

CENTRAL ARKANSAS AGA

MELANIE HESTER | HUMAN RESOURCES
HOLLY BUTLER | COMMUNICATIONS
DENISE POWELL | COMMUNICATIONS

MAY 22, 2025





Melanie Hester

**Section Head
Workforce Development**

Phone: (501) 569-2455

Email: melanie.hester@ardot.gov

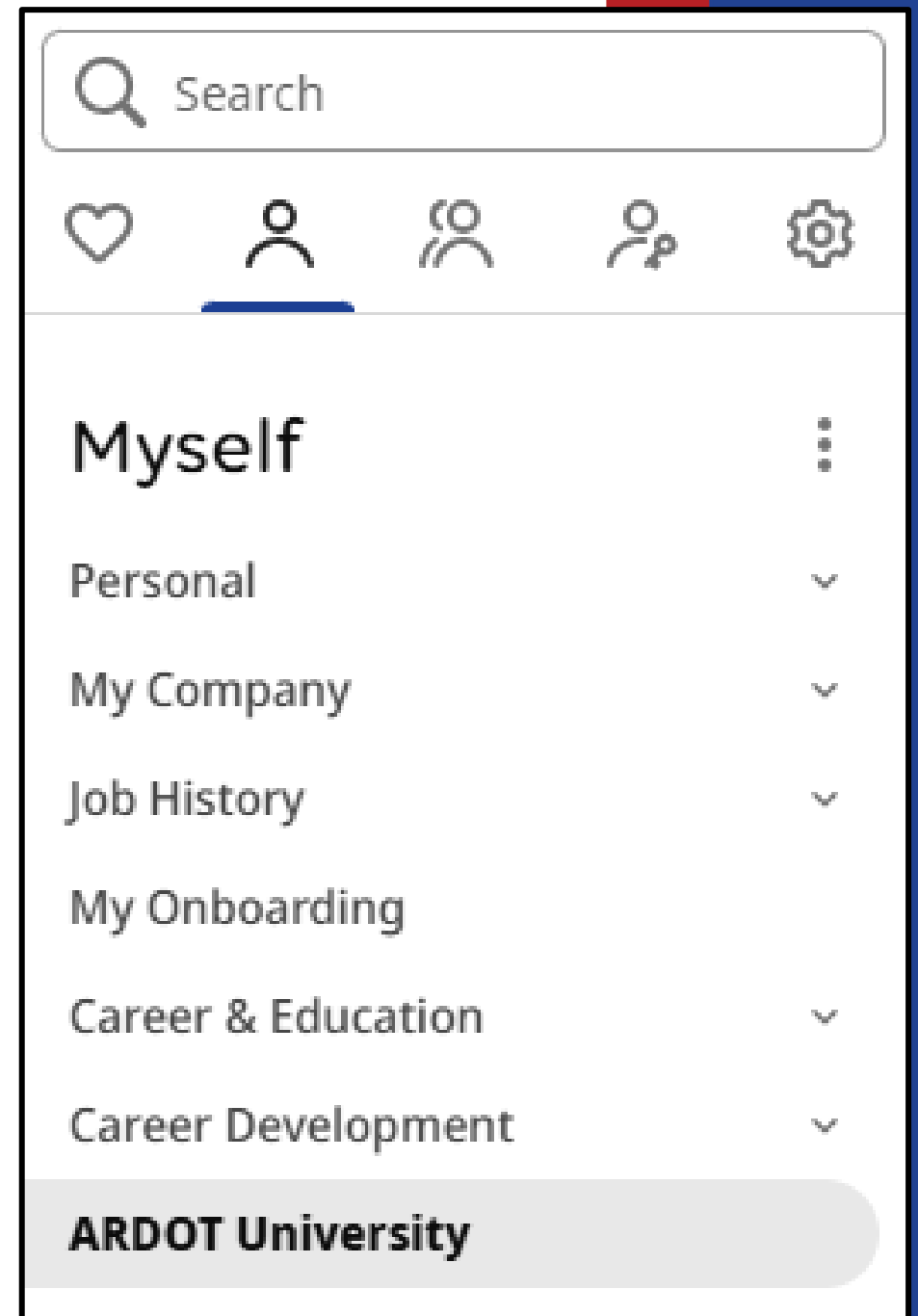


UNIVERSITY

ARDOT UNIVERSITY

LEARNING MANAGEMENT SYSTEM

- Housed in UKG
- Sync'd Personnel Data
- Single Sign-On



TEAM DASHBOARD

The screenshot displays the ARDOT University Team Dashboard. At the top, a dark blue navigation bar contains a 'G' logo, menu items for Home, Me, Training, Library, Groups, Tools, and Admin, and a user profile icon with 'EN' and a notification badge. Below the navigation bar is a banner image of a highway bridge at night with the ARDOT logo and 'ARDOT University' text. A search bar with 'Search...' and a dropdown menu set to 'All' is present, along with a 'Search' button and a user profile for 'Hi Melanie Hes'. The main section is titled 'My Team's Quick Dashboard' and features four key metrics: Members (4048), Total Time (83482), Avg. Completion Rate (89%), and Compliance Rate (90%).

Metric	Value
Members	4048
Total Time	83482
Avg. Completion Rate	89%
Compliance Rate	90%

COURSE CATALOG

Available Courses

Search (minimum 3 characters)

Create Course

Type

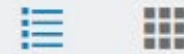
All Active

Language

All Languages

Sorting

Priority (Highest - Lowest)



Lunch & Learn: WFD Highlights & ARDOT University updates

Melanie Hester, Section Head of Workforce Development, will provide a focus on stren...

By Robyn Dunlap

Private | 0 | May 13, 2025

Not Enrolled yet

More Info

Manage

Categories

Edit Categories

General

All Courses

- Without Category
- AASHTO
- ARDOT Info
- CDL
- Communication
- Community of Practice
- Compliance
- Computer Skills
- Construction



MY TRAINING



My Courses

Search (minimum 3 characters) [Create Course](#)

[My Courses](#) [My Curricula](#) [My Events](#) [My External Courses](#) [My On the Job Training](#)

Type: All Active | Sorting: Priority (Highest - Lowest)




 



  Required

Performance Evaluation Supervisor Training February 2025


We will be covering Performance Evaluation Supervisor training elements.

By UKG Activations Main Account

 **Public** |  1 |  Feb 18, 2025

Your progress:  100% Time spent: **0:00:00**  **Completed**






[More Info](#) [Manage](#)


 Required

Future Leaders LDP, Level 1 – Session 3 Systems Thinking & Organizational Citizenship

Quarter 4 (Fall...


By Joshua Motzer

 **Private** |  0 |  Jan 30, 2025 |  Tags |  Part of a Curriculum

Your progress:  0% Time spent: **0:00:00**

PROFILE

My Academy Profile




[Upload Photo]

Name: Melanie G Hester **Country:** **Email:** Melanie.Hester@ardot.gov

Languages:

Fields:

Employee Number: 000043108
Employee Status: Active
Employee Type: Regular
Date in Job: Sep 23, 2023
Last Hire Date: Aug 10, 2020

[Edit Profile](#)  Award a badge

[About](#) [Accomplishments](#) [Certificates](#) [Units/Jobs](#) [Credits](#)

Job Type	Above Unit	Required Credits	Current Period	Rate
No data				


Add External Credits and Certificates


Choose Type Short title of your Certificate (e.g. Food Safety)


Date earned Number of Credits [Upload](#)

[Save](#) [Cancel](#)

REPORTING TOOLS

 Notifications

 Polls


 **Reporting**


[Report Builder](#)


[My Team's Dashboard](#)


[Past Employees Dashboard](#)




























[External Members Dashboard](#)

 Business Impact

 Public Profile

 Your Academy



Courses Report	Gregory Hamblock	May 5, 2025	  
Courses with Status and Description	Gregory Hamblock	Apr 3, 2025	  
Work Zone/ Sit Aware/ VSDO Complete	Jade Youngblood	Dec 13, 2024	  
Compliance Completed Report	Jade Youngblood	Dec 13, 2024	  
DCE DCE Report	Gregory Hamblock	Sep 6, 2024	  
FEMA Report	Jade Youngblood	Sep 5, 2024	  
UALR Curricula Report	Gregory Hamblock	May 23, 2024	  
UALR Leadership	Joshua Motzer	May 1, 2024	  
CTTP Completed Report	Jade Youngblood	Oct 16, 2023	  

QUESTIONS



Holly Butler

Communications Coordinator

Phone: (501) 569-2622

Email: holly.butler@ardot.gov



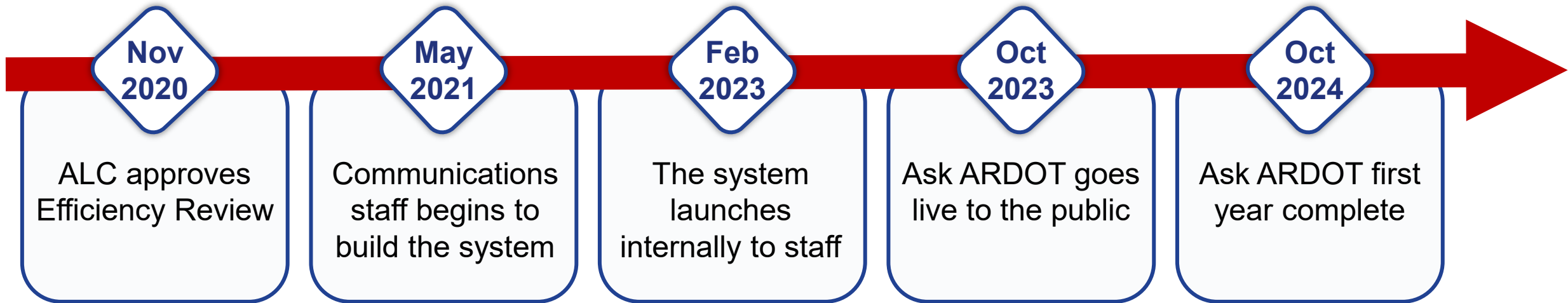
ASK



DOT



IMPLEMENTATION TIMELINE



CUSTOMER SERVICE EXPERIENCE

ARDOT strives to serve the citizens of Arkansas with transparency, accountability, and care; the public will feel valued, empowered, and their voice will be heard.

To accomplish this goal, ARDOT will utilize a customer service portal to track inquiries and provide an excellent customer service experience.

SYSTEM CREATION

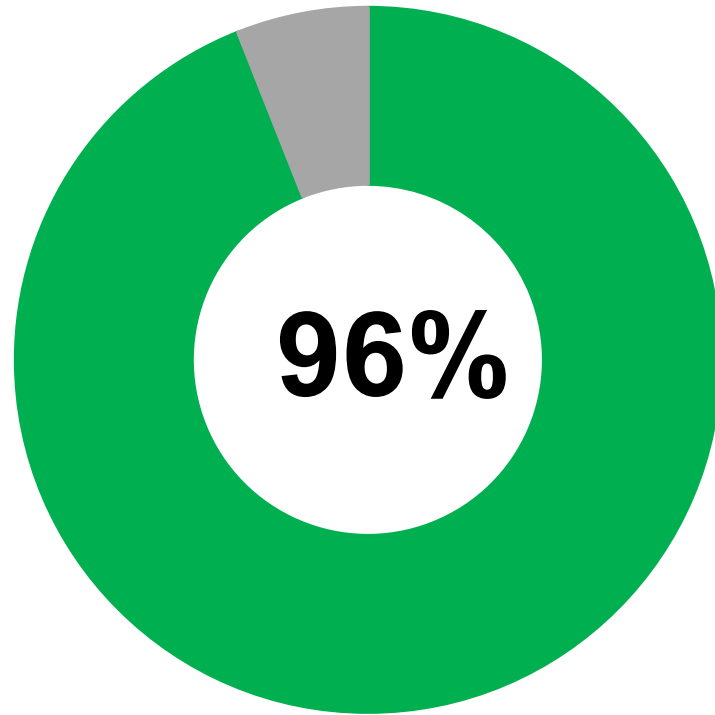
The screenshot displays the 'GovQA Settings' page within a dark blue header. The header includes the 'GovQA' logo, a search icon, a 'Support Center' link with a notification badge, 'GovQA Settings', a notification bell, and a user profile 'HB'. A left sidebar contains navigation icons. The main content area is titled 'GovQA Settings' and lists the following categories and their sub-items:

- Customers**
 - Configuration Options
 - Custom Fields
 - Customer Origin
- Email**
 - Configuration
 - Mailbox Workflow
 - POP Mailboxes
 - Staff Email Lists
- General**
 - Company Holidays
 - Company Work Schedule
- Customer FAQs**
 - Answer Details
 - Custom Fields
 - Filters
 - Priority List
 - Question Admin Options
 - Question Details
 - Status List
 - Visibility List
- Security**
 - Departments
 - Security Options
 - Security Profiles
 - Staff
 - Staff Configuration Options
- Requests**
 - Admin Options
 - Attachments
 - Categories (Request Type, Fees & Time)
 - Custom Fields
 - Data Map
 - FOIA
 - Packet Templates
 - Properties/Locations
 - Redaction Setup
 - Request Origin
 - Request Public Summary Setup
 - Request Type Assignment Quick View
 - Request Types
 - Statuses
 - Workflow
- Billing**
 - Invoice Branding Templates
 - Payment Custom Fields
 - Payment Methods
 - Payment Statuses
 - Payment Types
- Reports**
 - Offline Report Configuration
- Notification Center**
 - Notification Center Configuration
 - Notification Messages
- Tools**
 - Click to access available Tools
- Communication Templates**
 - Email Templates
 - Letter Templates
 - Prepared Responses

EMPLOYEE TRAINING



CUSTOMER SUCCESS



Ask ARDOT Satisfaction Survey

We appreciate your time to complete this survey.

Email

example@example.com

Did you find the website easy to navigate?

- Very easy
- Somewhat easy
- Somewhat difficult
- Very difficult
- Unable to navigate the site at all

Did you find the available topics in the drop-down relevant to your inquiry?

- Yes
- No
- The inquiry type I wanted wasn't listed

QUESTIONS

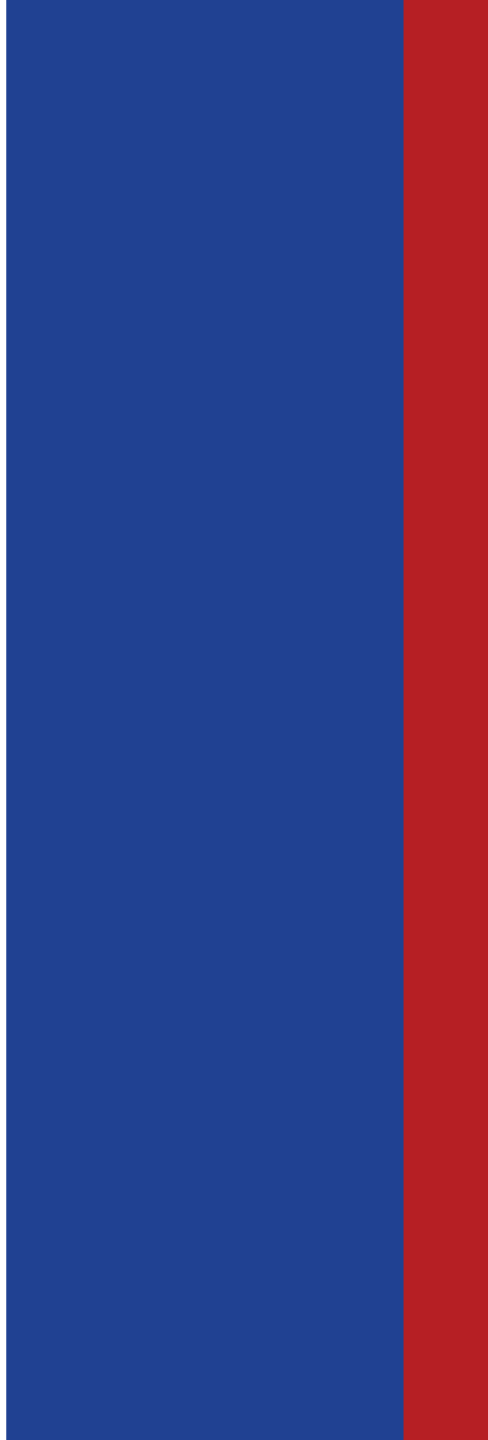


Denise Powell

Digital Content Coordinator

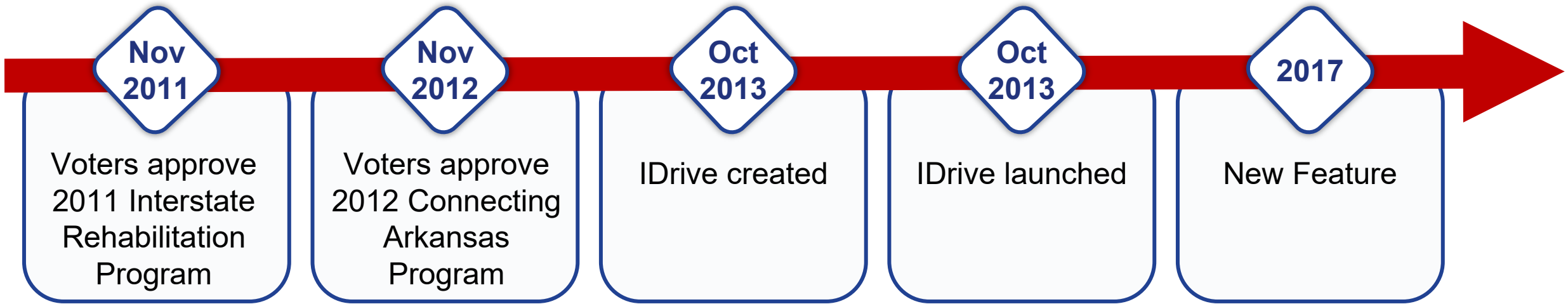
Phone: (501) 569-2571

Email: denise.powell@ardot.gov





IMPLEMENTATION TIMELINE





In the 2012 general election, Arkansas voters approved a temporary half-cent sales tax to fund continued construction of four-lane highways to connect all four corners of the state, including the widening of existing four-lane highways to help ease congestion.

Some 200 miles of highways are included in this \$1.8 billion program that will also support an estimated 40,000 jobs over the next 10 years. Arkansas' success in raising funding for highways has gained national attention among highway and transportation agencies across the country.

The State of Arkansas began collecting the half-cent sales tax on July 1, 2013 and it's expected to generate approximately \$230 million annually. As revenue is collected, 70 percent of the money will go toward improvements to the state highway system. 30 percent of the money will go to local governments and will be split – 15 percent for counties and 15 percent for local communities.

In 10 years or less (by 2023), all of the work must be completed and the temporary half-cent sales tax will be abolished by the State Constitution. Truly the voters in Arkansas have taken a big step by investing in themselves and making their state highway system among the best in the nation!

[Learn More About The Connecting Arkansas Program](#)

In a special election held November 8, 2011, the citizens of Arkansas voted to allow the Arkansas Highway Commission to issue up to \$575 million in GARVEE bonds to help finance improvements and repairs to existing Interstates in Arkansas.

This Interstate Rehabilitation Program (IRP) is virtually identical to the 1999 IRP, and in combination with existing federal and state revenues, is expected to support more than \$1 BILLION in construction on our Interstate highways over the life of the program.

The 1999 IRP expedited Interstate maintenance and repair work by leveraging federal Interstate maintenance funding. Arkansas addressed its most serious Interstate needs and in the process went from having one of the worst Interstate highway systems in the country to among the best.

All bonds in the 2011 IRP must be issued by December 31, 2015 and will also be retired using the Interstate maintenance category of federal funds (which can ONLY be used for work on existing Interstates), and the required state match. The state matching funds are provided by the four-cent per gallon diesel tax that was passed by the legislature in 1999.

SYSTEM BACK-END



Construction and Travel Information System

Denise Powell -

Accounts



Highway Closures



Lane Closures



Facilities



Winter Weather



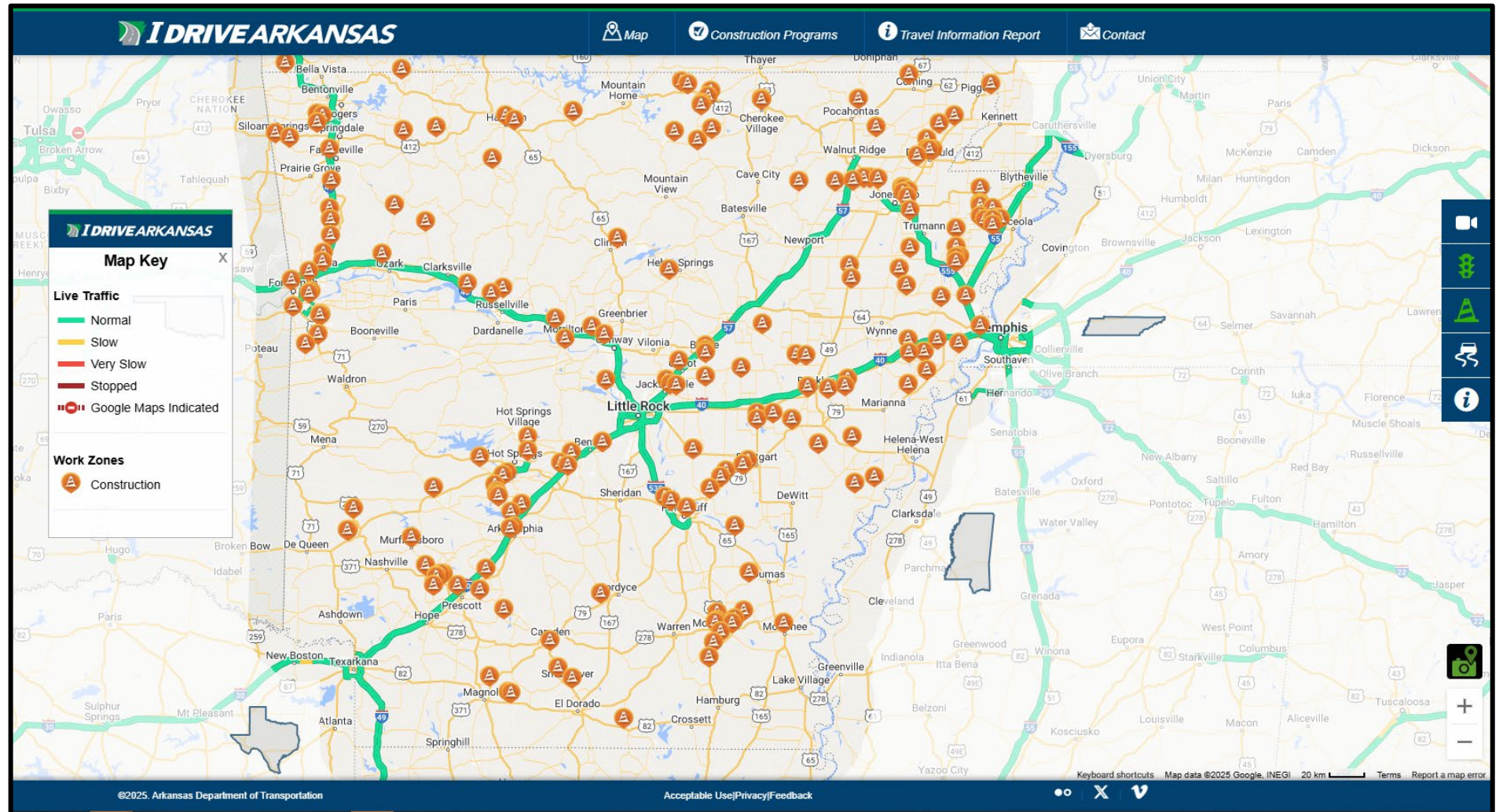
Reports



Traffic Cameras



DEBUTED IN OCTOBER 2013



LAYOUT UPDATED

IDRIVEARKANSAS

Map Construction Programs Travel Information Report Contact

Map Satellite

IDRIVEARKANSAS

Map Key

Live Traffic

- Normal
- Slow
- Very Slow
- Stopped
- Google Maps Indicated

Highway Closures

- Closed Highway
- Flooded Highway
- Incident

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Keyboard shortcuts Map data ©2025 Google 20 km Terms Report a map error

WINTER WEATHER UPDATE



Winter Weather Road Conditions

[Main Menu](#) / [Winter Weather](#)

Winter Weather

[Route Reporting](#)

[Activity Report](#)

[Non-Clear Routes](#)

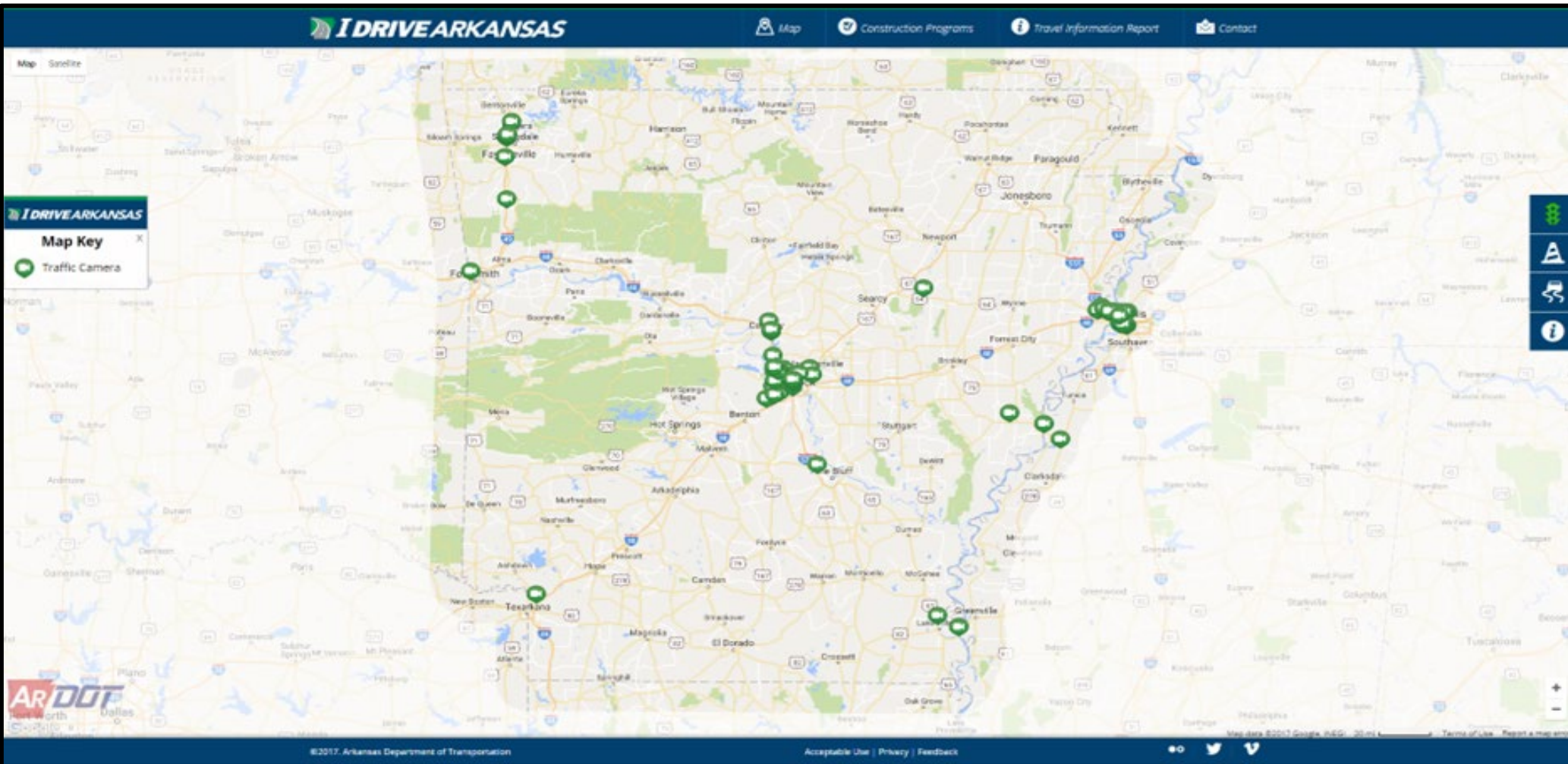
[Pretreatment](#)

[Bulk Salt Storage](#)

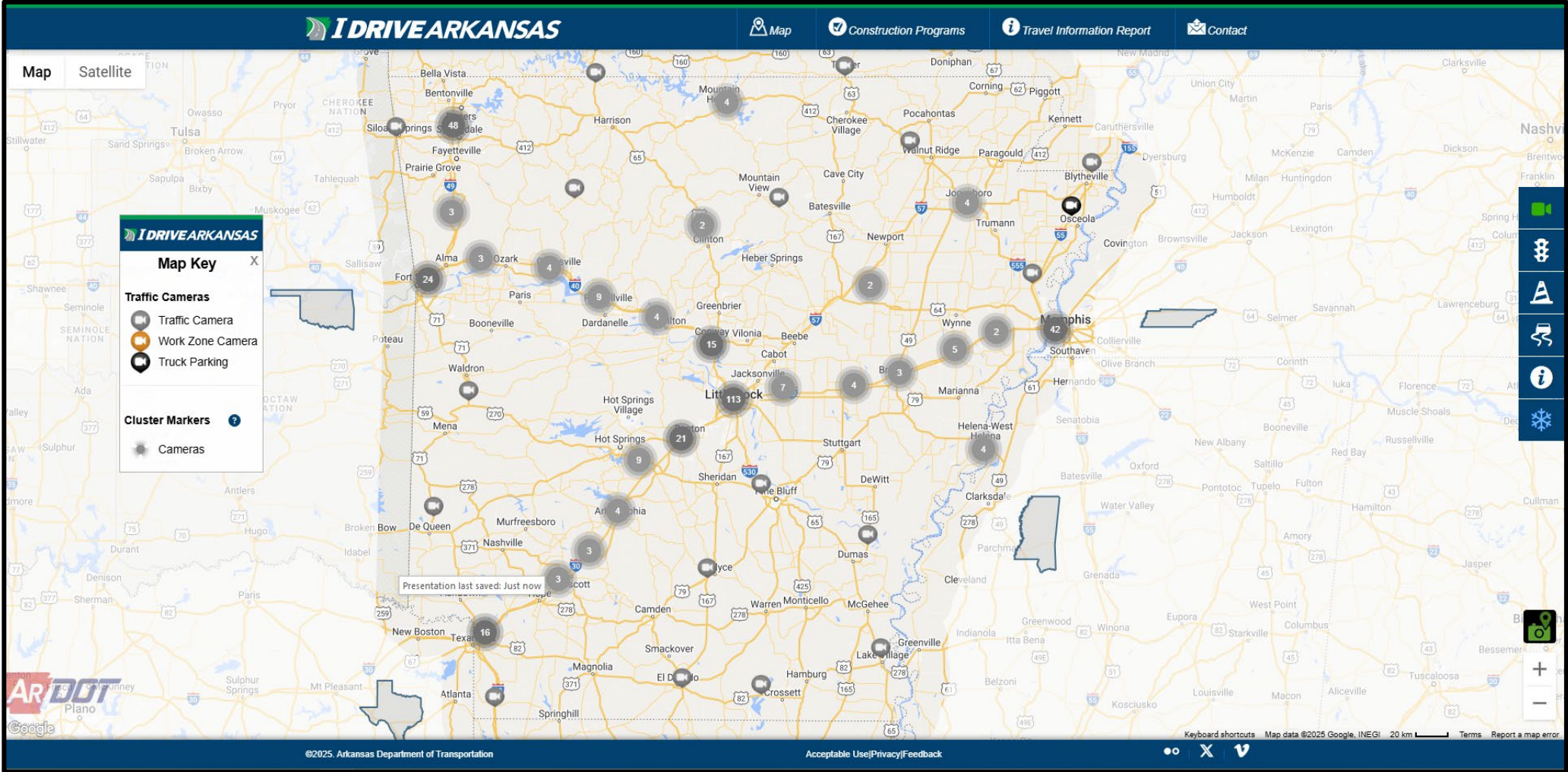
[NWS Chat](#)

[Iteris](#)


CAMERA LAYER IN AUGUST 2017



CAMERA LAYER IN AUGUST 2025




21 IDRIVE MAP LAYERS

Cameras 

- Traffic Cameras

Travel Conditions 


- Highway Closures
- Weather Radar
- Weather Warnings
- Current Weather Conditions

Traveler Information 

- Alternate Routes
- Arkansas Welcome Centers and Rest Areas
- Commuter Park and Ride Lots
- Weigh Stations
- Headquarters
- Ferry
- Weight Restricted State Highways
- Weight Restricted State Bridges
- Weight Restricted Local Bridges

Traffic 

- Live Traffic
- Exit Numbers
- Mile Markers


Winter Weather 

- Primary Highways
- Local Roads
- Text Only Listing

Work Zones 

- Construction
- Current Lane Closures
- Future Lane Closures

REPORTING



[Main Menu](#) / [Reports](#) / [Audit Logs](#)

Audit Logs

Select an Event:

Select a Start Date:

Select an End Date:

Filter Reset

[Export to Excel \(Generic\)](#)

Log Time	Action	Old value	New value
May 19, 2025 4:33 PM CDT Event ID closed_road-6066-6	Create Highway Closure By: Scott McCoy		County: Jackson Reason: High Water Route: 37 Section: 3 Begin Log: 5.5 End Log: 6.48 Travel Direction: Both Lane(s) Closed: All Detour: No Detour Info: Description: Highway 37-3 closed due to flooding Travel Impact: No thru Traffic Date Created: May 19, 2025 at 4:33 PM CDT News Release: No Status: Closed
May 18, 2025 5:13 PM CDT Event ID incident-48167-2	Update Incident By: Tyler King	County Name: White Status: Closed Reason: disabled_vehicle Route: 11 Location: 2.9 Miles West of State Highway 385 Section: 11 Log Mile: 9.18 Latitude: 35.13673 Longitude: -91.89328 Travel Direction: Both Lane(s) Impacted: All Injury: No Fatal: No Hazmat: No Cmv: Yes Electric Vehicle: Description: Date Created: May 18, 2025 at 4:20 PM CDT	County Name: White Status: Reopened Reason: disabled_vehicle Route: 11 Location: 2.9 Miles West of State Highway 385 Section: 11 Log Mile: 9.18 Latitude: 35.13673 Longitude: -91.89328 Travel Direction: Both Lane(s) Impacted: All Injury: No Fatal: No Hazmat: No Cmv: Yes Electric Vehicle: Description: Cleared Date Created: May 18, 2025 at 4:20 PM CDT

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