emergencies. Housing status information is maintained to track placements in segregation or other special statuses and to record status changes.

Program and case management data are systematically collected to track inmate participation and progress. Records document attendance in educational classes, treatment groups, and work assignments, as well as disruptions caused by lockdowns or cancellations. Program completions, credentials earned, and updates to individual case plans are recorded, along with scheduled reviews. Reentry-related data, such as completion of identification documents, housing arrangements, and post-release appointments, are maintained to support successful transition planning.

Clinical and risk-related alerts are integrated into the information system to promote safety and continuity of care. This includes the identification of new risk indicators such as suicide risk or medical isolation status, monitoring of sick call volume and urgent consults, documentation of medication administration exceptions, and critical observations that require custody staff awareness.

The agency has policies and procedures in place that govern security, collection of information, storage, retrieval, access, use, and transmission of sensitive or confidential data. Staff are required to receive annual training on computer usage, which includes the identification of security breaches and the procedures for reporting such breaches.

EARU collaborates and shares information with other agencies under the umbrella of the Arkansas Department of Corrections.

The facility maintains an up-to-date master index that documents the inmate's name, number, custody level, and housing assignment.

The programs at EARU are evaluated annually through agency internal audits.

At the time of the audit, there were no approved agency research projects; however, policies and procedures are in place.

1G. Citizen Involvement and Volunteers

The facility maintains written policies and procedures that clearly define responsibility for the coordination and oversight of volunteer involvement. The Chaplain has been designated as the volunteer coordinator. Currently, EARU has a total of 32 volunteers.

All volunteers are required to complete an established screening process and participate in an orientation and PREA training, prior to being granted access to the facility. A schedule of program services is made available to the inmate population. Additionally, volunteers are encouraged to provide suggestions for volunteer services programs.

Part 2: Physical Plant

2A. Building and Safety Codes

EARU is incompliance with all applicable federal, state, and local building codes. The most recent fire inspection was conducted by the State Fire Marshal on February 25, 2026. All deficiencies discovered were corrected in the established timeframe, and a corrective action plan was submitted in writing to the Fire Marshal. The facility has been on fire watch in isolation 1, 2, and 3, since July 2024, due to awaiting parts for the sprinkler system. 30-minute fire watch logs were reviewed, and proper documentation is being made by all shifts.

All equipment, supplies and materials for health services are approved by the health care authority and are being checked and tested as needed. The logs that documented these checks/tests were provided and reviewed by the team.

2B. Size and Organization

The facility is operated under the unit management and allows for staff and inmate interaction. The overall design of EARU is appropriate for the facility's population and allows for the delivery of programs and services. Assigned Correctional Officers conduct regular rounds throughout the housing units to maintain safety, security, and accountability.

2C. Inmate Housing

EARU inmate housing is broken down as follows:

- Barracks 1-8 (50 inmates per barracks)-400 total
- Barracks 9-12 (66 inmates per barracks)-264 total
- Barracks 13-20 (54 inmates per barracks)-432 total
- Isolation 1 (30 single cells)-30 total
- Isolation 2 (4 single cells and 26 double cells)-56 total
- Isolation 3 (4 single cells and 26 double cells)-56 total
- Cell Block 1-8 (each block has 54 single cells)-432 total

EARU meets the showers, toilets and sink ratios, in accordance with ACA expected practices. Inmates have access to the showers, toilets and sinks 24 hours per day, and all were found to be operational. The temperatures in the showers are within the established 100 to 120 degrees Fahrenheit.

Dayrooms in the barracks (open dorms) are furnished with televisions, bench seating, tables for writing surfaces, or recreational activities (playing board games, playing cards, or putting together puzzles), telephones, kiosks, and tablet charging stations.

The dormitories at EARU are designed to accommodate inmates with disabilities. And no inmate is excluded from any programs or services based upon their disability. Inmates are educated on self-care and if needed a reasonably private area, in the medical section is provided for the inmate to provide the necessary care.

EARU has not had any new construction after June 2014; therefore, the following expected practices 2C-06, 2C-08 and 2C-10 were found to be non-applicable. EARU does not house inmates that cannot perform basic life functions; therefore, expected practice 2C-12 is non-applicable.

2D. Environmental Conditions

Environmental conditions at EARU were observed to be well maintained and consistent with applicable expected practices. EARU maintains water and sewage services onsite, and gas/power inspections and services are provided by local vendors.

During the tour of the facility, the team found that the lighting was adequate for staff to perform their assigned tasks. The lighting survey of the inmate rooms/cells was conducted by a qualified source and was

found to be at least 20-foot candles at desk level and personal grooming areas. The noise survey was also conducted, and no housing unit's noise level at day or night exceeded 70 Dba (A Scale) Measurements. This survey is done annually by a qualified source.

The temperatures in the living and work areas are being recorded and were found to be appropriate for the summer and winter months. Air circulation testing was conducted at the officer's stations (excluding the housing units), and dining areas by a qualified source and were found to meet at least 10-cubic feet of fresh or refiltered air. This test is performed once per 3-year accreditation cycle.

EARU has not had any renovations or new construction after June 1, 2008, or June 1, 2014; therefore, expected practices 2D-04 and 2D-05 were found to be non-applicable.

2E. Program and Service Areas

The program and service areas at EARU are designed to support recreational, visiting, educational, and dining needs of the inmate population.

EARU has a spacious gymnasium and outdoor recreational yards. The outdoor yards have protective awnings for inclement weather.

The visiting room is located in the administrative building and has a capacity of 511. There are 15 non-contact cells. Visitors are processed through the front entrance building, and inmates are processed in the back side of the chemical room. Inmates are required to change into visitation uniforms.

EARU offers both academic and vocational training programs and classrooms are conducive to learning and program delivery.

The dining hall provides enough space for meals to be served, affording each inmate the opportunity to have at least 20 minutes for each meal. To determine the 20 minutes, inmate interviews were conducted, chow was observed and grievances were checked. There were no inmate grievances filed regarding not having enough time to consume meals. The freezers, cooler and dry storage areas are within the established temperatures. The food service area has proper food preparation and storage areas, based upon the facility population. Staff and inmate bathrooms are located in the kitchen area. They were found to be clean and had posted handwashing signs.

Janitorial closets were found to be clean and well organized. They were equipped with a sink and cleaning implements such as mops, brooms, and mop buckets. Electrical and mechanical rooms were found to be clean and PM tags were up to date.

EARU has a warehouse, where excess clothing, bedding, cleaning supplies, and facility supplies are maintained. The warehouse was found to be clean and well organized. All inventories were found to be accurate.

The inmate property room was clean and well organized. All property was clearly identified with the inmate's name and identification number. Within each housing unit, each inmate has individual storage for their personal property.

EARU has 2 inmate canteens (one located in the North Hall, and one located in the South Hall). All orders are placed via the kiosk, which is located in each dayroom. General population inmates can spend up to $100 per week, Maximum-Security inmates can spend up to $10 per week, and Indigent inmates can order supplies once per month. Inmates are considered indigent if they have less than $10 in their account for the preceding month.

2F. Administration and Staff Areas

The Administrative areas of EARU provide adequate space to perform their assigned duties and responsibilities safely and effectively. These areas include the following:

- an area to change clothes and shower
- an employee dining area
- exercise room
- training building
- space for shift change
- restrooms that are not utilized by inmates

Throughout the facility there are provisions for disabled staff and visitors, starting with the handicap parking spaces, and handicap rails in the restrooms.

2G. Security

EARU is secured by a double perimeter fence extending approximately a mile and a half in distance. The 12-foot outer chain-link fence is reinforced with two rolls of razor wire on both the inner and outer layers. A lethal fence encircles the facility, and there is an armed mobile patrol officer that provides continuous surveillance of the facility's perimeter, 24 hours, 7 days per week. Perimeter checks are conducted twice per shift.

There are two towers (East and West), that are operational 24 hours, 7 days per week. The West tower is located adjacent to the front entrance and operates the pedestrian gate. The East tower is located at the rear of the facility, adjacent to the Armory and rear vehicle/detail gate. The East tower operates the rear vehicle and pedestrian gates. During the tour, both towers were visited, and staff were very knowledgeable of their assigned duties and tasks. The post-orders were present and were signed by the staff.

EARU's Armory is located outside the facility's perimeter adjacent to the East Tower, and houses weapons, chemical agents, ammunitions, and emergency equipment. The Armory duties are the responsibility of the Arsenal Supervisor. The area was well maintained, and a spot check of inventories was conducted and no discrepancies were found. Weapons are regularly cleaned and inspected. Monthly inspections are conducted and documentation is forwarded to the Superintendent.

Part 3: Institutional Operations

3A. Security and Control

EARU Security Department consists of the following: 1 Superintendent, 3 Deputy Wardens, 2 Majors, 6 Captains, 14 Lieutenants, 54 Sergeants. Security Staff consist of 4 working shifts, 2-day shifts and 2-night shifts. These are 12-hour shifts (6 am-6pm and 6pm-6am).

The Master control center is staffed 24 hours, 7 days per week and is responsible for monitoring all facility security systems. Its function includes gate access, telephone operations, monitoring cameras, and distribution of keys and equipment. All keys and equipment were present, and staff were knowledgeable of their assigned duties and tasks. There is an operational restroom in the control center.

Officers are responsible for maintaining detailed shift logs and records of all activities, incidents, and communications occurring during their assigned shift as evidenced by logs observed in many of the standards evaluated. Control staff were observed verifying identification and authorization for all staff and visitors entering or exiting secure areas. Control stations had post orders which were reviewed and signed daily by staff assuming control room posts.
The Warden and all supervisory staff are making daily and weekly rounds to all housing units and activity areas.

There are nine (9) official counts conducted as follows: 6:00 am, 8:00 am, 10:00 am, 1:00 pm, 5:00 pm, 6:00 pm, 12 midnight, 2:00 am, and 5:00 am.

Outside transports are controlled and authorized by the appropriate staff. Staff receive safety and security training during annual in-service training. This training includes the application of restraints, i.e., handcuffs, leg irons, etc.

To assist in control of and introduction of contraband, searches of offenders, their property, and living areas are conducted on each shift, at least 10 or more inmates are searched. All cells are searched a minimum of twice every 60 days. These searches and any recovery of contraband are documented on the Daily Unit Search Record, and chains of evidence forms are being completed.

Strip and pat searches are conducted on inmates entering and leaving certain areas of the facility to include returning details from work. There are policies and procedures that govern body cavity searches and there were no body cavity searches conducted during this accreditation cycle.

The facility maintains a structed key control system. Keys rings are soldered together and a chit with the key identifier and number of keys on the ring is present. All keys are being signed in/out on a log. A spot inventory was conducted of the keys and there were no issues noted.

Tools are etched and stored by means of a shadow board storage system in a locked cage. All tools are inventoried daily. Spot inventory checks were conducted with no issues noted.

Vehicles assigned to EARU are inspected annually by a qualified individual, in accordance with the state statue. Vehicles that are deemed out of service are not utilized by staff until the appropriate repairs have been made.

Firearms, chemical agents, and all related security equipment are inventoried on a monthly basis. All expired chemical agents are removed from use and turned over to the training g department. A copy of this report is forward to the Superintendent or his/her designee. A spot check of the armory inventories was conducted and there were no discrepancies found.

Incidents reports are being completed, in the event of firearm discharges, use of chemical agents, use of force, or if an inmate remains in restraints at the end of a shift. These reports are completed and submitted to the Superintendent, or his/her designee by the conclusion of shift. If staff or inmates are injured in an incident, immediate medical examination and treatment are provided and documented on the incident report.

During annual in-service training, staff are trained in the proper use of firearms, and use of force which includes the following:

- safety regulations and inspections
- being assigned to posts that are inaccessible to inmates
- outside detail security of weapons
- when to utilize deadly force
- loading and unloading weapons

EARU has a K-9 Unit, and an Emergency/Disturbance Response Team. The Officers assigned to the K-9 Unit, raise, train, and care for the dogs. The dogs are utilized for tracking and work detail security. Staff assigned to the Emergency Team are trained in special disturbance and response tactics. EARU also has a horse team that is also utilized for tracking and work detail security. Trained inmates provide care for the K-9s, and horses.

EARU does not house female inmates; therefore, expected practices 3A-07 and 3A-17 are non-applicable.

3B. Safety and Emergency Procedures

EARU has a Fire Safety Officer that ensures compliance with safety and fire prevention standards throughout the facility. Qualified staff conduct weekly inspections, and the Fire Safety Officer completes a comprehensive monthly inspection.

During the facility tour, the team observed clearly posted evacuation schematics, and firefighting equipment. All fire extinguishers were being checked on a monthly basis, and the check was documented on the yellow tag. Annual service of the fire extinguishers are being performed. The State Fire Marshal is conducting annual fire inspections. The last inspection was conducted on February 25, 2026. The facility has been on fire watch since July 2024, due to parts for the sprinkler system, in isolation 1, 2 and 3. Staff are conducting 30-minute fire watch checks, and the agency is working on getting the parts for replacement. The facility has a Simplex Grinnell fire alarm system. The fire alarm system panels are in both central control and restrictive housing unit control room. Fire services are provided by Lee County Fire Department, with a 15-minute response time. Furnishings throughout the facility to include inmate living units are fire-resistant.

The audit team conducted inspections of flammable storage areas. All flammable lockers were free of combustible materials such as paper and cardboard. Oily or grease-soaked rags were properly stored in closed-lid, non-combustible red containers. Smoking is prohibited within the facility.

Toxic and caustic materials are properly inventoried, secured, and accessible only to authorized staff. Inventory records/logs were reviewed and showed that chemicals are accounted for. Safety Data Sheets (SDS) are readily available, with first aid instructions clearly identified for immediate reference.

EARU's maintenance staff has a written preventive maintenance plan. During the tour, the team saw evidence of equipment that is being inspected. EARU is equipped with emergency generators capable of maintaining essential facility operations and communications during power outages. Generators are inspected weekly and tested quarterly.

On an annual basis during facility in service training, staff review all emergency plans. All new employees review the plans during facility new hire orientation. EARU has a written evacuation plan that will be utilized in the event of a fire or major emergency. This plan is certified by the State Fire Marshal annually and reviewed by the local fire department. Fire drills are being conducted in all areas of the facility, including administrative areas. In the event of a power outage, the facility has a backup plan that outlines the procedure for obtaining the emergency keys, to release the inmates, and the evacuation routes.

EARU has emergency manuals that outline the written plans for situations that threaten institution security. These plans are made available to staff and are reviewed annually during in service training. These plans include the following: escapes, riots, hunger strikes, disturbances, hostage situations, and natural and manmade disasters. There are also written plans for work stoppage, which are only made available to key staff.

3C. Rules and Discipline

The facility maintains a structured and comprehensive offender disciplinary system designed to promote institutional order, safety, and accountability. Written policies and procedures clearly define expectations for offender behavior, outline prohibited conduct, and establish a standardized process for addressing rule violations. Inmates are provided with a set of rules of conduct upon admission, which detail acceptable behavior and identify prohibited actions. These rules are communicated through orientation materials,

offender handbooks and are accessible to offenders throughout their commitment. The inmate handbook is available in English and Spanish. There is also an Inmate Discipline Manual located in the facility library.

Alleged criminal violations are referred to the appropriate law enforcement authorities for investigation and potential prosecution. The facility cooperates fully with external agencies in such matters while also addressing institutional rule violations through internal disciplinary procedures when applicable.

When formal action is required, disciplinary reports are prepared by staff and document the nature of the alleged violation, supporting facts, and any evidence. These reports are reviewed for accuracy and completeness prior to further action. The violation is investigated and a 24-hour notice is provided for the scheduled hearing if the inmate chooses to attend. The hearing officer is impartial and is not based at EARU. Hearings are conducted via Zoom from the Central Office. The inmate may appeal the hearing decision.

3D. Inmate Rights

The facility maintains policies and procedures that ensure offenders are afforded access to courts, legal counsel, and legal resources in accordance with applicable standards. Offenders are provided with reasonable access to the law library or approved legal materials and may communicate with legal representatives through established procedures that support confidentiality and due process. Evidence of this practice was observed through associated ACA applicable standards. Access to programs, services, and media is provided consistently with security requirements and institutional operations. Inmates also have access to legal services on their assigned tablets.

Searches of offenders, their property, and living areas are conducted on each shift and within each unit. These searches and any recovery of contraband are documented, and a chain of custody form is generated.

Inmates are permitted to maintain personal grooming in accordance with facility guidelines, which balance individual hygiene and appearance with safety and security considerations.

The facility maintains a formal grievance process that allows offenders to address concerns, complaints, or alleged violations of rights. Grievance procedures are clearly communicated to offenders, and forms are readily accessible. A secure grievance collection system is in place; grievance boxes are locked and accessible only to authorized staff, ensuring the integrity and confidentiality of submissions. Grievances are collected, logged, and processed in accordance with established timelines, and offenders receive responses consistent with policy.

EARU does not house female inmates; therefore, expected practice 3D-05 is non-applicable.

Part 4: Special Management Housing and Restrictive Housing

4A. Special Management

EARU does not have Special Management. Therefore, expected practices 4A-01 through 4A-27 were non-applicable.

4B. Restrictive Housing and Extended Restrictive Housing

The facility maintains comprehensive written policies and procedures governing the use of restrictive housing. Admission to restrictive housing is based on documented criteria, including safety, security, and

behavioral needs. Upon placement, offenders receive an initial assessment, including health care screening, to identify any immediate medical or mental health concerns.

Conditions of confinement are maintained in accordance with applicable health, safety, and sanitation standards. Offenders are provided with basic necessities, including appropriate clothing, bedding, hygiene items, and access to a writing surface within their cells. Supervision is conducted through regular staff rounds, and continuous monitoring to ensure offender welfare and institutional security. Additional observation is also conducted through control room cameras that are monitored by assigned control room staff. During the tour of the maximum-security unit, the noise level was exceptionally loud. The overall sanitation of the RHU/Extended RHU and all other segregated areas need improvement.

EARU Restrictive Housing Unit consists of 430 cells (312 open-bar cells and 118 solid-door cells), maximum 1-8. The unit also has an additional 90 isolation cells, isolation 1-7. Inmates classified to the RHU/Extended RHU and other segregated confined housing units, are also housed in this area. The cells are equipped with a toilet and sink combination. The RHU has a covered individual yard module, which provides 180 square feet of unencumbered space.

Ongoing reviews of restrictive housing status are conducted at established intervals to determine the continued need for placement. Mental health appraisals are performed, and mental health staff conduct routine rounds to assess and address clinical needs. A multidisciplinary team meets weekly to review offender progress and determine appropriate release plans.

Offenders in restrictive housing continue to have access to essential programs and services, including medical care (visited daily by medical staff) and mental health services. Due to staff shortages, inmates assigned to restrictive housing are not being provided with out-of-cell recreation one hour per day, five days a week. Showers and shaves are offered. An inmate barber provides barbering services to inmates housed in RHU/Extended RHU.

Noncontact and video visitation is offered. Noncontact visitation is held on Tuesdays from 11:30 am-1:30 pm, and 2:00 pm-4:00 pm. Library and law library services are offered to inmates housed in these units. Inmates can also access legal services on their assigned tablets. Inmates receive laundry and mail services the same as inmates housed in general population. Meals are transported from the satellite kitchen located in the restrictive housing unit, and mealtimes are as follows: breakfast-3:00 am, lunch-9:00 am, and dinner-2:30 pm. During the walkthrough of the satellite kitchen, it was found to be unclean and unorganized. Inmate workers and staff were wearing protective gear.

EARU does not provide at least one hour of out-of-cell recreation, five days per week; therefore, expected practice 4B-24 is non-compliant.

Part 5: Institutional Operations

5A. Reception and Orientation

EARU is not a reception center and only receives intra system inmates. Upon arrival, inmates go through the intake process which includes the inventorying of their personal property. Any property that is not allowed is secured in the property room until the inmate decides to mail it home or have it destroyed. The property room is well organized and property is accurately labeled. Inmates go through orientation and are provided with an inmate handbook.

5B. Classification

Each inmate is assigned a case manager that is responsible for preparing a classification plan that is specific to the individual needs of the inmate. The plan considers the risk and needs of the inmate and allows for regular reviews, participation from staff and the inmates as well, a review of the assigned classification status, and for changes in the inmate's program status. The inmate has right to attend the classification hearing and to appeal the decision of the classification committee.

EARU does not house youthful offenders; therefore, expected practices 5B-13 through 5B-18 were non-applicable.

5C. Food Service

The Food Service Department is under the authority of the Arkansas Division of Corrections.

EARU operates a single dining hall and has a compacity of 234. The dining hall provides sufficient seating to accommodate the disabled inmates. EARU also provides meals for the Lee County Jail, and for the satellite kitchen located in the Maximum-Security Unit.

Three hot meals are served daily at the following times: Breakfast-3:00 am, lunch- 9:00 am, and dinner-2:30 :00 pm. Based upon observation, speaking with the inmates and reviewing grievances, the inmates are being given ample time to consume their meals.

A certified dietician reviews and approves the master menu system. The cost of an inmate meal per day is $4.26. The menus are on a 4-week cycle.

The temperatures in the coolers, freezers and the dry storage room were found to be compliant and in accordance with established standards. There are 3 dishwashers in food service, and the wash and rinse temperatures were following established temperatures. They also utilize the 3-sink method (wash, rinse and sanitize), the water temperature was 170 degrees, and the inmates explained the proper procedure.

The tools, equipment and chemicals are being properly secured, inventoried and are being signed out on a log. The restroom facilities for staff and inmates are located in the food service area, and handwashing signs were located in both restrooms.

Food service is being inspected by food service staff daily, and by the life safety officer weekly. The overall sanitation was fair. Annual Health Department inspections are being conducted.

The team sampled the lunch meal on the second day of the audit and found it to be flavorful and was consistent with the meal on the menu.

EARU has fresh vegetable gardens which are cropped by inmate workers. These vegetables are utilized to supplement the menu.

5D. Sanitation and Hygiene

EARU maintains a high level of cleanliness in the common areas of the facility. However, the cells in the Maximum-Security Unit need attention. During the tour, the inmates had coverings over their cell windows, clotheslines, and the cells were cluttered. The facility has a comprehensive housekeeping plan that outlines the duties of staff and inmates. Weekly and monthly safety and sanitation inspections are conducted and documented, and deficiencies are forwarded to the designated departments for corrections. Follow-up inspections are conducted to ensure that all deficiencies have been corrected.

EARU is contracted with outside vendors to provide pest/vermin control and for liquid and solid waste.

Clothing and bedding supplies are maintained within the facility warehouse, which is located at the rear of the facility. The warehouse was found to be neat and well organized. Inmates are issued suitable clothing during the initial arrival at the facility and on as needed basis throughout their stay. Inmates are issued at least 3 sets of clothing/uniforms, socks, boxers, t-shirts, 1 jacket (winter months), 2 sheets, 1 pillow, 1 pillowcase, 1 blanket, and 1 mattress. During the tour, an observation of inmate clothing was found to be presentable. Protective clothing is being issued to the inmates that are assigned to the kitchen (rubber boots, hair nets, beard nets, gloves, and rubber gloves), maintenance (protective glasses, and goggles), and inside grounds (protective glasses).

EARU has a central laundry containing 4 commercial washers, of which 2 were inoperable. Staff reported that one has been inoperable for about 6 years and the other about 3 weeks. There was not a status on repair or replacement. The chemicals are automatically fed. There are 4 dryers and the lent traps are cleaned after each use. Minor clothing repairs are made in the laundry. The needle inventory was found to be accurate. Inmate's clothing is washed daily, and clothes are exchanged as needed. Linens are exchanged weekly and blankets are exchanged and laundered monthly.

EARU has an adequate number of showers in general population that allows the inmate population to shower daily. On a weekly basis, all inmates, including indigent inmates, receive personal hygiene items (soap, toilet paper, and toothpaste), toothbrushes are given out on an as needed basis. Denture cleaners and adhesives are offered in the canteen or maybe obtained through the dental department. Any special hygiene items have to be authorized by medical. The inmate barbershop provides grooming services.

5E. Social Services

Upon arrival at EARU an individualized program is developed to assist inmates with the oversight of their sentences, classifications, housing assignments, and other needs. EARU offers Domestic Violence Awareness Prevention, Stress Management, Thinking Errors, Communication Skills, and Parenting Skills; however, the two primary social service programs are as follows:

- P.A.L.S, a religious based program that assists the inmates in improving self-discipline, awareness, and self-motivation before re-entering the community. Barracks/Wing #23 is designated as the PALS housing unit.

- Think Legacy, a program designed to reduce recidivism by prompting social skill development, job readiness shills, awareness of community resources and connection to free world mentors that will aid participants in achieving successful reentry into communities across Arkansas. Inmates approved for this program must be within 12-18 months of release or discharge date.

EARU does not house pregnant females; therefore, expected practice 5E-10 is non-applicable. Also, EARU does not have a substance use disorder treatment program; therefore, expected practices 5E-12-5E-16 are non-applicable.

5F. Reentry

EARU provides a structed program that helps inmates make a satisfactory transition upon their release from incarceration. During Year 3 Accreditation Cycle (May 1, 2025-April 30, 2026), 20 inmates had completed their reentry plans.

The facility maintains written policies and procedures that allow for escorted leaves into the community, and for inmates releasing at the end of their incarceration.

The Victim Services Department of the Arkansas Division of Correction oversees all victim notifications.

The Arkansas Division of Correction does not have a victim offender dialogue program; therefore, expected practice 5F-08 is non-applicable.

Part 6: Health Care

6A. Access to Services

All health Care at East Arkansas Regional Unit is provided through contract with Wellpath, Inc. The facility has 24-hour staffing with total of 46.4 positions. The administrative unit includes Health Services Administrator, Director of Nursing, Physician, Mental Health Director, Assistant Health Services Administrator, and vacant Assistant Director of Nursing. Comprehensive services are provided for male intrasystem transfer inmates. The population does not include women inmates or intake/reception inmates.

The clinic has appropriate space and supplies to provide health services to include sick call, chronic care, communicable disease, and infection control. Chronic care clinics are delivered both onsite and off grounds including imaging services. Onsite clinics are cardiovascular, nephrology, oncology, optometry, wound care, and ultrasound imaging. Off ground clinics include orthopedics, gastroenterology, ENT, general surgery, dermatology, urology, ophthalmology, oral surgery, physical therapy, CT, MRI, and PET scans.

There is an infirmary (ward) within the clinic area which has two single rooms and one large room with six beds. The average length of stay is five to ten days. All inmates have access to sinks, toilets, and showers. There are no isolation beds for communicable disease or mental health needs in the ward. There are no inmate assistants being utilized. Outside hospital care is provided at Forrest City Medical Center, Forrest City, AR, Baptist Memorial Hospital, Memphis TN. Ambulance services are provided by Pafford Medical Services.

Medical diets are prescribed by providers with the current number of 121 ordered. There are ninety cardiovascular diets, twenty-nine hypoglycemia and one low fiber and one six meals daily for post gastrectomy. Diets are monitored by food service and health care staff for compliance.

Dental services are provided in two locations, the main dental clinic, and the max dental clinic. Dental staff provide routine and emergency services. Staff include dentists, dental assistant, and vacant dental hygienist. Both areas have adequate supplies and equipment for the provision of dental services. Counts of sharps and instruments were accurate and sterilization procedures were in place. Outcome measures reflect exactions and restorations as completed dental treatment plans.

Medications are provided through contract with Diamond Pharmacy Services and are delivered on weekdays. Emergent medications are available from Dean's Pharmacy in Marianna AR. Medication administration lines are conducted in the housing areas by nursing staff. There are designated medications that are issued to the inmate for self-administration (KOP). The serious medication error listed in Outcome Measure 6D-6 in year two happened when the wrong KOP was issued, the inmate complained and was sent for evaluation. There was no serious outcome to the error. Some medications are also available through the commissary for purchase.

The Mental Health Director, mental health professionals, and technicians provide mental services. Additional staffing includes Nurse Practitioners and Psychiatrics. Services include counseling, crisis management, and suicide prevention. Psychiatric services are primarily provided through tele-medicine. Crisis management services are available through on-call staff 24 hours, seven days week. After evaluation, if the inmate is considered high risk, they could be placed in one of the facility's suicide/observation holding cells. This could include constant observation. Outcome measure 6D-3 number of suicide attempts during year two reflects the increase in mental health programs. While the number has increased in the current year, it is still an overall improvement. 6D-4, number of suicides also reflects the work of the mental health staff with the decrease in suicides.

EARU does not house pregnant female inmates; therefore, expected practices 6A-10 (Mandatory), and 6A-11 re non-applicable. Also, EARU only receives intra-system inmates; therefore, expected practices 6A-21 (mandatory), 6A-24, 6A-25 (mandatory), and 6A-32 (mandatory) are non-applicable.

6B. Staff Training

All staff receive initial and ongoing training with facility staff to include emergency plans and response requirements. Health care staff are licensed in their discipline which is verified by Wellpath administration. No interns or students are utilized in the facility. Outcome measure 6B-1, year one does indicate there was one staff member with a lapsed license. The person did not work during this time.

EARU has qualified health care staff, and does not utilize volunteers, students, interns, or residents in the delivery of health care; therefore, expected practices 6B-04, 6B-10, and 6B-11 are non-applicable.

6C. Offender Treatment

All treatment of inmates is confidential, and electronic medication records are utilized. Appropriate safeguards are in place governing access to the medical record. Inmates may file a grievance with paper or their issued tablets. Grievance responses begin with the lowest level and may be informal (Step 1). Step two grievances are answered by the Health Services Administrator or Assistant Health Services Administrator. Step three are answered centrally by the Deputy Director. Outcome measure 6C-1 numbers reflect the number of grievances filed and responded to at the Step three level. It is unknown how many grievances were found in favor of the inmate at Step 1 or 2.

6D. Performance Improvement

Quarterly meetings are held with Wellpath and facility staff. Peer reviews are conducted annually for providers. Quality Assurance procedures are in place and reviewed at the quarterly meeting. Staffing requirements are reviewed annually as part of the contract evaluation with Wellpath. All inmate deaths were reviewed as part of the QA process.

During the first year of accreditation there were seven deaths including one homicide. Four were suicide, all by hanging and reviewed with both mortality/morbidity and psychological autopsy. Two were expected deaths with cancer treatment. These were reviewed with mortality and morbidity QA reviews. There were no recommendations.

During the second year of accreditation, there were thirteen deaths, one was expected secondary to cancer. There were two suicides by hanging with both reviewed by mortality/morbidity and psychological autopsy. Eight were suspected of drug overdoses and two were medical issues suspected of sudden cardiac event or sudden cardiac/pulmonary issues. All were reviewed through QA mortality and morbidity reviews. There were no recommendations.

During the third year of accreditation, there were ten deaths, none of which were expected. Only one was suicide by hanging. This was reviewed by both mortality/morbidity and psychological autopsy. Six were suspected drug overdoses, two were sudden cardiac events and one was suspected sudden cardiac/pulmonary issues. All were reviewed through QA mortality and morbidity reviews. There were no recommendations.

Emergency preparedness is supported by the availability of automated external defibrillators (AEDS), oxygen, emergency response bags, and numerous first aid kits located throughout the facility. Medical staff respond promptly to emergencies, and inmates requiring advanced care are transported to local hospitals. Documentation logs confirm that emergency equipment is routinely inspected and maintained.

6E. Safety, Sanitation, and Offender Hygiene

The medical department is exceptionally clean and well-organized. The medical exam rooms provided privacy and confidentiality for patient assessment and were adequately equipped with necessary medical supplies and equipment. Emergency treatment supplies are easily available and stocked with appropriate supplies, equipment, and an AED. Medication, tools, chemicals, and basic medical equipment and supplies are maintained in secure storage units and appropriately inventoried.

An inspection of secured medication was conducted and found to be well organized and correctly inventoried. An inspection of sharps and instruments revealed appropriate securement in locked cabinets and that correct daily counts are occurring. Biohazardous waste is properly stored in the clinic and appropriately disposed of through a medical waste contract. Safety Material Data Sheets were available within the medical department for all flammable, caustic, and poisonous chemicals.

Part 7: Inmate Programs

7A. Work and Correctional Industries

EARU offers a variety of programs and work opportunities. Inmates are not paid wages for working; however, they receive good time credits. During Year 3 Accreditation Cycle, (May 1, 2025-April 30, 2026), the average number of offenders with full time work/program assignments was 1622.

The work details are as follows: sanitation, food service, barbershop, commissary, laundry, library aides, law library, educational tutors, landscaping, recreation, maintenance, regional maintenance, horse barn, canine, field squads, vegetable production worker, and garden squad.

EARU has the following inmate work programs:

Horse Barn: Program to maintain livestock used for security of inmate work crews (Regional maintenance and Field Utility Squads).

Dog Kennel/K-9:
Houses up to 6 inmates that are Class 1-A status. Their work assignments include riding tracks, laying tracks, cleaning, cooking, and healthcare of dogs. The kennel is on call 24 hours a day, 7 days a week.

Regional Maintenance:
Program in which inmates travel to different counties to provide services in exchange for materials and meals.

Inmate Council:
Allows inmates to be able to communicate with staff about issues facing the inmate population. The council is self-sufficient.

PALS:
Religious based program that assists the inmate in improving self-discipline, awareness, and self-motivation before reentering the community.

Reentry "Think Legacy Program":
Program designed to reduce recidivism by prompting social skill development, job readiness skills, awareness of community resources and connection to free world mentors that will aid participants in achieving successful reentry into communities across Arkansas.

Vo-tech/Industry:
The Vo-tech program is utilized to teach inmates wood working/welding skills.

Maintenance:
The maintenance crew provides maintenance duties inside/outside of the unit.

Vegetable Production:
EARU maintains approximately 60 acres of land where a multitude of vegetables are planted and harvested and are used to feed the inmate population.

Law Library:
EARU has a stocked library and law library. The library has a staff member that is a liaison between the inmates and Administration and oversees the library.

Recreation Program:
Provide daily yard and gym to all inmates.

EARU does not have a private industry located on the grounds, nor are inmates employed in the community by public or private organizations; therefore, expected practices 7A-14 and 7A-15 are non-applicable.

7B. Academic and Vocational Education

EARU's academic and vocational departments consist of 1 School Principal, 3 Vo-Tech Instructors, and 1 Industry Instructor. General academic/vocational classroom hours are from 7:00 am-3:15 pm.

The academic classes offered at EARU are as follows: ABE, AIE (Intermediate), Pre-GED, GED, and ESL courses. Inmates earn 30 days of meritorious good time for participation and 180 days for completion of a GED course. Educational courses offered through Philander Smith College include: a Criminal Justice-Bachelor of Science Degree, a Liberal Studies-Bachelor of Arts Degree, and Philosophy and Religion-Bachelor of Arts Degree. Other educational courses offered include Principles and Applications for Life and Think Legacy

The vocational programs offered at EARU are as follows: SERV Safe Food Handling, NCCER Basic Safety/Core/Craft; CTE-Building Trades Basic, Building and Ground Maintenance, HVAC-R, Sheet Metal Fabrication, and welding.

During this Year 3 Accreditation Cycle (May 1, 2025-April 30, 2026), there were 19 inmates that received their GED, and 86 inmates that received academic/vocational competency certificates.

7C. Recreation and Activities

EARU's recreational department is under the supervision of a Recreational Supervisor and is assisted by inmate recreation workers. During the tour of the facility, recreation schedules were observed on the bulletin boards in the dayrooms. Recreation is offered seven days a week, in one hour block increments. EARU indoor recreational activities include: an indoor gymnasium, a basketball court, volleyball, and exercise equipment. The housing unit dayrooms, the following are available: televisions, personal tablets, puzzles, card games, dominoes, and chess games. The facility outdoor recreational activities include a large spacious outdoor recreational field, a walking/running area, a basketball court, volleyball court, and inmates can play soccer. Facility outdoor recreational areas provide protective awnings for inclement weather.

The facility hobby craft program provides inmates with the opportunity to work on leather and woodworking projects, which are sold to staff and the community.

7D. Mail, Telephone, and Visiting

EARU has policies and procedures that govern inmate mail correspondence. The mailroom was found to be neat, orderly and clutter free. The staff were extremely knowledgeable about the mail procedures and explained these procedures to the auditor. PPE equipment, including Narcan was present, and staff were wearing gloves.

Effective September 15, 2025, all non-legal mail, for individuals housed in the Arkansas Department of Corrections, will no longer be delivered in physical form. All incoming mail, with the exception of legal/privileged correspondence, media mail, books, magazines, packages and other subscriptions sent to the address will be rejected and returned to sender), will be sent to the digital mail processing center where it will be sorted, scanned and uploaded to the eMessaging app on the inmate's tablet. If an inmate does not have access to a tablet, the mail will be scanned and Securus personnel will email it to the facility. The email will be printed and given to the inmate.

There is no limit placed on how many letters an inmate can send out or receive. Provisions are made for indigent inmates to receive stamps and envelopes. Inmates are allowed to receive books; however, prior approval is required.

Inmates are permitted to send and receive privileged mail. Staff verify the legitimacy of all privileged mail, prior to releasing it to the offender. If verification cannot be made, a rejection form is completed, the inmate is notified and the letter is returned to sender. Upon verification, the privileged mail is opened in front of the inmate, inspected and the inmate must sign the privileged mail log, acknowledging receipt.

Telephones are located within each unit, and a review of the rates were found to be appropriate. Inmates can also contact family members via their tablets. TTY machines are available for use.

Upon arrival at EARU, all inmates are provided with an Inmate Handbook. The guidelines governing visitation are explained and are also on the Arkansas Department of Corrections public website, for families.

EARU provides contact, non-contact and video visitation. Visitation hours for general population inmates are 11 :30 am to 1:30 pm, and 2:00 pm to 4:00 pm, on Saturdays and Sundays. And Tuesday for inmates housed in maximum and other segregated confinement. All special visits must be approved by the Superintendent. Attorney visits must also be approved, and video visitation must be scheduled by the visitor online via the website. All visitors must sign in/out upon arrival and exit and consent to being searched.

The facility Chaplain is responsible for verifying and notifying an inmate of a family members death or critical illness. Inmates are allowed to visit critically ill family members, participate in extended visits and furloughs with the approval of Agency staff.

7E. Library

EARU's library services are conducted under the supervision of the Assistant Librarian and assisted by four inmate library clerks that assist with general library services. The library clerks are supervised by staff at Central Office that has a Master of Library Science. Library services are provided seven days per week, and the hours rotate between mornings and evenings. The library is accessible during recreation hours, and inmates can go a minimum of twice per week. General population inmates can check out up to five books per week, for a period of two weeks. Inmates assigned to RHU/Extended RHU and other segregated areas, can request up to 3 paperback books once per week.

Inmates requesting access to general/law library services shall do so utilizing a library request form, which is available through the unit staff, the law library, or during RHU/Extended RHU, or other segregated confined unit library staff rounds. Weekly rounds are conducted in RHU/Extended RHU and other segregated areas. During this time library books are picked up and delivered, and notary services are performed as needed.

The law library is scheduled daily with the exception of Wednesdays, from 10:00 am-10:00 pm. It is closed on Wednesdays due to inventory and classification. Inmates also have access to legal services via their assigned

tablets. A legal reference section is located in the office of the library. Inmates may request to sign legal reference books out, one book at a time. These books are forwarded by Central Office. An offsite ADOC Paralegal is assigned to the facility to oversee and provide legal services once per month or by special request.

7F. Religious Programs

EARU has a Senior Chaplain that supervises all religious programs and serves as the facility Volunteer Coordinator. EARU religious programming includes the following: Mennonite, Protestants, Catholics, Jewish, Muslims, Latter-Day Saints, Jehovah's Witnesses and Kairos. Religious schedules were posted in the housing unit dayrooms, and in the library. The Chaplain and Volunteer Clergy conduct weekly rounds in RHU/Extended RHU and other segregated areas.

The Chaplain also conducts individual counseling, premarital counseling, coordination of religious baptisms, and serious illness and death notifications. The Chaplain also provides religious literature and resource material to offenders housed at EARU upon request. These resources include audio-video equipment, DVDs, headphones, books, magazines, prayer rugs, prayer beads, rosaries, religious medallions, and copies of the Bible, Koran, and other related material.

4: Examination of Records

A. Shifts

The audit team was present on day 1 from 8:15 am-6:30 pm, day 2 from 8:00 am -7:00 pm and day 3 from 8:00 am-11:30 am. On day 1 of the audit the team visited the 2nd shift line up at 5:45 pm.

B. Status of previous non-compliant expected practice with an approved plan of action.

Expected Practice #5-ACI-1C-05, was found to be non-compliant during the last audit, and a plan of action was submitted and approved by the Commission. Since the last audit, EARU has shown a significant improvement on their vacancy rate, which average from 61.33% to 49.34% to 31.12%, from August 2024 through January 2026.

5: Interviews

A. Inmate Interviews

The team interviewed a total of 85 inmates during the course of this audit. Most inmates voiced positive comments regarding the staff and stated that they felt safe. Some inmates voiced concerns about not having enough chemicals, especially in the restroom areas. Inmates in RHU/ERHU and other segregated areas voiced concerns about the lack of recreation, lack of chemicals to clean their cells, and property issues. All concerns were addressed with the Superintendent and Deputy Wardens.

B. Staff Interviews

The team interviewed a total of 45 staff during the course of this audit. Interviews were conducted with a variety of seasoned employees. Interviews were conducted with a number of novice staff employees as well. All staff interviewed were professional and knowledgeable of their job responsibilities. All staff interviewed

expressed positive comments regarding safety, respect and communication between staff and offenders at the facility. Staff made positive comments regarding administrative staff along with the overall facility operations.

6. Exit Discussion

The exit interview was held on May 13, 2026, at 1030 hours in the Chapel, with Warden Todd Ball and 35 staff attending.

The following persons were also in attendance:

Dexter Payne	Director, Division of Corrections
Aundrea Culclager	Deputy Director, Residential/Treatment Centers
Eddie Powell	Assistant Director, Maintenance and Construction
Tiffanye Compton	Superintendent, Administrative Operations
Dona Buie	Wellpath-RVP, Central Office
Rand Champion	Communications, Central Office
Jason Price	Agency Fire and Safety Officer, Central Office
Shelly Jones	Agency Accreditation Manager
Megan Pigford	ACA Grimes Unit
Latoris Willis	ACA, Norris Unit
Jason Kelly	Regional Manager, Wellpath
Athena Byrd	Sergeant, Mississippi County Work Release
Jalondia Richardson	Admin Specialist III, Mississippi County Work Release

The chairperson explained the procedures that would follow the audit. The team discussed the compliance levels of the mandatory and non-mandatory expected practices and reviewed their individual findings with the group.

The chairperson expressed appreciation for the cooperation of everyone concerned and congratulated the facility team for the progress made and encouraged them to continue to strive toward even further professionalism within the correctional field. The auditors emphasized that the role of the visiting committee was to be the eyes and ears of the commission and to make recommendations regarding the reaccreditation of the East Arkansas Regional Unit. The determination and awarding of reaccreditation should occur at the upcoming commission panel hearings, in Pittsburgh, PA.

7. Non-Compliant Expected Practices

EXPECTED PRACTICE #5-ACI-1C-05

THE WARDEN/SUPERINTENDENT CAN DOCUMENT THAT THE OVERALL VACANCY RATE AMONG THE STAFF POSITIONS AUTHORIZED FOR WORKING DIRECTLY WITH INMATES DOES NOT EXCEED 10 PERCENT FOR ANY 18-MONTH PERIOD.

FINDINGS:

EARU did not meet the 10 percent vacancy rate for August 2024 through January 2026. The vacancy rate was 31.12%

AGENCY RESPONSE:

Plan Of Action

Task

a. Retain staff
b. Process available applicants
c. Mentor all staff for developing the skills needed for career with the Department of Corrections

Responsible Agency

a. Human Resource Administrator
b. Human Resource Staff/Recruiter
c. Warden and Human Resource Manager

Assigned Staff

a. ADC Recruiter
b. Human Resource Administration Staff
c. Unit Human Resource Manager

Anticipated Completion Date

a. This is an on-going process to hire staff
b. By the next ACA Audit

AUDIT TEAM RESPONSE:

The team supports the Agency's Plan of Action to address the vacancy rate.

EXPECTED PRACTICE #5-ACI-4B-24 NEW AUGUST 2018

(EFFECTIVE NLT OCTOBER 1, 2020) WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE THAT INMATES IN RESTRICTIVE HOUSING RECEIVE A MINIMUM OF ONE HOUR OF EXERCISE OUTSIDE THEIR CELLS, FIVE DAYS PER WEEK, UNLESS SECURITY OR SAFETY CONSIDERATIONS DICTATE OTHERWISE.

FINDINGS:

Inmates assigned to Restrictive Housing are not receiving a minimum of one hour of exercise outside of their assigned cells, five days per week.

AGENCY RESPONSE:

Appeal of the Visiting Committee Finding

The East Arkansas Regional Unit (EARU) formally appeals to the finding of non-compliance regarding standard 5-ACl-48-24. EARU maintains that its operational procedures concerning outside cell exercise for restrictive housing inmates remain consistent with the necessity of facility safety and institutional security.

The following points support this appeal:

Safety and Security Mitigation: Due to ongoing security staffing shortages, conducting outside cell exercise for certain restrictive housing populations presents an elevated safety risk to both staff and the inmate population. To mitigate this risk without compromising inmate wellness, EARU ensures that all

restrictive housing inmates are provided the space and opportunity to perform in-cell exercises. This allows for the maintenance of physical strength and endurance during periods when outside cell exercise is restricted.

Documentation and Transparency: In accordance with standard operating procedures, all canceled yard calls are systematically documented within security logs and on 005 forms. This ensures a transparent audit trail of every instance where outside exercise was suspended for security reasons.

Administrative Compliance: EARU's actions are dictated by Administrative Directive 2024-02, Section D, regarding Control Precautions. Our adherence to this directive demonstrates that the unit is operating within the established state guidelines designed to manage restrictive housing populations safely under specific environmental constraints.

Based on the documented adherence to safety protocols and administrative directives, we respectfully request a reconsideration of the non-compliance findings.

AUDIT TEAM RESPONSE:

During the accreditation cycle, the facility cited that recreation could not be conducted in accordance with the expected practice due to staff shortages. During the last reaccreditation audit, the individual recreation modules were under construction, and the facility also cited that staff shortages prevented them from conducting recreation. Staff shortages are an ongoing problem and although the team agrees that the facility is short staffed, it does not negate the fact that the inmates are not receiving at least one hour out of cell recreation at least five days per week.

The facility appealed the noncompliance, stating that conducting outside cell exercise for certain restrictive housing populations presents an elevated safety risk to both staff and the inmate population. It is the opinion of this team that those inmates that pose a safety and security risk should be identified and flagged as such. The facility further stated that all inmates in restrictive housing are provided with space and opportunity to perform in-cell exercises. There was no documentation presented in the file to substantiate whether these exercises were provided, nor if any inmates were actively doing the exercises.

During staff interviews, staff advised the team that on occasion they are pulled from other areas of the prison to help with recreation in restrictive housing. Staff further stated that other staff have come in on their days off. Although these practices may not be able to be sustained, it provides inmates with the opportunity to have out-of-cell recreation in the individual recreation modules.

The teams will support a plan of action.

8. Non-Applicable Expected Practices

EXPECTED PRACTICE #5-ACI-1C-12

WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE THAT EMPLOYEES COVERED BY MERIT SYSTEMS, CIVIL SERVICE REGULATIONS, OR UNION CONTRACT ARE APPOINTED INITIALLY FOR A PROBATIONARY

TERM OF AT LEAST SIX MONTHS BUT NO LONGER THAN ONE YEAR UNLESS NATIONAL OR STATE REGULATIONS SPECIFY OTHERWISE.

FINDINGS:

EARU is not covered by merit systems, civil service regulations, or union contract.

EXPECTED PRACTICE #5-ACI-2C-06

(NEW CONSTRUCTION AFTER JUNE 2014). INMATES HAVE ACCESS TO TOILETS AND HAND-WASHING FACILITIES 24-HOURS PER DAY AND ARE ABLE TO USE TOILET FACILITIES WITHOUT STAFF ASSISTANCE WHEN THEY ARE CONFINED IN THEIR CELLS/SLEEPING AREAS.

TOILETS ARE PROVIDED AT A MINIMUM RATIO OF 1 FOR EVERY 12 INMATES IN MALE FACILITIES AND 1 FOR EVERY 8 INMATES IN FEMALE FACILITIES. URINALS MAY BE SUBSTITUTED FOR UP TO ONE-HALF OF THE TOILETS IN MALE FACILITIES. ALL HOUSING UNITS WITH THREE OR MORE INMATES HAVE A MINIMUM OF TWO TOILETS. THESE RATIOS APPLY UNLESS ANY APPLICABLE BUILDING OR HEALTH CODES REQUIRE ADDITIONAL FIXTURES.

FINDINGS:

EARU has not had any new construction after June 2014.

EXPECTED PRACTICE #5-ACI-2C-08

(NEW CONSTRUCTION AFTER JUNE 2014). INMATES HAVE ACCESS TO OPERABLE WASHBASINS WITH HOT AND COLD RUNNING WATER IN THE HOUSING UNITS AT A MINIMUM RATIO OF 1 BASIN FOR EVERY 12 OCCUPANTS. THESE RATIOS APPLY UNLESS ANY APPLICABLE BUILDING OR HEALTH CODES REQUIRE ADDITIONAL FIXTURES.

FINDINGS:

EARU has not had any new construction after June 2014.

EXPECTED PRACTICE #5-ACI-2C-10

(NEW CONSTRUCTION AFTER JUNE 2014). INMATES HAVE ACCESS TO OPERABLE SHOWERS WITH TEMPERATURE-CONTROLLED HOT AND COLD RUNNING WATER, AT A MINIMUM RATIO OF ONE SHOWER FOR EVERY 12 INMATES, UNLESS APPLICABLE CODES REQUIRE ADDITIONAL FIXTURES. WATER FOR SHOWERS IS THERMOSTATICALLY CONTROLLED TO TEMPERATURES RANGING FROM 100 DEGREES FAHRENHEIT TO 120 DEGREES FAHRENHEIT TO ENSURE THE SAFETY OF INMATES AND TO PROMOTE HYGIENIC PRACTICES.

FINDINGS:

EARU has not had any new construction after June 2014.

EXPECTED PRACTICE #5-ACI-2C-12

WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE FOR THE ASSIGNMENT OF APPROPRIATELY TRAINED INDIVIDUALS TO ASSIST DISABLED OFFENDERS WHO CANNOT OTHERWISE PERFORM BASIC LIFE FUNCTIONS.

FINDINGS:

EARU does not hose inmates that cannot perform basic life functions.

EXPECTED PRACTICE #5-ACI-2D-04

(RENOVATION, NEW CONSTRUCTION AFTER JUNE 1, 2008). ALL INMATE ROOMS/CELLS PROVIDE INMATES WITH ACCESS TO NATURAL LIGHT BY MEANS OF AT LEAST THREE-SQUARE FEET OF TRANSPARENT GLAZING, PLUS TWO ADDITIONAL SQUARE FEET OF TRANSPARENT GLAZING PER INMATE IN ROOMS/CELLS WITH THREE OR MORE INMATES

FINDINGS:

EARU has not had any renovations or new construction after June 1, 2008.

EXPECTED PRACTICE #5-ACI-2D-05

(NEW CONSTRUCTION OR RENOVATION AFTER JUNE 1, 2014). EACH DORMITORY PROVIDES INMATES WITH ACCESS TO NATURAL LIGHT BY MEANS OF AT LEAST 12 SQUARE FEET, PLUS TWO ADDITIONAL SQUARE FEET OF TRANSPARENT GLAZING PER INMATE IN THE DORMITORY.

FINDINGS:

EARU has not had any new construction or renovations after June 1, 2014.

EXPECTED PRACTICE #5-ACI-3A-07

WRITTEN POLICY, PROCEDURE, AND PRACTICE REQUIRE THAT WHEN BOTH MALES AND FEMALES ARE HOUSED IN THE FACILITY, AT LEAST ONE MALE AND ONE FEMALE STAFF MEMBER ARE ON DUTY AT ALL TIMES.

FINDINGS:

EARU only houses male inmates.

EXPECTED PRACTICE #5-ACI-3A-17

WRITTEN POLICY, PROCEDURE AND PRACTICE, IN GENERAL, PROHIBIT THE USE OF RESTRAINTS ON FEMALE OFFENDERS DURING ACTIVE LABOR AND THE DELIVERY OF A CHILD. ANY DEVIATION FROM THE PROHIBITION REQUIRES APPROVAL BY, AND GUIDANCE ON METHODOLOGY FROM THE MEDICAL AUTHORITY AND IS BASED ON DOCUMENTED SERIOUS SECURITY RISKS. THE MEDICAL AUTHORITY PROVIDES GUIDANCE ON THE USE OF RESTRAINTS ON PREGNANT OFFENDERS PRIOR TO ACTIVE LABOR AND DELIVERY.

FINDINGS:

EARU does not house female inmates.

EXPECTED PRACTICE #5-ACI-3D-05

WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE THAT MALE AND FEMALE INMATES HOUSED IN THE SAME INSTITUTION HAVE SEPARATE SLEEPING QUARTERS BUT EQUAL ACCESS TO ALL AVAILABLE

SERVICES AND PROGRAMS. NEITHER SEX IS DENIED OPPORTUNITIES SOLELY ON THE BASIS OF THEIR SMALLER NUMBER IN THE POPULATION.

FINDINGS:

EARU does not house female inmates.

EXPECTED PRACTICE #5-ACI-4A-01 (MANDATORY)

WHEN AN OFFENDER IS TRANSFERRED TO SPECIAL MANAGEMENT HOUSING, HEALTH CARE STAFF WILL BE INFORMED IMMEDIATELY AND WILL PROVIDE A SCREENING AND REVIEW, AS INDICATED BY THE PROTOCOLS ESTABLISHED BY THE HEALTH AUTHORITY. UNLESS MEDICAL ATTENTION IS NEEDED MORE FREQUENTLY, EACH OFFENDER IN SPECIAL MANAGEMENT HOUSING RECEIVES A DAILY VISIT FROM A QUALIFIED HEALTH CARE PROFESSIONAL. THE VISIT ENSURES THAT OFFENDERS HAVE ACCESS TO THE HEALTH CARE SYSTEM. THE PRESENCE OF A HEALTH CARE PROVIDER IN SPECIAL MANAGEMENT HOUSING IS ANNOUNCED AND RECORDED. THE FREQUENCY OF PHYSICIAN VISITS TO SPECIAL MANAGEMENT HOUSING IS DETERMINED BY THE HEALTH AUTHORITY.

FINDINGS:

EARU does not have special management housing.

EXPECTED PRACTICE #5-ACI-4A-02

SPECIAL MANAGEMENT UNITS PROVIDE LIVING CONDITIONS THAT APPROXIMATE THOSE OF THE GENERAL INMATE POPULATION; ALL EXCEPTIONS ARE CLEARLY DOCUMENTED. SPECIAL MANAGEMENT CELLS/ROOMS PERMIT THE INMATES ASSIGNED TO THEM TO CONVERSE WITH AND BE OBSERVED BY STAFF MEMBERS.

FINDINGS:

EARU does not have special management housing.

EXPECTED PRACTICE #5-ACI-4A-03

ALL CELLS/ROOMS IN SPECIAL MANAGEMENT HOUSING PROVIDE A MINIMUM OF 80 SQUARE FEET, AND SHALL PROVIDE 35 SQUARE FEET OF UNENCUMBERED SPACE FOR THE FIRST OCCUPANT AND 25 SQUARE FEET OF UNENCUMBERED SPACE FOR EACH ADDITIONAL OCCUPANT.

FINDINGS:

EARU does not have special management housing.

EXPECTED PRACTICE #5-ACI-4A-04

WHEN SPECIAL MANAGEMENT HOUSING UNITS EXIST, WRITTEN POLICY AND PROCEDURE GOVERN THEIR OPERATION FOR THE SUPERVISION OF INMATES UNDER ADMINISTRATIVE STATUS, PROTECTIVE CUSTODY, AND DISCIPLINARY DETENTION.

FINDINGS:

EARU does not have special management housing.

EXPECTED PRACTICE #5-ACI-4A-05

WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE THAT AN INMATE IS ADMITTED TO THE SPECIAL MANAGEMENT HOUSING UNIT FOR PROTECTIVE CUSTODY ONLY WHEN THERE IS DOCUMENTATION THAT PROTECTIVE CUSTODY IS WARRANTED AND NO REASONABLE ALTERNATIVES ARE AVAILABLE.

FINDINGS:

EARU does not have special management housing.

EXPECTED PRACTICE #5-ACI-4A-06

WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE THAT AN INMATE IS PLACED IN DISCIPLINARY DETENTION FOR A RULE VIOLATION ONLY AFTER A HEARING BY THE DISCIPLINARY COMMITTEE OR HEARING EXAMINER.

FINDINGS:

EARU does not have special management housing.

EXPECTED PRACRTICE #5-ACI-4A-07

WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE FOR A REVIEW OF THE STATUS OF INMATES IN SPECIAL MANAGEMENT HOUSING BY THE CLASSIFICATION COMMITTEE OR OTHER AUTHORIZED STAFF GROUP EVERY SEVEN DAYS FOR THE FIRST TWO MONTHS AND AT LEAST EVERY 30 DAYS THEREAFTER.

FINDINGS:

EARU does not have special management housing.

EXPECTED PRACTICE #5-ACI-4A-08

WRITTEN POLICY, PROCEDURE, AND PRACTICE SPECIFY THE REVIEW PROCESS USED TO RELEASE AN INMATE FROM ADMINISTRATIVE STATUS AND PROTECTIVE CUSTODY.

FINDINGS:

EARU does not have special management housing.

EXPECTED PRACTICE #5-ACI-4A-10

WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE THAT A QUALIFIED MENTAL HEALTH PROFESSIONAL PERSONALLY INTERVIEWS AND PREPARES A WRITTEN REPORT ON ANY INMATE REMAINING IN SPECIAL MANAGEMENT HOUSING FOR MORE THAN 30 DAYS. IF CONFINEMENT CONTINUES BEYOND 30 DAYS, A MENTAL HEALTH ASSESSMENT BY A QUALIFIED MENTAL HEALTH PROFESSIONAL IS MADE AT LEAST EVERY 30 DAYS FOR INMATES WHO HAVE AN IDENTIFIED MENTAL HEALTH NEED, AND EVERY THREE MONTHS FOR ALL OTHER INMATES – MORE FREQUENTLY IF PRESCRIBED BY THE CHIEF MEDICAL AUTHORITY.

FINDINGS:

EARU does not have special management housing.

EXPECTED PRACTICE #5-ACI-4A-11

WRITTEN POLICY, PROCEDURE, AND PRACTICE REQUIRE THAT ALL SPECIAL MANAGEMENT INMATES ARE PERSONALLY OBSERVED BY A CORRECTIONAL OFFICER TWICE PER HOUR, BUT NO MORE THAN 40 MINUTES APART, ON AN IRREGULAR SCHEDULE. INMATES WHO ARE VIOLENT OR MENTALLY DISORDERED OR WHO DEMONSTRATE UNUSUAL OR BIZARRE BEHAVIOR RECEIVE MORE FREQUENT OBSERVATION; SUICIDAL INMATES ARE UNDER CONTINUING OR CONTINUOUS OBSERVATION.

FINDINGS:

EARU does not have special management housing.

EXPECTED PRACTICE #5-ACI-4A-12

WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE THAT INMATES IN SPECIAL MANAGEMENT HOUSING RECEIVE DAILY VISITS FROM THE SENIOR CORRECTIONAL SUPERVISOR IN CHARGE, DAILY VISITS FROM A QUALIFIED HEALTH CARE OFFICIAL (UNLESS MEDICAL ATTENTION IS NEEDED MORE FREQUENTLY), AND VISITS FROM MEMBERS OF THE PROGRAM STAFF UPON REQUEST.

FINDINGS:

EARU does not have special management housing.

EXPECTED PRACTICE #5-ACI-4A-13

WRITTEN POLICY AND PROCEDURE GOVERN THE SELECTION CRITERIA, SUPERVISION, AND ROTATION OF STAFF WHO WORK DIRECTLY WITH INMATES IN SPECIAL MANAGEMENT HOUSING ON A REGULAR AND DAILY BASIS.

FINDINGS:

EARU does not have special management housing.

EXPECTED PRACTICE #5-ACI-4A-14

WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE THAT STAFF OPERATING SPECIAL MANAGEMENT HOUSING UNITS MAINTAIN A PERMANENT LOG.

FINDINGS:

EARU does not have special management housing.

EXPECTED PRACTICE #5-ACI-4A-15

WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE THAT ALL INMATES IN SPECIAL MANAGEMENT HOUSING ARE PROVIDED PRESCRIBED MEDICATION, CLOTHING THAT IS NOT DEGRADING AND ACCESS TO BASIC PERSONAL ITEMS FOR USE IN THEIR CELLS UNLESS THERE IS IMMINENT DANGER THAT AN INMATE OR ANY OTHER INMATE(S) WILL DESTROY AN ITEM OR INDUCE SELF-INJURY.

FINDINGS:

EARU does not have special management housing.

EXPECTED PRACTICED #5-ACI-4A-16

WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE THAT INMATES IN SPECIAL MANAGEMENT HOUSING HAVE THE OPPORTUNITY TO SHAVE AND SHOWER AT LEAST THREE TIMES PER WEEK.

FINDINGS:

EARU does not have special management housing.

EXPECTED PRACTICE #5-ACI-4A-17

WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE THAT INMATES IN SPECIAL MANAGEMENT HOUSING RECEIVE LAUNDRY, BARBERING, AND HAIR CARE SERVICES AND ARE ISSUED AND EXCHANGE CLOTHING, BEDDING, AND LINEN ON THE SAME BASIS AS INMATES IN THE GENERAL POPULATION. EXCEPTIONS ARE PERMITTED ONLY WHEN FOUND NECESSARY BY THE SENIOR OFFICER ON DUTY; ANY EXCEPTION IS RECORDED IN THE UNIT LOG AND JUSTIFIED IN WRITING.

FINDINGS:

EARU does not have special management housing.

EXPECTED PRACTICE #5-ACI-4A-18

ALTERNATIVE MEAL SERVICE MAY BE PROVIDED TO AN INMATE IN SPECIAL MANAGEMENT HOUSING WHO USES FOOD OR FOOD SERVICE EQUIPMENT IN A MANNER THAT IS HAZARDOUS TO SELF, STAFF, OR OTHER INMATES. ALTERNATIVE MEAL SERVICE IS ON AN INDIVIDUAL BASIS, IS BASED ON HEALTH OR SAFETY CONSIDERATIONS ONLY, MEETS BASIC NUTRITIONAL REQUIREMENTS, AND OCCURS WITH THE WRITTEN APPROVAL OF THE WARDEN/SUPERINTENDENT, OR DESIGNEE AND RESPONSIBLE HEALTH AUTHORITY, OR DESIGNEE. THE SUBSTITUTION PERIOD SHALL NOT EXCEED SEVEN DAYS.

FINDINGS:

EARU does not have special management housing.

EXPECTED PRACTICE #5-ACI-4A-19

WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE THAT WHENEVER AN INMATE IN SPECIAL MANAGEMENT HOUSING IS DEPRIVED OF ANY USUALLY AUTHORIZED ITEM OR ACTIVITY, A REPORT OF THE ACTION IS FILED IN THE INMATE'S CASE RECORD AND FORWARDED TO THE CHIEF SECURITY OFFICER.

FINDINGS:

EARU does not have special management housing.

EXPECTED PRACTICE #5-ACI-4A-20

WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE THAT INMATES IN SPECIAL MANAGEMENT HOUSING CAN WRITE AND RECEIVE LETTERS ON THE SAME BASIS AS INMATES IN THE GENERAL POPULATION.

FINDINGS:

EARU does not have special management housing.

EXPECTED PRACTICE #5-ACI-4A-21

WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE THAT INMATES IN SPECIAL MANAGEMENT HOUSING HAVE OPPORTUNITIES FOR VISITATION UNLESS THERE ARE SUBSTANTIAL REASONS FOR WITHHOLDING SUCH PRIVILEGES.

FINDINGS:

EARU does not have special management housing.

EXPECTED PRACTICE #5-ACI-4A-22

WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE THAT INMATES IN SPECIAL MANAGEMENT HOUSING HAVE ACCESS TO LEGAL MATERIALS.

FINDINGS:

EARU does not have special management housing.

EXPECTED PRACTICE #5-ACI-4A-23

WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE THAT INMATES IN SPECIAL MANAGEMENT HOUSING HAVE ACCESS TO READING MATERIALS.

FINDINGS:

EARU does not have special management housing.

EXPECTED PRACTICE #5-ACI-4A-24

WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE THAT INMATES IN SPECIAL MANAGEMENT HOUSING RECEIVE A MINIMUM OF ONE HOUR OF EXERCISE PER DAY OUTSIDE THEIR CELLS, FIVE DAYS PER WEEK, UNLESS SECURITY OR SAFETY CONSIDERATIONS DICTATE OTHERWISE.

FINDINGS:

EARU does not have special management housing.

EXPECTED PRACTICE #5-ACI-4A-25

WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE THAT INMATES IN ADMINISTRATIVE STATUS OR PROTECTIVE CUSTODY ARE ALLOWED TELEPHONE PRIVILEGES.

FINDINGS:

EARU does not have special management housing.

EXPECTED PRACTICE #5-ACI-4A-26

WRITTEN POLICY, PROCEDURE AND PRACTICE PROVIDE THAT AN INMATE IN DISCIPLINARY STATUS IS ALLOWED LIMITED TELEPHONE PRIVILEGES UNLESS PHONE RESTRICTIONS HAVE BEEN INVOKED BY THE WARDEN/SUPERINTENDENT OR DESIGNEE. RESTRICTIONS WOULD NOT APPLY TO CALLS RELATED SPECIFICALLY TO ACCESS TO THE ATTORNEY OF RECORD.

FINDINGS:

EARU does not have special management housing.

EXPECTED PRACTICE #5-ACI-4A-27

WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE THAT INMATES IN ADMINISTRATIVE STATUS AND PROTECTIVE CUSTODY HAVE ACCESS TO PROGRAMS AND SERVICES THAT INCLUDE, BUT ARE NOT LIMITED TO, THE FOLLOWING: EDUCATIONAL SERVICES, COMMISSARY SERVICES, LIBRARY SERVICES, SOCIAL SERVICES, COUNSELING SERVICES, RELIGIOUS GUIDANCE, AND RECREATIONAL PROGRAMS.

FINDINGS:

EARU does not have special management housing.

EXPECTED PRACTICE #5-ACI-4B-32 NEW AUGUST 2018

(EFFECTIVE NLT OCTOBER 1, 2020) FEMALE INMATES DETERMINED TO BE PREGNANT WILL NOT BE HOUSED IN EXTENDED RESTRICTIVE HOUSING.

FINDINGS:

EARU does not house female inmates.

EXPECTED PRACTICE #5-ACI-4B-33 NEW AUGUST 2018

(EFFECTIVE NLT OCTOBER 1, 2020) CONFINEMENT OF OFFENDERS UNDER THE AGE OF 18 YEARS OF AGE IN EXTENDED RESTRICTIVE HOUSING IS PROHIBITED.

FINDINGS:

EARU does not house inmates under the age of 18 years of age.

EXPECTED PRACTICE #5-ACI-5A-01

WRITTEN POLICIES AND PROCEDURES GOVERN THE ADMISSION OF INMATES NEW TO THE SYSTEM. THESE PROCEDURES INCLUDE, AT A MINIMUM, THE FOLLOWING:

- DETERMINING THAT THE INMATE IS LEGALLY COMMITTED TO THE INSTITUTION
- THOROUGH SEARCHING OF THE INDIVIDUAL AND POSSESSIONS
- DISPOSING OF PERSONAL PROPERTY
- SHOWERING AND HAIR CARE, IF NECESSARY
- ISSUING OF CLEAN, LAUNDERED CLOTHING AS NEEDED
- PHOTOGRAPHING AND FINGERPRINTING, INCLUDING NOTATION OF IDENTIFYING MARKS OR OTHER UNUSUAL PHYSICAL CHARACTERISTICS
- MEDICAL, DENTAL, AND MENTAL HEALTH SCREENING
- ASSIGNING TO HOUSING UNIT

- RECORDING BASIC PERSONAL DATA AND INFORMATION TO BE USED FOR MAIL AND VISITING LIST
- EXPLAINING MAIL AND VISITING PROCEDURES
- ASSISTING INMATES IN NOTIFYING THEIR NEXT OF KIN AND FAMILIES OF ADMISSION
- ASSIGNING OF REGISTERED NUMBER TO THE INMATE
- GIVING WRITTEN ORIENTATION MATERIALS TO THE INMATE
- DOCUMENTING ANY RECEPTION AND ORIENTATION PROCEDURE COMPLETED AT A CENTRAL RECEPTION FACILITY

FINDINGS:

EARU does not receive inmates new to the system.

EXPECTED PRACTICE #5-ACI-5A-02

WRITTEN POLICY, PROCEDURE, AND PRACTICE REQUIRE THE PREPARATION OF A SUMMARY ADMISSION REPORT FOR ALL NEW ADMISSIONS. THE REPORT INCLUDES AT A MINIMUM THE FOLLOWING INFORMATION:

- LEGAL ASPECTS OF THE CASE
- SUMMARY OF CRIMINAL HISTORY, IF ANY
- SOCIAL HISTORY
- MEDICAL, DENTAL, AND MENTAL HEALTH HISTORY
- OCCUPATIONAL EXPERIENCE AND INTERESTS
- EDUCATIONAL STATUS AND INTERESTS
- VOCATIONAL PROGRAMMING
- RECREATIONAL PREFERENCE AND NEEDS ASSESSMENT
- PSYCHOLOGICAL EVALUATION
- STAFF RECOMMENDATIONS
- PREINSTITUTIONAL ASSESSMENT INFORMATION

FINDINGS:

EARU does not receive inmates new to the system.

EXPECTED PRACTICE #5-ACI-5A-03

WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE FOR A RECEPTION PROGRAM FOR NEW INMATES UPON ADMISSION TO THE CORRECTIONAL SYSTEM. EXCEPT IN UNUSUAL CIRCUMSTANCES, INITIAL RECEPTION AND ORIENTATION OF INMATES IS COMPLETED WITHIN 30 CALENDAR DAYS AFTER ADMISSION.

FINDINGS:

EXPECTED PRACTICE #5-ACI-5B-13

IF YOUTHFUL OFFENDERS ARE HOUSED IN THE FACILITY, WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE THAT THEY ARE HOUSED IN A SPECIALIZED UNIT FOR YOUTHFUL OFFENDERS EXCEPT WHEN:

- A VIOLENT, PREDATORY YOUTHFUL OFFENDER POSES AN UNDUE RISK OF HARM TO OTHERS WITHIN THE SPECIALIZED UNIT; AND/OR
- A QUALIFIED MEDICAL OR MENTAL-HEALTH SPECIALIST DOCUMENTS THAT THE YOUTHFUL OFFENDER WOULD BENEFIT FROM PLACEMENT OUTSIDE THE UNIT

WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE FOR THE PREPARATION OF A WRITTEN STATEMENT OF THE SPECIFIC REASONS FOR HOUSING A YOUTHFUL OFFENDER OUTSIDE THE SPECIALIZED UNIT AND A CASE-MANAGEMENT PLAN SPECIFYING WHAT BEHAVIORS NEED TO BE MODIFIED AND HOW THE YOUTHFUL OFFENDER MAY RETURN TO THE UNIT. THE STATEMENT OF REASONS AND CASE-MANAGEMENT PLAN MUST BE APPROVED BY THE WARDEN OR HIS OR HER DESIGNEE. CASES ARE REVIEWED AT LEAST QUARTERLY BY THE CASE MANAGER, THE WARDEN OR HIS OR HER DESIGNEE, AND THE YOUTHFUL OFFENDER TO DETERMINE WHETHER A YOUTHFUL OFFENDER SHOULD BE RETURNED TO THE SPECIALIZED UNIT.

FINDINGS:

EARU does not house youthful offenders.

EXPECTED PRACTICE #5-ACI-5B-14

WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE FOR THE DIRECT SUPERVISION OF YOUTHFUL OFFENDERS HOUSED IN THE SPECIALIZED UNIT TO ENSURE SAFETY AND SECURITY.

FINDINGS:

EARU does not house youthful offenders.

EXPECTED PRACTICE #5-ACI-5B-15

WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE FOR CLASSIFICATION PLANS FOR YOUTHFUL OFFENDERS THAT DETERMINE LEVEL OF RISK AND PROGRAM NEEDS DEVELOPMENTALLY APPROPRIATE FOR ADOLESCENTS. CLASSIFICATION PLANS SHALL INCLUDE CONSIDERATION OF PHYSICAL, MENTAL, SOCIAL, AND EDUCATIONAL MATURITY OF THE YOUTHFUL OFFENDER.

FINDINGS:

EARU does not house youthful offenders.

EXPECTED PRACTICE #5-ACI-5B-16

WRITTEN POLICY, PROCEDURE, AND PRACTICE REQUIRE THAT ADEQUATE PROGRAM SPACE BE PROVIDED TO MEET THE PHYSICAL, SOCIAL, AND EMOTIONAL NEEDS OF YOUTHFUL OFFENDERS AND ALLOWS FOR THEIR PERSONAL INTERACTIONS AND GROUP-ORIENTED ACTIVITIES.

FINDINGS:

EARU does not house youthful offenders.

EXPECTED PRACTICE #5-ACI-5B-17

YOUTHFUL OFFENDERS SHALL NOT HAVE PHYSICAL CONTACT WITH ANY ADULT INMATE THROUGH USE OF A SHARED DAYROOM, SHOWER AREA, OR SLEEPING QUARTERS. IN AREAS OUTSIDE THE HOUSING UNITS,

AGENCIES SHALL EITHER: (1) MAINTAIN SIGHT AND SOUND SEPARATION BETWEEN YOUTHFUL OFFENDERS OR (2) PROVIDE DIRECT STAFF SUPERVISION WHEN YOUTHFUL INMATES AND ADULT OFFENDERS HAVE SIGHT, SOUND, OR PHYSICAL CONTACT.

FINDINGS:

EARU does not house youthful offenders.

EXPECTED PRACTICE #5-ACI-5B-18

WRITTEN POLICY, PROCEDURE, AND PRACTICE REQUIRE THAT PROGRAM PERSONNEL WHO WORK WITH YOUTHFUL OFFENDERS FROM THE SPECIALIZED UNIT BE TRAINED IN THE DEVELOPMENTAL, SAFETY, AND OTHER SPECIFIC NEEDS OF YOUTHFUL OFFENDERS. WRITTEN JOB DESCRIPTIONS AND QUALIFICATIONS REQUIRE TRAINING FOR STAFF SPECIFICALLY ASSIGNED TO THE UNIT OR STAFF WHO ARE RESPONSIBLE FOR PROGRAMMING OF YOUTHFUL OFFENDERS IN THE SPECIALIZED UNIT BEFORE BEING ASSIGNED TO WORK WITH YOUTHFUL OFFENDERS. THE TRAINING SHOULD INCLUDE BUT NOT BE LIMITED TO THE FOLLOWING AREAS:

- ADOLESCENT DEVELOPMENT
- EDUCATIONAL PROGRAMMING
- CULTURAL AWARENESS
- CRISIS PREVENTION AND INTERVENTION
- LEGAL ISSUES
- HOUSING AND PHYSICAL PLANT
- POLICIES AND PROCEDURES
- THE MANAGEMENT OF, AND PROGRAMMING FOR, SEX OFFENDERS
- SUBSTANCE-ABUSE SERVICES
- COGNITIVE-BEHAVIORAL INTERVENTIONS, INCLUDING ANGER MANAGEMENT, SOCIAL-SKILLS TRAINING, PROBLEM SOLVING AND RESISTING PEER PRESSURE
- SUICIDE PREVENTION
- NUTRITION
- MENTAL-HEALTH ISSUES
- GENDER-SPECIFIC ISSUES
- CASE-MANAGEMENT PLANNING AND IMPLEMENTATION

FINDINGS:

EARU does not house youthful offenders.

EXPECTED PRACTICE #5-ACI-5D-11

THE INSTITUTION PROVIDES FOR THE THOROUGH CLEANING AND, WHEN NECESSARY, DISINFECTING OF INMATE PERSONAL CLOTHING BEFORE STORAGE OR BEFORE ALLOWING THE INMATE TO KEEP AND WEAR PERSONAL CLOTHING.

FINDINGS:

EARU does not allow or store personal clothing.

EXPECTED PRACTICE #5-ACI-5E-10

WRITTEN POLICY, PROCEDURE, AND PRACTICE REQUIRE THAT COMPREHENSIVE COUNSELING AND ASSISTANCE ARE PROVIDED TO PREGNANT INMATES IN KEEPING WITH THEIR EXPRESSED DESIRES IN PLANNING FOR THEIR UNBORN CHILDREN.

FINDINGS:

EARU does not house pregnant inmates.

EXPECTED PRACTICE #5-ACI-5E-12

WHERE A SUBSTANCE USE DISORDER TREATMENT PROGRAM EXISTS, WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE THAT THE ALCOHOL AND DRUG ABUSE TREATMENT PROGRAM HAS A WRITTEN TREATMENT PHILOSOPHY WITHIN THE CONTEXT OF THE TOTAL CORRECTIONS SYSTEM, AS WELL AS GOALS AND MEASURABLE OBJECTIVES. THESE DOCUMENTS ARE REVIEWED AT LEAST ANNUALLY AND UPDATED AS NEEDED.

FINDINGS:

EARU does not have a substance use disorder treatment program.

EXPECTED PRACTICE #5-ACI-5E-13

WHERE A SUBSTANCE USE DISORDER TREATMENT PROGRAM EXISTS, WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE FOR AN APPROPRIATE RANGE OF PRIMARY TREATMENT SERVICES FOR ALCOHOL AND OTHER DRUG ABUSING INMATES THAT INCLUDE, AT A MINIMUM, THE FOLLOWING:

- INMATE DIAGNOSIS
- IDENTIFIED PROBLEM AREAS
- INDIVIDUAL TREATMENT OBJECTIVES
- TREATMENT GOALS
- COUNSELING NEEDS
- DRUG EDUCATION PLAN
- RELAPSE PREVENTION AND MANAGEMENT
- CULTURALLY SENSITIVE TREATMENT OBJECTIVES, AS APPROPRIATE
- THE PROVISION OF SELF-HELP GROUPS AS AN ADJUNCT TO TREATMENT
- PRERELEASE AND TRANSITIONAL SERVICE NEEDS
- COORDINATION EFFORTS WITH COMMUNITY SUPERVISIONS AND TREATMENT STAFF DURING THE PRERELEASE PHASE TO ENSURE A CONTINUUM OF SUPERVISION AND TREATMENT

FINDINGS:

EARU does not have a substance use disorder program.

EXPECTED PRACTICE #5-ACI-5E-14

WHERE A SUBSTANCE USE DISORDER TREATMENT PROGRAM EXISTS, WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE THAT THE FACILITY USES A COORDINATED STAFF APPROACH TO DELIVER TREATMENT SERVICES. THIS APPROACH TO SERVICE DELIVERY SHALL BE DOCUMENTED IN TREATMENT PLANNING CONFERENCES AND INDIVIDUAL TREATMENT FILES.

FINDINGS:

EARU does not have a substance use disorder program.

EXPECTED PRACTICE #5-ACI-5E-15

WHERE A SUBSTANCE USE DISORDER TREATMENT PROGRAM EXISTS, WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE INCENTIVES FOR TARGETED TREATMENT PROGRAMS TO INCREASE AND MAINTAIN THE INMATE'S MOTIVATION FOR TREATMENT.

FINDINGS:

EARU does not have a substance use disorder program.

EXPECTED PRACTICE #5-ACI-5F-08 NEW AUGUST 2018

(EFFECTIVE NLT OCTOBER 1, 2020) WHERE A FACILITATED VICTIM OFFENDER DIALOGUE PROGRAM EXISTS, WRITTEN POLICY, PROCEDURE AND PRACTICE PROVIDE THAT THERE IS A PROGRAM INITIATED AND REQUESTED ONLY BY A VICTIM OR VICTIM/SURVIVOR THAT PROVIDES AN OPPORTUNITY FOR SUCH VICTIMS OR SURVIVORS TO MEET FACE-TO-FACE OR BY OTHER MEANS WITH THE INMATE RESPONSIBLE FOR THEIR VICTIMIZATION IN A SAFE, SECURE, AND CONFIDENTIAL SETTING AFTER THOROUGH PREPARATION WITH, AND WITH THE ASSISTANCE OF A PROPERLY TRAINED FACILITATOR.

FINDINGS:

The Arkansas Division of Correction does not have a victim offender dialogue program.

EXPECTED PRACTICE #5-ACI-6A-10 (MANDATORY)

IF FEMALE OFFENDERS ARE HOUSED, ACCESS TO PREGNANCY MANAGEMENT IS SPECIFIC AS IT RELATES TO THE FOLLOWING:

- PREGNANCY TESTING
- ROUTINE PRENATAL CARE
- HIGH-RISK PRENATAL CARE
- MANAGEMENT OF THE CHEMICALLY ADDICTED PREGNANT INMATE
- POSTPARTUM FOLLOW-UP
- UNLESS MANDATED BY STATE LAW, BIRTH CERTIFICATES/REGISTRY DOES NOT LIST A CORRECTIONAL FACILITY AS THE PLACE OF BIRTH

FINDINGS:

EARU does not house female inmates.

EXPECTED PRACTICE #5-ACI-6A-11

WHERE NURSING INFANTS ARE ALLOWED TO REMAIN WITH THEIR MOTHERS, PROVISIONS ARE MADE FOR A NURSERY, STAFFED BY QUALIFIED PERSONS, WHERE THE INFANTS ARE PLACED WHEN THEY ARE NOT IN THE CARE OF THEIR MOTHERS.

WHERE NURSING INFANTS ARE ALLOWED TO REMAIN WITH THEIR MOTHERS, PROVISIONS ARE MADE FOR A NURSERY, STAFFED BY QUALIFIED PERSONS, WHERE THE INFANTS ARE PLACED WHEN THEY ARE NOT IN THE CARE OF THEIR MOTHERS.

FINDINGS:

EARU does not house female inmates.

EXPECTED PRACTICE #5-ACI-6A-21 (MANDATORY)

INTAKE MEDICAL SCREENING FOR OFFENDER TRANSFERS, EXCLUDING INTRA-SYSTEM, COMMENCES UPON THE OFFENDER'S ARRIVAL AT THE FACILITY AND IS PERFORMED BY HEALTH-TRAINED OR QUALIFIED HEALTH CARE PERSONNEL. ALL FINDINGS ARE RECORDED ON A SCREENING FORM APPROVED BY THE HEALTH AUTHORITY. THE SCREENING INCLUDES AT LEAST THE FOLLOWING:

INQUIRY INTO:

- ANY PAST HISTORY OF SERIOUS INFECTIOUS OR COMMUNICABLE ILLNESS, AND ANY TREATMENT OR SYMPTOMS (FOR EXAMPLE, A CHRONIC COUGH, HEMOPTYSIS, LETHARGY, WEAKNESS, WEIGHT LOSS, LOSS OF APPETITE, FEVER, NIGHT SWEATS THAT ARE SUGGESTIVE OF SUCH ILLNESS), AND MEDICATIONS
- CURRENT ILLNESS AND HEALTH PROBLEMS, INCLUDING COMMUNICABLE DISEASES AND MENTAL ILLNESS
- DENTAL PROBLEMS
- USE OF ALCOHOL AND OTHER DRUGS, INCLUDING TYPE(S) OF DRUGS USED, MODE OF USE, AMOUNTS USED, FREQUENCY USED, DATE OR TIME OF LAST USE, AND HISTORY OF ANY PROBLEMS THAT MAY HAVE OCCURRED AFTER CEASING USE (FOR EXAMPLE, CONVULSIONS)
- THE POSSIBILITY OF PREGNANCY AND HISTORY OF PROBLEMS (FEMALE ONLY); AND OTHER HEALTH PROBLEMS DESIGNATED BY THE RESPONSIBLE PHYSICIAN
- ANY PAST HISTORY OF MENTAL ILLNESS, THOUGHTS OF SUICIDE OR SELF-INJURIOUS BEHAVIOR ATTEMPTS

OBSERVATION OF THE FOLLOWING:

- BEHAVIOR, INCLUDING STATE OF CONSCIOUSNESS, MENTAL STATUS, APPEARANCE, CONDUCT, TREMOR, AND SWEATING
- BODY DEFORMITIES, EASE OF MOVEMENT, AND SO FORTH
- CONDITION OF THE SKIN, INCLUDING TRAUMA MARKINGS, BRUISES, LESIONS, JAUNDICE, RASHES, AND INFESTATIONS, RECENT TATTOOS, AND NEEDLE MARKS OR OTHER INDICATIONS OF DRUG ABUSE

MEDICAL DISPOSITION OF THE OFFENDER:

- GENERAL POPULATION
- GENERAL POPULATION WITH PROMPT REFERRAL TO APPROPRIATE HEALTH CARE SERVICE
- REFERRAL TO APPROPRIATE HEALTH CARE SERVICE FOR EMERGENCY TREATMENT

OFFENDERS, WHO ARE UNCONSCIOUS, SEMICONSCIOUS, BLEEDING, OR OTHERWISE OBVIOUSLY IN NEED OF IMMEDIATE MEDICAL ATTENTION, ARE REFERRED. WHEN THEY ARE REFERRED TO AN EMERGENCY DEPARTMENT, THEIR ADMISSION OR RETURN TO THE FACILITY IS PREDICATED ON WRITTEN MEDICAL CLEARANCE. WHEN SCREENING IS CONDUCTED BY TRAINED CUSTODY STAFF, PROCEDURES WILL REQUIRE A SUBSEQUENT REVIEW OF POSITIVE FINDINGS BY THE LICENSED HEALTH CARE STAFF. WRITTEN PROCEDURES AND SCREENING PROTOCOLS ARE ESTABLISHED BY THE RESPONSIBLE PHYSICIAN IN COOPERATION WITH THE FACILITY MANAGER. INMATES CONFINED WITHIN A CORRECTIONAL COMPLEX

WITH CONSOLIDATED MEDICAL SERVICES DO NOT REQUIRE HEALTH SCREENING FOR INTRA-SYSTEM TRANSFERS.

FINDINGS:

EARU is not an intake or receiving facility.

EXPECTED PRACTICE #5-ACI-6A-24

ALL IN-TRANSIT OFFENDERS RECEIVE A HEALTH SCREENING BY HEALTH-TRAINED OR QUALIFIED HEALTH CARE PERSONNEL ON ENTRY INTO THE AGENCY SYSTEM. FINDINGS ARE RECORDED ON A SCREENING FORM THAT WILL ACCOMPANY THE OFFENDER TO ALL SUBSEQUENT FACILITIES UNTIL THE OFFENDER REACHES HIS OR HER FINAL DESTINATION. HEALTH SCREENS WILL BE REVIEWED AT EACH FACILITY BY HEALTH-TRAINED OR QUALIFIED HEALTH CARE PERSONNEL. PROCEDURES WILL BE IN PLACE FOR CONTINUITY OF CARE.

FINDINGS:

EARU does not have in-transit inmates.

EXPECTED PRACTICE #5-ACI-6A-25 (MANDATORY)

A COMPREHENSIVE HEALTH APPRAISAL FOR EACH OFFENDER, EXCLUDING INTRASYSTEM TRANSFERS, IS COMPLETED AS DEFINED BELOW AFTER ARRIVAL AT THE FACILITY. IF THERE IS DOCUMENTED EVIDENCE OF A HEALTH APPRAISAL WITHIN THE PREVIOUS 90 DAYS, A NEW HEALTH APPRAISAL IS NOT REQUIRED, EXCEPT AS DETERMINED BY THE DESIGNATED HEALTH AUTHORITY. HEALTH APPRAISALS INCLUDES THE FOLLOWING:

WITHIN 14 DAYS AFTER ARRIVAL AT THE FACILITY:

- REVIEW OF THE EARLIER RECEIVING SCREEN
- COLLECTION OF ADDITIONAL DATA TO COMPLETE THE MEDICAL, DENTAL, MENTAL HEALTH, AND IMMUNIZATION HISTORIES
- LABORATORY OR DIAGNOSTIC TESTS TO DETECT COMMUNICABLE DISEASE, INCLUDING SEXUALLY TRANSMITTED DISEASES AND TUBERCULOSIS
- RECORD OF HEIGHT, WEIGHT, PULSE, BLOOD PRESSURE, AND TEMPERATURE
- OTHER TESTS AND EXAMINATIONS AS APPROPRIATE

WITHIN 14 DAYS AFTER ARRIVAL FOR INMATES WITH IDENTIFIED SIGNIFICANT HEALTH CARE PROBLEMS:

- MEDICAL EXAMINATION, INCLUDING REVIEW OF MENTAL AND DENTAL STATUS (FOR THOSE INMATES WITH SIGNIFICANT HEALTH PROBLEMS DISCOVERED ON EARLIER SCREENING SUCH AS CARDIAC PROBLEMS, DIABETES, COMMUNICABLE DISEASES, AND SO FORTH)
- REVIEW OF THE RESULTS OF THE MEDICAL EXAMINATION, TESTS, AND IDENTIFICATION OF PROBLEMS BY A HEALTH CARE PRACTITIONER OR OTHER QUALIFIED HEALTH CARE PROFESSIONAL, IF SUCH IS AUTHORIZED IN THE MEDICAL PRACTICE ACT
- INITIATION OF THERAPY, WHEN APPROPRIATE
- DEVELOPMENT AND IMPLEMENTATION OF A TREATMENT PLAN, INCLUDING RECOM-

MENDATIONS CONCERNING HOUSING, JOB ASSIGNMENT, AND PROGRAM PARTICIPATION

WITHIN 30 DAYS AFTER ARRIVAL FOR INMATES WITHOUT SIGNIFICANT HEALTH CARE PROBLEMS:

- MEDICAL EXAMINATION, INCLUDING REVIEW OF MENTAL AND DENTAL STATUS (FOR THOSE INMATES WITHOUT SIGNIFICANT HEALTH CARE CONCERNS IDENTIFIED DURING EARLIER SCREENING-NO IDENTIFIED ACUTE OR CHRONIC DISEASE, NO IDENTIFIED COMMUNICABLE DISEASES, AND SO FORTH)
- REVIEW OF THE RESULTS OF THE MEDICAL EXAMINATION, TESTS, AND IDENTIFICATION OF PROBLEMS BY A HEALTH CARE PRACTITIONER OR OTHER QUALIFIED HEALTH CARE PROFESSIONAL, IF SUCH IS AUTHORIZED IN THE MEDICAL PRACTICE ACT
- INITIATION OF THERAPY, WHEN APPROPRIATE
- DEVELOPMENT AND IMPLEMENTATION OF A TREATMENT PLAN, INCLUDING RECOMMENDATIONS CONCERNING HOUSING, JOB ASSIGNMENT, AND PROGRAM PARTICIPATION

FINDINGS:

EARU only accepts intrasystem inmates.

EXPECTED PRACTICE #5-ACI-6A-32 (MANDATORY)

ALL INTERSYSTEM OFFENDER TRANSFERS WILL UNDERGO A MENTAL HEALTH APPRAISAL BY A QUALIFIED MENTAL HEALTH PROFESSIONAL WITHIN 14 DAYS OF ADMISSION TO A FACILITY. IF THERE IS DOCUMENTED EVIDENCE OF A MENTAL HEALTH APPRAISAL WITHIN THE PREVIOUS 90 DAYS, A NEW MENTAL HEALTH APPRAISAL IS NOT REQUIRED, EXCEPT AS DETERMINED BY THE DESIGNATED MENTAL HEALTH AUTHORITY. MENTAL HEALTH APPRAISALS INCLUDE, BUT ARE NOT LIMITED TO:

- REVIEW OF AVAILABLE HISTORICAL RECORDS OF INPATIENT AND OUTPATIENT PSYCHIATRIC TREATMENT
- REVIEW OF HISTORY OF TREATMENT WITH PSYCHOTROPIC MEDICATION
- REVIEW OF HISTORY OF PSYCHOTHERAPY, PSYCHO-EDUCATIONAL GROUPS AND CLASSES OR SUPPORT GROUPS
- REVIEW OF HISTORY OF SUBSTANCE USE AND TREATMENT
- REVIEW OF EDUCATIONAL AND SPECIAL EDUCATION HISTORY
- REVIEW OF HISTORY OF SEXUAL OR PHYSICAL ABUSE-VICTIMIZATION AND PREDATORY BEHAVIOR AND/OR SEXUAL OFFENSES
- REVIEW OF HISTORY OF SUICIDAL OR VIOLENT BEHAVIOR
- REVIEW OF HISTORY OF CEREBRAL TRAUMA OR SEIZURES
- ASSESSMENT OF CURRENT MENTAL STATUS, SYMPTOMS, CONDITION, AND RESPONSE TO INCARCERATION
- ASSESSMENT OF CURRENT SUICIDAL POTENTIAL AND PERSON-SPECIFIC CIRCUMSTANCES THAT INCREASE SUICIDE POTENTIAL
- ASSESSMENT OF VIOLENCE POTENTIAL AND PERSON-SPECIFIC CIRCUMSTANCES THAT INCREASE VIOLENCE POTENTIAL
- ASSESSMENT OF DRUG AND ALCOHOL USE AND/OR ADDICTION
- USE OF ADDITIONAL ASSESSMENT TOOLS, AS INDICATED
- REFERRAL TO TREATMENT, AS INDICATED
- DEVELOPMENT AND IMPLEMENTATION OF A TREATMENT PLAN, INCLUDING RECOMMENDATIONS CONCERNING HOUSING, JOB ASSIGNMENT, AND PROGRAM PARTICIPATION

FINDINGS:

EARU only accepts intrasystem inmates.

EXPECTED PRACTICE #5-ACI-6B-04

WHEN INSTITUTIONS DO NOT HAVE QUALIFIED HEALTH CARE STAFF, HEALTH-TRAINED PERSONNEL COORDINATE THE HEALTH DELIVERY SERVICES IN THE INSTITUTION UNDER THE JOINT SUPERVISION OF THE RESPONSIBLE HEALTH AUTHORITY AND WARDEN OR SUPERINTENDENT.

FINDINGS:

EARU has qualified health care staff that deliver healthcare services to the facility.

EXPECTED PRACTICE #5-ACI-6B-10

IF VOLUNTEERS ARE USED IN THE DELIVERY OF HEALTH CARE, THERE IS A DOCUMENTED SYSTEM FOR SELECTION, TRAINING, STAFF SUPERVISION, FACILITY ORIENTATION, AND A DEFINITION OF TASKS, RESPONSIBILITIES AND AUTHORITY THAT IS APPROVED BY THE HEALTH AUTHORITY. VOLUNTEERS MAY ONLY PERFORM DUTIES CONSISTENT WITH THEIR CREDENTIALS AND TRAINING. VOLUNTEERS AGREE IN WRITING TO ABIDE BY ALL FACILITY POLICIES, INCLUDING THOSE RELATING TO THE SECURITY AND CONFIDENTIALITY OF INFORMATION.

FINDINGS:

EARU does not utilize volunteers in the delivery of health care.

EXPECTED PRACTICE #5-ACI-6B-11

ANY STUDENTS, INTERNS, OR RESIDENTS DELIVERING HEALTH CARE IN THE FACILITY, AS PART OF A FORMAL TRAINING PROGRAM, WORK UNDER STAFF SUPERVISION, COMMENSURATE WITH THEIR LEVEL OF TRAINING. THERE IS A WRITTEN AGREEMENT BETWEEN THE FACILITY AND TRAINING, OR EDUCATIONAL FACILITY THAT COVERS THE SCOPE OF WORK, LENGTH OF AGREEMENT, AND ANY LEGAL OR LIABILITY ISSUES. STUDENTS OR INTERNS AGREE IN WRITING TO ABIDE BY ALL FACILITY POLICIES, INCLUDING THOSE RELATING TO THE SECURITY AND CONFIDENTIALITY OF INFORMATION.

FINDINGS:

EARU does not utilize students, interns, or residents in the delivery of health care.

EXPECTED PRACTICE #5-ACI-7A-14

PRIVATE INDUSTRIES ON THE INSTITUTION GROUNDS EMPLOYING INMATES IN POSITIONS NORMALLY FILLED BY PRIVATE CITIZENS PAY INMATES THE PREVAILING WAGE RATE FOR THE POSITION OCCUPIED.

FINDINGS:

EARU does not have private industries on institutional grounds.

EXPECTED PRACTICE #5-ACI-7A-15

WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE THAT INMATES EMPLOYED IN THE COMMUNITY BY PUBLIC OR PRIVATE ORGANIZATIONS IN POSITIONS NORMALLY OCCUPIED BY PRIVATE CITIZENS ARE COMPENSATED AT THE PREVAILING WAGE RATE FOR THE POSITION OCCUPIED. INMATES RECEIVING SUCH COMPENSATION REIMBURSE THE JURISDICTION FOR A REASONABLE SHARE OF ITS COST IN MAINTAINING THEM.

FINDINGS:

EARU does not employ inmates in the community.

Significant Incident Summary
This report is required for all residential accreditation programs.

This summary is required to be provided to the Chair of your visiting team upon their arrival for an accreditation audit and included in the facility's Annual Report. The information contained on this form will also be summarized in the narrative portion of the visiting committee report and will be incorporated into the final report. Please type the data. If you have questions on how to complete the form, please contact your Accreditation Specialist.

This report is for Adult Correctional Institutions, Adult Local Detention Facilities, Core Jail Facilities, Boot Camps, Therapeutic Communities, Juvenile Community Residential Facilities, Juvenile Correctional Facilities, Juvenile Detention Facilities, Adult Community Residential Services, and Small Juvenile Detention Facilities.

Facility Name: East Arkansas Regional Unit Reporting Period: May 1, 2025-April 30, 2026

Incident Type	Months →	May 2025	June 2025	July 2025	August 2025	September 2025	October 2025	November 2025	December 2025	January 2026	February 2026	March 2026	April 2026	Total for Reporting Period
Escapes		0	0	0	0	0	0	0	0	0	0	0	0	0
Disturbances*		0	0	0	0	0	0	0	0	0	0	0	0	0
Sexual Violence		0	0	0	0	0	1	0	0	0	0	0	0	1
Homicide*	Offender Victim	0	0	0	0	0	0	0	0	0	0	0	0	0
	Staff Victim	0	0	0	0	0	0	0	0	0	0	0	0	0
	Other Victim	0	0	0	0	0	0	0	0	0	0	0	0	0
Assaults	Offender/ Offender	0	0	0	3	1	0	0	0	1	1	0	1	7
	Offender/ Staff	0	0	0	0	0	1	0	0	0	1	0	0	2
Suicide		0	0	0	0	1	0	0	0	0	0	0	0	1
Non-Compliance with a Mandatory Standard*		0	0	0	0	0	0	0	0	0	0	0	0	0
Fire*		0	0	0	0	0	0	0	0	0	0	0	0	0
Natural Disaster*		0	0	0	0	0	0	0	0	0	0	0	0	0
Unnatural Death		0	0	1	0	2	2	0	0	0	0	1	1	7
Other*		0	0	0	0	0	0	0	0	0	0	0	0	0

**May require reporting to ACA using the Critical Incident Report as soon as possible within the context of the incident itself.*

American Correctional Association: Adult Correctional Institutions Accreditation Manual - 5th Edition Outcome Measures

Performance Standards		EARU Outcome Measures	Year 3 Numerator	Year 3 Denominator	Accreditation Cycle Year \3 May 1, 2025 thru April 30, 2026
1. Administration & Management: Administer and manage the facility in a professional and responsible manner, consistent with statutory requirements.					
1A: Facility Administration - The facility is administered efficiently and responsibly. Performance is based on goals, objectives, and standard operating procedures and a system of regular review.	1A-1	Number of Plans of Action completed in the past 12 months divided by the number of Plans of Action approved by the Commission on Accreditation.	0	0	0
	1A-2	Number of expected practices in compliance divided by the number of applicable expected practices.	514	515	99.8
1B: Fiscal Management - The facility utilizes appropriate fiscal planning, budgeting, and accounting procedures and provides for a system of regular review.		*Compliance verified through expected practice files. No outcome measure required.*			
1C: Personnel - The facility promotes diversity and competency through employee staffing, recruitment, promotions, benefit allocations, and performance reviews.	1C-1	The average offender population in the past 12 months divided by the average number of filled full time positions in the past 12 months.	1627	167	9.743
	1C-2	The number of staff who left employment for any reason in the past 12 months divided by the average number of filled full time positions in the past 12 months.	103	167	0.940
	1C-3	The number of verified employee violations in the past 12 months divided by the average number of filled full time staff positions in the past 12 months.	157	167	0.940
	1C-4	The number of staff terminated for conduct violations in the past 12 months divided by the average number of filled full time staff positions in the past 12 months.	98	167	0.587
	1C-5	The number of performance reviews rated acceptable or higher in the past 12 months divided by the total number of performance reviews conducted in the past 12 months.	135	138	0.978
	1C-6	Average number of security staff positions filled per month for the past 12 months divided by the total number of authorized security positions.	12	267	0.045
	1C-7	Number of security staff who left employment in the past 12 months divided by the total number of authorized security positions.	98	267	0.367
1D: Training & Development - The facility conducts pre-service, in-service, and specialized development programs to promote the effectiveness of staff, volunteers and other effected parties.		*Compliance verified through expected practice files. No outcome measure required.*			
1E: Case Records - The facility promotes appropriate security, access control, and other measures designed to assure the integrity of records entrusted to it's care.		*Compliance verified through expected practice files. No outcome measure required.*			

1F: Information Systems & Research - Effective systems of data and information storage and retrieval are vital for the maintenance of operational effectiveness and research capability.		***Compliance verified through expected practice files. No outcome measure required.***			
1G: Citizen Involvement & Volunteers - The facility is a responsible member of the community, supporting citizen involvement and volunteer initiatives as well as other community interaction.	**1G-1**	**The total number of hours of volunteer service delivered by members of the community in the past 12 months divided by the average daily population in the past 12 months.**	**3517.4**	**1622**	**2.169**
	1G-2	**The total number of hours of community service work delivered by offenders in the past 12 months divided by 12.**	**3960**	**12**	**330**
2. Physical Plant: The facilities' physical plant is designed, equipped, and maintained in a manner that promotes safety, program function, and access.					
2A: Building and Safety Codes - The facility complies with professional building and fire safety codes to help ensure the safety of all persons within the facility.	**2A-1**	**Number of worker's compensation claims filed in the past 12 months divided by the average number of filled full-time staff positions in the past 12 months.**	**31**	**167**	**0.186**
	2A-2	**Number of sanitation or health-code violations identified by external agencies in the past 12 months.**			**0**
	2A-3	**The number of fire and safe code violations identified by the governing jurisdiction in the past 12 months.**			**0**
2B: Size & Organization - Facility capacity and functional design promote safety, an acceptable quality of life and operational innovation.	**2B-1**	**Number of days facility population exceeded the operational capacity in the past 12 months divided by 365.**	**0**	**365**	**0**
2C: Inmate Housing - Inmate housing areas are the foundation of institutional living and promote the safety and well-being of both inmates and staff		***Compliance verified through expected practice files. No outcome measure required.***			
2D: Environmental Conditions - Environmental conditions significantly influence the overall effectiveness of institutional operations. Lighting, air quality, temperature, and noise levels are designed to preserve the health and well- b e i n g of inmates and staff. members.		***Compliance verified through expected practice files. No outcome measure required.***			
2E: Program and Service Areas - Adequate space is provided for the various program and service functions conducted within the institution. Spatial requirements reflect functional need.		***Compliance verified through expected practice files. No outcome measure required.***			
2F: Administrative and Staff Areas - All levels of staff are provided with adequate space to carry out their responsibilities safely and effectively.		***Compliance verified through expected practice files. No outcome measure required.***			
2G: Security - The physical plan supports the orderly and secure functioning of the institution.		***Compliance verified through expected practice files. No outcome measure required.***			

3. Institutional Operations: The facility protects the community, the staff, the offenders, and others from harm while maintaining an orderly environment with clear expectations of behavior and systems of accountability.					
3A: Security and Control - The facility utilizes a combination of supervision, inspection, accountability, and measured force response to promote safe and orderly operations.	3A-1	The number of incidents in which force, as defined by the agency, was used in the past 12 months divided by the average daily population in the past 12 months.	169	1622	0.104
	3A-2	Number of seizures of contraband, as defined by the agency, in the past 12 months divided by the average daily population in the past 12 months.	227	1622	0.14
	3A-3	The number of escapes, as defined in the Significant Incident Summary, in the past 12 months divided by the average daily population in the past 12 months.	0	1622	0
	3A-4	The number of disturbances, as defined in the Significant Incident Summary, in the past 12 months divided by the average daily population in the past 12 months.	0	1622	0
	3A-5	The number of acts of sexual violence, as defined in the Significant Incident Summary, in the past 12 months divided by the average daily population in the past 12 months.	0	1622	0.001
	3A-6	The number of homicides as defined in the Significant Incident Summary, in the past 12 months, divided by the average daily population in the past 12 months.	\0	1622	0
3B: Safety & Emergency Procedures - The number and extent of security, physical plant, environmental and other emergencies are minimized. When they occur, the response mechanism minimizes severity.		*Compliance verified through expected practice files. No outcome measure required.*			
3C: Rules & Discipline - The institution's rules of conduct and sanctions and procedures for violations are communicated to all inmates and staff. The disciplinary process respects due process.	3C-1	The total number of major disciplinary reports, as defined by the agency, in the past 12 months divided by the average daily population in the past 12 months.	2713	1622	1.673
	3C-2	The total number of minor disciplinary reports, as defined by the agency, in the past 12 months divided by the average daily population in the past 12 months.	1341	1622	0.83
	3C-3	Number of offender on offender assaults, as defined in the SIS form, in the past 12 months divided by the average daily population in the past 12 months.	2	1622	0.001
	3C-4	Number of offender on staff assaults, as defined in the SIS form, in the past 12 months divided by the average daily population in the past 12 months.	2	1622	0.034
3D: Inmate Rights - The facility protects the constitutional rights of offenders and seeks a balance between the expression of protected liberties and the preservation of institutional order.	3D-1	Number of grievances found in an inmate's favor divided by the number of grievances filed in the 12 month period.	120	3520	0.034
4. Special Management Housing & Restrictive Housing: In general, inmates who threaten the secure and orderly management of the institution, posing a threat to others or a danger to themselves, are removed from the general population and placed in designated units. Such assignments are made appropriately and justifiably, and offenders placed into such categories are treated justly, humanely, in a constitutionally correct manner and prepared for return to less restrictive units.					

4A: Special Management - Inmates who pose a threat are separated from general population and placed in a cell in a special management unit; (defined as segregation and including administrative segregation, protective custody, or disciplinary detention); for periods of time less than 22 hours per day.	**4A-1**	**Average number of offenders in Special Management Housing per month over the past 12 months divided by the average daily population in the past 12 months.**	**NA**	**NA**	**NA**
4B: Restrictive Housing - Inmates who pose a direct and clear threat to the safety of persons or a clear threat to the safe and secure operation of the facility are separated from general population and placed in restrictive housing units / cells for periods of time 22 hours per day or greater.	**4B-1**	**Average number of offenders in Restricted Housing per month over the past 12 months divided by the average daily population in the past 12 months.**	**74**	**1622**	**0.046**
	4B-2	**Average number of offenders in Extended Restricted Housing per month over the past 12 months divided by the average daily population in the past 12 months.**	**371**	**1622**	**0.229**
	4B-3	**Number of offenders released from Restrictive Housing by the appropriate authority within 24-hours in the past 12 months divided by the total placed in Restrictive Housing in the past 12 months.**	**79**	**696**	**0.114**
	4B-4	**Number of offenders in Extended Restrictive Housing that were released directly into the community from either Restrictive Housing or Extended Restrictive Housing within the past 12 months divided by the total number of offenders released in the past 12 months.**	**33**	**163**	**0.203**
5. Institutional Services: Internal assignment to housing and program services should meet the basic needs of the offender consistent with the safe operation of the facility and should prepare the offender for successful reintegration into society upon release as appropriate.					
5A: Reception & Orientation - All incoming inmates undergo thorough screening and assessment at admission and receive a thorough orientation to the institution's procedures, rules, programs, and services.		***Compliance verified through expected practice files. No outcome measure required.***			
5B: Classification - Inmates are classified to the most appropriate level of custody and programming both on admission and upon review of their status.		***Compliance verified through expected practice files. No outcome measure required.***			
5C: Food Service - Meals are nutritionally balanced, well-planned, and prepared and served in a manner that meets established governmental health and safety codes.		***Compliance verified through expected practice files. No outcome measure required.***			
5D: Sanitation and Hygiene - The institution's sanitation and hygiene program protects the health and safety of staff and offenders.		***Compliance verified through expected practice files. No outcome measure required.***			
5E: Social Services - Professional services including individual and family counseling, family planning, and parent education; and programs for inmates with drug and alcohol addiction problems,	**5E-1**	**Where a substance use disorder treatment program exists, the number of treatment slot available divided by the average daily population in the past 12 months.**	**NA**	**NA**	**NA**
	5E-2	**Where a substance use disorder treatment program exists, the number of completers of the program divided by the average daily population in the past 12 months.**	**NA**	**NA**	**NA**

meet the needs of identified inmates.	5E-3	Where a sex offender treatment/management program exists, the number of program slot divided by the average daily population in the past 12 months.	NA	NA	NA
	5E-4	Where a sex offender treatment/management program exists, the number of completers divided by the average daily population in the past 12 months.	NA	NA	NA
5F: Reentry - The institution provides a structured program to help inmates make a satisfactory transition upon their release from incarceration.	5F-1	The number of offenders who have completed their re-entry plan, as defined by the agency, in the past 12 months divided by the number of inmates released in the past 12 months.	20	177	0.113
6. Healthcare: Each offender receives appropriate physical and behavioral health care necessary to foster the restoration and maintenance of acceptable levels of wellness.					
6 A:Access to Services Offenders have unimpeded access to a continuum of health care services so that their health care needs, including prevention and health education, are met in a timely and efficient manner.	6A-1	Number of offenders diagnosed with a MRSA infection within the past twelve (12) months divided by the average daily population	1	1630	0.001
	6A-2	Number of offenders diagnosed with active tuberculosis in the past twelve (12) months divided by the average daily population.	0	1630	0
	6A-3	Number of offenders who are new converters on a TB test that indicates newly acquired TB infection in the past twelve (12) months divided by the Number of offenders administered tests for TB infection in the past twelve (12) months as part of periodic or clinically-based testing, but not intake screening.	0	0	0
	6A-4	Number of offenders who completed treatment for latent tuberculosis infection in the past twelve (12) months divided by number of offenders treated for latent tuberculosis infection in the past twelve (12) months.	2	2	1
	6A-5	Number of offenders diagnosed with Hepatitis C viral infection at a given point in time divided by Total offender population at that time.	87	1634	0.053
	6A-6	Number of offenders diagnosed with HIV infection at a given point in time divided by Total offender population at that time.	7	1632	0.004
	6A-7	Number of offenders with HIV infection who are being treated with highly active antiretroviral treatment (HAART) at a given point in time divided by Total number of offenders diagnosed with HIV infection at that time.	7	7	1
	6A-8	Number of selected offenders with HIV infection at a given point in time who have been on antiretroviral therapy for at least six months with a viral load of less than 50 cps/ml total number of treated offenders with HIV infection that were reviewed	7	7	1
	6A-9	Number of offenders with an active individualized services/treatment plan for a diagnosed mental disorder (excluding sole diagnosis of substance abuse) at a given point in time divided by the total offender population at that time.	0	0	0
	6A-10	Number of offender admissions to off-site hospitals in the past twelve (12) months divided by average daily population	50	1630	0.031

	6A-11	**Number of offenders transported off-site for treatment of emergency health conditions in the past twelve (12) months divided by the average daily population in the past 12 months.**	**99**	**1630**	**\0.061**
	6A-12	**Number of offender specialty consults completed during the past twelve (12) months divided by Number of specialty consults (on-site or off-site) ordered by primary health care practitioners in the past twelve (12) months.**	**0**	**0**	**0**
	6A-13	**Number of selected hypertensive offenders at a given point in time with a B/P reading > 140 mmHg/ >90 mm Hg divided by total number of offenders with hypertension who were reviewed.**	**3**	**10**	**0.3**
	6A-14	**Number of selected diabetic offenders at a given point in time who are under treatment for at least six months with a hemoglobin A1C level measuring greater than 9 percent divided by Total number of diabetic offenders who were reviewed.**	**6**	**10**	**0.6**
	6A-15	**The number of completed dental treatment plans within the past twelve (12) months divided by the average daily population during the reporting period.**	**441**	**1630**	**0.271**
6 B. Staff Training **The provision of health services should be done in a professionally acceptable manner including the requirement that all staff be adequately trained and qualified and can demonstrate competency in their assigned duties.**	**6B-1**	**Number of health care *staff* with lapsed licensure or certification during a twelve (12) month period divided by Number of licensed or certified staff during a twelve (12) month period.**	**0**	**53**	**0**
	6B-2	**Number of new health care staff during a twelve (12) month period that completed orientation training prior to undertaking their job divided by Number of new health care staff during the twelve (12) month period.**	**14**	**14**	**1**
	6B-3	**Number of occupational exposures to blood or other potentially infectious materials in the past twelve (12) months divided by the number of employees.**	**0**	**53**	**0**
	6B-4	**Number of direct care staff (employees and contractors) with a conversion of a TB test that indicates newly acquired TB infection in the past twelve (12) months divided by the number of direct care staff tested for TB infection in the past twelve (12) months during periodic or clinically indicated evaluations.**	**0**	**0**	**0**
6 C. Offender Treatment **Offenders are treated humanely, fairly, and in accordance with established policy and all applicable laws.**	**6C-1**	**Number of offender grievances related to health care services found in favor of the offender in the past twelve (12) months divided by number of evaluated offender grievances related to health care services in the past twelve (12) months.**	**8**	**226**	**0.035**
	6C-2	**Number of offender grievances related to safety or sanitation sustained during a twelve (12) month period divided by the number of evaluated offender grievances related to safety or sanitation during a twelve (12) month period.**	**0**	**0**	**0**
	6C-3	**Number of adjudicated offender lawsuits related to the delivery of health care found in favor of the offender in the past twelve (12) months divided by Number of offender adjudicated lawsuits related to healthcare delivery in the past twelve (12) months**	**0**	**2**	**0**

6 D. - Performance Improvement Health care services are evaluated and continually improved	**6D-1**	**Number of problems identified by quality assurance program that were corrected during a twelve (12) month period divided by the number of problems identified by quality assurance program during a twelve (12) month period.**	**0**	**0**	**0**
	6D-2	**Number of high-risk events or adverse outcomes identified by the quality assurance program during a twelve (12) month period.**	**0**	**0**	**0**
	6D-3	**Number of offender suicide attempts in the past twelve (12) months divided by average daily population**	**11**	**1630**	**0.007**
	6D-4	**Number of offender suicides in the past twelve (12) divided by average daily population.**	**1**	**1630**	**0.001**
	6D-5	**Number of unexpected natural deaths in the past twelve (12) months divided by Total number of deaths in the same reporting period.**	**2**	**10**	**0.2**
	6D-6	**Number of serious medication errors in the past twelve (12) months**	**0**	**0**	**0**
6 E. - Safety, Sanitation and Offender Hygiene **The facility or program is safe and sanitary. Appropriate services and supplies are provided to promote the maintenance of acceptable levels of offender hygiene.**		***Compliance verified through expected practice files. No outcome measure required.***			
7. Inmate Programs: The institution's programs for inmates provide meaningful work, educational, and recreational programs designed to facilitate a stable institutional environment and the inmate's subsequent reentry into the community.					
7A: Work and Correctional Industries - Work and correctional industries programs incorporate work conditions that reflect jobs in equivalent work categories outside of the institution.	**7A-1**	**The number of academic/vocational educational program slots available in the past 12 months divided by the average daily population in the past 12 months.**	**104**	**1622**	**0.064**
	7A-2	**The average number of offenders with full time work/program assignments in the past 12 months divided by the average number of offenders eligible for work assignment in the past 12 months.**	**1622**	**1622**	**1**
7B: Academic and Vocational Education - The facilities academic and vocational education programs improve the educational levels of assigned offenders and participate in program accreditation, promote staff professional certification, incorporate community resources, and participate in internal and external peer review.	**7B-1**	**The number of academic/vocational slots available divided by the average daily population in the past 12 months.**	**120**	**1622**	**0.025**
	7B-2	**The number of offenders who passed the General Equivalency Diploma (HI Set) exams while confined in the past 12 months divided by the average daily population in the last 12 months.**	**19**	**1622**	**0.012**
	7B-3	**The number of academic/vocational competency certificates issued in the past 12 months divided by the number of program slots available in the past 12 months.**	**86**	**104**	**0.829**
7C: Recreation and Activities: Recreation and similar leisure activities are provided to reduce idleness, provide opportunities for skill acquisition, promote healthy activities and foster positive group interaction		***Compliance verified through expected practice files. No outcome measure required.***			

7D: Mail, Telephone & Visiting - The maintenance of family and community ties through the provision of comprehensive mail, telephone and visiting services is critical to stable institutional adjustment and improves opportunities for successful reintegration.		***Compliance verified through expected practice files. No outcome measure required.***			
7E: Library - The facility should provide library services that support educational programs, promote reading skills, enhance leisure activities, and maintain awareness of circumstances in the community at large.		***Compliance verified through expected practice files. No outcome measure required.***			
7F: Religious Programs - The offender population should have the opportunity to participate in the practices of their faith group as enhanced through the supplemental contributions of community resources.	**7F-1**	**The number of regular participants as defined by the agency, in structured religious programming in the past 12 months divided by the average daily population in the past 12 months.**	**16080**	**1622**	**9.914**