American Correctional Association

Accreditation Report



Commission on Accreditation for Corrections

Arkansas Department of Correction
Benton Work Release
Benton, Arkansas

The mission of the Commission on Accreditation for Corrections is to upgrade and improve practices and conditions in adult and juvenile correctional facilities and programs through an accreditation process which is founded on a commitment to accountability, professionalism and respect for basic human rights and which recognizes sound and effective correctional practices, while striving towards excellence in the field of corrections.

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American Correctional Association
Advance. Connect. Achieve.

April 10, 2026

Arkansas Department of Correction
Benton Work Release
Benton, Arkansas

Congratulations!

It is a pleasure to officially inform you that the Benton Work Release was accredited by the Commission on Accreditation for Corrections at the 2026 Winter Conference on February 7, 2026, in Long Beach, California.

Your accreditation represents the satisfactory completion of a rigorous self-evaluation, followed by an outside review by a team of experienced, independent auditors.

Every profession strives to provide a high quality of service to society. To know that you, your staff, and other officials are complying with the requirements of the accreditation process is indeed a statement of a high level of commitment to the staff and people under your care.

On behalf of the American Correctional Association and the Commission on Accreditation for Corrections, thank you for your commitment to the corrections profession and to the accreditation process.

Sincerely,

TJ Stickrath

Thomas Stickrath, Chairperson
Commission on Accreditation for Corrections

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For Immediate Release

Benton Work Release Awarded National Accreditation

Thomas Stickrath, Chairperson of the Commission on Accreditation for Corrections (CAC), and David Haasenritter, Director of Standards and Accreditation, American Correctional Association recently announced the accreditation of the Benton Work Release. The award was presented in conjunction with the 2026 Winter Conference on February 7, 2026, in Long Beach, California.

In presenting the award, Thomas Stickrath, Chairperson of the CAC, and Ricky Dixon, President of the American Correctional Association (ACA), complimented the facility on their professional level of operation and their success in completing the accreditation process. The agency is one of over 1,265 correctional organizations currently involved in accreditation across the nation.

The accreditation program is a professional peer review process based on national standards that have evolved since the founding of the Association in 1870. The standards were developed by national leaders from the field of corrections, law, architecture, health care, and other groups who are interested in sound correctional management.

ACA standards address services, programs, health care and security operations essential to effective correctional management. Through accreditation, an agency can maintain a balance between protecting the public and providing an environment that safeguards the life, health, and safety of staff and offenders. Standards set by ACA reflect practical up-to-date policies and procedures and function as a management tool for agencies and facilities throughout the world.

The three-year accreditation award granted to the Benton Work Release does not signal the end of their involvement in the accreditation process. During the award period, staff will work to improve any deficiencies identified during the audit and maintain continuous compliance with the standards.

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American Correctional Association

Advance. Connect. Achieve.

Congratulations on your accreditation award! You are now a member of the elite in achieving correctional excellence. The certificate you have received is but a small symbol of the enormous dedication and commitment demonstrated by each and every member of your staff to the accreditation process, and I urge you to display it prominently as a continual reminder of the level of professionalism achieved. This is just the beginning of your journey, however, for the true test of excellence is the test of time. It is critical that your operation be able to sustain this achievement over time and be constant through both prosperity and adversity.

Achieving American Correctional Association Accreditation means you have demonstrated your dedication to getting the job done right, and that you are holding your agency to a higher standard.

Thank you for your commitment to the American Correctional Association and the accreditation process.



David Haasenritter, Director
Standards and Accreditation Department
American Correctional Association

Overview of the American Correctional Association

The American Correctional Association (ACA) is a professional membership organization composed of individuals, agencies and organizations involved in all facets of the corrections field, including adult and juvenile services, community corrections, probation and parole and jails. It has thousands of members in the United States, Canada and other nations, as well as over 100 chapters and affiliates representing states, professional specialties, or university criminal justice programs. For more than 155 years, ACA has been the driving force in establishing national correctional policies and advocating safe, humane and effective correctional operations. Today, ACA is the world-wide authority on correctional policy and expected practices, disseminating the latest information and advances to members, policymakers, individual correctional workers and departments of correction. ACA was founded in 1870 as the National Prison Association and became the American Prison Association in 1907.

At its first meeting in Cincinnati, the assembly elected Rutherford B. Hayes, then governor of Ohio and later U.S. president, as the first president of the association. At that same meeting, a *Declaration of Principles* was developed, which became the accepted guidelines for corrections in the United States and Europe. At the 1954 annual Congress of Correction in Philadelphia, the name of the American Prison Association was changed to the American Correctional Association, reflecting the changing philosophy of corrections and its increasingly important role in society.

Since that time, ACA has continued to take a leadership role in corrections and work toward a professional unified voice in correctional policy. In recent years, one of the association's major goals has been the development of national and international policies and resolutions of significant issues in corrections. Policies are considered for ratification at the Association's two annual conferences and ratified policies are then widely disseminated. Since its formation, ACA has also had a major role in designing professional standards, and more recently performance based standards and expected practices, for correctional organizations. Since the early 1980s ACA has been involved in a program of accreditation to recognize programs representing excellence in more than 20 different disciplines within the field, with emphasis on evidenced based practices.

Membership in ACA is open to any individual, agency, or organization interested in corrections and the purposes and objectives of the association. Members include the majority of state, local, provincial, and territorial correctional agencies, community corrections, individual correctional institutions, local jails, pretrial programs and agencies, juvenile justice programs, schools of criminal justice in colleges and universities, libraries, and various probation, parole, and correctional agencies. Many of ACA's members are employed at federal, military, private, state, and local agencies.

Organizational Purposes of the American Correctional Association

Among the most significant purposes of the Association as outlined in its Constitution, are:

- *To provide a professional association of persons, agencies, and organizations, both public and private, who hold in common the goal of improving the profession of corrections and enhancing their contribution to that profession.*

- *To broaden and strengthen support for the Association's goals by advocating Association policies, resolutions, positions, and standards to policymakers and the public and by forming coalitions with other professional organizations sharing these goals.*

- *To develop expected practices for all areas of corrections and implement a system for accreditation for correctional programs, facilities and agencies based on these excepted practices. Where feasible, excepted practices shall be based on performance outcome.*

- *To conduct or sponsor corrections conferences, congresses, institutes, forums, seminars and meetings.*

- *To publish and distribute journals and other informative materials relating to criminology, crime prevention, and corrections and to encourage and stimulate research of these matters.*

- *To promote recognition of corrections as a profession, and those who work in corrections as professionals, and to ensure validity of that recognition by encouraging the recruitment and development of highly qualified corrections professionals, and by developing and implementing a certification program for corrections professionals*

In carrying out these purposes, ACA supports programs for policy analysis, demonstration, effective delivery of health services to offender populations and research. ACA also provides testimony, consultation, publications, conferences, workshops, and other activities designed to stimulate constructive action regarding correctional issues.

Organizational Structure of the American Correctional Association

Executive Committee

The Executive Committee is composed of the elected officers of the Association - president, vice president, treasurer, two Board of Governors members, the immediate past president, the president-elect, and the ACA executive director. The Executive Committee meets at least quarterly and exercises most of the powers of the Board of Governors during the intervals between meetings of the board.

Board of Governors

ACA's bylaws vest control of the Association with a 19-member elected Board of Governors composed of the officers of the Association and five at-large members. The 19 elected governors shall general reflect the Association's composition. The following areas of practice shall be represented by at least one board member:

Correctional Administration	Detention
Institutions	Education
Juvenile	Health Care
Probation	Community Programs
Parole, Aftercare or Post-Release Supervision	

Delegate Assembly

The Delegate Assembly is composed of delegates from the professional affiliates, geographical chapters, membership at-large, Executive Committee, Board of Governors, Past Presidents of ACA, and representatives of each military service. The Delegate Assembly can establish policy, define association positions on broad social and professional issues, and determine major programs and legislative priorities. They meet at least twice annually, at the Winter Conference and Congress of Correction.

Committees

The majority of the Association's activities take place through committees. In this way, the association collectively benefits from the involvement and contribution of the hundreds of individuals who function on the various committees. Ad-hoc committees are appointed by the president of the association.

Affiliates and Chapters

Affiliates and state chapters are major features of the Association's structure. They represent professional, regional, and state groups across the United States and Canada. Affiliates and chapters contribute to the professional development of all members by providing consultation in their respective areas of interest and by participating in seminars and workshops at ACA's annual conferences.

Major Activities of the American Correctional Association

Standards and Accreditation

Perhaps ACA's greatest influence has been the development of Expected Practices and the accreditation process. ACA Expected Practices address services, programs, and operations essential to effective correctional management. Through accreditation, an agency is able to maintain a balance between protecting the public and providing an environment that safeguards the life, health, and safety of staff and offenders. Expected Practices set by ACA reflect practical up-to-date policies and procedures and function as a management tool for correctional agencies internationally. The Standards and Accreditation Department manage the expected practices for all standards manuals and the accreditation process. The department conducts training on the accreditation process and auditor training.

Legislation

The American Correctional Association is involved with all major issues affecting corrections today. Members and ACA staff maintain close working relationships with committees of the U.S. Congress and all federal agencies and groups whose decisions affect correctional policy.

To ensure that the concerns and issues of the corrections profession are represented in proposed legislation and public policy, ACA's legislative liaison is addressing legislative and government concerns that will impact the corrections profession. ACA has established partnerships with Brooks Bawden Moore's and other national policy making organizations to present a strong collective voice for correctional reform throughout the world.

Professional Development

The Office of Professional Development is ready and equipped to assist you with professional growth and development. Our team of training and development professionals offers expertise, consultation, and professional development services that are comprehensive, affordable, and flexible. We take pride in providing you with relevant, innovative, and high-quality training solutions to support your quest to learn, grow, and excel as a corrections professional.

In addition to curating educational programming for the Association's bi-annual conferences, the Association offers a Corrections Certifications Program (CCP) for professionals, *across all disciplines and correctional settings*, to affirm your knowledge and experience in the field.

If you are interested in self-paced learning opportunities, you are encouraged to enroll in ACA's e-learning courses that allow you to select courses aligned with your immediate professional development needs.

In partnership with leaders and agencies, our team creates professional development experiences customized to the unique needs and goals of teams, facilities, agencies and organizations, and communities of corrections professionals. We design customized

training solutions for professional teams that include, but are not limited to, focus on the following topics:

- Leadership Development Training (for leaders at all levels of the agency/organization)
- Leadership Coaching (for leaders at all levels of the agency/organization)
- Organizational Culture Training
- Organizational Development Training
- Performance Improvement Coaching and Training (inclusive of Lean/Six Sigma approach)
- Professional Development Training (skill-based and general topics)
- Strategic Planning (consultation AND retreat planning and facilitation)
- Team Building and Team Development Training
- Technical Corrections Training
- Crisis Intervention and De-escalation

Within our association, your membership has benefits. As a new member, you receive member-only pricing. We encourage you to continue exploring the professional development resources that are within your reach. Take advantage of the opportunity to advance, connect, and achieve with ACA.

For additional information about Professional Development, please visit aca.org.

Office of Correctional Health

American Correctional Association is committed to its mission of improving practices in correctional systems by helping agencies provide correctional populations with safe and effective health service delivery. ACA is the leader in setting international and national standards for the quality of life and safety of correctional systems. ACA's Office of Correctional Health serves ACA members, jurisdictions and its affiliates by supporting health services programs for the effective delivery of health to offender populations. We offer comprehensive services, support, and resources to help correctional facilities provide security and quality care for the offender population.

The professional certification program recognizes the expertise and integrity of correctional health care professionals in nursing, nurse management, and behavioral health. It promotes continued learning to improve health services within corrections. Training to prepare for certification is available through on-site sessions, webinars, and training packets.

Publications

The Communications and Publications Department at ACA produces trusted resources tailored for corrections professionals. We plan, publish and promote a wide range of materials, including books, standards and expected practices manuals, a quarterly flagship magazine, newsletters, social media, electronic media and graphics, all designed to support correctional staff, administrators, trainers and researchers. Should you have any questions, please email us at publications@aca.org.

The following are just a few of the many publications that ACA offers:

> *Corrections Today* is the major corrections magazine in the United States. Published seven times a year, it focuses on the interests of the professional

correctional employee and administrator. Articles include reports of original research, experiences from the field, discussion of public policy, and the perspectives of prominent practitioners and academicians.

Correctional expected practices are the most significant improvement in correctional programming. As the basis for accreditation, they give administrators a nationally recognized system for upgrading and improving their correctional services. The Association currently publishes over 28 manuals for every correctional discipline.

Conferences

ACA hosts two national conferences each year that attract more than 5,000 professionals from all aspects of corrections; the Winter Conference held in January, and the Congress of Correction, held in August. These events include a variety of workshops, exhibits, and seminars devoted to addressing topics specific to the corrections profession.

Overview of the Commission on Accreditation for Corrections

The Commission on Accreditation for Corrections (CAC) is a private, nonprofit organization established in 1974 with the dual purpose of developing comprehensive, national expected practices for corrections and implementing a voluntary program of accreditation to measure compliance with those expected practices.

The Commission was originally developed as part of the American Correctional Association. In 1979, by joint agreement, the Commission separated from the Association in order to independently administer the accreditation program. Between 1978 and 1986, the organizations shared the responsibility for developing and approving expected practices and electing members of the Commission. On November 7, 1986, the Commission on Accreditation for Corrections officially realigned itself with the American Correctional Association.

The Commission is governed by a Board of Commissioners who reflect the Association's composition, including adult and juvenile components. The responsibility of rendering accreditation decisions rests solely with the Commission.

They represent the following specific categories:

Architecture
Correctional Administration
Juvenile
Institutions
Probation
Parole, Aftercare or Post-Release Supervision
Community Programs
Detention
Education
Health Care
Legal

Association Staff

Accreditation activities are supported by the staff of the American Correctional Association, Standards and Accreditation Department, under the leadership of the director of the department. Standards and Accreditation Department staff is responsible for the daily operation of the accreditation program. Agencies in the process have contact primarily with the accreditation specialist responsible for their state or agency.

Auditors

Auditors are corrections professionals who have been selected, trained, and certified by the Association. These individuals perform the field work for the Association which includes providing assistance to agencies working toward accreditation and conducting on-site audits of agencies to assess compliance with program requirements. In certain cases, when the Commission believes it necessary, they monitor agencies to ensure maintenance of the conditions required for accreditation. Teams of auditors, referred to as Visiting Committees, are formed to conduct compliance audits of agencies seeking accreditation and reaccreditation.

All auditors have a minimum of five years of corrections experience, have received recommendations from an agency administrator, have worked in ACA accredited facility or agency and have demonstrated knowledge in the substantive area(s) in which they are engaged to assist the Association. In addition, all auditors must successfully complete the auditor orientation course, participate in an ACA sanctioned training every three years and be members of the ACA in good standing. All auditors are approved by ACA.

Performance Based Standards and Expected Practices Development

Development of the traditional ACA standards began in 1974 with an extensive program of drafting, field testing, revising, and approving them for application to all areas of corrections. Since then, local, state, national, and international correctional facilities and programs have adopted the traditional standards, performance-based standards, and expected practices as outlined in ACA's accreditation manuals, for implementation through accreditation.

In the development of expected practices, the goal was to prescribe the best possible practices that could be achieved in the United States today, while both being realistic and practical. Steps were taken to ensure that the expected practices would be representative of past standards development efforts, reflect the best judgment of corrections professionals regarding good corrections practice, recognize current case law, and be clear, relevant, and comprehensive. The expected practices development and approval process has involved participation by a wide range of concerned individuals and organizations. Twenty-eight manuals of performance-based standards and expected practices are now used in the accreditation process:

Performance-Based Core Jail Standards
Performance-Based International Correctional Core Standards- Adult
Performance-Based International Correctional Core Standards- Juvenile
Performance-Based International Correctional Core Standards- Mexico
Standards for International Correctional Training Academy
Performance-Based Standards and Expected Practices for Adult Correctional Institutions
Performance-Based Standards for Adult Community Residential Services
Performance-Based Standards and Expected Practices for Adult Local Detention Facilities
Performance-Based Standards for Adult Probation and Parole Field Services
Performance-Based Standards for Correctional Industries
Performance-Based Standards for Juvenile Correctional Facilities
Performance-Based Standards for Therapeutic Communities
Performance-Based Health Care Standards for Adult Correctional Institutions
Performance-Based Health Care Standards for Adult Local Detention Facilities
Performance-Based Health Care Standards for Juvenile Correctional Facilities

Performance-Based Standards and Expected Practices for Transportation of Inmates
Standards for Administration of Correctional Agencies
Standards for Adult Correctional Boot Camps Programs
Standards for Adult Correctional Institutions
Standards for Adult Parole Authorities
Standards for Correctional Training Academies
Standards for Electronic Monitoring Programs
Standards for Food Service Programs
Standards for International Correctional Training Academy
Standards for Juvenile Community Residential Facilities
Standards for Juvenile Correctional Boot Camps
Standards for Juvenile Day Treatment Programs
Standards for Juvenile Detention Facilities
Standards for Juvenile Probation and Aftercare Services
Standards for Small Juvenile Detention Facilities

Performance-based standards and expected practices establish clear goals and objectives critical to the provision of constitutional and humane correctional programs and services. The performance-based expected practices include the requirement for practices to promote sound administration and fiscal controls, an adequate physical plant, adherence to legal criteria and provision of basic services. Basic services called for by the performance-based standards and expected practices include the establishment of a functional physical plant, training of staff, adoption of sanitation and safety minimums, and provision of a safe and secure living environment. In offering specific guidelines for facility and program operations, the manuals of performance-based standards and expected practices address due process and discipline, including access to the courts, mail and visitation, searches, and conditions of confinement of special management offenders.

The expected practices are systematically revised to keep pace with the evolution of different correctional practices, case law, and after careful examination of experiences, applying them over a period of time and circumstances. The ACA Standards Committee, which includes membership from the Commission on Accreditation for Corrections, is responsible for expected practices development and revision.

Suggestions and proposals for revisions to the expected practices from the field and interested others are encouraged. The Standards and Accreditation Department has developed an on-line process specifically for this purpose. Proposals should be submitted via the ACA website.

Accreditation Process Descriptions

The American Correctional Association has been the only national body involved in the development of performance-based standards and expected practices for the correctional field. ACA expected practices are supported by ACA's Standards and Accreditation Department and the Commission on Accreditation for Corrections, which is the evaluating and certifying body for accreditation. The department is responsible for the administration of accreditation and ongoing development of correctional expected practices.

The accreditation process is a voluntary program for all types of correctional agencies. For these agencies, accreditation offers the opportunity to evaluate their operations against international expected practices, to remedy deficiencies, and to upgrade the quality of programs and services. The recognized benefits of such a process include: improved management; a defense against lawsuits through documentation; demonstration of a "good faith" effort to improve conditions of confinement; increased accountability and enhanced public credibility for administrative and line staff; a safer and more humane environment for personnel and offenders; and the establishment of measurable criteria for upgrading programs, staffing, and physical plant on a continuous basis.

A major component of the accreditation process is the expected practices compliance audit conducted by a visiting committee. The purpose of the audit is to measure operations against the expected practices, based on documentation provided by the agency.

The Visiting Committee Report

The results of the compliance audit are contained in the Visiting Committee report. The finished report consists of a number of sections, which are compiled through an exchange of information between the Visiting Committee, the agency, and Standards and Accreditation Department staff. The report is sent to agency staff for review and distribution to the agency administrator. The completed Visiting Committee report is submitted to the Commission for consideration at the next regularly scheduled panel hearing.

The following information is usually contained in the visiting committee report:

> *Agency and Audit Narrative–* The agency narrative includes a description of program services, a description of physical plant, number of offenders served on the days of the audit, a summary significant incidents and consent decrees, class action lawsuits and/or judgments against the agency/facility, if applicable. The audit narrative, prepared by the visiting committee chairperson, describes audit activities and findings. The narrative examines issues or concerns that may affect the quality of life and services in an agency or facility. Quality of life issues include areas such as staff training, adequacy of medical service, sanitation, use of special management and restrictive housing, reported and/or documented incidences of violence and crowding in institutions, offender activity levels, programming and provision of basic services. The audit narrative also contains comments as a result of staff and offender interviews, and a detailed explanation of all noncompliant and not applicable expected practices.

Agency Response– The agency has three options for expected practices found in noncompliance: a plan of action; an appeal; or a waiver for the requirement of a plan of action request.

A **plan of action** is a detailed statement of tasks to be performed in order to achieve compliance with an expected practice found in noncompliance at the time of the audit. The plan of action designates staff responsibilities and timetables for completion.

An **appeal** is the agency's attempt to change the visiting committee's decision on an expected practice. The result of a successful appeal is a change in the status of the expected practice and a recalculation of the compliance tally.

A **waiver** may be requested when noncompliance with an expected practice does not adversely affect the life, health, or safety of staff and offenders and when quality of life conditions compensate for the lack of implementation of a plan of action. The granting of a waiver by the Commission waives the requirement for submitting a plan of action; however, it does not change the non-compliant finding.

Auditor's *Response*– This section contains the visiting committee's final reply to all responses received from the agency and includes comments regarding the acceptability of plans of action, appeals, and waivers.

Accreditation Hearings

The Commission on Accreditation for Corrections is solely responsible for rendering accreditation decisions and considers an agency's application at its next regular meeting following completion of the visiting committee report. The Commission is divided into panels that are empowered to reach and render accreditation decisions. These panels hear the individual application for accreditation and include a quorum of at least three Commissioners which includes the panel hearing chairperson. Agencies are notified in writing of the date, time, and location of the hearings by Standards and Accreditation Department Staff.

The panel hearing is the last step in the process. With the panel chairperson presiding, panel members discuss issues and raise questions relative to all aspects of agency operations and participation in the process. The information presented during the hearing and in the visiting committee report is considered by the panel members in rendering accreditation decisions.

The agency must have a representative at the hearing and, in most cases, one or more individuals attend. When special conditions warrant, the visiting committee chairperson or a member of the visiting committee also may be asked to attend the hearings. When this occurs, the auditor provides information to help clarify controversial issues and responds to questions and concerns posed by panel members.

Attendance by any other parties (i.e. media representatives, public officials, or personnel from agencies other than the applicant) occurs only with the permission of the applicant agency. In these cases, the applicant agency representatives and panel members discuss procedures to be followed before commencement of the hearing.

Conduct of Hearings

The panel schedule provides ample time for review of each individual agency pursuing accreditation. Hearings are conducted by the panel chairperson in accordance with established procedures. Panel proceedings require that a formal vote be taken on all final actions, i.e., agency appeals, waiver requests, and the final accreditation decision of the Commission. All panel proceedings are-recorded to assist in preparing minutes of the hearings. Panel activities generally occur as follows:

- Applicant agency representatives are requested by Standards and Accreditation Department staff to be on-call to allow for scheduling flexibility.
- A designated waiting area is usually provided for this purpose.
- When the panel is ready to review the agency, the Standards and Accreditation Department staff representative notifies agency representative(s).
- The hearing opens with an introduction by the panel chairperson.
- The agency representative is asked to give a brief description of the program.

- If a Visiting Committee member is present at the hearing, the panel chairperson may request that the auditor present an account of the visit, focusing on matters particularly pertinent to the decision or specific panel actions. In some cases, however, the panel may wish to call on the Visiting Committee member only to request additional information at different points during the hearing.

- The panel chairperson leads review of each individual non-compliance finding. The agency representative presents information relative to their requests for waivers, plans of action, and appeals. The agency may also present additional materials, including photographs or documentation, for review by the panel.

- Following the agency presentation, the chairperson has the option of calling the panel into executive session to consider the information provided, determine findings, and make an accreditation decision. Whether or not panel deliberations occur in the presence of agency personnel or in executive session, varies from panel to panel, considering the preference of panel members and the sensitivity of issues to be discussed regarding the application.

In final deliberations, the Commission panel:

- Ensures compliance with all mandatory expected practices and at least 90 percent of all other expected practices

- Responds with a formal vote to all appeals submitted by the applicant agency

- Responds with a formal vote to all requests for waivers, and plans of action submitted by the applicant agency

At this time, the panel also:

- Assures that an acceptable plan of action will be submitted for every non-compliance finding, including those for which appeals of non-compliance and waiver requests have been denied by the panel. In judging the acceptability of plans of action, the panel ensures that all of the information requested on the form is provided. Furthermore, the feasibility of plans to achieve compliance is considered, including specific tasks, time frames, and resource availability (staff and funding) for implementing proposed remedies.

- Addresses to its satisfaction any concerns it has with Visiting Committee comments about the quality of life in the facility or program, patterns of non-compliance, or any other conditions reviewed by the panel relating to the life, health, and safety of residents and staff

- For each application, a roll call vote to award accreditation, extend an agency in Candidate or Correspondent Status, or deny accreditation is conducted. The options for final action available to the panel are outlined in the next section.

- If the panel has deliberated in executive session, agency representatives are invited back into the meeting and informed of the panel's final decision and actions or recommendations on all other issues raised by the applicant. If accreditation has not been granted, the chairperson discusses with agency personnel specific reasons for the decision and the conditions of extension in Candidate or Correspondent Status and procedures for appeal.

Accreditation Decisions

The decisions available to the Commission panel relating to the accreditation of an agency are:

- *Three-year accreditation award* based on sufficient compliance with expected practices, acceptance of adequate plans of action for all applicable non-compliant findings, (or approval of the Waivers of the requirement that a plan of action be submitted) and satisfaction of any other life, health, and safety conditions established by the panel.

- *Extension of the applicant agency in initial accreditation process* (initial accreditation only) for reasons of insufficient compliance, inadequate Plans of Action, or failure to meet other requirements as determined by the panel, the Commission may stipulate additional requirements for accreditation if, in its opinion, conditions exist in the facility or program that adversely affect the life, health, or safety of the offenders or staff. Extension of an agency is for a period of time specified by the panel and for identified deficiencies if in the panel's judgment, the agency is actively pursuing compliance.

- Continuation of accreditation in *Probationary Status* after reaccreditation hearings is considered when the panel specifies that compliance levels are marginal, there is a significant decrease in compliance from the previous audit (in the case of reaccreditation), or there are quality of life issues that would indicate continued monitoring. Probationary Status lasts for a specific period of time designated by the Commission to allow for correction of deficiencies. While an award of accreditation is granted, a monitoring visit *must* be completed, and the report presented at the next meeting of the Commission. At the end of the probationary status, another monitoring visit may be conducted to ensure that the deficiencies have been corrected. Following the visit, a report is prepared for review by the Commission at its next regularly scheduled meeting. The Commission again reviews the program and considers removing the probationary status or the revocation of accreditation. When the agency corrects the deficiencies within the probationary status period and the corrections have been verified and accepted by the Commission on Accreditation of Corrections, the agency resumes its status as an accredited agency.

- *Denial of accreditation* denies initial accreditation or removes the agency from Accredited Status (in the case of reaccreditation) and withdraws the agency from the accreditation program. Situations such as insufficient compliance, inadequate plans of action, failure to meet other requirements as determined by the panel or quality of life issues may lead to the denial of accreditation. If an agency is denied accreditation by the panel, it may be immediately appealed to the full commission. If the agency is denied accreditation by the full commission, it is withdrawn from the process and is not eligible to re-apply (as an applicant) for accreditation status for a minimum of six months from the date of that panel hearing.

The agency receives written notification of all decisions relative to accreditation after the hearing.

Appeal Process

The accreditation process includes an appeal procedure to ensure the equity, fairness, and reliability of its decisions, particularly those that constitute either denial or withdrawal of Accredited Status, or placement into probationary status. Therefore, if an agency is denied accreditation, it may be immediately appealed to the full commission.

If an agency is put in probationary status by the panel, it may submit an appeal of the placement into probationary status. The basis for reconsideration of probationary status is based on grounds that the decision(s) were:

- A misinterpretation of the criteria and/or procedures promulgated by the Commission.
- Based on incorrect facts or an incorrect interpretation of facts.
- Unsupported by substantial evidence.
- Based on information that is no longer accurate.
- The reasonableness of the expected practices, criteria, and/or procedures for the process may not serve as the basis for reconsideration.

The procedures for reconsideration are as follows:

- The agency can submit a verbal appeal immediately to the Director of Standards and Accreditation or a written request for reconsideration within 30 days of the adverse decision stating the basis for the request.
- The Executive Committee of the Commission, composed of the officers of the Commission, reviews the request and decides whether or not the agency's request presents sufficient evidence to warrant a reconsideration hearing before the Commission. The agency is notified in writing of the Executive Committee's decision.

- If the decision is made to conduct a hearing, the hearing is scheduled for as soon as possible if the appeal is made verbally or if in writing, for the next full Commission meeting and the agency is notified of the date.

- The agency, at its option and expense, has the right of representation, including counsel.

- Following the hearing held before the Commission, the decision, reflecting a majority opinion, is made known to the agency immediately.

- Pending completion of the reconsideration process, the agency maintains its prior status.

- Until a final decision has been reached, all public statements concerning the agency's accredited status are withheld.

Accredited Status

The accreditation period is three years, during which time the agency must maintain the level of compliance achieved during the audit and work towards compliance of those expected practices found in non-compliance. Regular contact with Standards and Accreditation Department staff should also be maintained. The Annual Report, Critical Incident Report and Significant Incident Summary forms discussed below are available on the ACA website at www.aca.org or through your Accreditation Specialist.

Annual Report

During the three year accreditation period, the agency submits an annual report to the Standards and Accreditation Department. This report is due on the anniversary of the last audit date utilizing the template provided by ACA staff (also available at www.aca.org). It contains the following information:

Current Compliance Levels - This includes any changes in compliance since accreditation, listing on a case by case basis any expected practice with which the agency has fallen out of compliance or achieved compliance.

Update of Plans of Action - A progress report is included with respect to plans of action submitted to the hearing panel, indicating the status of the completion of the plans. potential revision to plans reflecting the need to request additional time, funds, and/or resources to achieve compliance should also be included.

Significant Incident Report Summary - A report is made of events and occurrences at the agency during the preceding year that impact on compliance, agency operation, or the quality of services provided by the agency.

Standards and Accreditation Department staff review the annual report received from the agency and respond to clarify issues or request additional information if necessary.

Critical Incident Report

In addition to submission of the annual report, the agency is responsible for notifying Standards and Accreditation Department staff of any critical incident that has the potential to affect compliance or facility accreditation as soon as possible within the context of the event itself. This information is to be submitted to ACA as soon as possible within the context of the incident itself, using the Critical Incident Report template available at www.aca.org.

Performance Monitoring Visit

A Performance Monitoring Visit will occur between 14-24 months following an ACA audit (reaccreditation or initial). It is scheduled with limited notice to the facility. Visits will be conducted by an ACA auditor or ACA staff over one or two days depending on facility size and population. A visit will start with guidance by an ACA staff member to the auditor on what will be reviewed during the visit based on the last ACA audit, panel minutes from the Commission hearing, annual reports, critical incident reports and letters addressed to ACA. The assigned auditors will receive these documents from the assigned ACA staff members.

The schedule included an entrance interview, a partial tour of the facility, review of some current ACA files identified by ACA to ensure accreditation is being maintained, review of the current Significant Incident Summary and Outcome Measures, interviews of staff and offenders (clients, etc.) and an exit interview.

The auditor will also be looking at any plans of action for non-compliance of expected practices from their last audit. They will check if the plan of action has brought it into compliance; and if not, they will ask for a status update and what issues there are.

The auditor will then write a report for the Director of Standards and Accreditation to review and if needed send it to the Commission. All ACA accredited organizations and facilities will go through this process since it is written in all new contracts.

Monitoring Visits

Monitoring visits to agencies in Accredited Status are conducted by an ACA auditor(s) or staff in order to assess continuing compliance. A monitoring visit may be conducted at any time during the accreditation period with notice to the agency. The determination of need for a monitoring visit is based on:

- Compliance levels, findings, and recommendations by the Commission on Accreditation for Corrections during the hearing.
- Incidents or events reported by the agency in its annual report.
- Problems indicated by adverse media reports or correspondence received by Standards and Accreditation Department staff, disturbances at the agency, or special investigations.

The length of the visit varies depending on the number of expected practices or special issues that must be addressed during the visit. The visits are conducted similar to expected practice compliance audits, but on a reduced scale. Monitoring visits are charged to the agency at a rate of cost plus twenty-five percent or as stipulated in the contract.

Activities, as a general rule, involve a review of selected mandatory expected practices, all expected practices found in non-compliance at the time of accreditation, and any other concerns identified by the Commission. The visit also involves a tour of the agency and interviews with staff and offenders to ensure maintenance of the requirements of accreditation. It concludes with an exit interview during which the auditor informs the agency staff of the findings of the visit.

Following the visit, the auditor prepares a monitoring visit report that addresses findings of the visit. The report includes a list of expected reviewed, explanation of noncompliance findings, results of the tour and interviews with agency staff and offenders, and discussion of any issues believed to be relevant to the agency's accreditation. The report, as with others prepared by auditors, is reviewed and sent to the agency by Standards and Accreditation Department staff.

When a monitoring visit to the agency reveals deficiencies in maintaining compliance levels that existed at the time of accreditation, the agency prepares a response providing explanation of the problems indicated in the report. The monitoring visit report and the agency response are submitted to the Commission for review during a regular hearing. Agency representatives are advised of the date, time, and location of the review, and must attend. At the discretion of the Commission, the agency may be placed in probationary status and a revisit conducted to determine if deficiencies have been corrected.

Revocation of Accreditation

If the Commission panel believes that an agency's failure to maintain continuous compliance with certain expected practices is detrimental to life, health, and safety of residents and staff, the Commission may place an agency on probation. Probationary status last for a specific period of time designated by the Commission at its next regularly schedule meeting. The Commission again reviews the program and considers removing the probationary status or revoking accreditation. When the agency corrects the deficiencies within the probationary status period and the corrections have been verified and accepted, the agency resumes its status as an accredited agency. An agency that does not satisfactorily correct the deficiencies may be withdrawn from accreditation.

Another condition that may result in a rehearing and consideration of revocation is following a significant event in an agency (i.e. major disturbance, death from other than natural causes or allegations of physical/sexual abuse of offenders). Failure to notify the Standards and Accreditation Department in a timely manner may result in suspension of the agency's accreditation. Once ACA is notified of the major event, the Director of Standards and Accreditation may consult with the Executive Committee of the Commission, who may request a monitoring visit. If a visit is warranted, ACA will notify the agency and a date will be established with the concurrence of the facility. The monitoring visit will take place within 14 days of this notification. The monitoring visit report will be sent to the Director of Standards and Accreditation within 7 days of the monitoring visit and then forwarded to the Executive Committee of the Commission. Following review of the report, a determination will be made by the Executive Committee as to whether revocation of accreditation is warranted. Prior to any rehearing, agency representatives will be notified, so that any issues may be addressed and responded to in writing.

Accreditation is revoked for the following reasons:

- Failure on the part of the agency to adhere to the provisions on the contract.
- Failure on the part of the agency to maintain continuous compliance with the expected practices at levels sufficient for accreditation.
- Intentional misrepresentation of facts, lack of good faith, or lack of deliberate speed or a concerted effort to progress in the accreditation process, including the implementation of plans of action.
- Failure to notify ACA of significant incidents in the annual report to the Commission.
- Adverse conditions of confinement that affect the life health, and/or safety of staff and offenders.
- Failure to comply with the conditions of probation or suspension.

Standards and Accreditation Department staff notify the agency in writing of the specific reasons identified by the Commission for the revocation hearing.

Expiration of Accredited Status

Accreditation is granted for a three year period. Unless the agency has applied for reaccreditation and completed activities in the process required for reaccreditation, the Commission withdraws the agency from Accreditation Status after this three year period.

For agencies in Accredited Status that are seeking subsequent accreditation, administrative extensions of Accredited Status may be granted under certain conditions. For example, relocation of the facility, staff turnover, and major renovations often warrant an extension. In these cases, a written request to the Director of Standards and Accreditation is required, outlining the reasons for extending the accreditation period. Agencies that fail to successfully complete an audit within the three year period, or do not receive an extension prior to their expiration date, are withdrawn from Accredited Status.

Visiting Committee Report and Hearing Minutes

CONFIDENTIALITY

The American Correctional Association and the Commission on Accreditation for Corrections do not disclose to external parties specific information contained in this Accreditation Report or information discussed in the Accreditation Hearing. The Association encourages all participating agencies to provide information to the media about their accreditation activities, including disclosure of the Self-Evaluation and Accreditation Report.

COMMISSION ON ACCREDITATION FOR CORRECTIONS

STANDARDS COMPLIANCE REACCREDITATION AUDIT

Arkansas Department of Corrections
Benton Work Release
Benton, Arkansas

September 18, 2025 - September 19, 2025

VISITING COMMITTEE MEMBERS

Douglas Sproat, Chairperson
ACA Auditor

Ronald Brereton
ACA Auditor

A. Introduction

The audit of the Benton Work Release Unit (BWRU) was conducted on September 18 – 19, 2025, by the following team: Doug Sproat, Chairperson, and Ronald Brereton member. BWRU is part of the Arkansas Department of Correction (ADC)

B. Facility Demographics

Rated Capacity:	325
Actual Population:	338
Average Daily Population for the last 12 months:	340
Average Length of Stay:	42-49 months
Security/Custody Level:	Minimum
Age Range of Offenders:	21 -67
Gender:	Male
Full-Time Staff	81 4 Administrative, 13 Support, 3 Program, 52 Security, 9 Other

C. Facility Description

The BWRU is located approximately 30 miles west of Little Rock and was established in 1974. The unit was the first work release unit in the ADC. It is located on the grounds of the Arkansas Health Center (AHC) in Benton. AHC is a psychiatric nursing facility that was originally constructed to house mental health patients. It opened in 1935 and is under the direction of the Arkansas Division of Behavioral Services (ADBS).

The unit encompasses four structures. Three of the buildings housing minimum custody inmates (buildings 58, 59, 62) are two stories with a basement. The fourth building, building 60, is the only single-story building on the compound. BWRU inmates reside in dormitory style housing on the second floor of the three two-story buildings.

The unit's food service, chapel, dispensary, security offices, dayrooms, and five single occupancy cells for inmates awaiting transfer are all located on the first floor of building 58. The second-floor houses inmates in an open dormitory setting.

The basement of building 59 houses training rooms, work release offices, commissary, clothing supply room, and laundry. While the second floor is used to house inmates in an open dormitory, the administrative office, records storage, and inmate dayrooms are all located on the first floor.

The regional maintenance toolroom, central control, shift briefing room, and the armory are all contained within building 60. This is the only single-story building on the compound.

The unit's education department is located inside building 62. While the second floor houses an open-bay inmate dormitory, the first floor contains two dayrooms, mental health offices, and another open-bay dormitory.

A post office, credit union, park, fishing pond, and an indoor recreation facility for the BWRU employees are all included on the premises of the compound. In addition, on-site housing is provided for the deputy warden.

Upon arrival at the unit, offenders are assigned to Regional Maintenance program for their first 30 days. Regional Maintenance is a community-based work program using inmate labor to perform a variety of jobs for local, county, and state government. Typical projects include landscaping of cemeteries and grounds keeping of playgrounds, fairgrounds, sports venues, and parks. The inmates assigned to Regional Maintenance also pick up litter along the roadside.

The mission of the BWRU is "to protect, educate, and train minimum custody level offenders to become law-abiding and tax-paying citizens upon release to the community." Its purpose as a work release facility is to keep 75 percent of their offenders employed in the community.

BWRU achieves its mission to protect the community through the training of offenders via job placement in areas like welding, painting, shipping, receiving, hydraulics, mechanics, equipment operation, automobile repair, and cooking, and also by providing a GED program.

D. Pre-Audit Meeting

The team met on September 18, 2025, in Benton, Arkansas, to discuss the information provided by the Association staff and the officials from BWRU.

The chairperson divided standards into the following groups:

Standards #4-ACRS-1A-01 to #4-ACRS-5A-26 to Doug Sproat, Chairperson
Standards #4-ACRS-6A-01 to #4-ACRS- 7F-10 to Ronald Brereton, Member

E. The Audit Process

1. Transportation

   The team was escorted to the facility by Shelly Jones, State Accreditation Manager.

2. Entrance Interview

   The audit team proceeded to the administrative conference room, escorted by Deputy Warden Randy Straughn, where a briefing was held with the Deputy

Warden and his administrative staff. The Deputy Warden was asked whether staff and inmates were aware of the audit and whether signs regarding the audit were posted period. The Deputy Warden responded that everyone had been made aware of the audit, and during the course of the audit, the audit team observed many prominently displayed signs throughout the facility.

The Deputy Warden was asked whether there was anything that the audit team needed to be aware of that had occurred or was occurring that could jeopardize the audit. The team was informed that nothing of that nature had occurred or was occurring. Upon being asked, the Deputy Warden informed the team that there were no units on lock-down status. The team was additionally advised that there were no consent decrees, class action law suits, adverse judgments against the facility, or monitoring reports against the facility.

The audit team was then escorted to the visitation area where the formal entry meeting was held. The team expressed the appreciation of the Association for the opportunity to be involved with the BWRU in their reaccreditation process.

The following persons were in attendance:

Randy Straughn	Deputy Superintendent, BWRU
Kenny Davis	Deputy Superintendent, BWRU
Darren Dill	Captain, Chief of Security, BWRU
Crystal McCoy	Wellpath Health Services Administrator (HSA)
Jacob Higgins	ADC Fire Safety Officer
Shelly Jones	ADC ACA Manager
Dexter Payne	ADC Director
William Straughn	ADC Chief Deputy Director
Gaylon Lay	ADC Deputy Director
Dayla Warner	ACA Manager, BWRU

3. Facility Tour

The team toured the entire facility from 8:45 a.m. to 10:30 a.m. The following persons accompanied the team on the tour and responded to the team's questions concerning facility operations:

Kenny Davis	Deputy Superintendent, BWRU
Randy Straughn	Deputy Superintendent, BWRU
Shelly Jones	ADC ACA Manager
Darren Dill	Captain, Chief of Security, BWRU
Crystal McCoy	HSA

4. Conditions of Confinement/Quality of Life

During the tour, the team evaluated the conditions of confinement at the facility. The following narrative description of the relevant programmatic services and functional areas summarizes the findings regarding the quality of life.

Security:

BWRU is a staff secure facility. There are no perimeter fences or gun towers. Staff control locked doors for entrance and exit. The facility's master control supervises movement of inmates throughout the compound by video surveillance. The video surveillance is supported by staff body count coming off one location count and going on the count of another location. Security knows exactly how long it takes inmates to move from location to another, and all movement is strictly enforced.

There are 44 interior cameras strategically located throughout the buildings, and there 17 cameras strategically located on the exterior of the buildings. Master control monitors all interior and exterior cameras. The screening of all visitors, vendors, and deliveries is also the responsibility of master control.

BWRU security staff work two twelve-hour shifts and with rotation between shifts and posts for familiarization with all facility operations. All uniform staff with the rank of sergeant and above are issued OC spray. The working keyboard is also in master control, and its use is strictly enforced by master control staff.

The Armory's inventory includes pistols, rifles, shotguns, chemical agents, and munitions. This inventory is seldom used due to the security level of the inmate population. The armory was clean and well organized, and the weapons inventory was in order.

All inmates are strip searched upon return from a job assignment; they are also subject to routine pat and property searches at anytime while in the facility's buildings. This helps the staff control contraband from entering the facility.

<u>Special Management and Restrictive Housing</u>

Special Management and Restrictive Housing are not applicable to the BWRU.

Environmental Conditions:

The grounds and flower beds were extremely well manicured. The inmate population provides all the labor for the upkeep of the grounds, and inmates are under staff supervision at all times.

The facility's maintenance department is responsible for monitoring environmental conditions. The maintenance department is also responsible for all

preventive maintenance on all equipment and machinery on the compound. Temperature ranges in the housing areas were comfortable and within the required temperature requirements. The housing units are not air-conditioned but have adequate working ventilation systems.

BWRU has one emergency generator with a total combined KW of 200. The battery and fluid level of the emergency generator is checked weekly, and monthly preventative maintenance is accomplished by facility maintenance. The emergency generator is also load-tested monthly by facility maintenance. The emergency generator can carry 80 percent of the electrical load to avoid any interruption in the facility's daily operation. The preventive maintenance on the boiler system is done by facility maintenance.

The maintenance department's preventive maintenance program for all machinery and equipment was in order and documented. Tools, chemicals, caustics, and fuels were inventoried, logged, and controlled for accountability purposes. The facility's maintenance department is very organized, efficient, and well run.

Sanitation:

The audit team was very impressed with the sanitation level throughout the entire facility. The facility has an outstanding detailed housekeeping plan in place and uses it as a standard for maintaining its sanitation level. It was obvious to the auditors that the inmates took pride in keeping the facility clean. The required sanitation inspections were documented and met standard requirements.

The inmates are responsible for all cleaning of the units, along with all other areas of the facility. It was obvious that the cleaning was continuous on all shifts. The cleanliness of the facility is the total result of continuous cleaning by the inmate population with the encouragement of staff support and supervision. All the chemicals and cleaning supplies used for cleaning of the facility were controlled, well documented and under lock and key.

The facility has a contract with Waste Management for solid waste removal. The facility also contracts with All State Termite and Pest Control for vermin and insect control. BWRU utilizes the city of Haskell's water and sewer system.

It was obvious to the auditors that the administration at BWRU sets a very high priority on sanitation. This was evident throughout the audit process as the auditors toured the facility and made revisits to different areas and departments.

Fire Safety:

Staff at BWRU were aware of the emergency fire evacuation plans and procedures. There are 105 fire extinguishers located in specific locations

throughout the facility and all fire extinguishers were serviced by contract through Marmic Fire and Safety.

Fire safety inspections and drills are conducted by standard requirements and documented. Fire safety egress routes were clearly posted, and all exit signs were illuminated. There are two fire hydrants located on the compound. They are checked, flushed, and pressure tested by facility maintenance. The Haskell and Benton Fire Departments, located ten minutes away from the compound, are the first responders for fire related issues at the facility.

The Arkansas State Fire Marshal's office performs an annual fire safety inspection at the facility and an updated copy was on hand. The fire safety system of the facility is inspected and certified annually by contract through State Systems. The preventive maintenance of the facility's sprinkler system is also by contract with State Systems.

The auditors were extremely impressed with the BWRU's emergency plan and procedures with all the checks and balances in place to provide fire safety protection for staff and inmates alike. This has resulted in a safe work environment for staff and a safe environment for inmates, which adds positively to their quality of life.

Food Service:

The food service department at the BWRU is staffed by a food service supervisor and four kitchen sergeants. There are also fourteen inmates trained to work in food service. All staff and inmates have been cleared by medical to work in food service.

The BWRU's food service department provides three meals per day and works from a thirty-day menu cycle approved by a registered dietician. Changes to the menu only occur when fresh produce is available. The calorie count for each day is approximately 2,500 calories. Food service provided the 358 inmates at the BWRU three meals per day in the last month at a cost of approximately $3.00 per day for three inmate meals. Inmates provide the majority of the labor and the food preparation in food service.

The audit team was very impressed with the efficiency and cleanliness of the food service department at the BWRU. The orderliness of the inmates, while working under the supervision of the food service staff, was also worth noting. The inmates obviously took pride in their work.

Temperatures for the freezers, chillers, dishwashers, and dry storage areas met standard requirements. The preventive maintenance on the vent hood fire suppression systems was in order. The cleaning and the inspection of the vent hood fire suppression systems is by contract through State Systems. Preventive

maintenance on the dishwasher and ice machine is completed by facility maintenance.

The sharps inventory was in order and under lock and key. The chemicals used for cleaning and for the dishwashers were controlled, inventoried and in order.
Religious diets are offered to meet religious dietary requirements. Special medical diets are also prepared when requested. Numerous inmates were interviewed, and none complained about the quality or quantity of the food at the facility.

Medical Care:

Healthcare services at the BWRU are provided through a contract between the ADC and Wellpath. There is no infirmary in the medical unit but medical is open 24/7 to serve the inmate population.

The medical unit is staffed by:

Physician (1) - works one day per week (contract)
Mental Health Clinician (1) - works two days per week (contract)

HSA (1)
Licensed Practical Nurses (7)
Registered Nurse (part-time) (1)

Ther is an exam room that is equipped and secure. The is a waiting area, a restroom, and water fountain available for the inmates as well as inmate medical education material.

The physician is on site one day a week and is available daily through tele-health. Inmates can sign up for sick call via kiosks located in the inmate living units. The requests are triaged daily by the nursing staff.

The inmate population are allowed Keep-on-Person medications except for narcotics and psychotropic medications. These medications are dispensed at pill call by nursing staff, which occurs four times a day. There is a $3.00 medical co-pay for inmate-initiated, non-emergency requests. Medical emergencies, beyond what can be done on site, are referred to Saline Memorial Hospital, just minutes away from the unit.

The medication and sharps inventory were reviewed, and the results were accurate. Required medications are ordered from Diamond Pharmaceuticals with a turn-around time of one to two days from time of order to delivery. The pharmacy inspections are conducted by a Diamond pharmacist monthly.

Universal precaution supplies are used by both the medical and dental units. These supplies are ordered from McKesson with no supply problem. The hazardous waste removal is by contract through Stericycle.

Recreation:

BWRU has a sizable outdoor recreation yard which is open weekdays after the evening meal and on Saturdays. A recreational officer coordinates the facility's recreational program.

Activities include basketball, volleyball, horseshoes, and a walking track. All the inmate housing units have televisions, and numerous table games for leisure time activities for the inmate population. During major holidays, the recreation department coordinates structured games and events where small monetary prizes are awarded to the inmate population. The inmate population gets all the leisure and competitive recreation and exercise that they can handle, a fact which leaves little room for idle time and consequently reduces the pressures leading to assaultive behavior.

Religious Programming:

The BWRU has a very strong religious program led by two volunteer chaplains and assisted by inmate workers. The volunteer chaplains play a major role in the inmates' adjustment to life within the prison system. The unit also has a very nice chapel where all religious programing occurs. The audit team was very impressed with the volunteer chaplains' genuine concern for the welfare of the inmates at the BWRU.

The chaplains also have the responsibility of arranging and scheduling worship services for religious groups that provide volunteer services at the unit. Volunteer services occur weekly. These religious volunteers must pass annual background checks and must complete their initial training before they are allowed to work with the inmate population.

Offender Work Programs:

Upon arrival at BWRU, inmates are assigned to regional maintenance for their first 30 days. The first 30 days are spent performing community service projects for state, local, and county agencies. Inmates are then assigned to traditional jobs at the facility such as food service, janitorial, clerks, yard maintenance, building maintenance, and automotive service and repair.

Inmates with good work performance and conduct for 90 days are eligible for work release status. The goal at the facility is to have 75% of its population on

work release status. There is a total of 26 businesses in the surrounding counties of Saline and Pulaski that have inmates working for them.

Programmatic supervision is provided by a work release supervisor, six program specialists, and three security corporals. The main duties of the supervisor and the specialists are screening inmates for suitability, program orientation, identifying a job when they are eligible, and conducting/performing worksite checks. The security corporals' central functions involve transportation of inmates to and from worksites.

Inmates are required to pay room and board, clothing expenses, and any dependent care from their wages. Although they are not required to do so, they are encouraged to pay any court ordered fines, court costs and restitution.

The maximum time an inmate can be assigned to the work release program is 42 months. However, if the inmate is required to participate in a Substance Abuse Treatment Program (SATP) by the parole board or if a substance abuse problem is identified at intake, the inmate's maximum time in the program is 48 months.

The inmates are also still responsible for all the cleaning of their residential living units. This cleaning is done daily under staff supervision and on every shift. The inmate population is responsible for the cleaning of all other areas of the complex as well.

Academic and Vocational Education:

The academic program at the BWRU is a part of the Arkansas Correctional School. Any inmate who does not have a high school diploma or a General Education Development (GED) is required by state statute to participate in the GED program.

The academic school is staffed by a principal and one instructor. Classes are held on Monday through Thursday evenings from 7:00 a.m. to 3:30 p.m.

Social Services:

An inmate's preparation for his eventual release back to the community begins with the development of his re-entry report card, which is basically a needs assessment tracked through semi-annual reviews during the entire stay. The inmates participate in programs such as Thinking Errors, Parenting, Stress Management, SURS, Substance Abuse Education, Communication Skills, Anger Management, Domestic Violence, and Victims of Domestic Violence. At this point in the work release program, the inmates start participating in the weekend furlough program. This program aids in assisting the inmate in establishing and maintaining family ties.

Visitation:

The inmates at the BWRU are allowed visitation with family and/or friends who are on their approved visitation list. Visitation is Saturday and Sunday for contact visitation from 11:30 a.m. to 1:30 p.m. and again from 2:00 p.m. to 4:00 p.m. Special visits are allowed with prior approval from the deputy superintendent.

The visitation area has ample room for inmates' families to visit comfortably. The visitation area is handicap accessible and is spacious with restroom facilities and vending machines for the use of the inmates' families. All inmate living units are also handicap accessible.

Criminal history checks are conducted on all visitors prior to approval. The administration feels that visitation is a vital part of the inmate's adjustment to the facility and encourages families to participate as much as possible.

Library Service:

The facility does not have a leisure or law library. Inmates have individual tablets with an app for legal research and information. The tablets also have an app for communicating with their families.

Laundry:

The laundry service at the facility is responsible for all the clothing worn by the inmates except the clothing worn by inmates working in the community; their clothing is laundered by an outside service.

Equipment in the laundry consists of three heavy duty commercial washers and three heavy duty commercial dryers. There is no shortage of clean clothing, sheets, or towels for the inmate population at the facility. There should be no reason an inmate should not have a clean set of clothing every day. The BWRU has an ample inventory of inmate clothing, sheets, and towels for emergency purposes.

F. Examination of Records

Following the facility tour, the team proceeded to the administrative conference room to review the accreditation files and evaluate compliance levels of the policies and procedures. The facility's accreditation files were extremely auditor friendly.

The facility had no notices of non-compliance with local, state, or federal laws or regulations.

1. Litigation

Over the last three years, the facility has had no new consent decrees, class action lawsuits or adverse judgments.

2. Significant Incidents/Outcome Measures

SIGNIFICANT INCIDENT SUMMARY

A review of the Significant Incident Summaries shows a well-run facility, given the level of security of its inmate population. There were three inmate-on-inmate assaults in the previous twelve months. With an average daily population of 340 inmates, three assaults in twelve months factors into .00088 assaults per month. This is well within the limits of assaults for a facility and custody level of BWRU.

OUTCOME MEASURES

A review of the Outcome Measures was made, and the results showed an extremely well-run facility.

3. Departmental Visits

Team members revisited the following departments to review conditions relating to departmental policy and operations:

Department Visited	Person(s) Contacted
Administration	Randy Straughn, Deputy Superintendent Kenny Davis, Deputy Superintendent Darren Dill, Captain, Chief of Security Sharon Jackson, Deputy Warden's Secretary Dayla Warner ACA Manager Shelly Jones, ACA Manager, ADC
Medical	Crystal McCoy, HSA
Fire Safety	Lt. Jacob Higgins, Fire Safety Coordinator, ADC
Food Service	Frankie Lewis, Lieutenant
Academics	Jerome Wilson, GED Instructor
Commissary	Carmen Presley, Commissary Manager

4. Shifts

BWRU deploys its correctional officers on two 12-hour shifts. The shifts are 6:00 a.m. to 6:00 p.m. and 6:00 p.m. to 6:00 a.m.

a. Day Shift 6:00 a.m. – 6:00 p.m.

The team was present at the facility during the day shift from 7:30 a.m. – 7:30 p.m. Shift change was very orderly and extremely organized. The audit team observed shift change and briefing. During the briefing the shift supervisor covered all unusual incidents from the previous shift.

The officers were advised to review post orders and fire safety procedures. The auditors were very impressed with the shift change and briefing. The entire shift was well groomed and very professional.

b. Evening Shift 6:00 p.m. – 6:00 a.m.

The team was present at the facility during the evening shift from 6:30 p.m. to 7:30 p.m. The audit team observed interaction between staff and inmates, and there seems to be respect for each other on the part of staff as well as inmates.

5. Status of Previously Non-compliant Standards/Plans of Action

The team reviewed the status of standards previously found non-compliant for which a waiver was not granted and found the following:

There were no non-compliant standards.

G. Interviews

During the course of the audit, team members met with both staff and offenders to verify observations and/or to clarify questions concerning facility operations.

1. Offender Interviews

The audit team interviewed or spoke to 24 inmates during the audit process. They were very positive about the staff, and all felt staff cared about their welfare. They felt safe and stated staff members were always available when they needed them.

The inmates appreciated the available programs that could help them upon their release. The number of inmate work assignments was viewed in a very positive manner by all the inmates the auditors interviewed.

They all understood the grievance process and how to access medical services. They did not fear for their safety and had no complaints about food service or medical services.

2. Staff Interviews

The audit team interviewed or spoke to 20 staff. They were all proud of their facility and understood policy, procedure, and post orders. Most felt that they had the support of the administration while performing their daily responsibilities. They were also happy to have a job during these tough times.

It was very obvious to the auditors that the staff understood their role in the overall operation of the facility, and it was evident that they had bought into the programs of the facility. This was observed during the initial tour of the facility and during revisits to different departments and areas and during staff interviews.

A practical measure of the staff's approval of the facility's program approach is by the number of years of service of staff members. The audit team was very impressed with the very large number of staff that had double-digit years of employment experience with either the BWRU or other ADC facilities. This is certainly a plus for the facility and obviously adds to staff cohesiveness.

H. Exit Discussion

The exit interview was held at 11:00 a.m. with Warden Kenny Davis and 15 BWRU staff.

The following persons were also in attendance:

Dexter Payne	ADC Director
William Straughn	ADC Chief Deputy Director
Aundrea Culclager	ADC Deputy Director
Shelly Lawrence	ADC ACA Manager
Kenny Davis	Deputy Warden BWRU
Dayla Warner	ACA Manager BRWU
Crystal McCoy	HSA

The chairperson explained the procedures that would follow the audit. The team discussed the compliance levels of the mandatory and non-mandatory standards and reviewed their individual findings with the group.

In conclusion, the chairperson also expressed appreciation for the cooperation of everyone concerned and congratulated the facility team on the progress made and encouraged them to continue to strive toward even further professionalism within the correctional field.

AMERICAN CORRECTIONAL ASSOCIATION

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COMMISSION ON ACCREDITATION FOR CORRECTIONS

COMPLIANCE TALLY

Manual Type	Adult Community Residential Services, 4th Edition
Supplement	2016 Supplement
Facility/Program	Benton Work Release Unit
Audit Dates	September 18-19, 2025
Auditor(s)	Doug Sproat, Chairperson, Ronald Brereton, Member

	MANDATORY	**NON-MANDATORY**
Number of Standards in Manual	31	220
Number Not Applicable	0	22
Number Applicable	32	198
Number Non-Compliance	0	0
Number in Compliance	32	198
Percentage (%) of Compliance	100%	100%

- Number of Standards *minus* Number of Not Applicable *equals* Number Applicable
- Number Applicable *minus* Number Non-Compliance *equals* Number Compliance
- Number Compliance *divided by* Number Applicable *equals* Percentage of Compliance

COMMISSION ON ACCREDITATION FOR CORRECTIONS

Arkansas Department of Corrections
Benton Work Release
Benton, Arkansas

September 18, 2025 - September 19, 2025

Visiting Committee Findings

Non-Mandatory Standards

Non-Compliance

Standard #4-ACRS-1A-14

MALE AND FEMALE OFFENDERS DO NOT OCCUPY THE SAME SLEEPING ROOM.

FINDINGS:

The Benton Work Release Unit is a male-only facility.

Standard #4-ACRS-2A-05

WHEN BOTH MALES AND FEMALES ARE HOUSED IN THE FACILITY, AT LEAST ONE MALE AND ONE FEMALE STAFF MEMBER ARE ON DUTY AT ALL TIMES.

FINDINGS:

The Benton Work Release Unit is a male-only facility.

Standard #4-ACRS-2A-06

IF EMPLOYEES' CONTRACTS ARE GOVERNED BY CIVIL SERVICE OR UNIONS, PROCEDURES PROVIDE FOR PROVISIONAL APPOINTMENTS TO ENSURE THAT SHORT-TERM PERSONNEL, BOTH FULL-TIME AND PART-TIME, CAN BE AVAILABALE DURING EMERGENCIES.

FINDINGS:

The employees of the Arkansas Department of Correction/Benton Work Release Unit are not governed by contracts, civil service, or unions.

Standard #4-ACRS-2A-12

ABSCONDERS ARE DETECTED AND PROMPTLY REPORTED. TIMELY NOTIFICATION IS MADE TO THE FACILITY JURISDICTION OVER THE OFFENDER AND OTHERS AS APPROPRIATE.

FINDINGS:

Per ACA definition, the Benton Work Release Unit does not have absconders.

Standard #4-ACRS-2A-13

THE ELECTRONIC MONITORING PROGRAM HAS A SYSTEM OF ACCOUNTING FOR AN OFFENDER AT ALL TIMES, INCLUDING VERIFICATION OF ACTIVITIES, REPORTING OF TARDINESS AND/OR ABSENCE FROM REQUIRED SERVICES OR ACTIVITIES, AS WELL AS OTHER PROGRAM VIOLATIONS.

FINDINGS:

The Benton Work Release Unit does not have an electronic monitoring program.

Standard #4-ACRS-2A-14

ACCESS TO COMPUTER EQUIPMENT IS LIMITED TO AUTHORIZED PERSONNEL WITH SECURITY CODES. ADEQUATE POWER AND COMMUNICATION BACKUP SYSTEMS PROVIDE CONTINUOUS UNINTERRUPTED OPERATIONS.

FINDINGS:

The Benton Work Release Unit does not have an electronic monitoring program.

Standard #4-ACRS-2A-15

ANY INTERRUPTION IN SERVICE IS DOCUMENTED AND REPORTED TO THE AUTHJORITY HAVING JURISDICTION.

FINDINGS:

The Benton Work Release Unit does not have an electronic monitoring program.

Standard #4-ACRS-2A-16

A DETAILED WRITTEN OFFENDER SCHEDULE IS DEVELOPED AND SIGNED BY A STAFF MEMBER AND THE OFFENDER.

FINDINGS:

The Benton Work Release Unit does not have an electronic monitoring program.

Standard #4-ACRS-2A-17

PROVISIONS ARE MADE FOR THOSE WHO ARE UNABLE TO PAY PROGRAM COSTS.

FINDINGS:

The Benton Work Release Unit does not have an electronic monitoring program.

Standard #4-ACRS-4C-07

EACH NEWLY ADMITTED RESIDENT WHO WAS NOT TRANSFERRED FROM A CORRECTIONAL FACILITY UNDERGOES A MEDICAL EXAMINATION WITHIN 14 DAYS OF ADMISSION.

FINDINGS:

The Benton Work Release Unit is not an intake facility.

Standard #4-ACRS-4C-14

IF FEMALE OFFENDERS ARE HOUSED, ACCESS TO PREGNANCY MANAGEMENT SERVICES IS MADE AVAILABLE.

FINDINGS:

The Benton Work Release Unit is a male-only facility.

Standard #4-ACRS-4C-14-1

WHEN NURSING INFANTS ARE ALLOWED TO REMAIN WITH THEIR MOTHERS, PROVISIONS ARE MADE FOR A NURSERY, STAFFED BY QUALIFIED PERSONS, WHERE THE INFANTS ARE PLACED WHEN NOT IN THE CARE OF THEIR MOTHERS.

FINDINGS:

The Benton Work Release Unit is a male-only facility.

Standard # 4-ACRS-5A-08

PROVIDE FOR EARLY IDENTIFICATION AND TREATMENT OF INMATES WITH ALCOHOL AND DRUG ABUSE PROBLEMS THROUGH A STANDARDIZED BATTERY ASSESSMENT. THIS BATTERY SHALL BE DOCUMENTED AND INCLUDE, AT A MINIMUM:

- SCREENING AND SORTING
- CLINICAL ASSESSMENT AND REASSESSMENT
- MEDICAL ASSESSMENT FOR DRUG AND ALCOHOL PROGRAM ASSIGNMENT APPROPRIATE
- TO THE NEEDS OF THE INDIVIDUAL OFFENDERS
- REFERRALS

FINDINGS:

Screening and assessment are conducted at the Intake Facility. The Benton Unit is not an Intake Facility.

Standard #4-ACRS-5A-26

THE FACILITY'S LOCATION FACILITATES ACCESS TO AND THE USE OF COMMUNITY-BASED SERVICES, RESOURCES, AND PUBLIC TRANSPORTATION. [NEW CONSTRUCTION ONLY]

FINDINGS:

The Benton Work Release Unit is not new construction.

Standard #4-ACRS-6A-04

OFFENDERS WITH DISABILITIES ARE HOUSED IN A MANNER THAT PROVIDES FOR THEIR SAFETY AND SECURITY. HOUSING USED BY OFFENDERS WITH DISABILITIES IS DESIGNED FOR THEIR USE AND PROVIDES FOR INTEGRATION WITH OTHER OFFENDERS. PROGRAMS AND SERVICES ARE ACCESSIBLE TO OFFENDERSWITH DISABILITIES WHO RESIDE IN THE FACILITY.

FINDINGS:

The Benton Work Release Unit does not house disabled inmates.

Standard #4-ACRS-6A-04-1

THE ASSIGNMENT OF APPROPRIATELY TRAINED INDIVIDUALS TO ASSIST DISABLED OFFENDERS WHO CANNOT OTHERWISE PERFORM BASIC LIFE FUNCTIONS IS PROVIDED.

FINDINGS:

The Benton Work Release Unit does not house inmates who are unable to perform basic life functions.

Standard #4-ACRS-6A-04-2

EDUCATION, EQUIPMENT AND FACILITIES, AND SUPPORT NECESSARY FOR INMATES WITH DISABILITIES TO PERFORM SELF-CARE AND PERSONAL HYGIENE IN A REASONABLY PRIVATE ENVIRONMENT ARE PROVIDED.

FINDINGS:

The Benton Work Release Unit does not house disabled inmates.

Standard #4-ACRS-6A-12

THE FACILITY DISTRIBUTES A COPY OF ADMISSION POLICIES TO RELEVANT AGENCIES

FINDINGS:

The Benton Work Release Unit is not an intake facility.

Standard #4-ACRS-7A-02

A SOLE PROPRIETOR OPERATING A FACIITY IS ABLE TO DOCUMENT THAT NECESSARY LEGAL MEASURES HAVE BEEN TAKEN TO PROVIDE CONTINUITY OF SERVICE IN THE EVENT OF BANKRUPTCY, INCAPACITATION, RETIREMENT OR DEATH.

FINDINGS:

The Benton Work Release Unit is a sub-unit of the Arkansas Department of Correction.

Standard #4-ACRS-7A-03

THE AGENCY SATISFIES PERIODIC FILING REQUIREMENTS NECESSARY TO MAINTAIN ITS LEGAL AUTHORITY TO CONTINUE OPERATIONS. (PRIVATE AGENCIES ONLY)

FINDINGS:

The Benton Work Release Unit is a sub-unit of the Arkansas Department of Correction.

Standard #4-ACRS-7A-04

AT A MINIMUM, THE BYLAWS FOR THE GOVERNING AUTHORITY INCLUDE:

- MEMBERSHIP (TYPES, QUALIFICATIONS, COMMUNITY REPRESENTATION, RIGHTS DUTIES)
- SIZE OF GOVERNING BODY
- METHOD OF SELECTION
- TERMS OF OFFICE
- DUTIES AND RESPONSIBILITIES OF OFFICERS
- TIMES AUTHORITY WILL MEET
- COMMITTEES
- PARLIAMENTRY PROCEDURES
- RECORDING OF MINUTES
- METHODS OF AMENDING THE BYLAWS
- CONFLICT OF INTEREST PROVISION
- QUORUM

FINDINGS:

The Benton Work Release Unit is a sub-unit of the Arkansas Department of Correction.

Standard # 4-ACRS-7D-26

WHERE NEEDED, FUNDS ARE AVAILABLE FOR PURCHASING COMMUNITY SERVICES TO SUPPLEMENT EXISTING PROGRAMS AND SERVICES.

FINDINGS:

Services requested beyond what ADC provides may be purchased by inmates. They are not purchased by ADC.

Significant Incident Summary

This report is required for all **residential** accreditation programs.

This summary is required to be provided to the Chair of your visiting team upon their arrival for an accreditation audit and included in the facility's Annual Report. The information contained on this form will also be summarized in the narrative portion of the visiting committee report and will be incorporated into the final report. Please type the data. If you have questions on how to complete the form, please contact your Accreditation Specialist.

This report is for Adult Correctional Institutions, Adult Local Detention Facilities, Core Jail Facilities, Boot Camps, Therapeutic Communities, Juvenile Correctional Facilities, Juvenile Detention Facilities, Adult Community Residential Services, and Small Juvenile Detention Facilities.

Facility Name: Benton Unit **Reporting Period:** September 01, 2024 - August 31, 2025

Incident Type	Months ⇨	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Total for Reporting Period
Escapes		0	0	0	0	0	0	0	0	0	0	0	0	0
Disturbances*		0	0	0	0	0	0	0	0	0	0	0	0	0
Sexual Violence		0	0	0	0	0	0	0	0	0	0	0	0	0
Homicide*	Offender Victim	0	0	0	0	0	0	0	0	0	0	0	0	0
	Staff Victim	0	0	0	0	0	0	0	0	0	0	0	0	0
	Other Victim	0	0	0	0	0	0	0	0	0	0	0	0	0
Assaults	Offender/ Offender	0	1	0	0	0	0	0	0	1	1	0	0	3
	Offender/ Staff	0	0	0	0	0	0	0	0	0	0	0	0	0
Suicide		0	0	0	0	0	0	0	0	0	0	0	0	0
Non-Compliance with a Mandatory Standard*		0	0	0	0	0	0	0	0	0	0	0	0	0
Fire*		0	0	0	0	0	0	0	0	0	0	0	0	0
Natural Disaster*		0	0	0	0	0	0	0	0	0	0	0	0	0
Unnatural Death		0	0	0	0	0	0	0	0	0	0	0	0	0
Other*														0

**May require reporting to ACA using the Critical Incident Report as soon as possible within the context of the incident itself.*

ACA FOUNDED 1870

OUTCOME MEASURES 2025

Facility Name: Benton Unit
Date: **08/31/2025**

Standard	Outcome Measure	Numerator / Denominator	Value	Calculated O.M
1A	(1)	Number of worker compensation claims filed for injuries that resulted from the physical environment in the past 12 months	12	
	divided by	Average number of Full-Time Equivalent staff positions during the past 12 months	82	0.15
	(2)	Number of illnesses requiring medical attention as a result of the physical environment of the facility in the past 12 months	0	
	divided by	Average Daily Offender Population for the past 12 months	341	0
	(3)	Number of physical injuries or emotional trauma requiring treatment as a result of the physical environment of the facility in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	341	0
	(4)	Number of sanitation or health code violations identified by external agencies in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	341	0
1B	(1)	Number of accidents resulting in property damage in the past 12 months	4	
	divided by	total number of miles driven in the past 12 months unless otherwise noted	257,556	0.00
	(2)	Number of accidents resulting in injuries requiring medical treatment for any party in the past 12 months	0	
	divided by	Total number of miles driven in the past 12 months unless otherwise noted.	257,556	0
	(3)	Amount ($) of damage from vehicle accidents in the past 12 months.	$30,491.52	
	divided by	Total number of miles driven in the past 12 months unless otherwise noted.	257,556	118.38
1C	(1)	Number of emergencies, caused by forces external to the facility, that result in property damage in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	341	0
	(2)	Number of injuries, caused by forces external to the facility, requiring medical attention that results from emergencies in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	341	0
	(3)	Number of times that normal facility operations were suspended due to emergencies caused by forces external to the facility in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	341	0
	(4)	Number of hours that facility operations were suspended due to emergencies caused by forces external to the facility in the past 12 months	0	
	divided by	Number of emergencies caused by forces external to the facility.	0	0

	(5)	Number of emergencies that were not caused by forces external to the facility that resulted in property damage in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	341	0
	(6)	Number of injuries requiring medical attention that result from emergencies that were not caused by forces external to the facility in the past 12 months	3	
	divided by	Average Daily Offender Population for the Past 12 Months.	341	0.01
	(7)	Number of times that normal facility operations were suspended due to emergencies that were not caused by forces external to the facility in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	341	0
	(8)	Number of hours that facility operations were suspended due to emergencies that were not caused by forces external to the facility in the past 12 months.	0	
	divided by	Number of emergencies.	0	0
	(9)	Number of injuries requiring medical treatment resulting from fires in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	341	0
	(10)	Number of fires that resulted in property damage in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	341	0
	(11)	Amount ($) of property damage from fire in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	341	0
	(12)	Number of code violations cited in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	341	0
	(13)	Number of incidents involving toxic or caustic materials in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	341	0
	(14)	Number of incidents of inventory discrepancies during the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	341	0
2A	(1)	Number of incidents in the past 12 months	480	
	divided by	Average Daily Offender Population for the Past 12 Months.	341	1.41
	(2)	Number of physical injuries or emotional trauma requiring treatment as a result of the incidents in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	341	0
	(3)	Number of unauthorized offender absences from the facility in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	341	0

	(4)	Number of times facility did not report offender absence to the responsible jurisdiction within the established time.	0	
	divided by	Number of unauthorized offender absences	0	0
	(5)	Number of instances of unauthorized access to the facility in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	341	0
2B	(1)	Number of instances in which force was used in the past 12 months.	3	
	divided by	Average Daily Offender Population for the Past 12 Months.	341	0.01
	(2)	Number of times that staff uses of force was found to have been inappropriate in the past 12 months.	0	
	divided by	number of instances in which force was used	3	0
	(3)	Number of offender grievances filed alleging inappropriate use of force in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	341	0
	(4)	Number of grievances alleging inappropriate use of force decided in favor of offender in the past 12 months.	0	
	divided by	number of grievances alleging inappropriate use of force filed	0	0
	(5)	Number of injuries requiring medical treatment resulting from staff use of force in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	341	0
2C	(1)	Number of incidents involving contraband in the past 12 months	115	
	divided by	Average Daily Offender Population for the Past 12 Months.	341	0.34
	(2)	Number of weapons found in the facility in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	341	0
	(3)	Number of controlled substances found in the facility in the past 12 months	34	
	divided by	Average Daily Offender Population for the Past 12 Months	341	0.10
2D	(1)	Number of incidents involving keys in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	341	0
	(2)	Number of incidents involving tools in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	341	0
3A	(1)	Number of rule violations in the past 12 months	405	
	divided by	Average Daily Offender Population for the Past 12 Months	341	1.19
	(2)	Number of offenders terminated from the facility due to rule violations in the past 12 months	183	

	divided by	Average Daily Offender Population for the Past 12 Months	341	0.54
4A	(1)	Number of documented offender illnesses attributed food service operations in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	341	0
	(2)	Number of offender grievances about food service decided in favor of the offender the past 12 months	0	
	divided by	Number of offender grievances about food service in the past 12 months.	0	0
	(3)	Number of violations cited by independent authorities for food service sanitation in the past 12 months	0	0
4B	(1)	Offender grievances regarding offender access to personal hygiene decided in favor of the offender in the past 12 months	0	
	divided by	Number of offender grievances about access to personal hygiene in the past 12 months	0	0
4C	(1)	Number of suicide attempts in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	341	0
	(2)	Number of offender suicides in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	341	0
	(3)	Number of offender grievances regarding access to health care in the past 12 months	1	
	divided by	Average Daily Offender Population for the Past 12 Months	341	.0029
	(4)	Number of offender health care access complaints that are found to have merit in the past 12 months	0	
	divided by	Number of offender grievances regarding access to health care in the past 12 months	1	0
	(5)	Number of court suits filed against the facility challenging access to health care in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	341	0
	(6)	Number of health care access court cases decided against the facility in the past 12 months	0	
	divided by	Number of court suits filed against the facility challenging access to health care in the past 12 months	0	0
5A	(1)	Number of offenders who are employed upon release in the past 12 months	147	
	divided by	Number of offenders released in the past 12 months	174	0.84
	(2)	Number of offenders who move into permanent housing upon release in the past 12 months	174	
	divided by	Number of offenders released in the 12 months	174	1
	(3)	Number of offender substance abuse tests for which the results were positive in the past 12 mos.	21	
	divided by	Number of tests administered in the past 12 months	1.732	0.01
	(4)	Total number of offenders who successfully completed the program in the past 12 months	174	

	divided by	Number of offenders who left the program in the past 12 months	357	0.49
	(5)	Number of offenders who showed improvement as measured by the objective assessment instrument prior to release in the past 12 months	174	
	divided by	Number of offenders released in the past 12 months	341	0.51
	(6)	Number of offenders who were arrested while in residence in the past 12 months	0	
	divided by	Daily Offender Population for the Past 12 Months	341	0
6A	(1)	Total number of offender grievances in the past 12 months, regarding: (a) access to court; (b) mail or correspondence; (c) sexual harassment; (d) discipline; (e) discrimination; (f) protection from harm	0	
	divided by	Average Daily Offender Population for the Past 12 Months	341	0
	(2)	Number of offender grievance (see a through e above) decided in favor of offenders in the past 12 months	0	
	divided by	Total number of grievances filed in the past 12 months	0	0
	(3)	Total number of offender court suits alleging violation of offender rights filed against the facility in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	341	0
	(4)	Number of offender court suits alleging violation of offender rights decided in favor of offenders in the past 12 months	0	
	divided by	Total number of offender suits filed in the past 12 months	341	0
6B	(1)	Number of offender grievances regarding discrimination in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	341	0
	(2)	Number of offender grievances regarding discrimination resolved in favor of offenders in the past 12 months	0	
	divided by	Total number of offender grievances filed regarding discrimination in the past 12 months	0	0
	(3)	Number of grievances resolved in favor of offenders in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	341	0
	(4)	Number of grievances resolved in favor of offenders in the past 12 months	0	
	divided by	Total number of grievances filed in the past 12 months	0	0
6C	(1)	Number of disciplinary incidents resolved informally in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	341	0
	(2)	Number of formal offender disciplinary decisions that were are appealed in the past 12 months	25	
	divided by	Total number of disciplinary decisions made in the past 12 months	124	4.96
	(3)	Number of appealed disciplinary decisions decided in favor of the offender in the past 12 months	0	
	divided by	Total number of disciplinary decisions made in the past 12 months	124	0

	(4)	Number grievances filed by offenders challenging disciplinary procedures in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	341	0
	(5)	Number of disciplinary-related grievances resolved in favor of the offender in the past 12 months	0	
	divided by	Total number of disciplinary-related grievances filed in the past 12 months	0	0
	(6)	Number of court suits filed against the facility regarding discipline in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	341	0
	(7)	Number of court cases regarding discipline decided against the facility in the past 12 months	0	
	divided by	Total number of court decisions regarding discipline decided in the past 12 months	0	0
	(8)	Number of rule violations in the past 12 months	405	
	divided by	Average Daily Offender Population for the Past 12 Months	341	1.19
	(9)	Number of offenders terminated from the facility due to rule violations in the past 12 months	183	
	divided by	Average Daily Offender Population for the Past 12 Months	341	0.54
6D	(1)	Number of offenders released in the past 12 months who made regular payments toward their restitution obligations	5	
	divided by	Number of offenders who had restitution obligations in the past 12 months	85	0.05
	(2)	Number of offenders who satisfy their court cost/fines obligations in the past 12 months	5	
	divided by	Number of offenders who had court cost/fine obligations in the past 12 months	10	0.5
	(3)	Total amount of restitution paid by offenders in the past 12 months	$4510.00	
	divided by	Average Daily Offender Population for the Past 12 Months	341	13.22
	(4)	Total number of hours of community service donated by offenders in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	341	0
	(5)	Total number of offenders who participated in restitution in the past 12 months	5	
	divided by	Total number of offenders housed in the past 12 months	698	0.01
	(6)	Total number of offenders who participated in community service work in the past 12 months	361	
	divided by	Total number of offenders housed in the past 12 months	698	0.517
	(7)	Total number of offenders who participated in victim awareness programs in the past 12 months	0	
	divided by	Total number of offenders housed in the past 12 months	698	0
	(8)	Total amount of restitution paid by offenders in the past 12 months	$4510.00	

	divided by	Total number of offenders housed in the past 12 months	698	
	(9)	Total number of hours delivered by offenders who participated in community service work in the past 12 months	28,486	
	divided by	Total number of offenders housed in the past 12 months	698	40.81
7A		None		
7B	(1)	Total number of years of staff members' education as of the end of the last calendar year	1032	
	divided by	Number of staff at the end of the last calendar year	86	12.58
	(2)	Number of staff who left employment for any reason in the past 12 months	39	
	divided by	Number of full-time equivalent staff positions in the past 12 months	82	0.47
	(3)	Total number of credit hours in course relevant to their facility responsibilities earned by staff participating in higher education in the past 12 months	4	
	divided by	Number of full-time equivalent staff positions in the past 12 months	82	0.05
	(4)	Number of professional development events attended by staff in the past 12 months	0	
	divided by	Number of full-time equivalent staff positions in the past 12 months	82	0
7C	(1)	Number of incidents in which staff were found to have acted in violation of facility policy in the past 12 months	0	
	divided by	Number of full-time equivalent staff positions in the past 12 months	82	0
	(2)	Number of staff terminated for conduct violations in the past 12 months	5	
	divided by	Number of full-time equivalent staff positions in the past 12 months	82	0.06
	(3)	Number of offender grievances attributed to improper staff conduct which were upheld in the past 12 months	0	
	divided by	Number of offenders grievances alleging improper staff conduct filed in the past 12 months	0	0
	(4)	Number of offender grievances attributed to improper staff conduct which were upheld in the past 12 months	0	
	divided by	Average Daily Population for the past 12 months	341	0
	(5)	Where staff are tested, the number of staff substance abuse tests failed in the past 12 months	29	
	divided by	Number of staff substance abuse tests administered in the past 12 months	0	0
7D	(1)	Net amount of budget shortfalls or surplus at the end of the last fiscal year (budget less expenditures)	$48,083.88	
	divided by	Budget for the past 12 months	$892,000.00	0.054
	(2)	Number of material audit findings by an independent financial auditor at the conclusion of the last audit	0	0
	(3)	Number of grievances filed by offenders regarding their records or property in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	341	0

	(4)	Number of offender grievances (records/property) decided in favor of offenders in the past 12 months	0	
	divided by	Total number of offender grievances (records/property) in the past 12 months	0	0
	(5)	Number of objectives achieved in the past 12 months	8	
	divided by	Number of objectives for the past 12 months	8	1
	(6)	Number of program changes made in the past 12 months	130	
	divided by	Number of program changes recommended in the past 12 months	130	1
7E	(1)	Number of grievances filed by staff in the past 12 months	3	
	divided by	Number of full-time equivalent staff positions in the past 12 months.	82	0.04
	(2)	Number of staff grievances decided in favor of staff in the past 12 months	0	
	divided by	Total number of staff grievances in the past 12 months	3	0
	(3)	Total number of years of staff members' experience in the field as of the end of the last calendar year	525	
	divided by	Number of staff at the end of the last calendar year (e.g. Average number of years experience)	82	6.40
	(4)	Number of staff termination or demotion hearings in which the facility decision was upheld in the past 12 months	0	
	divided by	Number of staff termination or demotion hearings requested in the past 12 months	0	0
7F	(1)	Total number of hours of volunteer service delivered by members of the community in the past 12 months	1485	
	divided by	Average Daily Offender Population for the Past 12 Months	341	4.35
	(2)	Total number of individual community members who provided voluntary service in the past 12 months	23	
	divided by	Average Daily Offender Population for the Past 12 Months	341	0.07
	(3)	Total number of complaints filed by media regarding access to information in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	341	0
	(4)	Total number of positive statements made by media regarding the facility in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	341	0
	(5)	Total number of complaints from the community in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	341	0
	(6)	Total number of hours of community service work delivered by offenders in the past 12 months	28,486	
	divided by	Average Daily Offender Population for the Past 12 Months	341	83.54

OUTCOME MEASURES—2024

Facility Name: Benton Unit
Date: **08/31/2024**

Standard	Outcome Measure	Numerator / Denominator	Value	Calculated O.M
1A	(1)	Number of worker compensation claims filed for injuries that resulted from the physical environment in the past 12 months	9	
	divided by	Average number of Full-Time Equivalent staff positions during the past 12 months	81	0.11
	(2)	Number of illnesses requiring medical attention as a result of the physical environment of the facility in the past 12 months	0	
	divided by	Average Daily Offender Population for the past 12 months	342	0
	(3)	Number of physical injuries or emotional trauma requiring treatment as a result of the physical environment of the facility in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	342	0
	(4)	Number of sanitation or health code violations identified by external agencies in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	342	0
1B	(1)	Number of accidents resulting in property damage in the past 12 months	12	
	divided by	total number of miles driven in the past 12 months unless otherwise noted	340,643	3.52
	(2)	Number of accidents resulting in injuries requiring medical treatment for any party in the past 12 months	0	
	divided by	Total number of miles driven in the past 12 months unless otherwise noted.	340,643	0
	(3)	Amount ($) of damage from vehicle accidents in the past 12 months.	0	
	divided by	Total number of miles driven in the past 12 months unless otherwise noted.	340,643	0
1C	(1)	Number of emergencies, caused by forces external to the facility, that result in property damage in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	342	0
	(2)	Number of injuries, caused by forces external to the facility, requiring medical attention that results from emergencies in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	342	0
	(3)	Number of times that normal facility operations were suspended due to emergencies caused by forces external to the facility in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	342	0
	(4)	Number of hours that facility operations were suspended due to emergencies caused by forces external to the facility in the past 12 months	0	
	divided by	Number of emergencies caused by forces external to the facility.	0	0

	(5)	Number of emergencies that were not caused by forces external to the facility that resulted in property damage in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	342	0
	(6)	Number of injuries requiring medical attention that result from emergencies that were not caused by forces external to the facility in the past 12 months	6	
	divided by	Average Daily Offender Population for the Past 12 Months.	342	0.02
	(7)	Number of times that normal facility operations were suspended due to emergencies that were not caused by forces external to the facility in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	342	0
	(8)	Number of hours that facility operations were suspended due to emergencies that were not caused by forces external to the facility in the past 12 months.	0	
	divided by	Number of emergencies.	0	0
	(9)	Number of injuries requiring medical treatment resulting from fires in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	342	0
	(10)	Number of fires that resulted in property damage in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	342	0
	(11)	Amount ($) of property damage from fire in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	342	0
	(12)	Number of code violations cited in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	342	0
	(13)	Number of incidents involving toxic or caustic materials in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	342	0
	(14)	Number of incidents of inventory discrepancies during the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	342	0
2A	(1)	Number of incidents in the past 12 months	571	
	divided by	Average Daily Offender Population for the Past 12 Months.	342	1.67
	(2)	Number of physical injuries or emotional trauma requiring treatment as a result of the incidents in the past 12 months.	6	
	divided by	Average Daily Offender Population for the Past 12 Months.	342	0.02
	(3)	Number of unauthorized offender absences from the facility in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	342	0

	(4)	Number of times facility did not report offender absence to the responsible jurisdiction within the established time.	0	
	divided by	Number of unauthorized offender absences	0	0
	(5)	Number of instances of unauthorized access to the facility in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	342	0
2B	(1)	Number of instances in which force was used in the past 12 months.	3	
	divided by	Average Daily Offender Population for the Past 12 Months.	342	0.008
	(2)	Number of times that staff uses of force was found to have been inappropriate in the past 12 months.	0	
	divided by	number of instances in which force was used	3	0
	(3)	Number of offender grievances filed alleging inappropriate use of force in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	342	0
	(4)	Number of grievances alleging inappropriate use of force decided in favor of offender in the past 12 months.	0	
	divided by	number of grievances alleging inappropriate use of force filed	342	0
	(5)	Number of injuries requiring medical treatment resulting from staff use of force in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	342	0
2C	(1)	Number of incidents involving contraband in the past 12 months	152	
	divided by	Average Daily Offender Population for the Past 12 Months.	342	.444
	(2)	Number of weapons found in the facility in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	342	0
	(3)	Number of controlled substances found in the facility in the past 12 months	39	
	divided by	Average Daily Offender Population for the Past 12 Months	342	.11
2D	(1)	Number of incidents involving keys in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	342	0
	(2)	Number of incidents involving tools in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	342	0
3A	(1)	Number of rule violations in the past 12 months	278	
	divided by	Average Daily Offender Population for the Past 12 Months	342	0.81
	(2)	Number of offenders terminated from the facility due to rule violations in the past 12 months	205	

	divided by	Average Daily Offender Population for the Past 12 Months	342	0.60
4A	(1)	Number of documented offender illnesses attributed food service operations in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	342	0
	(2)	Number of offender grievances about food service decided in favor of the offender the past 12 months	0	
	divided by	Number of offender grievances about food service in the past 12 months.	0	0
	(3)	Number of violations cited by independent authorities for food service sanitation in the past 12 months	1	
4B	(1)	Offender grievances regarding offender access to personal hygiene decided in favor of the offender in the past 12 months	0	
	divided by	Number of offender grievances about access to personal hygiene in the past 12 months	342	0
4C	(1)	Number of suicide attempts in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	342	0
	(2)	Number of offender suicides in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	342	0
	(3)	Number of offender grievances regarding access to health care in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	342	0
	(4)	Number of offender health care access complaints that are found to have merit in the past 12 months	0	
	divided by	Number of offender grievances regarding access to health care in the past 12 months	342	0
	(5)	Number of court suits filed against the facility challenging access to health care in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	342	0
	(6)	Number of health care access court cases decided against the facility in the past 12 months	0	
	divided by	Number of court suits filed against the facility challenging access to health care in the past 12 months	0	0
5A	(1)	Number of offenders who are employed upon release in the past 12 months	168	
	divided by	Number of offenders released in the past 12 months	168	1
	(2)	Number of offenders who move into permanent housing upon release in the past 12 months	168	
	divided by	Number of offenders released in the 12 months	168	1
	(3)	Number of offender substance abuse tests for which the results were positive in the past 12 mos.	14	
	divided by	Number of tests administered in the past 12 months	1,606	0.008
	(4)	Total number of offenders who successfully completed the program in the past 12 months	168	

	divided by	Number of offenders who left the program in the past 12 months	205	0.82
	(5)	Number of offenders who showed improvement as measured by the objective assessment instrument prior to release in the past 12 months	168	
	divided by	Number of offenders released in the past 12 months	168	1
	(6)	Number of offenders who were arrested while in residence in the past 12 months	0	
	divided by	Daily Offender Population for the Past 12 Months	342	0
6A	(1)	Total number of offender grievances in the past 12 months, regarding: (a) access to court; (b) mail or correspondence; (c) sexual harassment; (d) discipline; (e) discrimination; (f) protection from harm	0	
	divided by	Average Daily Offender Population for the Past 12 Months	342	0
	(2)	Number of offender grievance (see a through e above) decided in favor of offenders in the past 12 months	0	
	divided by	Total number of grievances filed in the past 12 months	0	0
	(3)	Total number of offender court suits alleging violation of offender rights filed against the facility in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	342	0
	(4)	Number of offender court suits alleging violation of offender rights decided in favor of offenders in the past 12 months	0	
	divided by	Total number of offender suits filed in the past 12 months	0	0
6B	(1)	Number of offender grievances regarding discrimination in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	342	0
	(2)	Number of offender grievances regarding discrimination resolved in favor of offenders in the past 12 months	0	
	divided by	Total number of offender grievances filed regarding discrimination in the past 12 months	0	0
	(3)	Number of grievances resolved in favor of offenders in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	342	0
	(4)	Number of grievances resolved in favor of offenders in the past 12 months	0	
	divided by	Total number of grievances filed in the past 12 months	0	0
6C	(1)	Number of disciplinary incidents resolved informally in the past 12 months	123	
	divided by	Average Daily Offender Population for the Past 12 Months	342	0.36
	(2)	Number of formal offender disciplinary decisions that were are appealed in the past 12 months	17	
	divided by	Total number of disciplinary decisions made in the past 12 months	205	0.08
	(3)	Number of appealed disciplinary decisions decided in favor of the offender in the past 12 months	0	
	divided by	Total number of disciplinary decisions made in the past 12 months	205	0

	(4)	Number grievances filed by offenders challenging disciplinary procedures in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	342	0
	(5)	Number of disciplinary-related grievances resolved in favor of the offender in the past 12 months	0	
	divided by	Total number of disciplinary-related grievances filed in the past 12 months	0	0
	(6)	Number of court suits filed against the facility regarding discipline in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	342	0
	(7)	Number of court cases regarding discipline decided against the facility in the past 12 months	0	
	divided by	Total number of court decisions regarding discipline decided in the past 12 months	0	0
	(8)	Number of rule violations in the past 12 months	228	
	divided by	Average Daily Offender Population for the Past 12 Months	342	0.67
	(9)	Number of offenders terminated from the facility due to rule violations in the past 12 months	205	
	divided by	Average Daily Offender Population for the Past 12 Months	342	0.60
6D	(1)	Number of offenders released in the past 12 months who made regular payments toward their restitution obligations	7	
	divided by	Number of offenders who had restitution obligations in the past 12 months	192	.04
	(2)	Number of offenders who satisfy their court cost/fines obligations in the past 12 months	7	
	divided by	Number of offenders who had court cost/fine obligations in the past 12 months	192	0.04
	(3)	Total amount of restitution paid by offenders in the past 12 months	$7,197.00	
	divided by	Average Daily Offender Population for the Past 12 Months	342	21.04
	(4)	Total number of hours of community service donated by offenders in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	342	0
	(5)	Total number of offenders who participated in restitution in the past 12 months	7	
	divided by	Total number of offenders housed in the past 12 months	342	0.04
	(6)	Total number of offenders who participated in community service work in the past 12 months	1265	
	divided by	Total number of offenders housed in the past 12 months	757	1.67
	(7)	Total number of offenders who participated in victim awareness programs in the past 12 months	0	
	divided by	Total number of offenders housed in the past 12 months	757	0
	(8)	Total amount of restitution paid by offenders in the past 12 months	$7,197.00	

	divided by	Total number of offenders housed in the past 12 months	757	9.1
	(9)	Total number of hours delivered by offenders who participated in community service work in the past 12 months	27,332	
	divided by	Total number of offenders housed in the past 12 months	757	36.10
7A		None		
7B	(1)	Total number of years of staff members' education as of the end of the last calendar year	925	
	divided by	Number of staff at the end of the last calendar year	78	11.85
	(2)	Number of staff who left employment for any reason in the past 12 months	14	
	divided by	Number of full-time equivalent staff positions in the past 12 months	81	0.17
	(3)	Total number of credit hours in course relevant to their facility responsibilities earned by staff participating in higher education in the past 12 months	6	
	divided by	Number of full-time equivalent staff positions in the past 12 months	81	0
	(4)	Number of professional development events attended by staff in the past 12 months	0	
	divided by	Number of full-time equivalent staff positions in the past 12 months	81	0
7C	(1)	Number of incidents in which staff were found to have acted in violation of facility policy in the past 12 months	0	
	divided by	Number of full-time equivalent staff positions in the past 12 months	81	0
	(2)	Number of staff terminated for conduct violations in the past 12 months	4	
	divided by	Number of full-time equivalent staff positions in the past 12 months	81	0.05
	(3)	Number of offender grievances attributed to improper staff conduct which were upheld in the past 12 months	0	
	divided by	Number of offenders grievances alleging improper staff conduct filed in the past 12 months	0	0
	(4)	Number of offender grievances attributed to improper staff conduct which were upheld in the past 12 months	0	
	divided by	Average Daily Population for the past 12 months	342	0
	(5)	Where staff are tested, the number of staff substance abuse tests failed in the past 12 months	0	
	divided by	Number of staff substance abuse tests administered in the past 12 months	42	0
7D	(1)	Net amount of budget shortfalls or surplus at the end of the last fiscal year (budget less expenditures)	$25,360.25	
	divided by	Budget for the past 12 months	$856,000.00	.030
	(2)	Number of material audit findings by an independent financial auditor at the conclusion of the last audit	0	0
	(3)	Number of grievances filed by offenders regarding their records or property in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	342	0

	(4)	Number of offender grievances (records/property) decided in favor of offenders in the past 12 months	0	
	divided by	Total number of offender grievances (records/property) in the past 12 months	342	0
	(5)	Number of objectives achieved in the past 12 months	8	
	divided by	Number of objectives for the past 12 months	8	1
	(6)	Number of program changes made in the past 12 months	115	
	divided by	Number of program changes recommended in the past 12 months	115	1
7E	(1)	Number of grievances filed by staff in the past 12 months	0	
	divided by	Number of full-time equivalent staff positions in the past 12 months.	81	0
	(2)	Number of staff grievances decided in favor of staff in the past 12 months	0	
	divided by	Total number of staff grievances in the past 12 months	0	0
	(3)	Total number of years of staff members' experience in the field as of the end of the last calendar year	645	
	divided by	Number of staff at the end of the last calendar year (e.g. Average number of years experience)	81	7.96
	(4)	Number of staff termination or demotion hearings in which the facility decision was upheld in the past 12 months	0	
	divided by	Number of staff termination or demotion hearings requested in the past 12 months	0	0
7F	(1)	Total number of hours of volunteer service delivered by members of the community in the past 12 months	1498	
	divided by	Average Daily Offender Population for the Past 12 Months	342	4.38
	(2)	Total number of individual community members who provided voluntary service in the past 12 months	23	
	divided by	Average Daily Offender Population for the Past 12 Months	342	0.067
	(3)	Total number of complaints filed by media regarding access to information in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	342	0
	(4)	Total number of positive statements made by media regarding the facility in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	342	0
	(5)	Total number of complaints from the community in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	342	0
	(6)	Total number of hours of community service work delivered by offenders in the past 12 months	27,332	
	divided by	Average Daily Offender Population for the Past 12 Months	342	79.92

OUTCOME MEASURES 2023

Facility Name: Benton Unit
Date: **08/31/2023**

Standard	Outcome Measure	Numerator / Denominator	Value	Calculated O.M
1A	(1)	Number of worker compensation claims filed for injuries that resulted from the physical environment in the past 12 months	8	
	divided by	Average number of Full-Time Equivalent staff positions during the past 12 months	86	0.09
	(2)	Number of illnesses requiring medical attention as a result of the physical environment of the facility in the past 12 months	0	
	divided by	Average Daily Offender Population for the past 12 months	331	0
	(3)	Number of physical injuries or emotional trauma requiring treatment as a result of the physical environment of the facility in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	331	0
	(4)	Number of sanitation or health code violations identified by external agencies in the past 12 months	1	
	divided by	Average Daily Offender Population for the Past 12 Months	331	.003
1B	(1)	Number of accidents resulting in property damage in the past 12 months	5	
	divided by	total number of miles driven in the past 12 months unless otherwise noted	423,730	0. 000011
	(2)	Number of accidents resulting in injuries requiring medical treatment for any party in the past 12 months	0	
	divided by	Total number of miles driven in the past 12 months unless otherwise noted.	423,730	0
	(3)	Amount ($) of damage from vehicle accidents in the past 12 months.	0	
	divided by	Total number of miles driven in the past 12 months unless otherwise noted.	423,730	0
1C	(1)	Number of emergencies, caused by forces external to the facility, that result in property damage in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	331	0
	(2)	Number of injuries, caused by forces external to the facility, requiring medical attention that results from emergencies in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	331	
	(3)	Number of times that normal facility operations were suspended due to emergencies caused by forces external to the facility in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	331	0
	(4)	Number of hours that facility operations were suspended due to emergencies caused by forces external to the facility in the past 12 months	0	

	divided by	Number of emergencies caused by forces external to the facility.	0	
	(5)	Number of emergencies that were not caused by forces external to the facility that resulted in property damage in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	331	0
	(6)	Number of injuries requiring medical attention that result from emergencies that were not caused by forces external to the facility in the past 12 months	3	
	divided by	Average Daily Offender Population for the Past 12 Months.	331	0.009
	(7)	Number of times that normal facility operations were suspended due to emergencies that were not caused by forces external to the facility in the past 12 months.	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	331	0
	(8)	Number of hours that facility operations were suspended due to emergencies that were not caused by forces external to the facility in the past 12 months.	0	
	divided by	Number of emergencies.	0	0
	(9)	Number of injuries requiring medical treatment resulting from fires in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	331	0
	(10)	Number of fires that resulted in property damage in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	331	0
	(11)	Amount ($) of property damage from fire in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	331	0
	(12)	Number of code violations cited in the past 12 months	2	
	divided by	Average Daily Offender Population for the Past 12 Months.	331	0.006
	(13)	Number of incidents involving toxic or caustic materials in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	331	0
	(14)	Number of incidents of inventory discrepancies during the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	331	0
2A	(1)	Number of incidents in the past 12 months	395	
	divided by	Average Daily Offender Population for the Past 12 Months.	331	
	(2)	Number of physical injuries or emotional trauma requiring treatment as a result of the incidents in the past 12 months.	56	
	divided by	Average Daily Offender Population for the Past 12 Months.	331	.169
	(3)	Number of unauthorized offender absences from the facility in the past 12 months	0	

	divided by	Average Daily Offender Population for the Past 12 Months	331	0
	(4)	Number of times facility did not report offender absence to the responsible jurisdiction within the established time.	0	
	divided by	Number of unauthorized offender absences	0	0
	(5)	Number of instances of unauthorized access to the facility in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	331	0
2B	(1)	Number of instances in which force was used in the past 12 months.	1	
	divided by	Average Daily Offender Population for the Past 12 Months.	331	0.003
	(2)	Number of times that staff uses of force was found to have been inappropriate in the past 12 months.	0	
	divided by	number of instances in which force was used	1	0
	(3)	Number of offender grievances filed alleging inappropriate use of force in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	331	0
	(4)	Number of grievances alleging inappropriate use of force decided in favor of offender in the past 12 months.	0	
	divided by	number of grievances alleging inappropriate use of force filed	331	0
	(5)	Number of injuries requiring medical treatment resulting from staff use of force in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months.	331	0
2C	(1)	Number of incidents involving contraband in the past 12 months	158	
	divided by	Average Daily Offender Population for the Past 12 Months.	331	.48
	(2)	Number of weapons found in the facility in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	331	0
	(3)	Number of controlled substances found in the facility in the past 12 months	13	
	divided by	Average Daily Offender Population for the Past 12 Months	331	.042
2D	(1)	Number of incidents involving keys in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	331	0
	(2)	Number of incidents involving tools in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	331	0
3A	(1)	Number of rule violations in the past 12 months	329	
	divided by	Average Daily Offender Population for the Past 12 Months	331	0.65

	(2)	Number of offenders terminated from the facility due to rule violations in the past 12 months	247	
	divided by	Average Daily Offender Population for the Past 12 Months	331	0.62
4A	(1)	Number of documented offender illnesses attributed food service operations in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	331	0
	(2)	Number of offender grievances about food service decided in favor of the offender the past 12 months	0	
	divided by	Number of offender grievances about food service in the past 12 months.	0	0
	(3)	Number of violations cited by independent authorities for food service sanitation in the past 12 months	1	
4B	(1)	Offender grievances regarding offender access to personal hygiene decided in favor of the offender in the past 12 months	0	
	divided by	Number of offender grievances about access to personal hygiene in the past 12 months	331	0
4C	(1)	Number of suicide attempts in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	331	0
	(2)	Number of offender suicides in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	331	0
	(3)	Number of offender grievances regarding access to health care in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	331	0
	(4)	Number of offender health care access complaints that are found to have merit in the past 12 months	0	
	divided by	Number of offender grievances regarding access to health care in the past 12 months	331	0
	(5)	Number of court suits filed against the facility challenging access to health care in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	331	0
	(6)	Number of health care access court cases decided against the facility in the past 12 months	0	
	divided by	Number of court suits filed against the facility challenging access to health care in the past 12 months	0	0
5A	(1)	Number of offenders who are employed upon release in the past 12 months	152	
	divided by	Number of offenders released in the past 12 months	152	1
	(2)	Number of offenders who move into permanent housing upon release in the past 12 months	152	
	divided by	Number of offenders released in the 12 months	152	1
	(3)	Number of offender substance abuse tests for which the results were positive in the past 12 mos.	23	
	divided by	Number of tests administered in the past 12 months	1366	0.017

	(4)	Total number of offenders who successfully completed the program in the past 12 months	152	
	divided by	Number of offenders who left the program in the past 12 months	247	0.615
	(5)	Number of offenders who showed improvement as measured by the objective assessment instrument prior to release in the past 12 months	152	
	divided by	Number of offenders released in the past 12 months	152	1
	(6)	Number of offenders who were arrested while in residence in the past 12 months	0	
	divided by	Daily Offender Population for the Past 12 Months	331	0
6A	(1)	Total number of offender grievances in the past 12 months, regarding: (a) access to court; (b) mail or correspondence; (c) sexual harassment; (d) discipline; (e) discrimination; (f) protection from harm	0	
	divided by	Average Daily Offender Population for the Past 12 Months	331	0
	(2)	Number of offender grievance (see a through e above) decided in favor of offenders in the past 12 months	0	
	divided by	Total number of grievances filed in the past 12 months	0	0
	(3)	Total number of offender court suits alleging violation of offender rights filed against the facility in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	331	0
	(4)	Number of offender court suits alleging violation of offender rights decided in favor of offenders in the past 12 months	0	
	divided by	Total number of offender suits filed in the past 12 months	0	0
6B	(1)	Number of offender grievances regarding discrimination in the past 12 months	3	
	divided by	Average Daily Offender Population for the Past 12 Months	331	0.01
	(2)	Number of offender grievances regarding discrimination resolved in favor of offenders in the past 12 months	0	
	divided by	Total number of offender grievances filed regarding discrimination in the past 12 months	0	0
	(3)	Number of grievances resolved in favor of offenders in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	331	0
	(4)	Number of grievances resolved in favor of offenders in the past 12 months	0	
	divided by	Total number of grievances filed in the past 12 months	3	0
6C	(1)	Number of disciplinary incidents resolved informally in the past 12 months	82	
	divided by	Average Daily Offender Population for the Past 12 Months	331	0.25
	(2)	Number of formal offender disciplinary decisions that were are appealed in the past 12 months	43	
	divided by	Total number of disciplinary decisions made in the past 12 months	247	0.17
	(3)	Number of appealed disciplinary decisions decided in favor of the offender in the past 12 months	1	

	divided by	Total number of disciplinary decisions made in the past 12 months	247	0.004
	(4)	Number grievances filed by offenders challenging disciplinary procedures in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	331	0
	(5)	Number of disciplinary-related grievances resolved in favor of the offender in the past 12 months	0	
	divided by	Total number of disciplinary-related grievances filed in the past 12 months	0	0
	(6)	Number of court suits filed against the facility regarding discipline in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	331	0
	(7)	Number of court cases regarding discipline decided against the facility in the past 12 months	0	
	divided by	Total number of court decisions regarding discipline decided in the past 12 months	0	0
	(8)	Number of rule violations in the past 12 months	329	
	divided by	Average Daily Offender Population for the Past 12 Months	331	0.99
	(9)	Number of offenders terminated from the facility due to rule violations in the past 12 months	247	
	divided by	Average Daily Offender Population for the Past 12 Months	331	1.34
6D	(1)	Number of offenders released in the past 12 months who made regular payments toward their restitution obligations	5	
	divided by	Number of offenders who had restitution obligations in the past 12 months	92	.05
	(2)	Number of offenders who satisfy their court cost/fines obligations in the past 12 months	11	
	divided by	Number of offenders who had court cost/fine obligations in the past 12 months	142	0.07
	(3)	Total amount of restitution paid by offenders in the past 12 months	$9,697.00	
	divided by	Average Daily Offender Population for the Past 12 Months	331	29.30
	(4)	Total number of hours of community service donated by offenders in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	331	0
	(5)	Total number of offenders who participated in restitution in the past 12 months	11	
	divided by	Total number of offenders housed in the past 12 months	331	
	(6)	Total number of offenders who participated in community service work in the past 12 months	1505	
	divided by	Total number of offenders housed in the past 12 months	649	2.318
	(7)	Total number of offenders who participated in victim awareness programs in the past 12 months	2	
	divided by	Total number of offenders housed in the past 12 months	649	.003

	(8)	Total amount of restitution paid by offenders in the past 12 months	$9,697.00	
	divided by	Total number of offenders housed in the past 12 months	649	14.94
	(9)	Total number of hours delivered by offenders who participated in community service work in the past 12 months	26,113	
	divided by	Total number of offenders housed in the past 12 months	649	40.244
7A		None		
7B	(1)	Total number of years of staff members' education as of the end of the last calendar year	986	
	divided by	Number of staff at the end of the last calendar year	75	13.15
	(2)	Number of staff who left employment for any reason in the past 12 months	8	
	divided by	Number of full-time equivalent staff positions in the past 12 months	81	0.10
	(3)	Total number of credit hours in course relevant to their facility responsibilities earned by staff participating in higher education in the past 12 months	6	
	divided by	Number of full-time equivalent staff positions in the past 12 months	81	0.07
	(4)	Number of professional development events attended by staff in the past 12 months	0	
	divided by	Number of full-time equivalent staff positions in the past 12 months	81	0
7C	(1)	Number of incidents in which staff were found to have acted in violation of facility policy in the past 12 months	0	
	divided by	Number of full-time equivalent staff positions in the past 12 months	81	0
	(2)	Number of staff terminated for conduct violations in the past 12 months	2	
	divided by	Number of full-time equivalent staff positions in the past 12 months	81	40.5
	(3)	Number of offender grievances attributed to improper staff conduct which were upheld in the past 12 months	0	
	divided by	Number of offenders grievances alleging improper staff conduct filed in the past 12 months	0	0
	(4)	Number of offender grievances attributed to improper staff conduct which were upheld in the past 12 months	0	
	divided by	Average Daily Population for the past 12 months	331	0
	(5)	Where staff are tested, the number of staff substance abuse tests failed in the past 12 months	0	
	divided by	Number of staff substance abuse tests administered in the past 12 months	75	0
7D	(1)	Net amount of budget shortfalls or surplus at the end of the last fiscal year (budget less expenditures)	$14364.71	
	divided by	Budget for the past 12 months	$856100.00	.0168
	(2)	Number of material audit findings by an independent financial auditor at the conclusion of the last audit	0	0
	(3)	Number of grievances filed by offenders regarding their records or property in the past 12 months	0	

	divided by	Average Daily Offender Population for the Past 12 Months	331	0
	(4)	Number of offender grievances (records/property) decided in favor of offenders in the past 12 months	0	
	divided by	Total number of offender grievances (records/property) in the past 12 months	331	0
	(5)	Number of objectives achieved in the past 12 months	5	
	divided by	Number of objectives for the past 12 months	5	1
	(6)	Number of program changes made in the past 12 months	191	
	divided by	Number of program changes recommended in the past 12 months	58	3.29
7E	(1)	Number of grievances filed by staff in the past 12 months	0	
	divided by	Number of full-time equivalent staff positions in the past 12 months.	81	0
	(2)	Number of staff grievances decided in favor of staff in the past 12 months	0	
	divided by	Total number of staff grievances in the past 12 months	0	0
	(3)	Total number of years of staff members' experience in the field as of the end of the last calendar year	824	
	divided by	Number of staff at the end of the last calendar year (e.g. Average number of years experience)	81	10.17
	(4)	Number of staff termination or demotion hearings in which the facility decision was upheld in the past 12 months	0	
	divided by	Number of staff termination or demotion hearings requested in the past 12 months	0	0
7F	(1)	Total number of hours of volunteer service delivered by members of the community in the past 12 months	1505	
	divided by	Average Daily Offender Population for the Past 12 Months	331	4.55
	(2)	Total number of individual community members who provided voluntary service in the past 12 months	23	
	divided by	Average Daily Offender Population for the Past 12 Months	331	0.069
	(3)	Total number of complaints filed by media regarding access to information in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	331	0
	(4)	Total number of positive statements made by media regarding the facility in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	331	0
	(5)	Total number of complaints from the community in the past 12 months	0	
	divided by	Average Daily Offender Population for the Past 12 Months	331	0
	(6)	Total number of hours of community service work delivered by offenders in the past 12 months	26133	
	divided by	Average Daily Offender Population for the Past 12 Months	331	78.891

COMMISSION ON ACCREDITATION FOR CORRECTIONS
PANEL ACTION REPORT

Long Beach Convention Center
Long Beach, California

Saturday, February 7, 2026

Agency Name:	Arkansas Department of Corrections
Facility Name:	Benton Work Release
Facility Location:	Benton, Arkansas
Agency Representatives:	Dexter Payne, Director Gaylon Lay, Assistant Director Shelly Jones, Agency Accreditation Manager Randy Straughn, Deputy Warden
Panel Members:	Lina Janes, Chairperson Randall Liberty Ken Williams
Staff:	Monica Glover, Senior Accreditation Specialist

Panel Action **Result**

No panel action required.

Accreditation Panel Decision

Moved:	Commissioner Williams
Seconded:	Commissioner Liberty
Three-Year Accreditation:	**Yes**

Accreditation Vote	**Yes**	**No**
Commissioner Janes:	✓	
Commissioner Liberty:	✓	
Commissioner Williams:	✓	

Final Tally

Mandatory	100%
Non-Mandatory	100%