

NOTICE TO CONTRACTORS

ELECTRONIC TICKET DELIVERY SYSTEM (E-TICKETING) USING HAULHUB

The Arkansas Department of Transportation has entered a contract with HaulHub Technologies to use their E-DOT portal, an Electronic Ticket Delivery (E-Ticketing) system. HaulHub, with cooperation from the Contractor or Supplier, can establish the delivery of electronic load tickets to ARDOT personnel, replacing the need for paper tickets to be collected by the inspector. Using the E-DOT Mobile App, ARDOT inspectors will be able to electronically accept or reject loads and can get a daily report of material delivered. Additionally, there is a Contractor/Supplier Portal that is available for use by the Contractor or Supplier, if desired, and is available at no cost to the Contractor or Supplier. FOR NOW, HAULHUB WILL ONLY BE USED FOR ACHM. Other ticketed materials may be considered in the future.

Beginning with the November 5, 2025, letting, the Arkansas Department of Transportation will make E-Ticketing Software (HaulHub) available on all Pavement Preservation contracts when requested by the Contractor. Proposals for these contracts will include an Electronic Ticketing Systems (E-Ticketing) Special Provision. This SP gives the Contractor the option to participate in the E-Ticketing application by agreeing to cooperate with HaulHub in granting access to data.

To ensure adequate time to activate the E-Ticketing system for the project, the Contractor must notify the Resident Engineer and email sitemanager@ardot.gov a minimum of 14 calendar days prior to the beginning of ACHM placement and follow the instructions in the Special Provision. Once HaulHub is activated and confirmed to be working, the ARDOT Inspector onsite will not collect paper tickets from the trucks, but will instead accept/reject loads using HaulHub's E-DOT app.

NOTES: HaulHub does not charge a fee for Contractor or Supplier's participation in this implementation, thus there will be no compensation for use of HaulHub on a project. The Contractor, Supplier, and Trucking owners/firms will be responsible for complying with all applicable laws and regulations pertaining to bills of lading and ensuring trucks have proper documentation onboard during transport. When paving in locations where mobile devices cannot achieve consistent connectivity, alternative means of ticket collection may be necessary at the discretion of the Engineer. Alternative methods may include the offline mode of the HaulHub E-DOT application, or hardcopy paper tickets.

In order for HaulHub to be utilized, HaulHub must be allowed access to retrieve the ticket data from the Supplier. There are several ways HaulHub retrieves the necessary data, and none of the methods gives HaulHub any rights to change or control the Contractor's or Supplier's data. HaulHub has provided a web page detailing how the software works and how Contractors and Suppliers can get started here: <https://www.haulhub.com/agency/arkansas>.

For additional information, please contact the Construction Division at 501-569-2251 or by emailing sitemanager@ardot.gov.

ARKANSAS DEPARTMENT OF TRANSPORTATION

SPECIAL PROVISION

JOB NO. XXXXXX

ELECTRONIC TICKETING SYSTEMS (E-TICKETING)

Division 100 of the Standard Specifications for Highway Construction, Edition of 2014, is hereby amended as follows:

The following is added as **Subsection 109.01(m)**:

(m) Electronic Ticketing System. The Department has contracted with an Electronic Ticket Delivery System (E-Ticketing) application known as HaulHub for use by ARDOT personnel on projects. A Contractor/Supplier Portal is also available for use by the Contractor or Supplier, if desired. This portal is included at no cost to the Contractor or Supplier. HaulHub has provided a web page detailing how the software works and how to get started here: <https://www.haulhub.com/agency/arkansas>. Upon request of the Contractor, HaulHub may be used in lieu of paper tickets, subject to the requirements outlined herein. The Contractor must notify the Resident Engineer and email sitemanager@ardot.gov to activate the E-Ticketing application.

The Contractor shall coordinate with HaulHub (and if applicable, the ACHM Supplier) to facilitate integration of HaulHub to the electronic ticket data. HaulHub can accommodate most configurations of systems, including API connections to data and direct database connections, among others. The connection with HaulHub will be a Read-Only connection, allowing the application to receive load information only. HaulHub can also work with other E-Ticketing vendors to share data, if that approach is needed/preferred.

The Contractor shall comply with all applicable laws and regulations pertaining to bills of lading and ensuring the trucks have proper documentation onboard during transport, but paper tickets will not typically be collected by Department personnel. At project locations where mobile devices cannot achieve consistent connectivity, alternative means of material ticket collection may be necessary at the discretion of the Engineer. Alternative methods may include software offline modes (handled by HaulHub) or hardcopy paper ticketing.

No additional compensation will be made for the use of HaulHub on this project. There should also be no direct cost to the Contractor or Supplier in most cases.