

ARDOT FTA Title VI / ADA Complaint Procedures

The following procedures cover complaints filed under Title VI of the Civil Rights Act of 1964, the Civil Rights Restoration Act of 1987, and the Americans with Disability Act (ADA), 1990. Any person who believes they, or any specific class of persons, were subjected to discrimination on the basis of race, color, national origin or disability in programs or activities of a Federal-aid Recipient may file a complaint. According to U.S. DOT regulations, 49 CFR § 21.11(b), a complaint must be filed not later than 180 days after the date of the alleged discrimination, unless the time for filing is extended by the investigating agency. If filed with ARDOT, then ARDOT will ensure that all complaints are sent to the appropriate authority for disposition.

Complaints alleging violations of Title VI or ADA should be filed in writing directly with one of the following agencies:

Director, FTA Office of Civil Rights
East Building, 5th Floor – TCR
1200 New Jersey Ave., SE
Washington, DC 20590

Arkansas Department of Transportation
Joanna P. McFadden, Civil Rights Officer
10324 Interstate 30
Little Rock, AR 72209
Email: Joanna.mcfadden@ardot.gov
Telephone: (501) 569-2298 (voice/TTY 711)

ARDOT will retain a log of all Title VI and ADA complaints received by ARDOT Civil Rights Division for at least five (5) years. The log shall include the date the complaint was filed, a summary of the allegations, the status of the complaint, and actions taken in response of the complaint.

Alternate formats of this policy (large print, Braille, audiotope) are available upon request. Please contact Joanna P. McFadden at (501) 569-2298 (voice/TTY 711).

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