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Attorney General Griffin Launches Operation Robocall Roundup, Issues Warning Letters to 37 Telecom Companies

Griffin: 'Our bipartisan coalition of attorneys general is putting 37 voice providers on notice: if you allow these calls to be routed through your networks, we will hold you accountable'

LITTLE ROCK – Attorney General Tim Griffin announced the launch of Operation Robocall Roundup, a multistate effort by the Anti-Robocall Litigation Task Force to crack down on robocalls across the country. Griffin and 50 attorneys general are sending warning letters to 37 voice providers demanding that they act now to stop illegal robocalls being routed through their networks.

“Illegal robocalls continue to exploit vulnerable consumers, often impersonating trusted institutions and spreading scams. Our bipartisan coalition of attorneys general is putting 37 voice providers on notice: if you allow these calls to be routed through your networks, we will hold you accountable.

“I remain steadfast in protecting Arkansans from these deceptive and harmful practices.”

These providers haven't complied with Federal Communications Commission (FCC) rules about responding to government traceback requests, haven't registered in the FCC's Robocall Mitigation Databases, or haven't filed a plan that describes how they will reduce illegal robocalls on their network. By disregarding these simple rules, these companies are allowing robocallers onto their phone networks and then passing their calls on to other downstream providers until they reach the phones of Arkansas residents.

The task force is also sending the letters to 99 downstream providers that accept call traffic from the 37 companies, so that they know they're doing business with bad actors that are not willing to follow the rules that apply to everyone equally.

The FCC is also taking a close look at several of these companies. It announced Wednesday that it will be removing seven of these providers from the Robocall Mitigation Database, which means that other providers will no longer be allowed to accept and route any calls from their networks.

The voice service providers receiving warning letters are:

1. Advantage Investors LLC
2. Alpha Stream
3. Ananya Traders LLC
4. Ariyan Khan
5. BBT Voice Private Limited
6. Belthrough
7. BPO VoIP
8. Collection 3 LLC
9. Communications and Telephone Systems Co.
10. Dial Vista Corp.
11. DigitalOcean, LLC
12. Dtel Network LLC
13. End Zone Financial Services
14. EON Telecom Inc.
15. Family Communication Inc.
16. Fiber Flux VOIP
17. First Tele Communications Inc.
18. Flow VOIP LLC
19. Globe Tech Solutions
20. Higher Response Marketing, Inc.
21. HK KwaiFong Group Limited
22. Infinity SIP LLC
23. Lexico Telecom LTD / Lextel LTD
24. Mexico IP Phones LLC
25. Nexusphere VOIP LLC
26. Pleedex LLC
27. Quantum Link VOIP LLC
28. Ringnition

29. SK Teleco LLC
30. SkyPulse VOIP
31. Stacy Newsome LNCC LCC
32. Telnextrix LLC
33. Terra Voip
34. TheVisionConnect
35. Tiera Enterprises LLC
36. Voip Torque
37. Whisl Telecom, LLC / Telconus / Telcon US / Telcon Voice

In 2022, 51 attorneys general joined forces to create the Anti-Robocall Litigation Task Force, which is led by North Carolina Attorney General Jeff Jackson, Indiana Attorney General Todd Rokita, and Ohio Attorney General Dave Yost. The Task Force investigates and takes legal action against companies responsible for significant volumes of illegal and fraudulent robocall traffic routed into and across the United States.

About Attorney General Tim Griffin

Tim Griffin was sworn in as the 57th Attorney General of Arkansas on January 10, 2023, having previously served as the state's 20th Lieutenant Governor from 2015-2023. From 2011-2015, Griffin served as the 24th representative of Arkansas's Second Congressional District, where he served on the House Committee on Ways and Means, House Armed Services Committee, House Committee on Foreign Affairs, House Committee on Ethics and House Committee on the Judiciary while also serving as a Deputy Whip for the Majority.

Griffin is currently an officer in the Arkansas Army National Guard and holds the rank of colonel. Griffin served as an officer in the U.S. Army Reserve Judge Advocate General's (JAG) Corps for more than 28 years. In 2005, Griffin was mobilized to active duty as an Army prosecutor at Fort Campbell, Kentucky, and served with the 101st Airborne Division (Air Assault) in Mosul, Iraq.

His previous assignments include serving as the Commander of the 2d Legal Operations Detachment in New Orleans, Louisiana; the Commander of the 134th Legal Operations Detachment at Fort Bragg, North Carolina; and as a Senior Legislative Advisor to the Under Secretary of Defense for Personnel and Readiness at the Pentagon. Griffin earned a master's degree in strategic studies as a Distinguished Honor Graduate from the U.S. Army War College, Carlisle Barracks, Pennsylvania.

Griffin also served as U.S. Attorney for the Eastern District of Arkansas, and Special Assistant to the President and Deputy Director of Political Affairs for President George W. Bush; Special Assistant to Assistant Attorney General Michael Chertoff, Criminal Division, U.S. Department of Justice; Special Assistant U.S. Attorney, U.S. Attorney's Office, Eastern District of Arkansas; Senior Investigative Counsel, Government Reform and Oversight Committee, U.S. House of Representatives; and Associate Independent Counsel, Office of Independent Counsel David M. Barrett, In re: HUD Secretary Henry Cisneros.

Griffin is a graduate of Magnolia High School, Hendrix College in Conway, and Tulane Law School in New Orleans. He attended graduate school at Oxford University. He is admitted to practice law in Arkansas (active) and Louisiana (inactive). Griffin lives in Little Rock with his wife, Elizabeth, a Camden native, and their three children.

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